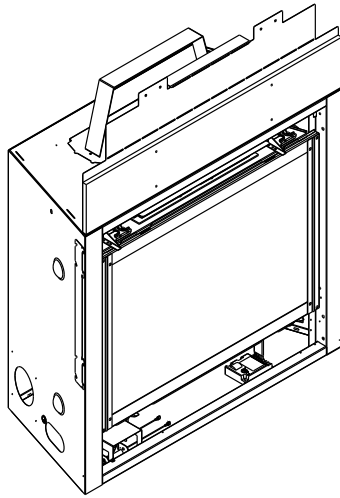


# HEAT & GLO™

No one builds a better fire

**Models:**  
**SL-550METRO**



## Owner's Manual Installation and Operation

**GAS-FIRED**



### NOTICE



#### DO NOT DISCARD THIS MANUAL

- Important operating and maintenance instructions included.
- Read, understand and follow these instructions for safe installation and operation.
- Leave this manual with party responsible for use and operation.

**DO NOT  
DISCARD**

**⚠ WARNING:**  
**FIRE OR EXPLOSION HAZARD**  
Failure to follow safety warnings exactly  
could result in serious injury, death, or  
property damage.

- **DO NOT** store or use gasoline or other flammable vapors and liquids in the vicinity of this or any other appliance.
- **What to do if you smell gas**
  - **DO NOT** try to light any appliance.
  - **DO NOT** touch any electrical switch. **DO NOT** use any phone in your building.
  - Leave the building immediately.
  - Immediately call your gas supplier from a neighbor's phone. Follow the gas supplier's instructions.
  - If you cannot reach your gas supplier, call the fire department.
- Installation and service must be performed by a qualified installer, service agency, or the gas supplier.

In the Commonwealth of Massachusetts installation must be performed by a licensed plumber or gas fitter.  
See Table of Contents for location of additional Commonwealth of Massachusetts requirements.

## **DANGER**



**HOT GLASS WILL  
CAUSE BURNS.**

**DO NOT TOUCH GLASS  
UNTIL COOLED.**

**NEVER ALLOW CHILDREN  
TO TOUCH GLASS.**

A barrier designed to reduce the risk of burns from the hot viewing glass is provided with this appliance and shall be installed for the protection of children and other at-risk individuals.

This appliance may be installed as an OEM installation in manufactured home (USA only) or mobile home and must be installed in accordance with the manufacturer's instructions and the *Manufactured Home Construction and Safety Standard, Title 24 CFR, Part 3280* in the United States, or the *Standard for Installation in Mobile Homes, CAN/CSA Z240 MH Series*, in Canada.

This appliance is only for use with the type(s) of gas indicated on the rating plate. This appliance is not convertible for use with other gases, unless a certified kit is used.

Read this manual before installing or operating this appliance.  
Please retain this owner's manual for future reference.

## A. Congratulations

Congratulations on selecting a Heat & Glo gas fireplace, an elegant and clean alternative to wood burning fireplaces. The Heat & Glo gas fireplace you have selected is designed to provide the utmost in safety, reliability, and efficiency.

As the owner of a new fireplace, you'll want to read and carefully follow all of the instructions contained in this owner's manual. Pay special attention to all cautions and warnings.

This owner's manual should be retained for future reference. We suggest that you keep it with your other important documents and product manuals.

The information contained in this owner's manual, unless noted otherwise, applies to all models and gas control systems.

Your new Heat & Glo gas fireplace will give you years of durable use and trouble-free enjoyment. Welcome to the Heat & Glo family of fireplace products!

### Homeowner Reference Information

*We recommend that you record the following pertinent information about your fireplace.*

Model Name: \_\_\_\_\_ Date purchased/installed: \_\_\_\_\_

Serial Number: \_\_\_\_\_ Location on fireplace: \_\_\_\_\_

Dealership purchased from: \_\_\_\_\_ Dealer Phone: \_\_\_\_\_

Notes: \_\_\_\_\_

### Listing Label Information/Location

The model information regarding your specific fireplace can be found on the rating plate usually located in the control area of the fireplace.

