

INCEPTION SERVICE MANUAL

Model: SF-INC36-B

- Instructions -



DO NOT discard this manual. Leave manual with party responsible for use and operation.

Beginning Manufacturing Date: Sept 2026

Ending Manufacturing Date: Active

This manual will assist a qualified service technician in the replacement of parts. Contact your dealer to arrange a service call by a qualified service technician.

Servicing outlined in this document must be performed by an authorized service representative.

WARNING! Risk of Shock! Always turn off the circuit breaker before moving or servicing.

Ensure the heating element on the heater is cool before cleaning or servicing.

WARNING! Risk of Personal Injury or Property Damage! If the information in these instructions is not followed exactly it may result in damage to the equipment and / or may expose the user to the risk of fire, serious injury, illness or death.

WARNING! Risk of Fire! To reduce risk of fire, do not store or use gasoline or any other flammable vapors or liquids in the vicinity of the appliance.

CAUTION! Risk of Cuts, Abrasions or Flying Debris. Wear protective gloves and safety glasses during installation and service. Sheet metal edges are sharp.

NOTICE! DO NOT discard any hardware while servicing. Some hardware must be reused.

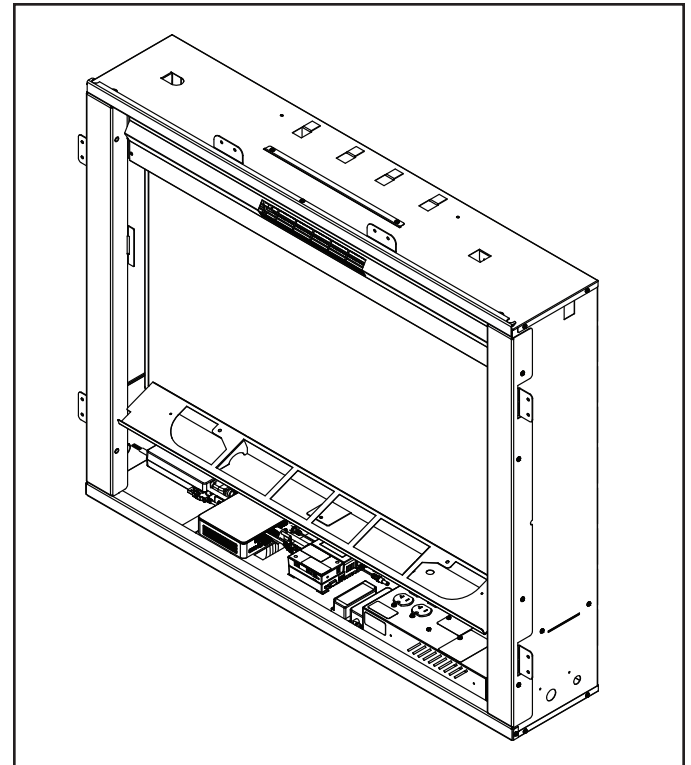


Table of Contents

1. Tools and Supplies Needed	1
2. Service Parts	2
3. Replacement Instructions	3
4. Remote Pairing Guide	10
5. Troubleshooting Guide	11
6. Wiring Diagrams	14

1. Tools and Supplies Needed

Before beginning the installation be sure that the following tools and building supplies are available.

- Magnetic #2 and #3 Phillips screwdrivers
- 3/32" slotted screwdriver (or equivalent)
- Needle-nose pliers
- 1/4" nut driver
- 1/8" hex key
- Safety glasses
- Gloves

2. Service Parts

3.1 Vanity Panel Assembly 3.2 Controls 3.3 Ember Tray 3.4 Side Panels 3.5 Display 3.6 Heater / Blower 3.7 Junction Box 4. Remote Pairing				
Section	Item	Service Part Number	Component Description	Page
3.1	1	SRV4200-034-BK	VANITY PANEL ASSEMBLY (Includes On-Device Control Buttons)	3
	2	SRV4200-183	BUTTONS WIRE HARNESS (Vanity Panel to BECM)	3
3.2	3	SRV4200-176	COMPUTER	4
	4	SRV2326-174	LED POWER SUPPLY	4
	5	SRV4200-198	120V POWER CABLE	4
	6	SRV4200-175	BASIC ECM ASSEMBLY (BECM)	4
	7	SRV2564-150	US-ACM MODULE (ACM)	4
	8	SRV2326-152	B-TYPE AC MODULE CABLE (ACM Power Supply)	4
	9	SRV4200-197	DC PLUG MALE TO MALE (BECM to Computer Cable)	4
	10	SRV4200-193	USB A TO B CABLE (Computer to BECM Cable)	4
	11	SRV4200-196	USB TO RS-232 MALE (Computer to RS-232 Cable)	4
3.3	12	SRV4202-121	EMBER TRAY	5
	13	SRV4202-130	KAPTON BOTTOM LIGHT	5
	14	SRV4200-220	GLASS EMBER MEDIA	5
	15	SRV4201-304	LED BOARD	5
	16	SRV2696-753	LED WIRE HARNESS	5
3.4	17	SRV4202-106	SIDE PANELS (Left and Right)	6
3.5	18	SRV4202-030	DISPLAY ASSEMBLY	6
	19	SRV4202-174	POWER CORD (Display)	6
	20	SRV4202-177	MICRO SPEAKERS	6
	21	SRV4202-192	DB9 to PHR-3 CABLE (Display to RS-232 Cable)	7
	22	SRV4200-194	4K HDMI CABLE (Computer to Display Cable)	7
	23	SRV4202-180	GROUND WIRE	7
3.6	24	SRV4200-171	HEATER/BLOWER	7
	25	SRV4200-207	HEATER HARNESS - 5 PIN	7
3.7	26	SRV4200-015	JUNCTION BOX ASSY	8
4	27	SRV4200-174	REMOTE	10

Figure 2.1 Service Parts

3. Replacement Instructions

All of the Inception components can be accessed from the front side of the appliance without removing the appliance from the wall. Hold onto any screws removed during these instructions for reassembly. Make sure appliance is disconnected from power before servicing.

WARNING! Risk of Shock! Always turn off the circuit breaker before servicing.

Removal of the decorative front is the first step in each replacement procedure. Refer to the beginning of Section 3.1 for detailed decorative front removal instructions as needed.

The Inception has three decorative front options: Folio, Chateau Forge, and Halston. The Folio front (SF-FOL) is attached using shoulder bolts, while the Chateau Forge front (SF-CHAF) and Halston front (SF-HAL) are attached using hanging brackets. Refer to the decorative front accessory instructions for additional information.

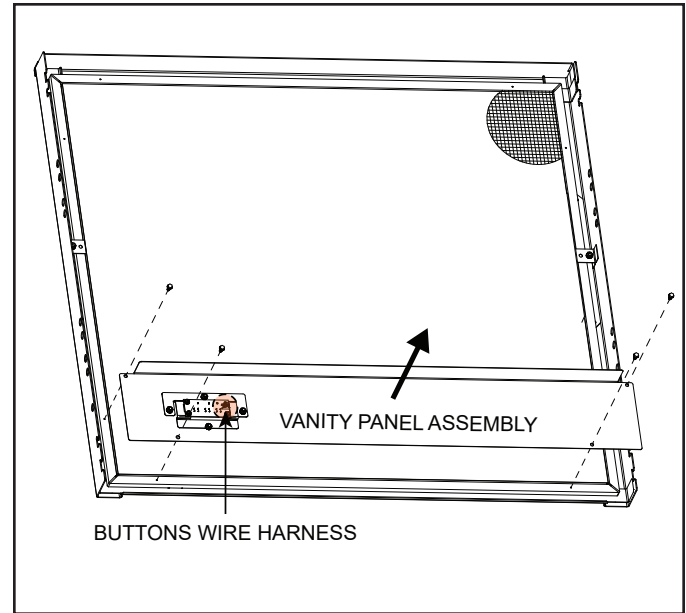


Figure 3.1 Vanity Panel Assembly Removal

3.1 Vanity Panel Assembly

Removal

1. Remove decorative front from the appliance by grasping the front and lifting up and pulling forward slightly to disengage the front from the hanging brackets or shoulder bolts.
2. Disconnect the appliance buttons control board wire harness to disconnect the decorative front from the appliance.
3. Before proceeding with any servicing, flip the main power switch on junction box to the OFF position.
4. Set the decorative front face down on a soft, non-marring surface.
5. Remove the four (4) screws securing vanity panel assembly to the decorative front. See Figure 3.1.

