Models:
SL-950TR-C
SL-750TR-C
SL-550TR-C

WARNING: IF THE INFORMATION IN THESE INSTRUCTIONS IS NOT FOLLOWED EXACTLY, A FIRE OR EXPLOSION MAY RESULT CAUSING PROPERTY DAMAGE, PERSONAL INJURY, OR DEATH.

- Do not store or use gasoline or other flammable vapors and liquids in the vicinity of this or any other appliance.
- What to do if you smell gas
  • Do not try to light any appliance.
  • Do not touch any electrical switch.
  • Do not use any phone in your building.
  • Immediately call your gas supplier from a neighbor's phone. Follow the gas supplier's instructions.
  • If you cannot reach your gas supplier, call the fire department.
- Installation and service must be performed by a qualified installer, service agency, or the gas supplier.

READ THIS MANUAL BEFORE INSTALLING OR OPERATING THIS APPLIANCE. THIS INSTALLERS GUIDE MUST BE LEFT WITH APPLIANCE FOR FUTURE REFERENCE.

WARNING: IMPROPER INSTALLATION, ADJUSTMENT, ALTERATION, SERVICE OR MAINTENANCE CAN CAUSE INJURY OR PROPERTY DAMAGE. REFER TO THIS MANUAL. FOR ASSISTANCE OR ADDITIONAL INFORMATION CONSULT A QUALIFIED INSTALLER, SERVICE AGENCY, OR THE GAS SUPPLIER.

1. This appliance may be installed in an aftermarket, permanently located, manufactured (mobile) home, where not prohibited by local codes.
2. This appliance is only for use with the type of gas indicated on the rating plate. This appliance is not convertible for use with other gases, unless a certified kit is used.

Please contact your Heat-N-Glo dealer with any questions or concerns. For the number of your nearest Heat-N-Glo dealer, please call 1-888-427-3973.

Printed in U.S.A. Copyright 2004, Heat-N-Glo, a brand of Hearth & Home Technologies Inc. 20802 Kensington Boulevard, Lakeville, MN 55044

This product is covered by one or more of the following patents: (United States) 4,112,913; 4,408,594; 4,422,426; 4,424,792; 4,520,791; 4,793,322; 4,852,548; 4,875,464; 5,000,162; 5,016,609; 5,076,254; 5,191,877; 5,218,953; 5,328,356; 5,429,495; 5,452,708; 5,542,407; 5,613,487; (Australia) 543790; 596393; (Canada) 1,123,296; 1,297,746; 2,195,264; (Mexico) 97-0457; (New Zealand) 200265; or other U.S. and foreign patents pending.
SAFETY AND WARNING INFORMATION

READ and UNDERSTAND all instructions carefully before starting the installation. FAILURE TO FOLLOW these installation instructions may result in a possible fire hazard and will void the warranty.

Prior to the first firing of the fireplace, READ the Using Your Fireplace section of the Owners Guide.

DO NOT USE this appliance if any part has been under water. Immediately CALL a qualified service technician to inspect the unit and to replace any part of the control system and any gas control which has been under water.

THIS UNIT IS NOT FOR USE WITH SOLID FUEL.

Installation and repair should be PERFORMED by a qualified service person. The appliance and venting system should be INSPECTED before initial use and at least annually by a professional service person. More frequent cleaning may be required due to excessive lint from carpeting, bedding material, etc. It is IMPERATIVE that the unit’s control compartment, burners, and circulating air passageways BE KEPT CLEAN to provide for adequate combustion and ventilation air.

Always KEEP the appliance clear and free from combustible materials, gasoline, and other flammable vapors and liquids.

NEVER OBSTRUCT the flow of combustion and ventilation air. Keep the front of the appliance CLEAR of all obstacles and materials for servicing and proper operations.

Due to the high temperature, the appliance should be LOCATED out of traffic areas and away from furniture and draperies. Clothing or flammable material SHOULD NOT BE PLACED on or near the appliance.

Children and adults should be ALERTED to the hazards of high surface temperature and should STAY AWAY to avoid burns or clothing ignition. Young children should be CAREFULLY SUPERVISED when they are in the same room as the appliance.

These units MUST use one of the vent systems described in the Installing the Fireplace section of the Installers Guide. NO OTHER vent systems or components MAY BE USED.

This gas fireplace and vent assembly MUST be vented directly to the outside and MUST NEVER be attached to a chimney serving a separate solid fuel burning appliance. Each gas appliance MUST USE a separate vent system. Common vent systems are PROHIBITED.

INSPECT the external vent cap on a regular basis to make sure that no debris is interfering with the air flow.

The glass door assembly MUST be in place and sealed, and the trim door assembly MUST be in place on the fireplace before the unit can be placed into safe operation.

DO NOT OPERATE this appliance with the glass door removed, cracked, or broken. Replacement of the glass door should be performed by a licensed or qualified service person. DO NOT strike or slam the glass door.

The glass door assembly SHALL ONLY be replaced as a complete unit, as supplied by the gas fireplace manufacturer. NO SUBSTITUTE material may be used.

DO NOT USE abrasive cleaners on the glass door assembly. DO NOT ATTEMPT to clean the glass door when it is hot.

Turn off the gas before servicing this appliance. It is recommended that a qualified service technician perform an appliance check-up at the beginning of each heating season.

Any safety screen or guard removed for servicing must be replaced before operating this appliance.

DO NOT place furniture or any other combustible household objects within 36 inches of the fireplace front.
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◆ = Contains updated information.
Approvals and Codes

Appliance Certification

The Heat-N-Glo fireplace models discussed in this Installers Guide have been tested to certification standards and listed by the applicable laboratories.

<table>
<thead>
<tr>
<th>Certification</th>
</tr>
</thead>
<tbody>
<tr>
<td>LABORATORY: Underwriters Laboratories</td>
</tr>
<tr>
<td>TYPE: Direct Vent Gas Fireplace Heater</td>
</tr>
<tr>
<td>STANDARD: ANSI Z21.88•CSA2.33•UL307B</td>
</tr>
</tbody>
</table>

NOTE: THESE MODELS ARE UL LISTED TO UL307B, THE STANDARD FOR GAS-BURNING HEATING APPLIANCES FOR MANUFACTURED HOMES AND RECREATIONAL VEHICLES.

Installation Codes

The fireplace installation must conform to local codes. Before installing the fireplace, consult the local building code agency to ensure that you are in compliance with all applicable codes, including permits and inspections.

In the absence of local codes, the fireplace installation must conform to the National Fuel Gas Code ANSI Z223.1 (in the United States) or the CAN/CGA-B149 Installation Codes (in Canada). The appliance must be electrically grounded in accordance with local codes or, in the absence of local codes with the National Electric Code ANSI/NFPA No. 70 (in the United States), or to the CSA C22.1 Canadian Electric Code (in Canada).

These models may be installed in a bedroom or bed-sitting room in the U.S.A. and Canada.

High Altitude Installations

U.L. Listed gas appliances are tested and approved without requiring changes for elevations from 0 to 2,000 feet in the U.S.A. and in Canada.