Type of Gas

Gas and Electric Information

Model Number

Serial Number

**HEAT & GLO**  
No one builds a better fire

Heat & Glo, a brand of Hearth & Home Technologies, Inc.  
7571 215th Street West, Lakeville, MN 55044

**GAS-FIRED**  
**UL**  
**LISTED**

Not for use with solid fuel.  
(Ne doit pas être utilisé avec un combustible solide).

Type of Gas (Sorte De Gaz): **NATURAL GAS**

This appliance must be installed in accordance with local codes, if any; if not, follow ANSI Z223.1 in the USA or CAN/CGA B149 installation codes. (Installer l'appareil selon les codes ou règlements locaux ou, en l'absence de tels règlements, selon les codes d'installation CAN/CGA-B149.)

**ANSI Z21XX-XXXX · CSA 2.XX-MXX · UL307B**

Minimum Permissible Gas Supply for Purposes of Input Adjustment.

Approved Minimum (De Gaz) Acceptable	0.0 in w.c.	(Po. Col. d'eau)
Maximum Pressure (Pression)	0.0 in w.c.	(Po. Col. d'eau)
Maximum Manifold Pressure (Pression)	0.0 in w.c.	(Po. Col. d'eau)
Minimum Manifold Pressure (Pression)	0.0 in w.c.	(Po. Col. d'eau)

Total Electrical Requirements: 000Vac, 00Hz., less than 00 Amperes

**MADE IN USA**

ALTITUDE:	0-0000 FT.	IN CANADA	0000-0000FT.
MAX. INPUT BTUH:	00,000		00,000
MIN. INPUT BTUH:	00,000		00,000
ORIFICE SIZE:	#XXXXX		#XXXXX

Model: (Modele): **XXXXXXXX**

Serial (Serie): **XXXXXXXX**

## ▲ Safety Alert Key:

- **DANGER!** Indicates a hazardous situation which, if not avoided will result in death or serious injury.
- **WARNING!** Indicates a hazardous situation which, if not avoided could result in death or serious injury.
- **CAUTION!** Indicates a hazardous situation which, if not avoided, could result in minor or moderate injury.
- **NOTICE:** Used to address practices not related to personal injury.

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➔ = Contains updated information.

## B. Limited Lifetime Warranty

### Hearth & Home Technologies LIMITED LIFETIME WARRANTY

Hearth & Home Technologies, on behalf of its hearth brands (“HHT”), extends the following warranty for HHT gas, wood, pellet, coal and electric hearth appliances that are purchased from an HHT authorized dealer.

#### **WARRANTY COVERAGE:**

HHT warrants to the original owner of the HHT appliance at the site of installation, and to any transferee taking ownership of the appliance at the site of installation within two years following the date of original purchase, that the HHT appliance will be free from defects in materials and workmanship at the time of manufacture. After installation, if covered components manufactured by HHT are found to be defective in materials or workmanship during the applicable warranty period, HHT will, at its option, repair or replace the covered components. HHT, at its own discretion, may fully discharge all of its obligations under such warranties by replacing the product itself or refunding the verified purchase price of the product itself. The maximum amount recoverable under this warranty is limited to the purchase price of the product. This warranty is subject to conditions, exclusions and limitations as described below.

#### **WARRANTY PERIOD:**

Warranty coverage begins on the date of original purchase. In the case of new home construction, warranty coverage begins on the date of first occupancy of the dwelling or six months after the sale of the product by an independent, authorized HHT dealer/ distributor, whichever occurs earlier. The warranty shall commence no later than 24 months following the date of product shipment from HHT, regardless of the installation or occupancy date. The warranty period for parts and labor for covered components is produced in the following table.