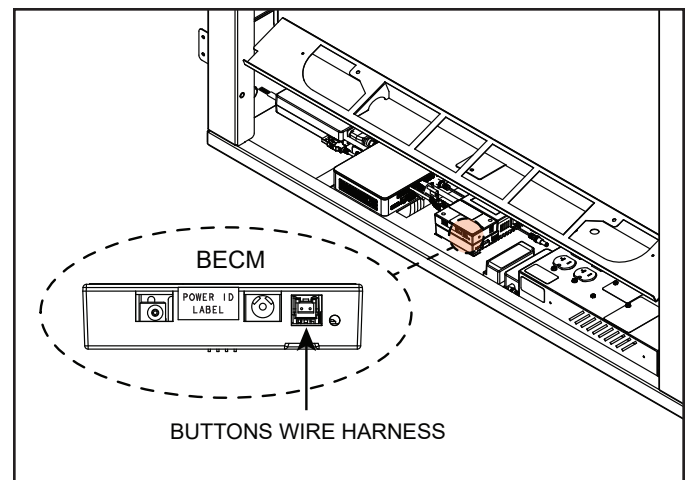


Figure 3.2 Disconnect Buttons Wire Harness from Appliance

Replacement

1. Attach the replacement vanity panel assembly.
2. If replacing the buttons wire harness, disconnect existing wire harness from the appliance BECM and reconnect the replacement harness. See Figure 3.2.
3. After service is complete flip switch on junction box to the ON position before reattaching the decorative front to the appliance.

3.2 Controls Components

Follow decorative front removal steps in Section 3.1 to gain access to controls cavity beneath the digital display.



WARNING! Risk of Shock!
Always disconnect power before disassembly and servicing.

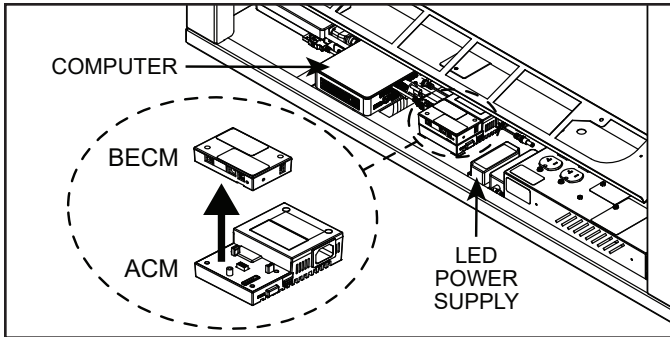


Figure 3.3 Controls Components

3.2.1. Computer Replacement

1. Pull up on the computer to disengage the hook/loop fastener securing computer to the components tray.
2. Disconnect the two USB, one HDMI and one DC cable from the computer. See Figure 3.4.
3. **If Replacing Computer Power Supply:**
Disconnect the DC output plug from the BECM DC input jack labeled "Power Supply", pull up on the power supply to disengage the hook/loop fastener and remove it from the component tray. Connect the new power supply to the BECM DC input jack labeled "Power Supply" and place it in the same location. The replacement computer service part includes a new power supply.
4. Reconnect cables in the same manner as they were removed, and place the computer in the same location, as the old computer.

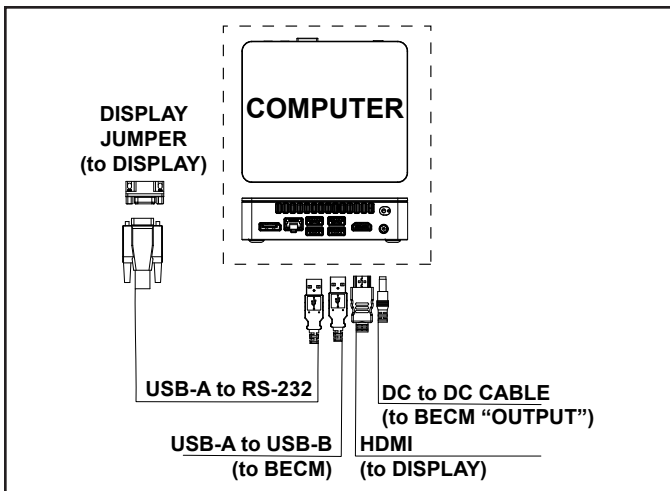


Figure 3.4 Computer Wiring

3.2.2. LED Power Supply Replacement

1. Disconnect the LED power supply's Black/Yellow wire connector from the Auxiliary Control Module (ACM) and White/Black Wire connectors from the AC power cord. See Figure 3.6.
2. Remove the existing LED power supply from the component tray by lifting to disengage the hook/loop fastener.
3. Install the replacement in the reverse order.

3.2.3. BECM Replacement

1. The Basic Electronic Control Module (BECM) may be replaced by disconnecting the cables attached to it: the DC "BECM Output" Plug; the LED Power supply "Power Supply" plug; the USB-B cable; the Buttons Wire Harness. See Figure 3.4.
2. Pull up on the BECM to disengage it from the ACM.
3. Replace with a new BECM by snapping it into place onto the ACM and reconnect the cables in the same manner.

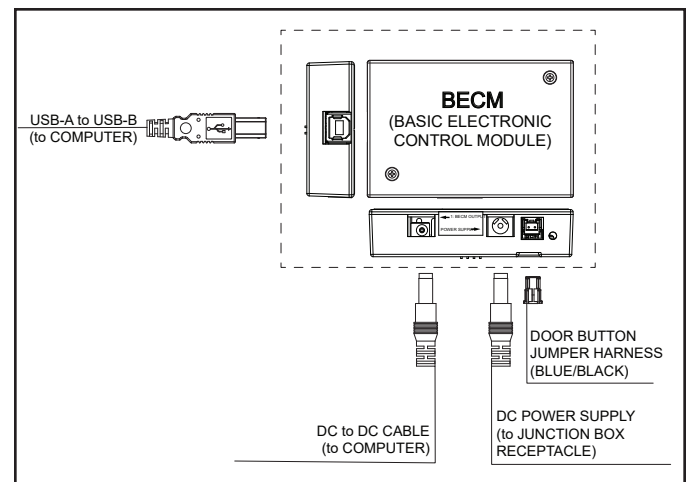


Figure 3.5 BECM Wiring

3.2.4. ACM Replacement

1. The Auxiliary Control Module (ACM) may be replaced by removing the attached BECM and disconnecting the cables attached to it: the LED Light Harness; the LED Power Supply; the AC power cord. See Figure 3.6.
2. Pull up on the ACM to disengage it from the hook/loop fastener.
3. Replace with a new ACM into the same location and reconnect the cables and the BECM in the same manner.

3.2.5. Cable Replacement

With decorative front removed, the USB-A to RS-232 cable, USB-A to USB-B cable, and the DC male to male cable can be replaced.

3.3. Ember Tray

Removal

1. Follow the decorative front removal steps in Section 3.1 to remove the decorative front.
2. Remove media and Kapton orange light filters from the ember tray.
3. From the underside of the display bracket shelf, bend the two tabs securing ember tray straight downward. See Figure 3.7.
4. Lift the ember tray up and away from the display bracket shelf.

Replacement

1. Ensure the tabs of the replacement ember tray are bent down vertically to make it possible to position them through the slots in the display bracket shelf.
2. Secure by bending the tabs 90° and flush with the underside of the display bracket shelf.

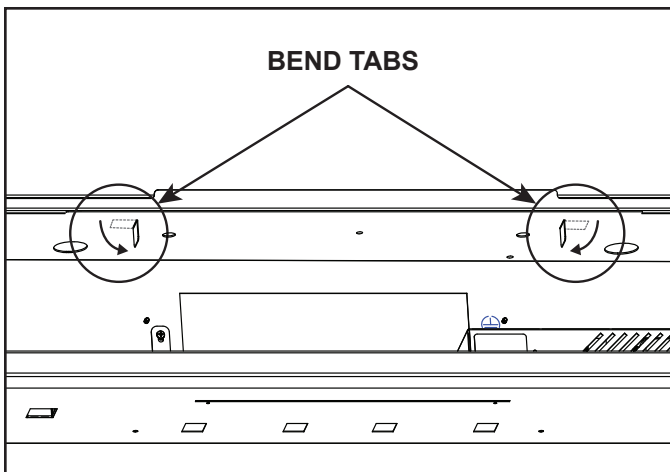


Figure 3.7 Ember Tray Tabs

3.3.1. Ember Bed LED Replacement

1. Follow the removal steps through Section 3.3 to remove the decorative front and ember tray.
2. Disconnect the White/Blue/Red/Brown 4-Wire LED harness from the LED light bar.
3. Remove the LED Light Bar, lifting up to disengage Hook/Loop fastener.
4. Replace the self-adhesive Hook/Loop to the replacement LED Light Bar, reconnect and position the replacement LED Light Bar.