When installing this appliance at an elevation above 2,000 feet, it may be necessary to decrease the input rating by changing the existing burner orifice to a smaller size. Input rate should be reduced by 4% for each 1000 feet above a 2000 foot elevation in the U.S.A. or 10% for elevations between 2000 and 4500 feet in Canada. If the heating value of the gas has been reduced, these rules do not apply. To identify the proper orifice size, check with the local gas utility.

If installing this appliance at an elevation above 4,500 feet (in Canada), check with local authorities.
2

Getting Started

Introducing the Heat-N-Glo Gas Fireplaces

Heat-N-Glo direct vent gas fireplaces are designed to operate with all combustion air siphoned from outside of the building and all exhaust gases expelled to the outside.

The information contained in this Installers Guide, unless noted otherwise, applies to all models and gas control systems. Gas fireplace diagrams, including the dimensions, are shown in this section.

Pre-install Preparation

This gas fireplace and its components are tested and safe when installed in accordance with this Installers Guide. Report to your dealer any parts damaged in shipment, particularly the condition of the glass. Do not install any unit with damaged, incomplete, or substitute parts.

The vent system components and trim doors are shipped in separate packages. The gas logs are packaged separately and must be field installed.

Read all of the instructions before starting the installation. Follow these instructions carefully during the installation to ensure maximum safety and benefit. Failure to follow these instructions will void the owner’s warranty and may present a fire hazard.

The Heat-N-Glo Warranty will be voided by, and Heat-N-Glo disclaims any responsibility for, the following actions:
• Installation of any damaged fireplace or vent system component.
• Modification of the fireplace or direct vent system.
• Installation other than as instructed by Heat-N-Glo.
• Improper positioning of the gas logs or the glass door.
• Installation and/or use of any component part not manufactured and approved by Heat-N-Glo, not withstanding any independent testing laboratory or other party approval of such component part or accessory.

ANY SUCH ACTION MAY POSSIBLY CAUSE A FIRE HAZARD.

When planning a fireplace installation, it’s necessary to determine:
• Where the unit is to be installed.
• The vent system configuration to be used.
• Gas supply piping.
• Electrical wiring.
• Framing and finishing details.
• Whether optional accessories—devices such as a fan, wall switch, or remote control—are desired.

If the fireplace is to be installed on carpeting or tile, or on any combustible material other than wood flooring, the fireplace should be installed on a metal or wood panel that extends the full width and depth of the fireplace.
Figure 1. Diagram of the SL-950TR-C
Figure 2. Diagram of the SL-750TR-C
Figure 3. Diagram of the SL-550TR-C
Installing the Fireplace

Constructing the Fireplace Chase

A chase is a vertical box-like structure built to enclose the gas fireplace and/or its vent system. Vertical vents that run on the outside of a building may be, but are not required to be, installed inside a chase.

**CAUTION:** TREATMENT OF FIRESTOP SPACERS AND CONSTRUCTION OF THE CHASE MAY VARY WITH THE TYPE OF BUILDING. THESE INSTRUCTIONS ARE NOT SUBSTITUTES FOR THE REQUIREMENTS OF LOCAL BUILDING CODES. THEREFORE, YOUR LOCAL BUILDING CODES MUST BE CHECKED TO DETERMINE THE REQUIREMENTS FOR THESE STEPS.

Factory-built fireplace chases should be constructed in the manner of all outside walls of the home to prevent cold air drafting problems. The chase should not break the outside building envelope in any manner.

This means that the walls, ceiling, base plate and cantilever floor of the chase should be insulated. Vapor and air infiltration barriers should be installed in the chase as per regional codes for the rest of the home. Additionally, Heat-N-Glo recommends that the inside surfaces be sheetrocked and taped for maximum air tightness.

To further prevent drafts, the firestops should be caulked to seal gaps. Gas line holes and other openings should be caulked or stuffed with insulation. If the unit is being installed on a cement slab, we recommend that a layer of plywood be placed underneath to prevent conducting cold up into the room. Be sure to include spark arrestors for woodburning units if they are required.

THE CHASE SHOULD BE CONSTRUCTED SO THAT ALL CLEARANCES TO THE FIREPLACE ARE MAINTAINED AS SPECIFIED WITHIN THIS INSTALLERS GUIDE.

**Step 1. Locating the Fireplace**

Space and clearance requirements for locating a fireplace within a room (see Figure 4).

**Clearance Requirements**

The top and back of the fireplace are defined by stand-offs. The minimum clearance to a perpendicular wall extending past the face of the fireplace is 3 inches (76mm). The back of the fireplace may be recessed 16 1/4 inches (413mm) into combustible construction.

The distance from the unit to combustible construction is to be measured from the unit outer wrap surface to the combustible construction, NOT from the screw heads that secure the unit together.
Step 2. Framing the Fireplace

Fireplace framing can be built before or after the fireplace is set in place. Framing should be positioned to accommodate wall coverings and fireplace facing material. The diagram below shows framing reference dimensions.

CAUTION: MEASURE FIREPLACE DIMENSIONS AND VERIFY FRAMING METHODS AND WALL COVERING DETAILS BEFORE FRAMING.

<table>
<thead>
<tr>
<th>Model</th>
<th>A</th>
<th>B</th>
<th>C</th>
<th>D</th>
<th>E</th>
</tr>
</thead>
<tbody>
<tr>
<td>SL-950TR-C</td>
<td>49&quot;</td>
<td>42 1/4&quot;</td>
<td>16 1/4&quot;</td>
<td>44&quot;</td>
<td>31 7/8&quot;</td>
</tr>
<tr>
<td>SL-750TR-C</td>
<td>42&quot;</td>
<td>38 1/4&quot;</td>
<td>16 1/4&quot;</td>
<td>41&quot;</td>
<td>27 7/8&quot;</td>
</tr>
<tr>
<td>SL-550TR-C</td>
<td>37&quot;</td>
<td>33&quot;</td>
<td>16 1/4&quot;</td>
<td>36 1/2&quot;</td>
<td>24 3/8&quot;</td>
</tr>
</tbody>
</table>

The center of the framing hole is one (1) inch (25.4mm) above the center of the horizontal vent pipe.

For SL-950TR-C only: Non-combustible zone is defined by 3" above the elbow for the entire width and depth (behind the front header) of the firebox.
Figure 6. DVP-Series Direct Vent Component Specifications (5-inch inner pipe / 8-inch outer pipe)

NOTE: PIPES OVERLAP 1-1/4 INCHES (34.93mm) AT EACH JOINT.
NOTE: PIPES OVERLAP 1-3/8 INCHES (34.93mm) AT EACH JOINT.

Figure 7. SL D-Series Direct Vent Component Specifications (4-inch inner pipe / 6 5/8-inch outer pipe)
Step 3. Installing the Vent System

A. Vent System Approvals

These models have vent starting collars on both the top and the back of the unit. Depending upon the installation, decide which ONE set of starting collars will be used to attach the vent system. The starting collar sealing cap must remain on the starting collar NOT used.

These models use SL-D-series, direct vent components when using the TOP vent collars. This pipe is tested and listed as an approved component of the fireplace. The pipe is tested to be run inside an enclosed wall. There is no requirement for inspection openings at each joint within the wall. There is no required pitch for horizontal vent runs.

These models also use DVP-series direct vent components when using the REAR vent collars.

The flame and ember appearance may vary based on the type of fuel burned and the venting configuration used.