The term “Limited Lifetime” in the table below is defined as: 20 years from the beginning date of warranty coverage for gas appliances, and 10 years from the beginning date of warranty coverage for wood, pellet, and coal appliances. These time periods reflect the minimum expected useful lives of the designated components under normal operating conditions.

Warranty Period		HHT Manufactured Appliances and Venting							Components Covered
Parts	Labor	Gas	Wood	Pellet	EPA Wood	Coal	Electric	Venting	
1 Year		X	X	X	X	X	X	X	All parts and material except as covered by Conditions, Exclusions, and Limitations listed
2 years				X	X	X			Igniters, electronic components, and glass
		X	X	X	X	X			Factory-installed blowers
			X						Molded refractory panels
		X							Ignition Modules
3 years				X					Firepots and burnpots
5 years	1 year			X	X				Castings and baffles
7 years	3 years		X	X	X				Manifold tubes, HHT chimney and termination
10 years	1 year	X							Burners, logs and refractory
Limited Lifetime	3 years	X	X	X	X	X			Firebox and heat exchanger
90 Days		X	X	X	X	X	X	X	All replacement parts beyond warranty period

See conditions, exclusions, and limitations on next page.

## B. Limited Lifetime Warranty (*continued*)

### **WARRANTY CONDITIONS:**

- This warranty only covers HHT appliances that are purchased through an HHT authorized dealer or distributor. A list of HHT authorized dealers is available on the HHT branded websites.
- This warranty is only valid while the HHT appliance remains at the site of original installation.
- This warranty is only valid in the country in which the HHT authorized dealer or distributor that sold the appliance resides.
- Contact your installing dealer for warranty service. If the installing dealer is unable to provide necessary parts, contact the nearest HHT authorized dealer or supplier. Additional service fees may apply if you are seeking warranty service from a dealer other than the dealer from whom you originally purchased the product.
- Check with your dealer in advance for any costs to you when arranging a warranty call. Travel and shipping charges for parts are not covered by this warranty.

### **WARRANTY EXCLUSIONS:**

This warranty does not cover the following:

- Changes in surface finishes as a result of normal use. As a heating appliance, some changes in color of interior and exterior surface finishes may occur. This is not a flaw and is not covered under warranty.
- Damage to printed, plated, or enameled surfaces caused by fingerprints, accidents, misuse, scratches, melted items, or other external sources and residues left on the plated surfaces from the use of abrasive cleaners or polishes.
- Repair or replacement of parts that are subject to normal wear and tear during the warranty period. These parts include: paint, wood, pellet and coal gaskets, firebricks, grates, flame guides, batteries and the discoloration of glass.
- Expansion, contraction, or movement of certain parts causing noise. These conditions are normal and complaints related to this noise are not covered by this warranty.
- Damages resulting from: (1) failure to install, operate, or maintain the appliance in accordance with the installation instructions, operating instructions, and listing agent identification label furnished with the appliance; (2) failure to install the appliance in accordance with local building codes; (3) shipping or improper handling; (4) improper operation, abuse, misuse, continued operation with damaged, corroded or failed components, accident, or improperly/incorrectly performed repairs; (5) environmental conditions, inadequate ventilation, negative pressure, or drafting caused by tightly sealed constructions, insufficient make-up air supply, or handling devices such as exhaust fans or forced air furnaces or other such causes; (6) use of fuels other than those specified in the operating instructions; (7) installation or use of components not supplied with the appliance or any other components not expressly authorized and approved by HHT; (8) modification of the appliance not expressly authorized and approved by HHT in writing; and/or (9) interruptions or fluctuations of electrical power supply to the appliance.
- Non-HHT venting components, hearth components or other accessories used in conjunction with the appliance.
- Any part of a pre-existing fireplace system in which an insert or a decorative gas appliance is installed.
- HHT's obligation under this warranty does not extend to the appliance's capability to heat the desired space. Information is provided to assist the consumer and the dealer in selecting the proper appliance for the application. Consideration must be given to appliance location and configuration, environmental conditions, insulation and air tightness of the structure.