3.3.2. Ember Bed LED Harness Replacement

1. Follow the removal steps through Section 3.3 to remove the decorative front and ember tray.
2. Replace the ember bed LED wire harness by disconnecting the existing harness from the ember bed LED. Make the connections using the replacement harness. Harness goes through hole in the display bracket shelf.
3. Reassemble the appliance by following all the performed removal steps in reverse.

3.3.3. Ember Bed Light Filter

If replacing the Kapton ember bed light filter, set the new Kapton filter in place on top of the ember tray before reinstalling the media.

3.3.4. Ember Media Replacement

If replacing the media, follow the media placement instructions found in the appliance installation manual.

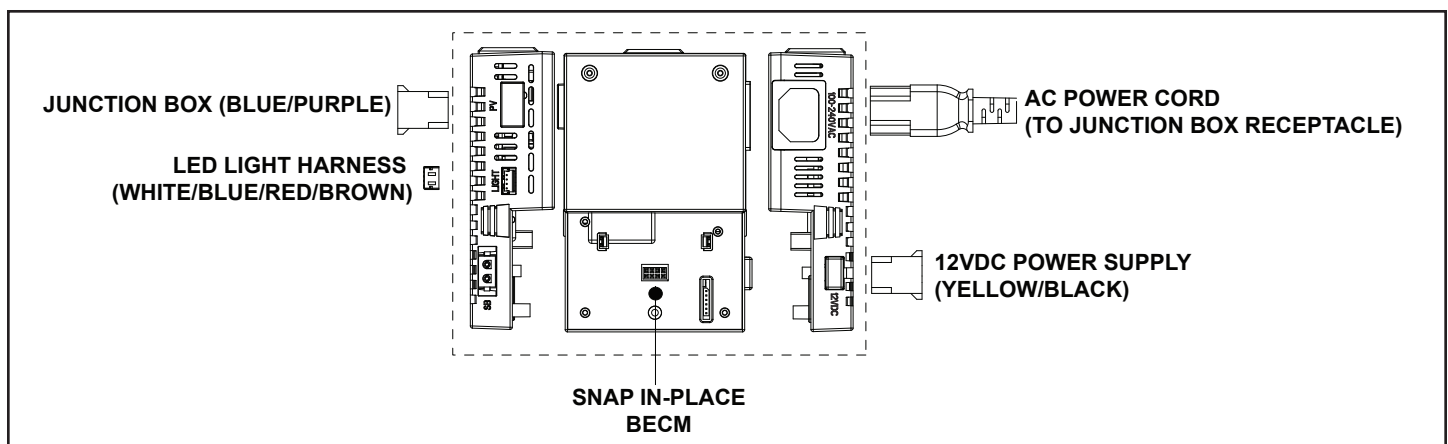


Figure 3.6 ACM Wiring

3.4. Side Panels

The fasteners used to attach the side panels are different depending on the decorative front. The Folio front (SF-FOL) is attached using shoulder bolts and a 1/8" hex key is needed, while the Chateau Forge front (SF-CHAF) and Halston front (SF-HAL) are attached using hanging brackets and a 1/4" hex nut driver are needed.

Removal

1. Remove the two (2) fasteners attaching each side panel.
2. If installing a SF-CHAF or SF-HAL decorative front, the hanging brackets will also be removed with the side panels.

Replacement

1. Install replacement side panels using the existing four (4) fasteners, ensuring that the hanging brackets (SF-CHAF/SF-FOL ONLY) are positioned beneath the side panels.
2. Follow the performed removal steps in reverse to reassemble the appliance.

3.4.1. Blower Cover Removal

1. Follow the removal steps through Section 3.4 to remove the decorative front and side panels.
2. Remove six (6) Phillips screws attaching the blower cover to the appliance. See Figure 3.8.
3. Follow the removal steps in reverse order to reinstall the blower cover to the appliance.

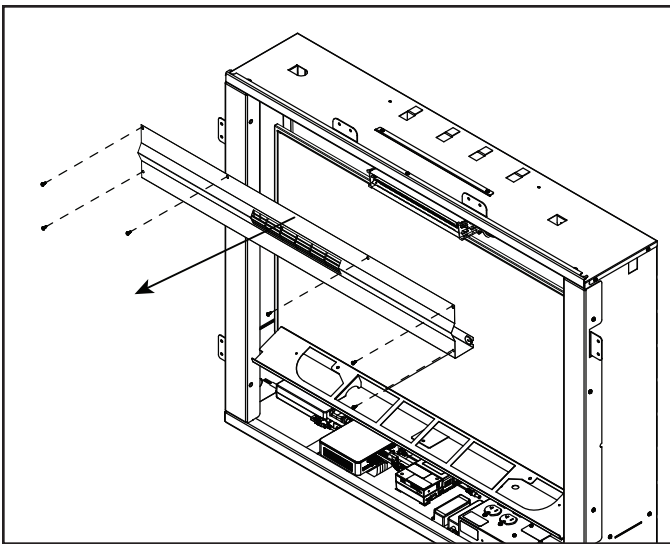


Figure 3.8 Blower Cover Removal

3.5. Digital Display

Removal

1. Follow the removal steps through Section 3.4 to remove the decorative front, side panels/hanging brackets, ember tray, and blower cover.
2. Prepare a soft non-marring surface to rest the display on once removed.
3. Disconnect the HDMI and USB-A to RS-232 cables attaching the display to the computer.
4. Disconnect the ground wire from the back wall of the controls cavity.
5. Remove the Phillips screw centered below the display, securing the display bracket to the ember tray.
6. Lift the display assembly up approximately 1/2" to disengage the bracket hooks from the back wall of the appliance.
7. Slightly rotate the left side of the display assembly to access the display cables.
8. Unplug the display power supply cable, HDMI cable, and DB9 to PHR-3 cable from the control board on the rear of the display.
9. Pull the display away from the appliance and place, screen-side down on a soft surface.

Replacement

1. With the display laying screen-side down, remove the four (4) Phillips screws attaching the display bracket to the back of the display.
2. Disconnect speaker wires from the old display PCB.
3. If Replacing the Speakers:
Remove the speakers from the display bracket and attach replacement speakers to the display bracket.
4. Attach the display bracket to the replacement display with the four (4) previously removed Phillips screws.
5. Reinstall replacement display following the removal steps in reverse and reconnecting all cables in the same manner.

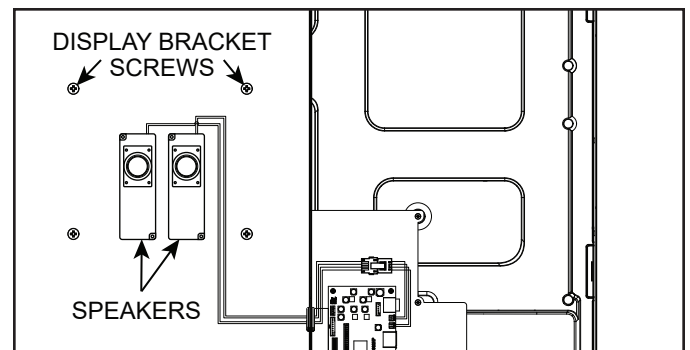


Figure 3.9 Display Bracket and Speaker Removal

3.5.1. Display Cables Replacement

Follow the removal steps through Section 3.5 to gain access to replace the display power supply cable, HDMI cable, DB9 to PHR-3 cable, speaker cables, and ground wire. Install and route new cables in the same manner as those being replaced.

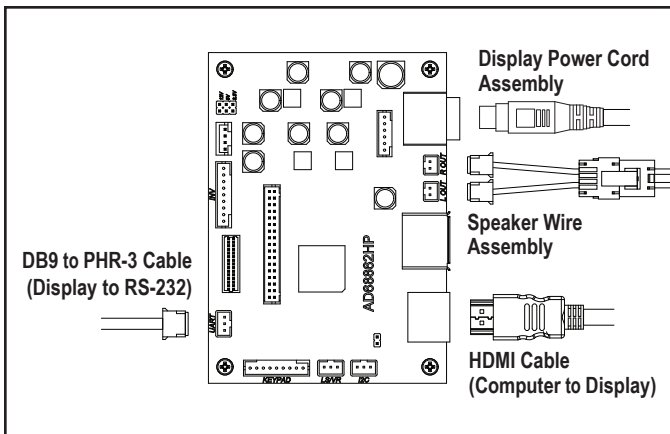


Figure 3.10 Display PCB Wiring

3.6. Heater/Blower Assembly



WARNING! Risk of Shock!
Disconnect power before servicing.

