

What's New?

Software Update 20.02.03

The Harman EASY Touch Control Software Update 20.02.03 includes new model part numbers. See below details on the previous update from December 2019.

Extended performance history

To provide even better troubleshooting data, we have increased frequency and duration of the history data being saved. The product's performance is now saved every 60 seconds for 3 months, versus 4 days. Also note, if the power goes out, the data will not be lost. The history files can be saved easily onto a USB for service technicians.

Faster ignition

The ignition cycle has been improved with feed concentrated at start, helping all models ignite faster with pellets of varying quality.

Added language

The Dutch language has been added for our international customers.

Notes:

- Software updates include enhancements from all prior updates, including fixing displaced icons.
- If a customer is experiencing issues with a Harman pellet product with EASY Touch Control, the consumer or service technician should perform the latest software update and test the unit before replacing parts.
- Software Updates are available on the Downloads tab of all Harman EASY Touch product pages. For example, <https://www.harmanstoves.com/Products/Allure50-Pellet-Stove.aspx?page=Downloads>

Allure50 Pellet Stove shown in gloss white and glass front

OVERVIEW FEATURES/OPTIONS SPECIFICATIONS **DOWNLOADS**

Allure50 Pellet Stove
Starting at \$4,208

Product Brochures

- Brochure
- EASY Touch Control Quickstart Guide

Installation Manuals

- Install Manual
- Install Manual (French)

Owner's Manuals

- Owners Manual
- Owners Manual (French)
- EASY Touch Control Owners Manual
- Software Update: Easy Touch Control - What's New**
- Software Update: Easy Touch Control - How to Update**
- Software Update: EASY Touch control file 20.02.03 (zip format)**