### **This warranty is void if:**

- The appliance has been over-fired or operated in atmospheres contaminated by chlorine, fluorine, or other damaging chemicals. Over-firing can be identified by, but not limited to, warped plates or tubes, rust colored cast iron, bubbling, cracking and discoloration of steel or enamel finishes.
- The appliance is subjected to prolonged periods of dampness or condensation.
- There is any damage to the appliance or other components due to water or weather damage which is the result of, but not limited to, improper chimney or venting installation.

### **LIMITATIONS OF LIABILITY:**

- The owner's exclusive remedy and HHT's sole obligation under this warranty, under any other warranty, express or implied, or in contract, tort or otherwise, shall be limited to replacement, repair, or refund, as specified above. In no event will HHT be liable for any incidental or consequential damages caused by defects in the appliance. Some states do not allow exclusions or limitation of incidental or consequential damages, so these limitations may not apply to you. This warranty gives you specific rights; you may also have other rights, which vary from state to state. EXCEPT TO THE EXTENT PROVIDED BY LAW, HHT MAKES NO EXPRESS WARRANTIES OTHER THAN THE WARRANTY SPECIFIED HEREIN. THE DURATION OF ANY IMPLIED WARRANTY IS LIMITED TO DURATION OF THE EXPRESSED WARRANTY SPECIFIED ABOVE.

# 1 Listing and Code Approvals

## A. Appliance Certification

**MODELS:** SL-550METRO  
**LABORATORY:** Underwriters Laboratories, Inc. (UL)  
**TYPE:** Direct Vent Gas Appliance Heater  
**STANDARD:** ANSI Z21.88-2017 • CSA 2.33-2017

This product is listed to ANSI standards for “Vented Gas Appliance Heaters” and applicable sections of “Gas Burning Heating Appliances for Manufactured Homes and Recreational Vehicles”, and “Gas Fired Appliances for Use at High Altitudes”.

**NOTICE:** This installation must conform with local codes. In the absence of local codes you must comply with the National Fuel Gas Code, ANSI Z223.1-latest edition in the U.S.A. and the CAN/CGA B149 Installation Codes in Canada.

### NOT INTENDED FOR USE AS A PRIMARY HEAT SOURCE.

This appliance is tested and approved as either supplemental room heat or as a decorative appliance. It should not be factored as primary heat in residential heating calculations.

## B. Tempered Glass Specifications

Hearth & Home Technologies appliances manufactured with tempered glass may be installed in hazardous locations such as bathtub enclosures as defined by the Consumer Product Safety Commission (CPSC). The tempered glass has been tested and certified to the requirements of **ANSI Z97.1** and **CPSC 16 CFR 1202** (Safety Glazing Certification Council **SGCC# 1595** and **1597**. Architectural Testing, Inc. Reports **02-31919.01** and **02-31917.01**).

This statement is in compliance with **CPSC 16 CFR Section 1201.5** “Certification and labeling requirements” which refers to **15 U.S. Code (USC) 2063** stating “...Such certificate shall accompany the product or shall otherwise be furnished to any distributor or retailer to whom the product is delivered.”

Some local building codes require the use of tempered glass with permanent marking in such locations. Glass meeting this requirement is available from the factory. Please contact your dealer or distributor to order.

## C. BTU Specifications

Models U.S. or Canada	Maximum Input BTU/h	Minimum Input BTU/h	Orifice Size (DMS)
SL-550METRO (NG)	21,000	N/A	#44
SL-550METRO (Propane)	19,000	N/A	#55

## D. High Altitude Installations

**NOTICE:** If the heating value of the gas has been reduced, these rules do not apply. Check with your local gas utility or authorities having jurisdiction.

When installing above 2000 feet elevation:

- In the USA: Reduce input rate 4% for each 1000 feet above 2000 feet.
- In CANADA: Reduce input rate 10% for elevations between 2000 feet and 4500 feet. Above 4500 feet, consult local gas utility.

Check with your local gas utility to determine proper orifice size.