1. Follow the removal steps through Section 3.5 to gain access to the heater/blower assembly.
2. Make note or photograph the wiring labels and locations and harness routing. Disconnect all 8-spade wire connections from the heater/blower motor. See Figure 3.11 and Figure 3.14.
3. Support the heater/blower assembly while removing the three (3) Phillips screws from the front of the assembly mounting bracket. See Figure 3.11.
4. Swing the front of the heater/blower assembly downward then pull the assembly away from the appliance disengaging the mounting tabs from the appliance. See Figure 3.11.
5. Remove the attached the mounting bracket from the removed heater/blower assembly and attach it to the replacement heater/blower by removing and reusing the four (4) Phillips screws.
6. Wire the new heater/blower harness by matching the wire labels with locations as noted and shown in Figure 3.14.
7. Reassemble the appliance by following all the performed removal steps in reverse order.

3.6.1. Heater Harness Replacement

1. Follow the removal steps through 3.6 to gain access to the heater/blower assembly.
2. Make note or photograph the wiring labels and locations and harness routing. Disconnect all 8-spade wire connections from the heater/blower motor. See Figure 3.14.
3. Disconnect the 5-wire heater harness from the top of the junction box assembly using a small, 3/32" slotted screwdriver to disconnect and remove the harness connector from the junction box assembly. See Figure 3.15.
4. Route and wire the new heater/blower harness by matching the wire labels with locations as noted and shown in Figure 3.14.
5. Reassemble the appliance by following all the performed removal steps in reverse order.

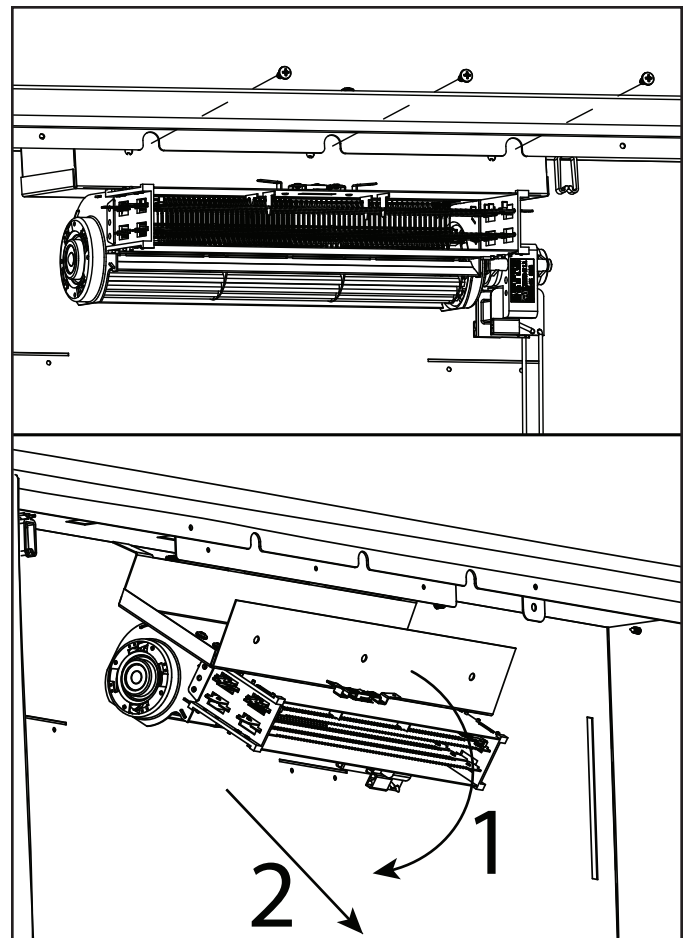


Figure 3.11 Heater/Blower Assembly Removal

3.7. Junction Box



WARNING! Risk of Shock!
Disconnect power before servicing.

1. Disconnect AC power supply to the appliance.
2. Follow the decorative front removal steps in Section 3.1 to remove the decorative front.
3. Remove the termination cover plate on the right wall of the control cavity by removing the two (2) Phillips screws, and lifting up and away from the control cavity. See Figure 3.12 and 3.13.

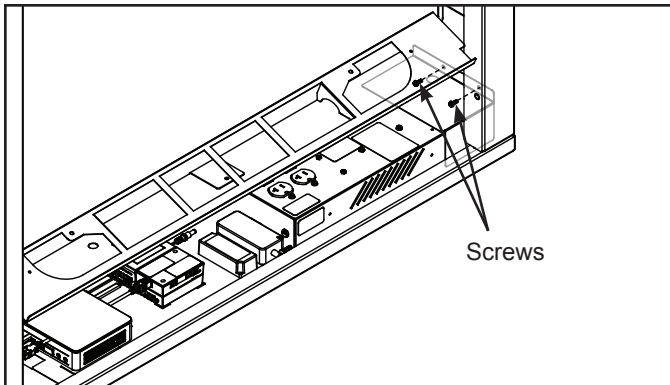


Figure 3.12 Termination Cover Screws

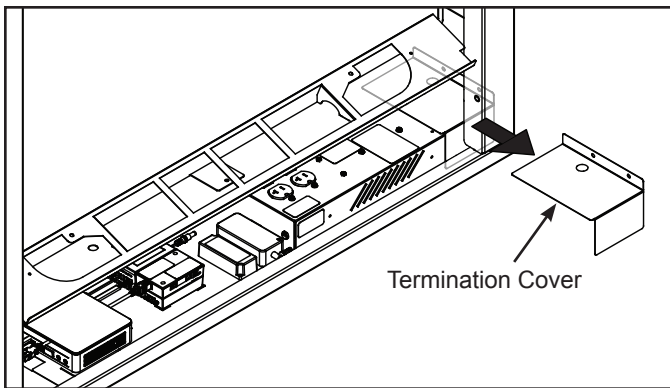


Figure 3.13 Termination Cover Removal

4. Disconnect the AC power input lines from the splice connectors attaching them to the junction box. Flip the splice lever up on the splice connector to release the wire. See Figure 3.16.
5. Disconnect the 5-wire heater harness from the top of the junction box assembly using a small, 3/32" slotted screw-driver to disconnect and remove the harness connector from the junction box assembly. See Figure 3.15.
6. Disconnect the 2-wire heater harness from the side of the ACM. See Figure 3.15.
7. Disconnect all four AC power cords from the junction box receptacles.
8. Remove and retain the 1/4" Hex/Phillips grounding screw securing the component tray tab to the back wall of the appliance. See Figure 3.15.
9. Access and remove the Phillips screw from the left and right sides of the junction box assembly. See Figure 3.15.
10. Lift up on the junction box assembly to remove it from the component tray.
11. Reconnect all wires and attachment points in reverse order to install the replacement junction box assembly. See Figure 3.16.