WARNING: YOU MUST NOT MIX DVP-SERIES AND SL-D-SERIES COMPONENTS IN ANY VENT SYSTEM CONFIGURATION.

Identifying Vent Components

Approved vent system components are labeled for identification. NO OTHER VENTING SYSTEMS OR COMPONENTS MAY BE USED. Detailed installation instructions are included with each vent termination kit and should be used in conjunction with this Installers Guide. Figure 8 shows vent system components and terminations.

The vent systems installed on this gas fireplace may include one, two, or three 90° elbow assemblies. The relationships of vertical rise to horizontal run in vent configurations using 90° elbows MUST BE strictly adhered to. The rise to run relationships are shown in the venting drawings and tables. Refer to the diagrams on the next several pages.

NOTE: Two 45° elbows may be used in place of one 90° elbow. Maximum and minimum rise to run ratios must always be maintained in the vent system when using 45° elbows.

---

**Figure 8. Vent System Components and Termination Kits**
Flex Vent
The flex vent must be supported with the spacing between support intervals not exceeding 4 feet, with no more than ½ inch sag between supports.
A support is required at each change in venting direction, and in any location where it is necessary to maintain the necessary clearance to combustibles. A simple “up and out” installation (Figure 9) requires only enough support to maintain the necessary clearance to combustibles. However, the vent attachment point and the firestop location are considered to be supports.

Figure 9. Flex Vent

Figure 10. Straight up Vertical Venting

NOTE: For vertical venting over 20 feet a restrictor plate is recommended for improved flame appearance.

Use SL D-Series components only.

Figure 11. Straight Out Horizontal Venting

STRAIGHT OUT HORIZONTAL VENTING

H
Max. Run
36" (914 mm)

Note: You may use a 45° elbow in corner installations for models SL-550TR-C and SL-750TR-C ONLY. Use two 90° elbows for corner installations on SL-950TR-C.

Use DVP-Series components only.

For corner installation of models SL-550TR-C and SL-750TR-C ONLY.

For corner installation of model SL-950TR-C. The use of two 90° elbows in a corner installation will affect space requirements (see Fig. 4)
VENTING WITH ONE (1) 90° ELBOW  NATURAL GAS

<table>
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<tbody>
<tr>
<td>90° Elbow on Top</td>
<td>2.5 FT (863mm)</td>
<td>2.5 FT (863mm)</td>
<td>2 FT (610mm)</td>
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<td></td>
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</tr>
<tr>
<td>1 FT (305mm)</td>
<td>3 FT (914mm)</td>
<td>3 FT (914mm)</td>
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<tr>
<td>2 FT (610mm)</td>
<td>4 FT (1.22m)</td>
<td>4 FT (1.22m)</td>
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<td>3 FT (914mm)</td>
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<td>4 FT (1.22m)</td>
<td>8 FT (2.48m)</td>
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<td>5 FT (1.52m)</td>
<td>16 FT (4.8m)</td>
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H = 16 FT (4.8m)  V + H = 40 FT (12.2m)

VENTING WITH ONE (1) 90° ELBOW  PROPANE

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</thead>
<tbody>
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<td>90° Elbow on Top</td>
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<td>NOT ALLOWED</td>
<td>NOT ALLOWED</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>1 FT (305mm)</td>
<td>2.5 FT (863mm)</td>
<td>2 FT (610mm)</td>
<td>2 FT (610mm)</td>
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</table>

H = 16 FT (4.8m)  V + H = 40 FT (12.2m)

NOTE: There MUST be a 25% reduction in total H when using flex vent except when using the simple up and out installation (see Figure 9).
Use DVP-Series components only.

Figure 14. Venting with Two 90° Elbows
NOTE: There MUST be a 25% reduction in total H when using flex vent except when using the simple up and out installation (see Figure 9).

Use SL D-Series components only.

Figure 15. Venting with Two 90° Elbows - TR-C Models
VENTING WITH TWO (2) 90° ELBOWS  

NATURAL GAS

<table>
<thead>
<tr>
<th>MODEL SL-550TR-C</th>
<th>MODEL SL-750TR-C</th>
<th>MODEL SL-950TR-C</th>
</tr>
</thead>
<tbody>
<tr>
<td>V (MIN.)</td>
<td>H (MAX.)</td>
<td>H (MAX.)</td>
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<tr>
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<td>2.5 FT (863mm)</td>
</tr>
<tr>
<td>1 FT (305mm)</td>
<td>3 FT (914mm)</td>
<td>3 FT (914mm)</td>
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<td>8 FT (2.48m)</td>
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<tr>
<td>5 FT (1.52m)</td>
<td>16 FT (4.8m)</td>
<td>16 FT (4.8m)</td>
</tr>
</tbody>
</table>

H MAX. = 16 FT (4.8m)  
V + V1 + H MAX. = 40 FT (12.2m)

VENTING WITH TWO (2) 90° ELBOWS  

PROPANE

<table>
<thead>
<tr>
<th>MODEL SL-550TR-C</th>
<th>MODEL SL-750TR-C</th>
<th>MODEL SL-950TR-C</th>
</tr>
</thead>
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<td>V (MIN.)</td>
<td>H (MAX.)</td>
<td>H (MAX.)</td>
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<td>90° Elbow on Top</td>
<td>2.5 FT (863mm)</td>
<td>NOT ALLOWED</td>
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<tr>
<td>5 FT (1.52m)</td>
<td>16 FT (4.8m)</td>
<td>16 FT (4.8m)</td>
</tr>
</tbody>
</table>

H MAX. = 16 FT (4.8m)  
V + V1 + H MAX. = 40 FT (12.2m)

NOTE: There MUST be a 25% reduction in total H when using flex vent except when using the simple up and out installation (see Figure 9).

Use SL D-Series components only.

Figure 16. Venting with Two 90° Elbows - TR-C MODELS
Figure 17. Venting with Three 90° elbows

Use DVP-Series components only.

<table>
<thead>
<tr>
<th>V</th>
<th>H</th>
<th>H + H₁</th>
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</thead>
<tbody>
<tr>
<td>1’ MIN. (305 mm)</td>
<td>2’ MAX. (610 mm)</td>
<td>4’ MAX. (1.22m)</td>
</tr>
<tr>
<td>2’ MIN. (610 mm)</td>
<td>4’ MAX. (1.22 m)</td>
<td>8’ MAX. (2.48m)</td>
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<td>3’ MIN. (914 mm)</td>
<td>6’ MAX. (1.86 m)</td>
<td>12’ MAX. (3.72m)</td>
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<td>4’ MIN. (1.22 m)</td>
<td>8’ MAX. (2.48 m)</td>
<td>16’ MAX. (4.8m)</td>
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</tbody>
</table>