## E. Non-Combustible Materials Specification

Material which will not ignite and burn. Such materials are those consisting entirely of steel, iron, brick, tile, concrete, slate, glass or plasters, or any combination thereof.

Materials that are reported as passing **ASTM E 136, Standard Test Method for Behavior of Materials in a Vertical Tube Furnace at 750 °C** and **UL763** shall be considered non-combustible materials.

## F. Combustible Materials Specification

Materials made of or surfaced with wood, compressed paper, plant fibers, plastics, or other material that can ignite and burn, whether flame proofed or not, or plastered or unplastered shall be considered combustible materials.

## G. Electrical Codes

**NOTICE:** This appliance must be electrically wired and grounded in accordance with local codes or, in the absence of local codes, with **National Electric Code ANSI/NFPA 70-latest edition** or the **Canadian Electric Code CSA C22.1**.

- A 110-120 VAC circuit for this product must be protected with ground-fault circuit-interrupter protection, in compliance with the applicable electrical codes, when it is installed in locations such as in bathrooms or near sinks.

**Note:** The following requirements reference various Massachusetts and national codes not contained in this document.

## H. Requirements for the Commonwealth of Massachusetts

For all side wall horizontally vented gas fueled equipment installed in every dwelling, building or structure used in whole or in part for residential purposes, including those owned or operated by the Commonwealth and where the side wall exhaust vent termination is less than seven (7) feet above finished grade in the area of the venting, including but not limited to decks and porches, the following requirements shall be satisfied:

### Installation of Carbon Monoxide Detectors

At the time of installation of the side wall horizontal vented gas fueled equipment, the installing plumber or gas fitter shall observe that a hard wired carbon monoxide detector with an alarm and battery back-up is installed on the floor level where the gas equipment is to be installed. In addition, the installing plumber or gas fitter shall observe that a battery operated or hard wired carbon monoxide detector with an alarm is installed on each additional level of the dwelling, building or structure served by the side wall horizontal vented gas fueled equipment. It shall be the responsibility of the property owner to secure the services of qualified licensed professionals for the installation of hard wired carbon monoxide detectors.

In the event that the side wall horizontally vented gas fueled equipment is installed in a crawl space or an attic, the hard wired carbon monoxide detector with alarm and battery back-up may be installed on the next adjacent floor level.

In the event that the requirements of this subdivision can not be met at the time of completion of installation, the owner shall have a period of thirty (30) days to comply with the above requirements; provided, however, that during said thirty (30) day period, a battery operated carbon monoxide detector with an alarm shall be installed.

### Approved Carbon Monoxide Detectors

Each carbon monoxide detector as required in accordance with the above provisions shall comply with NFPA 720 and be ANSI/UL 2034 listed and IAS certified.

### Signage

A metal or plastic identification plate shall be permanently mounted to the exterior of the building at a minimum height of eight (8) feet above grade directly in line with the exhaust vent terminal for the horizontally vented gas fueled heating appliance or equipment. The sign shall read, in print size no less than one-half (1/2) in. in size, **"GAS VENT DIRECTLY BELOW. KEEP CLEAR OF ALL OBSTRUCTIONS"**.

## Inspection

The state or local gas inspector of the side wall horizontally vented gas fueled equipment shall not approve the installation unless, upon inspection, the inspector observes carbon monoxide detectors and signage installed in accordance with the provisions of 248 CMR 5.08(2)(a)1 through 4.

## Exemptions

The following equipment is exempt from 248 CMR 5.08(2)(a)1 through 4:

- The equipment listed in Chapter 10 entitled "Equipment Not Required To Be Vented" in the most current edition of NFPA 54 as adopted by the Board; and
- Product Approved side wall horizontally vented gas fueled equipment installed in a room or structure separate from the dwelling, building or structure used in whole or in part for residential purposes.