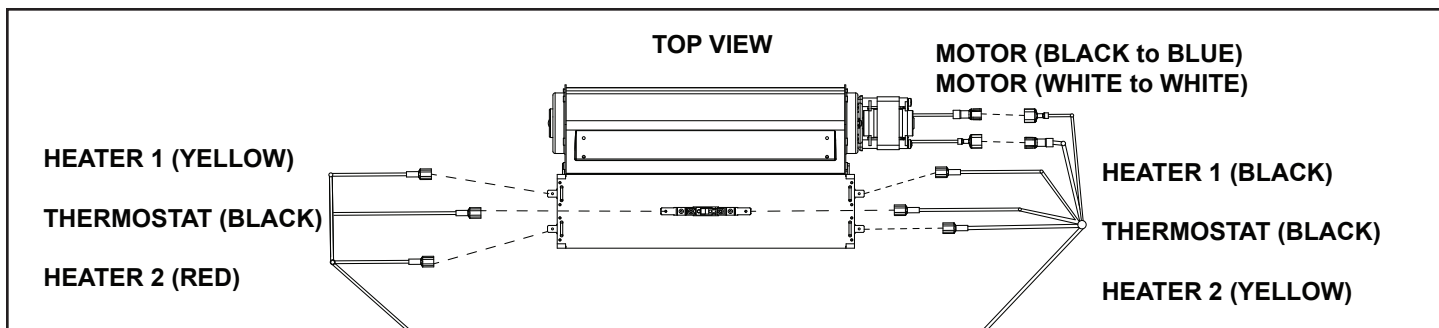


Figure 3.14 Blower/Heater Assembly Wiring

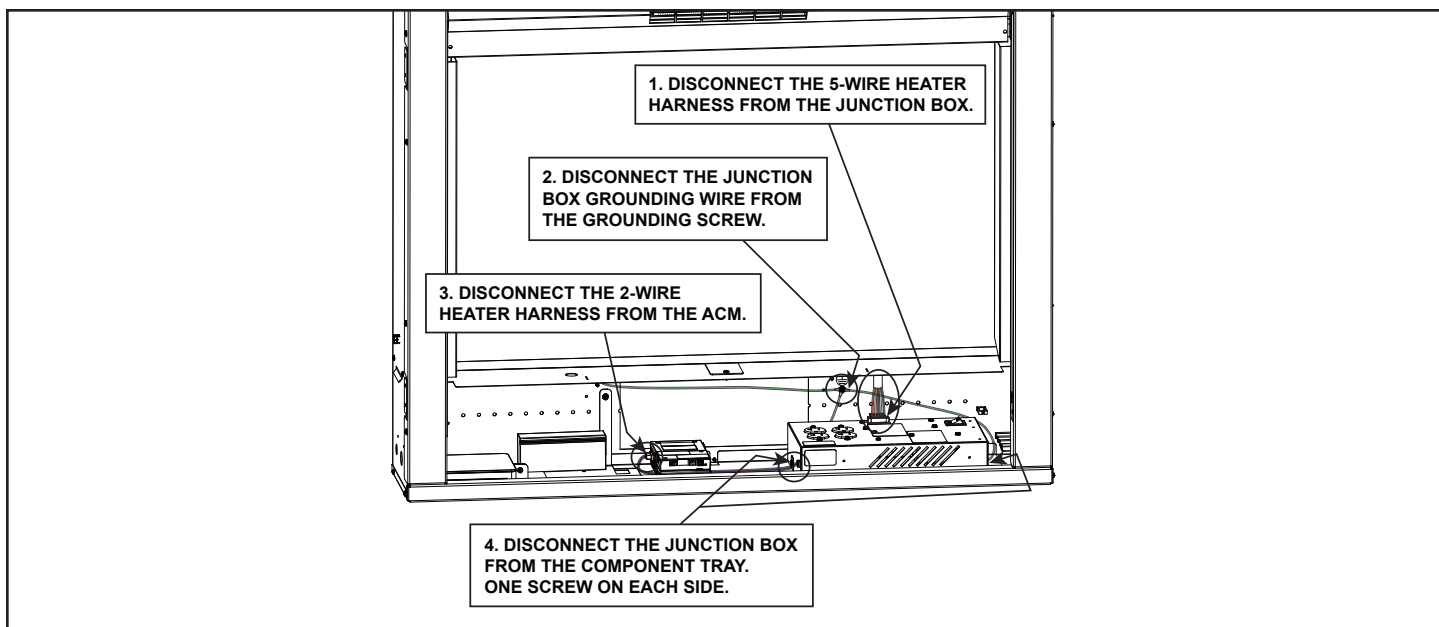


Figure 3.15 Junction Box Removal

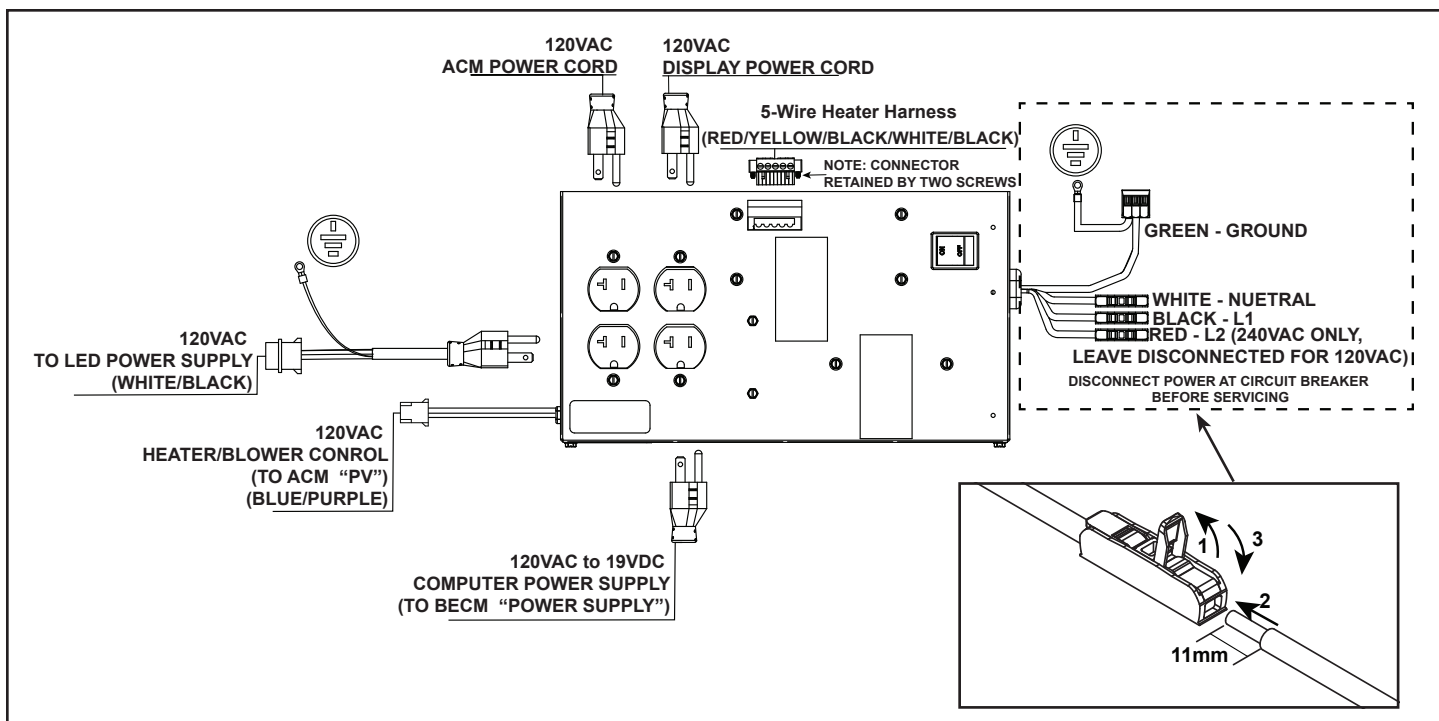


Figure 3.16 Junction Box Wiring

4. Remote Pairing Guide

To pair a remote with the appliance, press and hold the Left (Flame) and Middle (Heater) appliance buttons, located on the lower right of the appliance's Decorative Front, to activate the on-screen remote pairing guide. See Figure 4.1.

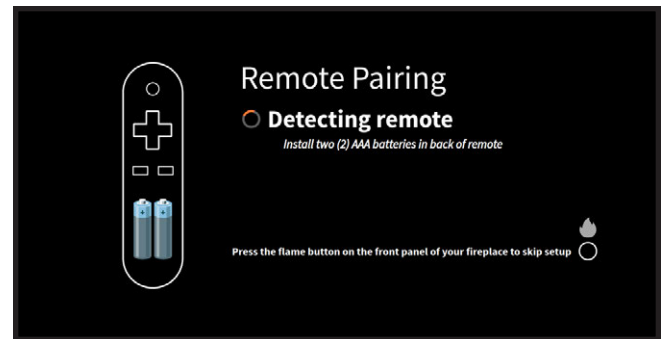


Figure 4.1 Remote Pairing Guide

	Left Button	Middle Button	Right Button	Button press time	Action
Advanced functions					
WIFI SETUP GUIDE	X	X	X	Hold for 10s	WiFi Reset (Takes user to WiFi Setup Guide and will turn off lights, heater, thermostat, timer)
REMOTE PAIRING GUIDE	X	X		Hold for 10s	Remote Pairing (Takes user to Remote Pairing Guide)
FACTORY RESET	X		X	Hold for 10s	Factory Settings Reset (Takes user at any time to Welcome Guide and resets settings to factory state)
COMPUTER RESTART		X	X	Hold for 10s	Computer Restart (Restarts the computer and takes user to Welcome Guide)
SKIP	X			Single Press	Use the flame button to SKIP out of Wi-Fi Setup or Remote Pairing screens

Table 4.1 Advanced Functions with Appliance Buttons

Main Menu	Submenu	Options
HEATER	ON	N/A
	OFF	N/A
	THERMOSTAT	6°C/43°F
		...
		37°C/99°F
BACKGROUND	BACKGROUND 1	N/A
	...	N/A
	BACKGROUND 7	N/A
SOUND EFFECT	SOUND EFFECT 1	N/A
	...	N/A
	SOUND EFFECT 5	N/A
	OFF	N/A
VOLUME	HIGH	N/A
	MEDIUM	N/A
	LOW	N/A

Table 4.2 Menu Navigation

Main Menu	Submenu	Options
BRIGHTNESS	LIGHTS	HIGH
		MEDIUM
		LOW
		OFF
TIMER	ON	HIGH
		MEDIUM
		LOW
	OFF	N/A
SETTINGS	HEATER	15 min
		...
	SYSTEM	120 min
		N/A
	NETWORK	ENABLE
		DISABLE
		STATUS
	TEMP °C/°F	DIAGNOSTICS
		RESET
	TEMP °C/°F	ABOUT
		SETUP
	TEMP °C/°F	°C
		°F

5. Troubleshooting Guide

This appliance comes with a built-in diagnostics tool to help with basic troubleshooting. To access and run diagnostics, navigate to "SETTINGS" > "SYSTEM" > "DIAGNOSTICS" in the menu.