V₁ + V + H₁ = 40’ MAX. (12.4m)
H = 8’ MAX. (2.48m)  H + H₁ = 16’ MAX. (4.8m)
VENTING WITH THREE (3) 90° ELBOWS

**NATURAL GAS**

<table>
<thead>
<tr>
<th>MODEL</th>
<th>V (MIN.)</th>
<th>H (MAX.)</th>
<th>H + H₁ (MAX.)</th>
<th>H (MAX.)</th>
<th>H + H₁ (MAX.)</th>
<th>H (MAX.)</th>
<th>H + H₁ (MAX.)</th>
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</tr>
<tr>
<td>SL-750TR-C</td>
<td>3 FT (914mm)</td>
<td>6 FT (1.86m)</td>
<td>3 FT (914mm)</td>
<td>6 FT (1.86m)</td>
<td>3 FT (914mm)</td>
<td>6 FT (1.86m)</td>
<td></td>
</tr>
<tr>
<td>SL-950TR-C</td>
<td>4 FT (1.22m)</td>
<td>8 FT (2.49m)</td>
<td>4 FT (1.22m)</td>
<td>8 FT (2.49m)</td>
<td>4 FT (1.22m)</td>
<td>8 FT (2.49m)</td>
<td></td>
</tr>
<tr>
<td></td>
<td>6 FT (1.86m)</td>
<td>12 FT (3.72m)</td>
<td>6 FT (1.86m)</td>
<td>12 FT (3.72m)</td>
<td>6 FT (1.86m)</td>
<td>12 FT (3.72m)</td>
<td></td>
</tr>
<tr>
<td></td>
<td>8 FT (2.48m)</td>
<td>16 FT (4.8m)</td>
<td>8 FT (2.48m)</td>
<td>16 FT (4.8m)</td>
<td>8 FT (2.48m)</td>
<td>16 FT (4.8m)</td>
<td></td>
</tr>
<tr>
<td></td>
<td>16 FT (4.8m)</td>
<td>32 FT (9.7m)</td>
<td>16 FT (4.8m)</td>
<td>32 FT (9.7m)</td>
<td>16 FT (4.8m)</td>
<td>32 FT (9.7m)</td>
<td></td>
</tr>
</tbody>
</table>

V + H₁ + H: MAX. = 40 FT (12.2m)

**PROPANE**

<table>
<thead>
<tr>
<th>MODEL</th>
<th>V (MIN.)</th>
<th>H (MAX.)</th>
<th>H + H₁ (MAX.)</th>
<th>H (MAX.)</th>
<th>H + H₁ (MAX.)</th>
<th>H (MAX.)</th>
<th>H + H₁ (MAX.)</th>
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<tr>
<td>SL-550TR-C</td>
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<td>5 FT (1.53m)</td>
<td>NOT ALLOWED</td>
<td>NOT ALLOWED</td>
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<td>NOT ALLOWED</td>
<td></td>
</tr>
<tr>
<td>SL-750TR-C</td>
<td>2.5 FT (863mm)</td>
<td>5 FT (1.53m)</td>
<td>NOT ALLOWED</td>
<td>NOT ALLOWED</td>
<td>NOT ALLOWED</td>
<td>NOT ALLOWED</td>
<td></td>
</tr>
<tr>
<td>SL-950TR-C</td>
<td>2.5 FT (863mm)</td>
<td>5 FT (1.53m)</td>
<td>NOT ALLOWED</td>
<td>NOT ALLOWED</td>
<td>NOT ALLOWED</td>
<td>NOT ALLOWED</td>
<td></td>
</tr>
<tr>
<td></td>
<td>4 FT (1.22m)</td>
<td>8 FT (2.48m)</td>
<td>4 FT (1.22m)</td>
<td>8 FT (2.48m)</td>
<td>4 FT (1.22m)</td>
<td>8 FT (2.48m)</td>
<td></td>
</tr>
<tr>
<td></td>
<td>6 FT (1.86m)</td>
<td>12 FT (3.72m)</td>
<td>6 FT (1.86m)</td>
<td>12 FT (3.72m)</td>
<td>6 FT (1.86m)</td>
<td>12 FT (3.72m)</td>
<td></td>
</tr>
<tr>
<td></td>
<td>8 FT (2.48m)</td>
<td>16 FT (4.8m)</td>
<td>8 FT (2.48m)</td>
<td>16 FT (4.8m)</td>
<td>8 FT (2.48m)</td>
<td>16 FT (4.8m)</td>
<td></td>
</tr>
<tr>
<td></td>
<td>16 FT (4.8m)</td>
<td>32 FT (9.7m)</td>
<td>16 FT (4.8m)</td>
<td>32 FT (9.7m)</td>
<td>16 FT (4.8m)</td>
<td>32 FT (9.7m)</td>
<td></td>
</tr>
</tbody>
</table>

V + V₁ + H₁ + H: MAX. = 40 FT (12.2m)

**NOTE:** There MUST be a 25% reduction in total H when using flex vent except when using the simple up and out installation (see Figure 9).

Figure 18. Venting with three 90° elbows - TR-C MODELS
Use SL D-Series components only.

NOTE: There MUST be a 25% reduction in total H when using flex vent except when using the simple up and out installation (see Figure 9).

Figure 19. Venting with three 90° elbows - TR-C Models
VENTING WITH FOUR (4) 90° ELBOWS
NATURAL AND PROPANE GAS

<table>
<thead>
<tr>
<th>V (MIN.)</th>
<th>H (MAX.)</th>
<th>V₁ (MIN.)</th>
<th>H₁ (MAX.)</th>
<th>V₂ (MIN.)</th>
</tr>
</thead>
<tbody>
<tr>
<td>2' (609mm)</td>
<td>5' (1.52m)</td>
<td>5' (1.52m)</td>
<td>4.5' (1.37m)</td>
<td></td>
</tr>
</tbody>
</table>

V + V₁ + V₂ + H + H₁ MAX. = 40' (12.2m)

Use SL D-Series components only.

NOTE: There MUST be a 25% reduction in total H when using flex vent except when using the simple up and out installation (see Figure 9).

Figure 20. Venting with Four 90° elbows - TR-C Model Only
B. Installing Vent Components

After determining which set of starting collars will be used (top or rear), follow venting instructions accordingly.

Venting Out the Rear Vent (See Figure 21)

Remove the installed rear seal cap from the rear starting collars by cutting the strap at each end. Remove the insulation inside the 5” collar. Follow the vent configuration tables Accordingly.

Remove the 5” diameter heat shield from the 5” diameter collar by sliding it out.

⚠️ WARNING: THE TOP HEAT SHIELD (INSIDE THE FIREBOX) MUST REMAIN ATTACHED IF THE VENT SYSTEM IS ATTACHED TO THE REAR STARTING COLLARS. SEE FIGURE 21.

Vent Out the Top Vent

Remove the top vent collar seal cap by cutting the strap at each end. Remove the insulation inside BOTH the 4” diameter and 6 5/8” diameter collars. (See Figure 21).

Remove the 4” diameter heat shield from the 4” diameter collar by sliding it out.

You have to take the glass off for positioning the logs when the unit is finally installed in place and finished around it. Attach vent system to the top starting collars.

⚠️ WARNING: THE REAR VENT COLLAR SEAL CAP MUST REMAIN ATTACHED TO THE REAR VENT COLLARS IF THE VENT SYSTEM IS ATTACHED TO THE TOP STARTING COLLARS. SEE FIGURE 21.

⚠️ WARNING: FAILURE TO REMOVE INSULATION IN THE SET OF COLLARS YOU ARE USING COULD NEGATIVELY AFFECT FIREPLACE PERFORMANCE.

