

## STONES-36, STONES-48, STONES-60, STONES-72

MODELS: PRIMO-II Series, PRIMO Series, MEZZO-B Series, MEZZO-C Series, MEZZO-AUB Series

### - Installation Instructions -



Leave this manual with party responsible for use and operation.

**WARNING! Choking Hazard!** Keep stones out of reach of children.

**CAUTION! Risk of Cuts, Abrasions or Flying Debris.** Wear protective gloves and safety glasses during installation. Sheet metal edges are sharp.

**CAUTION! Risk of Burns!** The fireplace should be turned off and cooled before media and stones are installed.

### KIT COMPONENTS

Ceramic Stones

The number of stones used varies by model size. See Table 1.

KIT NAME	STONE QUANTITY	MODEL NAME
STONES-36	15	MEZZO36-B, -C MEZZO36ST-B, -C MEZZO1000-AUB
STONES-48	20	MEZZO48-B, -C MEZZO48ST-B, -C PRIMO48 PRIMO48ST PRIMO-II-48 PRIMO-II-48ST MEZZO1300-AUB MEZZO1300ST-AUB
STONES-60	25	MEZZO60-B, -C MEZZO60ST-B, -C PRIMO60 PRIMO60ST PRIMO-II-60 PRIMO-II-60ST MEZZO1600-AUB
STONES-72	30	MEZZO72-B, -C MEZZO72ST-B, -C PRIMO72 PRIMO72ST PRIMO-II-72 PRIMO-II-72ST

Table 1.

### PREPARATION

1. Remove front and glass assembly. Refer to appliance installation manual for glass removal and replacement instructions.
2. Glass media is required with the PRIMO, PRIMO-II, MEZZO-B, MEZZO-C and MEZZO-AUB appliances and must be installed prior to placing stones. Install media according to instructions included in glass media kit.

**Note:** Crushed glass media includes MEDIA-FOG.

### ⚠ WARNING



Delayed Ignition Risk

- Place stones according to instructions.
- Do NOT place stones on the burner.
- Do NOT use any media or stones other than the Hearth & Home Technologies-supplied options for this fireplace model.

Fireplace will not function properly. Delayed ignition could occur.

### LOGS INSTALLATION

The stone kit cannot be used in conjunction with logs on the PRIMO-II series. All other series may use the stone kit in conjunction with optional log sets. If using logs, install logs according to instructions included in log kit prior to installing stones.

### STONES INSTALLATION

Note: Maximum amount of stones that may be used in the PRIMO-II series is one set.

1. If an optional log kit has been installed, the maximum amount of stones that may be used is one set. If an optional log set is not installed, two sets of stones may be used.
2. Refer to Table 1 for the stones kit names and corresponding appliance models. Use only the appropriate stones kit for each model listed.

**NOTICE: DO NOT EXCEED MAXIMUM AMOUNT OF STONES.** Place stones as instructed. Flame performance could be impacted. Sooting could occur.

3. DO NOT place stones on the burner or within 1/2 inch of the burner. See Figure 1.

**WARNING! Risk of Explosion! DO NOT place stones on burner!** Delayed ignition could occur.

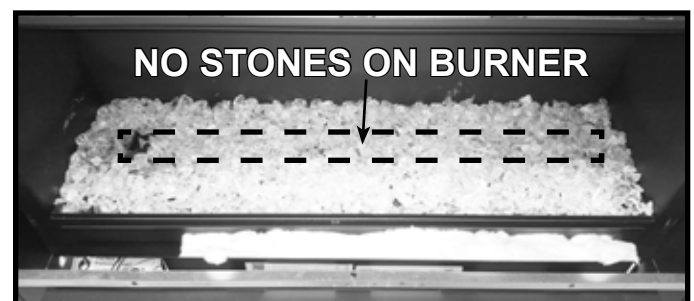


Figure 1. Stones Not Allowed on Burner

- Place stones as desired in a single layer on top of media. See Figure 2 and Figure 3 for examples of stone placement. Stones must be placed at least 1/2 inch away from the burner.