Symptom	Possible Cause	Corrective Action
Remote control does not work	Batteries are installed incorrectly.	Remove batteries and install correctly.
	Batteries are dead.	Remove batteries from remote and replace with new batteries.
	Remote is out of range.	Ensure remote is within range of fireplace.
	Remote is not paired to appliance.	Use remote pairing button combination to pair the remote.
	Appliance is in the "OFF" position at the junction box.	Toggle the power switch located on the appliance junction box to the "ON" position.
	Computer is turned off.	Turn on computer.
	Loose power supply.	Verify connections are secure or replace if damaged.
	Different appliance remote is paired.	Use remote pairing button combination to pair the remote.
	Remote is defective.	Replace remote.
AFCI / GFCI breaker trips	AFCI / GFCI breaker wired incorrectly	Verify breaker neutral pigtail is correctly wired per the breaker component manufacturer's installation instructions and National Electric Code (NEC). Verify all wiring is correct, consult a qualified electrician, reference the breaker manufacturer's instruction for guidance, reference NEC.
Circuit breaker trips or fuse blows when unit is turned on	Exceeding current rating of the circuit breaker or fuse, perhaps from operating other appliances on the same circuit as the fireplace.	Verify circuit rating, install on dedicated circuit. 120VAC: Install unit onto a dedicated 15 amp circuit. 240VAC: Install unit onto a dedicated 20 amp circuit.
Lights in room dim while the unit is on	Unit is drawing close to circuit current rating.	
Appliance will not turn on when using the appliance buttons but will turn on with remote	Wire connector between appliance and buttons is disconnected or damaged.	Properly connect wire or replace.
	Buttons misaligned.	Ensure buttons are installed correctly..
	Buttons defective.	Replace.
	BECM defective.	Replace.
	USB cable from computer to BECM loose/disconnected/damaged	Verify connections are secure or replace if damaged.
Display will not turn on and the Ember Bed Lights are flashing	Ember Bed Lighting flashes in 3 sets of 2 flashes.	Verify RS232 connection to the Display. It is disconnected or loose.
	Ember Bed Lighting flashes in 3 sets of 3 flashes.	Verify connection of RS232 cable to display. Replace RS232 Cable consisting of part numbers 4202-192 and 4200-196 if issue persists.
	Ember Bed Lighting flashes in 3 sets of 4 flashes.	Verify the HDMI connection from the Computer to the Display. It is likely disconnected or loose.
Appliance will not turn on with appliance buttons or remote	Appliance is in the "OFF" position at the junction box	Toggle the power switch located on the appliance junction box to the "ON" position.
	No incoming power from the electrical outlet or electrical box.	Check breaker panel switch to ensure power is supplied to the appliance.
	Computer is turned off.	Turn on computer.
	Loose or damaged cables.	Verify connections are secure or replace if damaged.
	Loose power supply.	Verify power connections and voltage.
	Hard-wire connections not correct.	Review wiring instructions to ensure correct connection.

Troubleshooting Guide (continued)

Symptom	Possible Cause	Corrective Action
Thermostat mode not working	Remote disconnected or out of range.	See troubleshooting section "Remote control does not work".
	Remote location does not reflect average room temperature.	Place remote in a location that is exposed to average room temperature.
	Room temperature is read every 5 minutes.	Wait 5 minutes for room temperature to read again.
Flame has visual defect	HDMI cord is loose or damaged.	Verify connections are secure or replace if damaged.
Flame appears dark/dim	Fireplace brightness set to "LOW".	Change fireplace brightness to "HIGH".
Appliance turns on by itself	Normal operation during power up.	During initial power up the appliance turns on automatically.
		During a power cycle the appliance returns to previous state (Note: heater will reset to Off).
	Another user is turning on the appliance from the IntelliFire App.	Only one user should control the fireplace at a time.
	Different remote is paired to the appliance.	Pair the correct remote with the appliance.
Heater will not turn on	Thermostat mode is on and room temperature is higher than the temperature set point.	Increase thermostat set point on the appliance, or turn off thermostat mode.
	Heater is disabled in "SETTINGS".	Enable heater in "SETTINGS".
	Appliance has overheated and safety thermal switch has tripped.	First, turn off power at junction box or circuit breaker and allow it to cool for 15 minutes. Then, turn power back on at junction box or circuit breaker and turn fireplace on.
	Loose or damaged cables.	Verify connections are secure or replace if damaged.
	Defective heater assembly.	Replace heater assembly.
	Defective ACM.	Replace ACM.
Heater shuts off automatically or won't stay on	Thermostat mode is on and room temperature is higher than the temperature set point.	Increase thermostat set point on the appliance, or turn off thermostat mode.
	Heater setting automatically turns "OFF" after 3 hours of continuous operation.	Turn thermostat mode or heater "ON" to resume heater operation.
	Appliance has overheated and safety thermal switch has tripped.	Ensure the front is installed in the correct position. Ensure the heater output is unobstructed. Turn off power, at the Junction Box Main Power Switch or circuit breaker. Then, allow the appliance to cool for 15 minutes. Return power to the appliance and wait for it to start up.
	Appliance has overheated due to blocked heater output.	
	Exceeding current rating of the circuit breaker or fuse, perhaps from operating other appliances on the same circuit as the fireplace.	Install unit onto a dedicated 15 amp circuit for 120VAC. Install unit onto a dedicated 20 amp circuit for 240VAC.
	Another user is operating the appliance from the IntelliFire App.	Only one user should control the fireplace at a time.
Heater emits an odor	Normal operation.	It is normal for the heater to emit an odor for a brief amount of time after turning on. It is burning off dust that has accumulated on the heater.

Symptom	Possible Cause	Corrective Action
Ember bed lights don't work	Lights are set to "OFF".	Turn lights "ON".
		Verify connections are secure or replace if damaged.
	Loose or damaged cables.	Verify connections are secure or replace if damaged.
	Defective LED lights.	Replace lights.
Excessive noise with heater on	Interference with fan blade.	Inspect heater assembly and fan for obstructions or interference.
	Defective heater assembly.	Replace heater assembly.
Difficulty installing front	Ember tray is interfering with vanity panel on front.	Ensure vanity panel clears the ember tray when installing.
Unable to successfully complete WiFi onboarding	WiFi network password incorrect.	Verify network password on phone or tablet and retry setup process (delete location in the app first if one already exists).
	Incorrect IntelliFire App version installed on phone.	Inception requires Android App Version 0.29.8 or above or IOS 0.138 or above.
	WiFi signal at the appliance location is insufficient.	Verify WiFi signal level using available tools for Windows PCs, Mac, iOS, or Android. A signal level greater than -65dBm (Ex: -70dBm, -83dBm) may have intermittent connectivity issues.
	Cannot connect to hidden SSIDs.	Connect to available SSID.
	Commercial WiFi connection.	Provide the MAC address of the Inception to the IT administrator to be whitelisted.
Unable to control a previously set up appliance with the IntelliFire App	Appliance is not connected to the internet.	Ensure WiFi router is connected to the internet.
	IntelliFire app account login issues.	Log out and log back into the IntelliFire app account.
	Appliance has been factory reset.	Delete the appliance from the IntelliFire App and perform Network Setup again in Settings.
	Router, SSID or network password has changed.	Delete the appliance from the IntelliFire App and perform Network Setup again in Settings.
Unable to control with voice assistant	Voice assistant integration has become unlinked from IntelliFire.	Verify IntelliFire App is functional first. If it is, refresh the integration by unlinking and re-linking the specific voice assistant to IntelliFire using the Alexa or Google Home apps.