⚠️ WARNING: YOU MUST LEAVE THE INSULATION IN PLACE IN THE SET OF COLLARS YOU ARE NOT USING. FAILURE TO DO THIS COULD CAUSE A FIRE.

DVP Series Venting Only:

1. Attaching the Venting to the Fireplace

Refer to Cinch Pipe and Termination Cap installation instructions.

⚠️ WARNING: ENSURE THAT THE FIBERGLASS GASKET SUPPLIED WITH THE FIREPLACE SEALS BETWEEN THE FIRST VENT COMPONENT AND THE OUTER FIREPLACE WRAP.

If the installation is for a termination cap attached directly to the fireplace, skip to the sections, Install Firestops and Vent Termination.

2. Continue Adding Vent Components

Refer to Cinch Pipe and Termination Cap installation instructions.

- Continue adding vent components, locking each succeeding component into place.
- Ensure that each succeeding vent component is securely fitted and locked into the preceding component in the vent system.
- 90° elbows may be installed and rotated to any point around the preceding component’s vertical axis. If an elbow does not end up in a locked position with the preceding component, attach with a minimum of two (2) sheet metal screws.

3. Install Support Brackets

Refer to Cinch Pipe and Termination Cap installation instructions.

Go to Step 4 Install Firestops.
SL-D and SL-Flex Series Venting Only:

1. Attach the First Vent Component to the Starting Collars

To attach the first vent component to the starting collars of the fireplace:

- Lock the vent components into place by sliding the concentric pipe sections with four (4) equally spaced interior beads into the fireplace collar or previously installed component end with four (4) equally spaced indented sections.

- When the internal beads of each outer pipe line up, rotate the pipe section clockwise about one-quarter (1/4) turn. The vent pipe is now locked together.

- Slide the ceramic fiber pad over the first vent section and place it flush to the fireplace (see Figure 1). This will prevent cold air infiltration. High temp caulk may be used to hold the part in place. Continue to add vent components.

If the installation is for a termination cap attached directly to the fireplace, skip to the sections, Install Firestops and Vent Termination.

2. Continue Adding Vent Components

- Continue adding vent components, locking each succeeding component into place.

- Ensure that each succeeding vent component is securely fitted and locked into the preceding component.

- 90° elbows may be installed and rotated to any point around the preceding component’s vertical axis. If an elbow does not end up in a locked position with the preceding component, attach with a minimum of two (2) sheet metal screws.

3. Install Support Brackets

For Horizontal Runs - The vent system must be supported every five (5) feet of horizontal run by a horizontal pipe support. To install support brackets for horizontal runs:

- Place the pipe supports around the vent pipe.
- Nail the pipe supports to the framing members.

For Vertical Runs - The vent system must be supported every eight (8) feet (2.4m) above the fireplace flue outlet by wall brackets. To install support brackets for vertical runs:

- Attach wall brackets to the vent pipe and secure the wall bracket to the framing members with nails or screws.

Go to Step 4 Install Firestops.
**DVP, SL-D and SL-Flex Series Venting:**

**STEP 4. Install Firestops**

**For Vertical Runs** - Firestops are REQUIRED on both sides of a combustible wall through which the vent passes. **NOTE:** Model DVP-TRAP or SLK-01TRD does not need an exterior firestop on an exterior combustible wall.

To install firestops for vertical runs that pass through ceilings:

• Position a plumb bob directly over the center of the vertical vent component.
• Mark the ceiling to establish the centerpoint of the vent.
• Drill a hole or drive a nail through this centerpoint.
• Check the floor above for any obstructions, such as wiring or plumbing runs.
• Reposition the fireplace and vent system, if necessary, to accommodate the ceiling joists and/or obstructions.
• Cut a 10-inch X 10-inch (254mm X 254mm) hole through the ceiling, using the centerpoint previously marked.
• Frame the hole with framing lumber the same size as the ceiling joists.

**Figure 26. Hole & New Framing Members**

**NOTE:** There must be NO INSULATION or other combustibles inside the framed firestop opening.

**For Horizontal Runs** - Firestops are REQUIRED on both sides of a combustible wall through which the vent passes.

**NOTE:** Model DVP-TRAP or SLK-01TRD does not need an exterior firestop on an exterior combustible wall.

To install firestops for horizontal runs that pass through either interior or exterior walls:

Cut a 12" x 10" (305mm x 254mm) hole through the wall for DVP-series or a 10" x 10" (254mm x 254mm) hole for SL-D-series pipe. The center of the framing hole is one (1) inch (25.4mm) above the center of the horizontal vent pipe.

• Position the firestops on both sides of the hole previously cut and secure the firestops with nails or screws.
• The heat shields of the firestops MUST BE placed towards the top of the hole.
• Continue the vent run through the firestops.

**NOTE: There must be NO INSULATION or other combustibles inside the framed firestop opening.**

**Figure 24. Hole and Vent Pipe**

**NOTE:** There must be NO INSULATION or other combustibles inside the framed firestop opening.

**Figure 25. Heat Shield, Interior & Exterior Firestops**

**Figure 26. Hole & New Framing Members**
C. Vent Termination

SL-Series Venting Only:

For Horizontal Terminations - To attach and secure the termination to the last section of horizontal vent:

- Rotate and interlock the ends as described at the beginning of the Installing Vent Components section.
- The termination kit should pass through the wall firestops from the exterior of the building.
- Adjust the termination cap to its final exterior position on the building.

For trapezoidal cap termination kits:

- Using screws secure the cap to the exterior wall through the flanges in the cap.

For DVP Venting Only:

Refer to Cinch Pipe and Termination Cap installation instructions.

For All Venting:

**WARNING:** THE TERMINATION CAP MUST BE POSITIONED SO THAT THE ARROW IS POINTING UP.

**WARNING:** VENTING TERMINALS SHALL NOT BE RECESSED INTO A WALL OR SIDING. VENT TERMINATION CLEARANCES MUST BE FOLLOWED TO AVOID FIRE DANGER. SEE VENT TERMINATION MINIMUM CLEARANCES DIAGRAM ON FOLLOWING PAGE.

If the area above the ceiling is NOT an attic, position and secure the ceiling firestop on the ceiling side of the previously cut and framed hole.

![Figure 27. Ceiling Firestop (Ceiling Side)](image)

If the area above the ceiling IS an attic, position and secure the firestop on top of the previously framed hole.