## MANUFACTURER REQUIREMENTS

### Gas Equipment Venting System Provided

When the manufacturer of Product Approved side wall horizontally vented gas equipment provides a venting system design or venting system components with the equipment, the instructions provided by the manufacturer for installation of the equipment and the venting system shall include:

- Detailed instructions for the installation of the venting system design or the venting system components; and
- A complete parts list for the venting system design or venting system.

### Gas Equipment Venting System NOT Provided

When the manufacturer of a Product Approved side wall horizontally vented gas fueled equipment does not provide the parts for venting the flue gases, but identifies "special venting systems", the following requirements shall be satisfied by the manufacturer:

- The referenced "special venting system" instructions shall be included with the appliance or equipment installation instructions; and
- The "special venting systems" shall be Product Approved by the Board, and the instructions for that system shall include a parts list and detailed installation instructions.

A copy of all installation instructions for all Product Approved side wall horizontally vented gas fueled equipment, all venting instructions, all parts lists for venting instructions, and/or all venting design instructions shall remain with the appliance or equipment at the completion of the installation.

**See Gas Connection section for additional Commonwealth of Massachusetts requirements.**



## A. Gas Fireplace Safety

**WARNING! DO NOT operate fireplace before reading and understanding operating instructions.** Failure to operate fireplace according to operating instructions could cause fire or injury.



**HOT GLASS WILL CAUSE BURNS.**

**DO NOT TOUCH GLASS UNTIL COOLED.**

**NEVER ALLOW CHILDREN TO TOUCH GLASS.**

- Keep children away.
- CAREFULLY SUPERVISE children in same room as fireplace.
- Alert children and adults to hazards of high temperatures.

**High temperatures may ignite clothing or other flammable materials.**

- Clothing, furniture, draperies, and other flammable materials must not be placed on or near the appliance.

**A barrier designed to reduce the risk of burns from the hot viewing glass is provided with this appliance and shall be installed for the protection of children and other at-risk individuals. DO NOT operate the appliance with the barrier removed. If the barrier becomes damaged, the barrier shall be replaced with the manufacturer's barrier for this appliance.**

Contact your dealer or Hearth & Home Technologies if the barrier is not present or help is needed to properly install one.

**WARNING! Choking Hazard!** Keep glass rock media out of reach of children.

Young children should be carefully supervised when they are in the same room as the appliance. Toddlers, young children and others may be susceptible to accidental contact burns.

- A physical barrier is recommended if there are at risk individuals in the house.
- To restrict access to a fireplace or stove, install an adjustable safety gate to keep toddlers, young children and other at risk individuals out of the room and away from hot surfaces.
- Install a switch lock or a wall/remote control with child protection lockout feature.

- Keep remote controls out of reach of children.
- Never leave children alone near a hot fireplace, whether operating or cooling down.
- Teach children to NEVER touch the fireplace.
- Consider not using the fireplace when children will be present.

Contact your dealer for more information, or visit: [www.hpba.org/Product-Info/Fireplace-Stove-Heater/Glass-Fronts-Safety](http://www.hpba.org/Product-Info/Fireplace-Stove-Heater/Glass-Fronts-Safety).

To prevent unintended operation when not using your fireplace for an extended period of time (summer months, vacations, trips, etc):

- Remove batteries from remote controls.
- Turn off wall controls.
- Unplug 3 volt adapter plug and remove batteries on IPI models.

## B. California



**WARNING:** This product and the fuels used to operate this product (liquid propane or natural gas), and the products of combustion of such fuels, can expose you to chemicals including benzene, which is known to the State of California to cause cancer and reproductive harm. For more information go to: [www.P65Warnings.ca.gov](http://www.P65Warnings.ca.gov).

## C. Your Fireplace

**WARNING! DO NOT operate fireplace before reading and understanding operating instructions.** Failure to operate fireplace according to operating instructions could cause fire or injury.