6. Wiring Diagrams

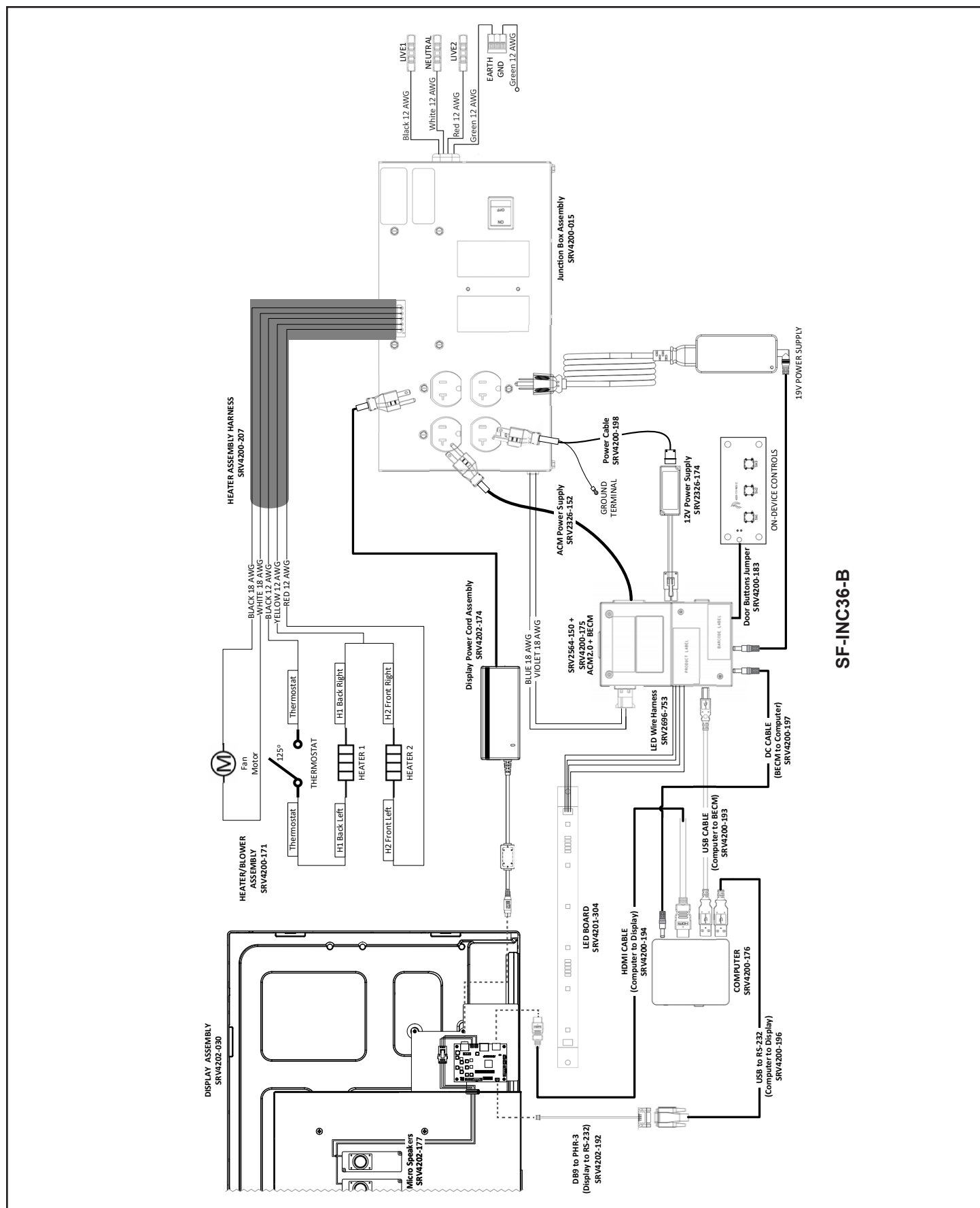


Figure 6.1 Inception Wiring Diagram

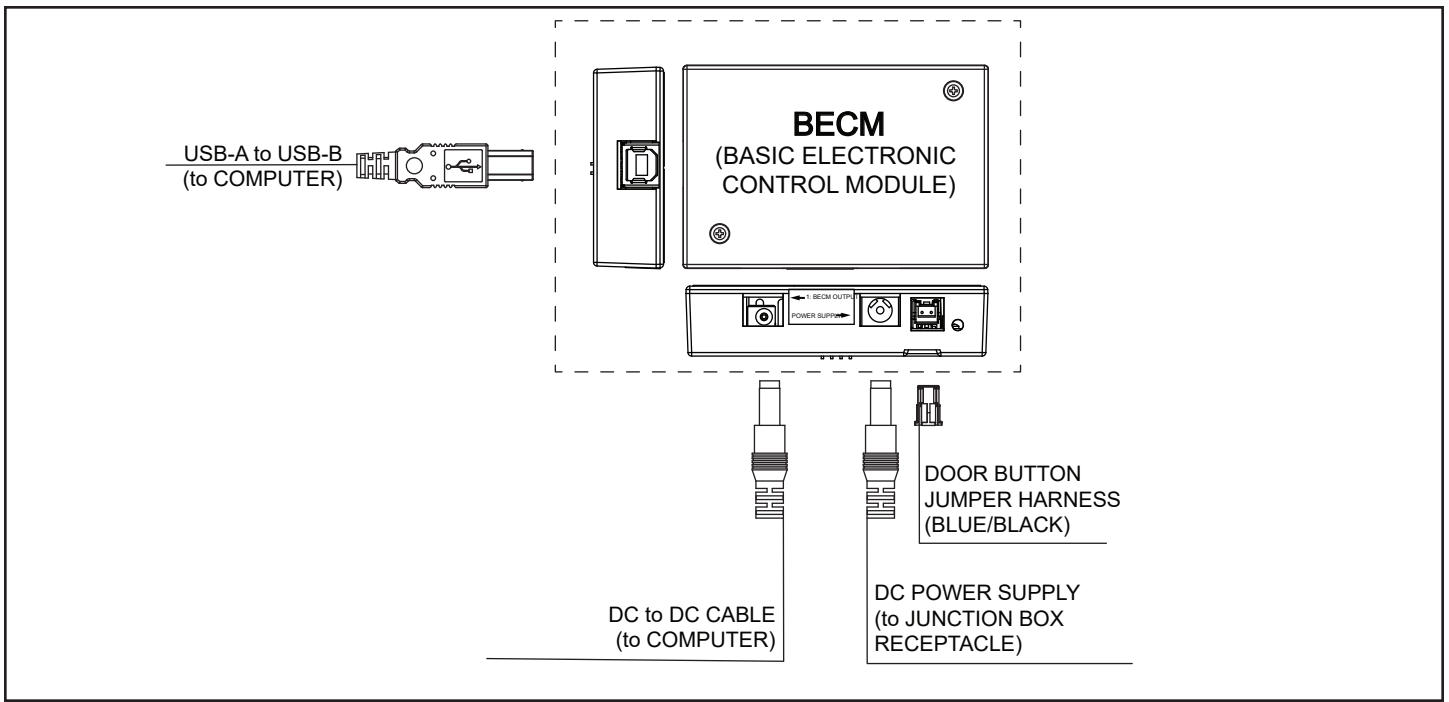


Figure 6.2 BECM Wiring

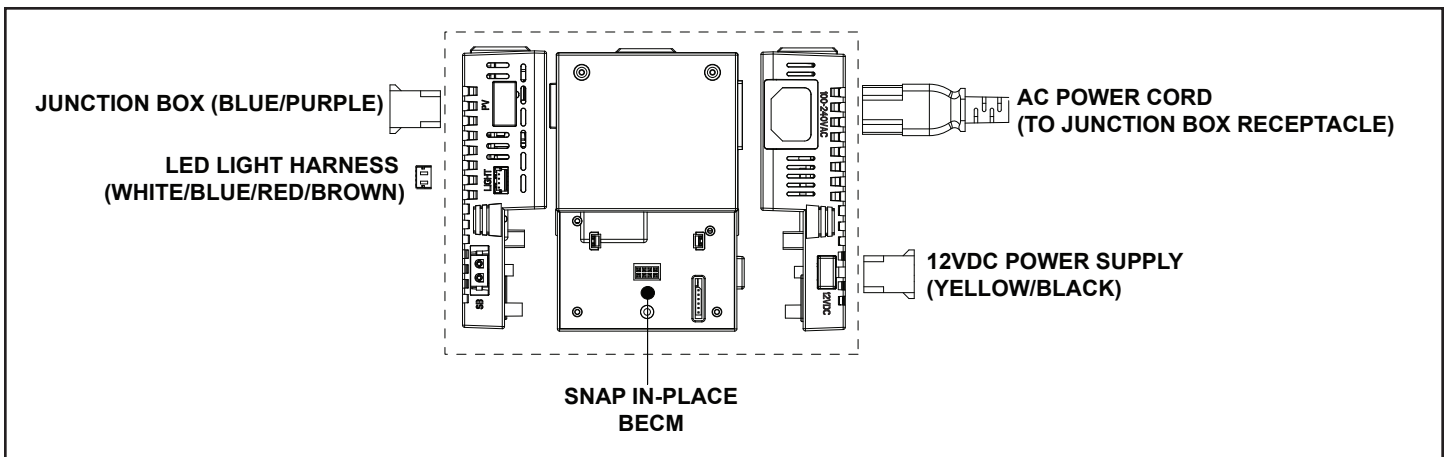


Figure 6.3 ACM Wiring

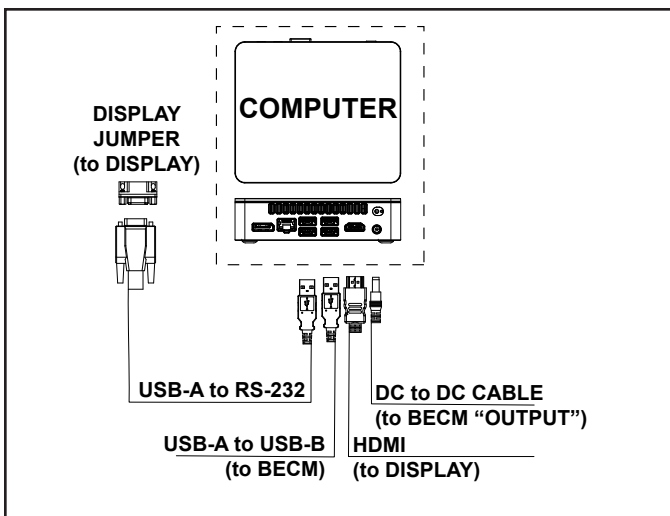


Figure 6.4 Computer Wiring

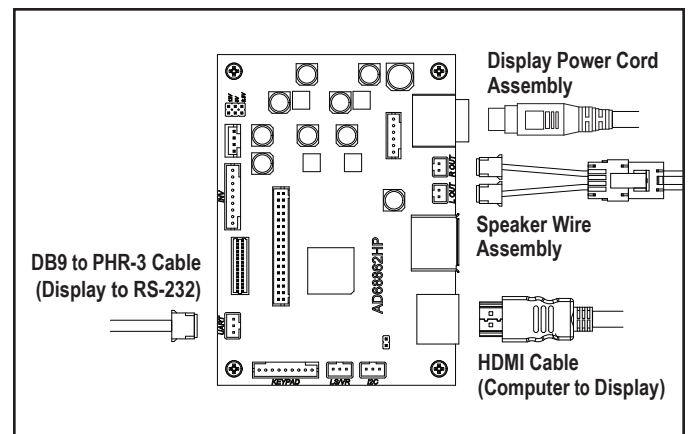


Figure 6.5 Display PCB Wiring