**NOTE:** Keep insulation away from the vent pipe at least 1 inch (25mm).

![Figure 28. Attic Firestop](image)
**Figure 30. Vent Termination Minimum Clearances**

<table>
<thead>
<tr>
<th>Symbol</th>
<th>Description</th>
<th>Minimum Clearance</th>
</tr>
</thead>
<tbody>
<tr>
<td>A</td>
<td>12&quot; .......... clearances above grade, veranda, porch, deck or balcony</td>
<td>(See Note 1)</td>
</tr>
<tr>
<td>B</td>
<td>12&quot; .......... clearances to window or door that may be opened, or to permanently closed window.</td>
<td></td>
</tr>
<tr>
<td>D*</td>
<td>18&quot; .......... vertical clearance to unventilated soffit or to ventilated soffit located above the terminal</td>
<td></td>
</tr>
<tr>
<td></td>
<td>*30&quot; min. .......... for vinyl clad soffits and below electrical service</td>
<td></td>
</tr>
<tr>
<td>F</td>
<td>9&quot; .......... clearance to outside corner</td>
<td></td>
</tr>
<tr>
<td>G</td>
<td>6&quot; .......... clearance to inside corner</td>
<td></td>
</tr>
<tr>
<td>H</td>
<td>3 ft. (Canada) ...... not to be installed above a gas meter/regulator assembly within 3 feet (90cm) horizontally from the center-line of the regulator</td>
<td></td>
</tr>
<tr>
<td>I</td>
<td>3 ft. (U.S.A.) ...... 6 ft. (Canada) ...... clearance to gas service regulator vent outlet</td>
<td></td>
</tr>
<tr>
<td>J</td>
<td>9&quot; (U.S.A.) ...... 12&quot; (Canada) ...... clearance to non-mechanical air supply inlet to building or the combustion air inlet to any other appliance</td>
<td></td>
</tr>
<tr>
<td>K</td>
<td>3 ft. (U.S.A.) ...... 6 ft. (Canada) ...... clearance to a mechanical air supply inlet</td>
<td></td>
</tr>
<tr>
<td>L**</td>
<td>7 ft. .......... clearance above paved sidewalk or a paved driveway located on public property</td>
<td></td>
</tr>
<tr>
<td>M***</td>
<td>18&quot; .......... clearance under veranda, porch, deck or balcony</td>
<td></td>
</tr>
<tr>
<td>N</td>
<td>6&quot; .......... non-vinyl sidewalls</td>
<td></td>
</tr>
<tr>
<td>O</td>
<td>18&quot; .......... non-vinyl soffit and overhang</td>
<td></td>
</tr>
<tr>
<td></td>
<td>42&quot; .......... vinyl soffit and overhang</td>
<td></td>
</tr>
<tr>
<td>P</td>
<td>8 ft.</td>
<td></td>
</tr>
</tbody>
</table>

**QMIN = # termination caps x 3**  
**RMAX = (2 / # termination caps) x QACTUAL**

**NOTE 1:** On private property where termination is less than 7 feet above a sidewalk, driveway, deck, porch, veranda or balcony, use of a listed cap shield is suggested.

**NOTE 2:** Termination in an alcove space (spaces open only on one side and with an overhang) are permitted with the dimensions specified for vinyl or non-vinyl siding and soffits. 1. There must be 3 feet minimum between termination caps. 2. All mechanical air intakes within 10 feet of a termination cap must be a minimum of 3 feet below the termination cap. 3. All gravity air intakes within 3 feet of a termination cap must be a minimum of 1 foot below the termination cap.

**NOTE 3:** Local codes or regulations may require different clearances.

**NOTE 4:** Termination caps may be hot. Consider their proximity to doors or other traffic areas.

**NOTE 5:** Location of the vent termination must not interfere with access to the electrical service.

**WARNING:** In the U.S: Vent system termination is NOT permitted in screened porches. You must follow side wall, overhang and ground clearances as stated in the instructions.

**In Canada:** Vent system termination is NOT permitted in screened porches. Vent system termination is permitted in porch areas with two or more sides open. You must follow all side walls, overhang and ground clearances as stated in the instructions.

Heat-N-Glo assumes no responsibility for the improper performance of the fireplace when the venting system does not meet these requirements.

**CAUTION:** IF EXTERIOR WALLS ARE FINISHED WITH VINYL SIDING, IT IS SUGGESTED THAT A VINYL PROTECTOR KIT BE INSTALLED.
For Vertical Terminations - To locate the vent and install the vent sections:

- Locate and mark the vent centerpoint on the underside of the roof, and drive a nail through the centerpoint.
- Make the outline of the roof hole around the centerpoint nail.
- The size of the roof hole framing dimensions depend on the pitch of the roof. There **MUST BE** a 1-inch (25.4mm) clearance from the vertical vent pipe to combustible materials.
- Mark the roof hole accordingly.
- Cover the opening of the installed vent pipes.
- Cut and frame the roof hole.
- Use framing lumber the same size as the roof rafters and install the frame securely. Flashing anchored to the frame must withstand heavy winds.
- Continue to install concentric vent sections up through the roof hole and up past the roof line until you reach the appropriate distance above the roof.

**WARNING:** MAJOR U.S. BUILDING CODES SPECIFY MINIMUM CHIMNEY AND/OR VENT HEIGHT ABOVE THE ROOF TOP. THESE MINIMUM HEIGHTS ARE NECESSARY IN THE INTEREST OF SAFETY. SEE THE FOLLOWING DIAGRAM FOR MINIMUM HEIGHTS, PROVIDED THE TERMINATION CAP IS AT LEAST TWO (2) FEET (20 INCHES FOR DVP PIPE) FROM A VERTICAL WALL AND 2-FEET BELOW A HORIZONTAL OVERHANG.

**NOTE:** This also pertains to vertical vent systems installed on the outside of the building.

To seal the roof hole, and to divert rain and snow from the vent system:

- Attach a flashing to the roof using nails, and use a non-hardening mastic around the edges of the flashing base where it meets the roof.
- Attach a storm collar over the flashing joint to form a water-tight seal. Place non-hardening mastic around the joint, between the storm collar and the vertical pipe.
- Slide the termination cap over the end of the vent pipe and rotate the pipe clockwise 1/4 turn.

![Figure 31. Minimum Height from Roof to Lowest Discharge Opening](image-url)
Step 4. Positioning, Leveling, and Securing the Fireplace

The diagram below shows how to properly position, level, and secure the fireplace.

WARNING:
To ensure proper clearances the front framing header must be installed on its narrow edge and to the front of the frame.

Figure 32. Proper Positioning, Leveling, and Securing of a Fireplace

- Place the fireplace into position.
- Level the fireplace from side to side and from front to back.
- Shim the fireplace with non-combustible material, such as sheet metal, as necessary.
- Secure the fireplace to the framing using nails or screws through the nailing tabs.

Step 5. The Gas Control Systems

WARNING: THIS UNIT IS NOT FOR USE WITH SOLID FUEL.

Two types of gas control systems are used with this model: Standing Pilot Ignition and Intermittent Pilot Ignition (IPI).

Standing Pilot Ignition System
This system includes millivolt control valve, standing pilot, thermopile/thermocouple flame sensor, and piezo ignitor.

WARNING: 110-120 VAC MUST NEVER BE CONNECTED TO A CONTROL VALVE IN A MILLIVOLT SYSTEM.

Intermittent Pilot Ignition (IPI) System
This system includes a 3V control valve, electronic module and intermittent pilot.

WARNING: CONTINUOUS 110-120 VAC SERVICE MUST BE WIRED DIRECTLY TO THE FIREPLACE JUNCTION BOX IN A IPI SYSTEM.
Step 6. The Gas Supply Line

NOTE: Have the gas supply line installed in accordance with local building codes by a qualified installer approved and/or licensed as required by the locality.

◆ (In the Commonwealth of Massachusetts installation must be performed by a licensed plumber or gas fitter).

NOTE: Before the first firing of the fireplace, the gas supply line should be purged of any trapped air.

NOTE: Consult local building codes to properly size the gas supply line leading to the 1/2 inch (13mm) hook-up at the unit.