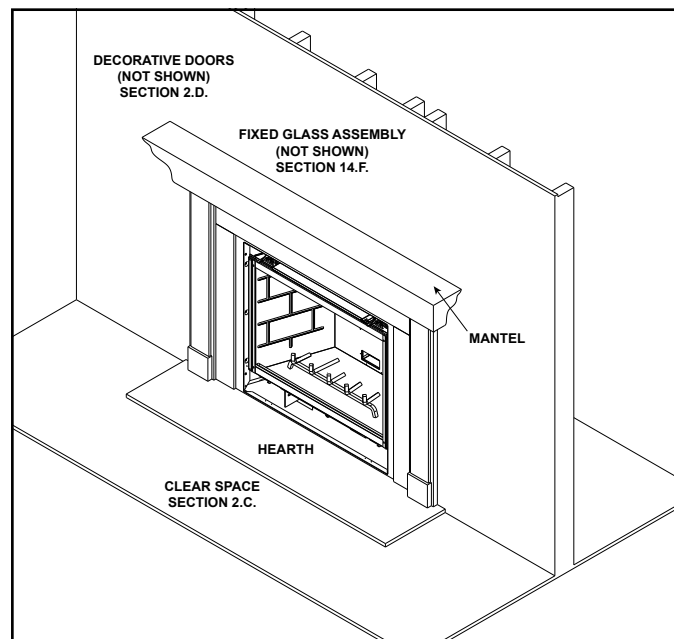


Figure 2.1 General Operating Parts

## D. Clear Space

**WARNING! DO NOT** place combustible objects in front of the fireplace or block louvers. High temperatures may start a fire. See Figure 2.2.

Avoid placing candles and other heat-sensitive objects on mantel or hearth. Heat may damage these objects.

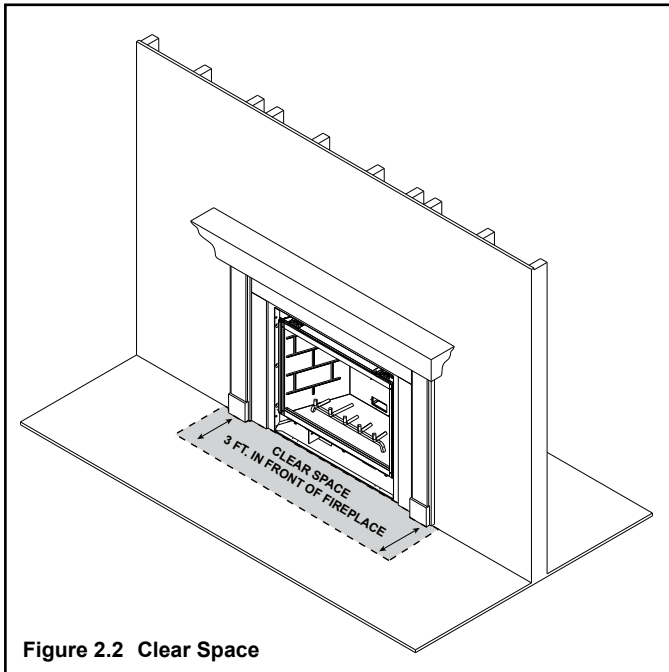


Figure 2.2 Clear Space

## E. Decorative Fronts

**WARNING! Risk of Fire!** Install **ONLY** decorative fronts approved by Hearth & Home Technologies. Unapproved decorative fronts may cause fireplace to overheat.

**This fireplace has been supplied with an integral barrier to prevent direct contact with the fixed glass panel. DO NOT operate the fireplace with the barrier removed.**

Contact your dealer or Hearth & Home Technologies if the barrier is not present or help is needed to properly install one.

For more information refer to the instructions supplied with your decorative front.

## F. Fixed Glass Assembly

See Section 14.F.

## G. Remote Controls, Wall Controls and Wall Switches

Follow the instructions supplied with the control installed to operate your fireplace:

For safety:

- Install a switch lock or a wall/remote control with child protection lockout feature.
- Keep remote controls out of reach of children.

See your dealer if you have questions.