Wiring Diagrams (continued)

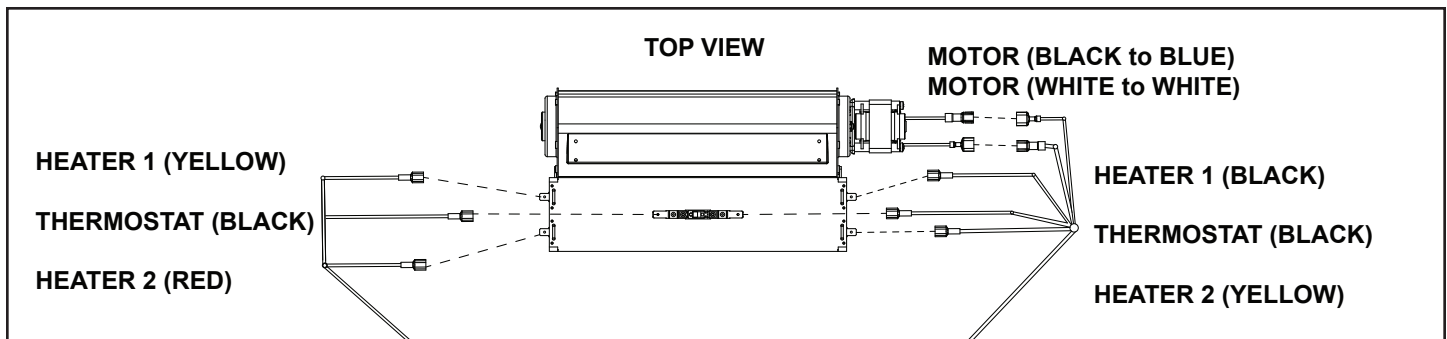


Figure 6.6 Blower/Heater Assembly Wiring

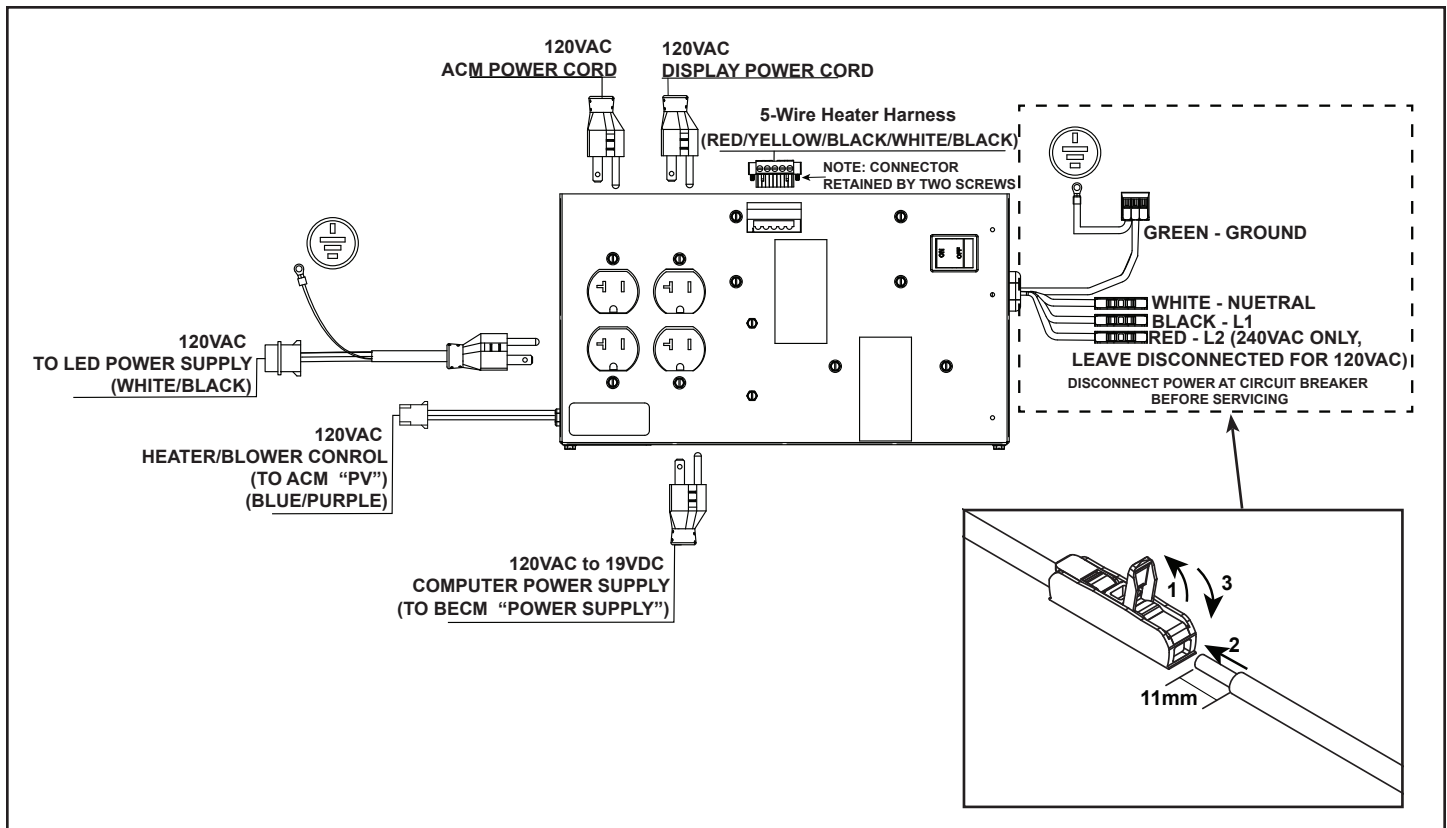


Figure 6.7 Junction Box Wiring



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Please contact your SimpliFire dealer with any questions or concerns.
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