This gas fireplace is designed to accept a 1/2 inch (13mm) gas supply line. To install the gas supply line:

◆ A listed (and Commonwealth of Massachusetts approved) 1/2 inch (13mm) tee-handle manual shut-off valve and a listed flexible gas connector are connected to the 1/2 inch (13mm) inlet of the control valve. NOTE: If substituting for these components, please consult local codes for compliance.

◆ Locate the gas line access hole in the outer casing of the fireplace.

◆ The gas line may be run from either side of the fireplace provided the hole in the outer wrap does not exceed 2” in diameter and it does not penetrate the actual firebox.

◆ Open the fireplace lower grille, insert the gas supply line through the gas line hole, and connect it to the shut-off valve.

◆ When attaching the pipe, support the control so that the lines are not bent or torn.

◆ After the gas line installation is complete, all connections must be tightened and checked for leaks with a commercially-available, non-corrosive leak check solution. Be sure to rinse off all leak check solution following testing.

WARNING: DO NOT USE AN OPEN FLAME TO CHECK FOR GAS LEAKS.

◆ Insert insulation from the outside of the fireplace and pack the insulation tightly to totally seal between the pipe and the outer casing.

◆ At the gas line access hole the gap between the supply piping and gas access hole can be plugged with non-combustible insulation to prevent cold air infiltration.

Step 7. Gas Pressure Requirements

Pressure requirements for Heat-N-Glo gas fireplaces are shown in the table below.

<table>
<thead>
<tr>
<th>Pressure</th>
<th>Natural Gas</th>
<th>Propane</th>
</tr>
</thead>
<tbody>
<tr>
<td>Minimum Inlet Pressure</td>
<td>5.0 inches w.c.</td>
<td>11.0 inches w.c.</td>
</tr>
<tr>
<td>Maximum Inlet Gas Pressure</td>
<td>14.0 inches w.c.</td>
<td>14.0 inches w.c.</td>
</tr>
<tr>
<td>Manifold Pressure</td>
<td>3.5 inches w.c.</td>
<td>10.0 inches w.c.</td>
</tr>
</tbody>
</table>

A one-eighth (1/8) inch (3 mm) N.P.T. plugged tapping is provided on the inlet and outlet side of the gas control for a test gauge connection to measure the manifold pressure. Use a small flat blade screwdriver to crack open the screw in the center of the tap. Position a rubber hose over the tap to obtain the pressure reading.

The fireplace and its individual shut-off valve must be disconnected from the gas supply piping system during any pressure testing of the system at test pressures in excess of one-half (1/2) psig (3.5 kPa).

The fireplace must be isolated from the gas supply piping system by closing its individual shut-off valve during any pressure testing of the gas supply piping system at test pressures equal to or less than one-half (1/2) psig (3.5 kPa).
Step 8. Wiring the Fireplace

NOTE: Electrical wiring must be installed by a licensed electrician.

CAUTION: DISCONNECT REMOTE CONTROLS IF ABSENT FOR EXTENDED TIME PERIODS. THIS WILL PREVENT ACCIDENTAL FIREPLACE OPERATION.

For Standing Pilot Ignition Wiring

Appliance Requirements

• This appliance DOES NOT require 110-120 VAC to operate.

WARNING: DO NOT CONNECT 110-120 VAC TO THE GAS CONTROL VALVE OR WALL SWITCH OR THE APPLIANCE WILL MALFUNCTION AND THE VALVE WILL BE DESTROYED.

Optional Accessories

Optional fan and remote control kits require that 110-120 VAC be wired to the factory installed junction box before the fireplace is permanently installed.

Wall Switch

Position the wall switch in the desired position on a wall. Run a maximum of 25 feet (7.8 m) or less length of 18 A.W.G. minimum wire and connect it to the fireplace ON/OFF switch pigtails.

CAUTION: LABEL ALL WIRES PRIOR TO DISCONNECTION WHEN SERVICING CONTROLS. WIRING ERRORS CAN CAUSE IMPROPER AND DANGEROUS OPERATION. VERIFY PROPER OPERATION AFTER SERVICING.

Figure 35. Standing Pilot Ignition Wiring Diagram

Figure 36. Fan Wiring Diagram
For Intermittent Pilot Ignition (IPI) Wiring

Appliance Requirements
This appliance requires that 110-120 VAC be wired to the junction box. Maintain correct polarity when wiring the junction box.

Operation using Battery Power
This fireplace has an optional battery operation. The system is fully functional with the use of two “D” size batteries without ordinary 110-120 VAC power.

Wiring to the battery pack should be left disconnected in order to conserve battery life. In the case of a loss of power, simply connect red and black wire leads to activate battery power (connect red to red, black to black). The fireplace can be used as necessary. Once power (110 VAC) is restored, disconnect red and black wire leads to extend battery life.

Optional Accessories
Optional fan and remote control kits require that 110-120 VAC be wired to the fireplace junction box.

Wall Switch
Position the wall switch in the desired position on a wall. Run 16 A.W.G. minimum Romex wire a maximum of 25 feet and connect it to the fireplace ON/OFF switch pigtauls.

CAUTION: LABEL ALL WIRES PRIOR TO DISCONNECTION WHEN SERVICING CONTROLS. WIRING ERRORS CAN CAUSE IMPROPER AND DANGEROUS OPERATION. VERIFY PROPER OPERATION AFTER SERVICING.
Step 9. Finishing

Figure 38 shows the minimum vertical and corresponding maximum horizontal dimensions of fireplace mantels or other combustible projections above the top front edge of the fireplace. See Figures 4 and 5 for other fireplace clearances. Only non-combustible materials may be used to cover the black fireplace front.

**WARNING: WHEN FINISHING THE FIREPLACE, NEVER OBSTRUCT OR MODIFY THE AIR INLET/OUTLET GRILLES IN ANY MANNER.**

Figure 38. Minimum Vertical and Maximum Horizontal Dimensions of Combustibles above Fireplace

---

**CAUTION: IF JOINTS BETWEEN THE FINISHED WALLS AND THE FIREPLACE SURROUND (TOP AND SIDES) ARE SEALED, A 300°F. MINIMUM SEALANT MATERIAL MUST BE USED. THESE JOINTS ARE NOT REQUIRED TO BE SEALED. ONLY NON-COMBUSTIBLE MATERIAL (USING 300°F. MINIMUM ADHESIVE, IF NEEDED) CAN BE APPLIED AS FACING TO THE FIREPLACE SURROUND. SEE THE DIAGRAM BELOW.**

Hearth Extensions

A hearth extension may be desirable for aesthetic reasons. However, ANSI or CAN/CGA testing standards do not require hearth extensions for gas fireplace appliances.
Step 10. Installing Trim, Logs and Ember Material, and Removing Shipping Support

Installing the Trim

Combustible materials may be brought up to the specified clearances on the side and top front edges of the fireplace, but MUST NEVER overlap onto the front face. The joints between the finished wall and the fireplace top and sides can only be sealed with a 300°F (149°C) minimum sealant.

![WARNING: WHEN FINISHING THE FIREPLACE, NEVER OBSTRUCT OR MODIFY THE AIR INLET/OUTLET GRILLES IN ANY MANNER.](image)

Install optional marble and brass trim surround kits as desired. Marble, brass, brick, tile, or other non-combustible materials can be used to cover up the gap between the sheet rock and the fireplace.