**NOTICE: DO NOT STACK STONES.** Place stones in a single layer. Flame appearance could be impacted. Sooting could occur.



Figure 2. Stones installed (2 Kits)



Figure 3. Stones (1 Kit) and Driftwood Logs Installed

- Check between the pilot and burner and remove any media that has fallen into this area.

**WARNING! Risk of Explosion!** Do NOT allow media to lodge or fall into area between the pilot and the burner. Fireplace will not function properly. Delayed ignition could occur.

- Turn the appliance on to verify that the pilot and the burner light properly.
- Remove any glass media that may have fallen in the bottom glass rail. Glass will not install properly if media is present in glass rail. See Figure 4.

<b>⚠ WARNING</b>	
	Risk of Asphyxiation or Fumes.
	<ul style="list-style-type: none"> <li>Place media according to instructions.</li> <li>Do NOT place media in area between glass and firebox.</li> <li>Do NOT place media in a position that they may fall into area between glass and firebox.</li> <li>Do NOT use any media other than the media supplied with this fireplace.</li> </ul>
	Fireplace will not function properly. Gas leak may occur.

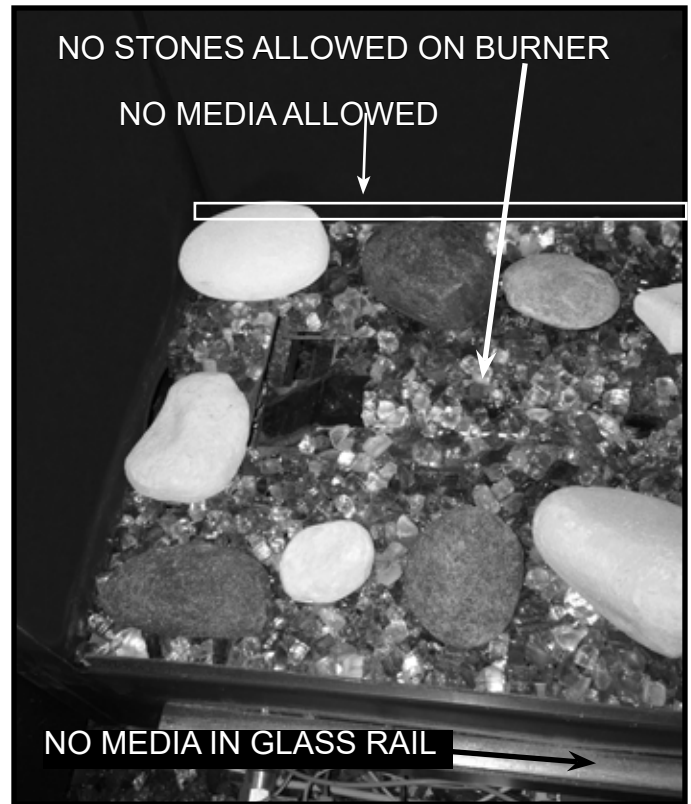


Figure 4. Media and Stones

- Reinstall glass assembly and front. Refer to the appliance installation manual for replacement instructions.

### TROUBLESHOOTING

After the initial start up burn, it may be necessary to adjust the media placement to achieve the best flame appearance. While flame height variation is normal, there may appear to be higher peaks in some areas and low flame peaks in other areas.

If the flame height appears to be excessively high in some spots, applying more media to these areas on top of the burner will help even out the flames. Spreading the media as evenly as possible is the most effective way to achieve optimal flame appearance and the most even flame heights. One or more test burns may be required to watch the flames mature and see how even they look before making adjustments.

Please contact your Heat & Glo dealer with any questions or concerns.

For the location of your nearest Heat & Glo dealer, please visit [www.heatnglo.com](http://www.heatnglo.com).

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