Do not obstruct or modify the air inlet/outlet grilles. When overlapping on both sides, leave enough space so that the bottom grille can be opened and the trim door removed.

Removing Grate Shipping Support

- Remove the log pack and hood, if applicable.
- Bend top retaining tab of grate shipping support into vertical position (see Figure 40).
- Lift grate slightly upward with one hand so that the grate clears the support.
- Slide shipping support to side, remove and discard.
- Lower grate onto refractory.

![Figure 40.](image)

Positioning the Logs

If the gas logs have been factory installed they should not need to be positioned. If the logs have been packaged separately, refer to the instructions that accompany the logs. **Save the log instructions with this manual.**

If sooting occurs, the logs might need to be repositioned slightly to avoid excessive flame impingement.

<table>
<thead>
<tr>
<th>GLASS SPECIFICATIONS:</th>
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<tbody>
<tr>
<td>SL-950TR-C</td>
</tr>
<tr>
<td>SL-750TR-C</td>
</tr>
<tr>
<td>SL-550TR-C</td>
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</tbody>
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Placing the Ember Material

Ember material is shipped with this gas fireplace. The bag labeled Glowing Ember (050-721) is standard glowing ember material. To place the ember material:

- Remove the top louver by lifting it up and away from the unit.
- Unlatch the latches at the top and bottom of the glass door.
- Remove the glass door from the unit (see Figure 41).
- Place dime size pieces of ember material about 1/2 inch apart near port holes in burner top. Do NOT press embers into burner ports. Cover the top of the burner with a single layer of ember material. For best performance do NOT place embers on the ports at the rear of the burner (see Figure 42).
- Save the remaining ember materials for use during fireplace servicing. The bag of embers provided is sufficient for 3 to 5 applications.
- Reinstall and latch the glass door and top louver on the unit.

**CAUTION: THE GLASS DOOR MUST BE SECURELY LATCHED BEFORE OPERATING THE UNIT.**
Heat-N-Glo fireplaces manufactured with tempered glass may be installed in hazardous locations such as bathtub enclosures as defined by the CPSC. The tempered glass has been tested and certified to the requirements of ANSI Z97.1-1984 and CPSC 16 CFR 1202. (Safety Glazing Certification Council SGCC # 1595 and 1597. Architectural Testing, Inc. Reports 02-31919.01 and 02-31917.01.)

This statement is in compliance with CPSC 16 CFR Section 1201.5 “Certification and labeling requirements” which refers to 15 USC 2063 stating “…Such certificate shall accompany the product or shall otherwise be furnished to any distributor or retailer to whom the product is delivered.”

Some local building codes require the use of tempered glass with permanent marking in such locations. Glass meeting this requirement is available from the factory. Please contact your dealer or distributor to order.

Double-check vent terminations and front grilles for obstructions.
- Before lighting the fireplace, double-check the unit for possible obstructions that could be blocking the vent terminations or the front grilles.

Double-check that the grate shipping support was removed (see Step 10).
- Make sure that the grate is resting directly on the refractory.

Double-check for faulty components
- Any component that is found to be faulty MUST BE replaced with an approved component. Tampering with the fireplace components is DANGEROUS and voids all warranties.

A small amount of air will be in the gas supply lines. When first lighting the fireplace, it will take a few minutes for the lines to purge themselves of this air. Once the purging is complete, the fireplace will light and will operate normally.

Subsequent lightings of the fireplace will not require this purging of air from the gas supply lines, unless the gas valve has been turned to the OFF position, in which case the air would have to be purged.

NOTE: The fireplace should be run 3 to 4 hours on the initial start-up. Turn it off and let it cool completely. Remove and clean the glass. Replace the glass and run the fireplace for an additional 8 hours. This will help to cure the products used in the paint and logs.

During this break-in period it is recommended that some windows in the house be opened for air circulation. This will help avoid setting off smoke detectors, and help eliminate any odors associated with the fireplace’s initial burning.

Figure 42. Placement of the Ember Material

Step 11. Before Lighting the Fireplace

Before lighting the fireplace, be sure to do the following:

Remove all paperwork from underneath the fireplace.

Review safety warnings and cautions
- Read the Safety and Warning Information section at the beginning of this Installers Guide.

Double-check for gas leaks
- Before lighting the fireplace, double-check the unit for possible gas leaks.

Step 12. Lighting the Fireplace

You’ve reviewed all safety warnings, you’ve checked the fireplace for gas leaks, you know the vent system is unobstructed, and you’ve checked for faulty components. Now you’re ready to light the fireplace.

WARNING: PLEASE REFER TO THE USER’S MANUAL FOR ALL CAUTIONS, SAFETY, AND WARNING INFORMATION PERTAINING TO THE LIGHTING AND OPERATION OF THE FIREPLACE.

After the Installation

LEAVE THIS INSTALLATION MANUAL WITH THE APPLIANCE FOR FUTURE REFERENCE.
Fireplace Maintenance

Although the frequency of your fireplace servicing and maintenance will depend on use and the type of installation, you should have a qualified service technician perform an appliance check-up at the beginning of each heating season. See the table below for specific guidelines regarding each fireplace maintenance task.

IMPORTANT: TURN OFF THE GAS BEFORE SERVICING YOUR FIREPLACE.

Replacing old ember material
Frequency: Once annually, during the checkup.
By: Qualified service technician.
Task: Brush away loose ember material near the burner. Replace old ember material with new dime-size and shape pieces. New ember material should be placed alternately on top of the burner. Save the remaining ember material and repeat this procedure at your next servicing. For more information, see Placing Ember Material.

Cleaning Burner and Controls
Frequency: Once annually.
By: Qualified service technician.
Task: Brush or vacuum the control compartment, fireplace logs and burner areas surrounding the logs.

Cleaning Flame Sensor Rod (IPI Systems)
Frequency: Periodically.
By: Qualified service technician.
Task: Make a visual check of the straight flame sensor rod. Use steel wool or fine sandpaper to carefully remove any existing white deposits.

Checking Flame Patterns, Flame Height
Frequency: Periodically.
By: Qualified service technician/Home owner.
Task: Make a visual check of your fireplace’s flame patterns. Make sure the flames are steady - not lifting or floating. See Figure 43. The thermopile/thermocouple tips should be covered with flame. See Figure 33.

Checking Vent System
Frequency: Before initial use and at least annually thereafter, more frequently if possible.
By: Qualified service technician/Home owner.
Task: Inspect the external vent cap on a regular basis to ensure that no debris is interfering with the flow of air. Inspect entire vent system for proper function.

Cleaning Glass Door
Frequency: After the first 3 to 4 hours of use. As necessary after initial cleaning.
By: Home owner.
Task: Remove and clean glass after the first 3 to 4 hours of use. After the initial cleaning, clean as necessary, particularly after adding new ember (flare colorant) material. Film deposits on the inside of the glass door should be cleaned off using a household glass cleaner. NOTE: DO NOT handle or attempt to clean the door when it is hot and DO NOT use abrasive cleaners.

MAKE SURE THE FLAMES ARE STEADY—NOT LIFTING OR FLOATING.