## H. Before Lighting Fireplace

Before operating this fireplace for the first time, **have a qualified service technician:**

- Verify all shipping materials have been removed from inside and/or underneath the firebox.
- Review proper placement of logs, ember material and/or other decorative materials.
- Check the wiring.
- Check the air shutter adjustment.
- Ensure that there are no gas leaks.
- Ensure that the glass is sealed and in the proper position and that the integral barrier is in place.

**WARNING! Risk of Fire or Asphyxiation! DO NOT operate fireplace with fixed glass assembly removed.**

## H. Lighting Instructions (IPI)

The IPI system may be operated with two D-cell batteries. When using batteries, unplug the transformer. To prolong battery life, remove them when using the transformer.

### FOR YOUR SAFETY READ BEFORE LIGHTING



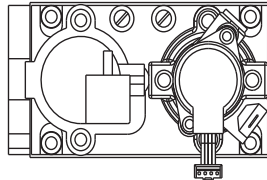
**WARNING:** If you do not follow these instructions exactly, a fire or explosion may result causing property damage, personal injury or loss of life.

- This appliance is equipped with an intermittent pilot ignition (IPI) device which automatically lights the burner. **DO NOT** try to light the burner by hand.
  - BEFORE LIGHTING**, smell all around the appliance area for gas. Be sure to smell next to the floor because some gas is heavier than air and will settle on the floor.
- WHAT TO DO IF YOU SMELL GAS**
- DO NOT** try to light any appliance.
  - DO NOT** touch any electric switch; do not use any phone in your building.
  - Immediately call your gas supplier from a neighbor's phone. Follow the gas supplier's instructions.
  - If you cannot reach your gas supplier, call the fire department.
- Use only your hand to push in or turn the gas control knob. Never use tools. If the knob will not push in or turn by hand, **DO NOT** try to repair it, call a qualified service technician. Force or attempted repair may result in a fire or explosion.
  - DO NOT** use this appliance if any part has been under water. Immediately call a qualified service technician to inspect the appliance and to replace any part of the control system and any gas control which has been under water.

### LIGHTING INSTRUCTIONS (IPI)

- This appliance is equipped with an ignition device which automatically lights the burner. **DO NOT** try to light the burner by hand.
- Wait five (5) minutes to clear out any gas. Then smell for gas, including near the floor. If you smell gas, **STOP!** Follow "B" in the Safety Information located on the top of this label. If you do not smell gas, go to next step.
- To light the burner:  
Equipped with wall switch: Turn ON/OFF switch to ON.  
Equipped with remote or wall control: Press ON or FLAME button.  
Equipped with thermostat: Set temperature to desired setting.
- If the appliance does not light after three tries, call your service technician or gas supplier.

**GAS  
VALVE**



### TO TURN OFF GAS TO APPLIANCE

- Equipped with wall switch: Turn ON/OFF switch to OFF.  
Equipped with remote or wall control: Press OFF button.  
Equipped with thermostat: Set temperature to lowest setting.
- Service technician should turn off electric power to the control when performing service.



# DANGER



**HOT GLASS WILL CAUSE BURNS.  
DO NOT TOUCH GLASS UNTIL COOLED.  
NEVER ALLOW CHILDREN TO TOUCH GLASS.**

A barrier designed to reduce the risk of burns from the hot viewing glass is provided with this appliance and shall be installed for the protection of children and other at-risk individuals.

## WARNING:

**DO NOT CONNECT LINE VOLTAGE (110/120 VAC OR 220/240 VAC) TO THE CONTROL VALVE.**

Improper installation, adjustment, alteration, service or maintenance can cause injury or property damage. Refer to the owner's information manual provided with this appliance. For assistance or additional information, consult a qualified installer, service agency or the gas supplier.

This appliance needs fresh air for safe operation and must be installed so there are provisions for adequate combustion and ventilation air.



**WARNING:** This product and the fuels used to operate this product (liquid propane or natural gas), and the products of combustion of such fuels, can expose you to chemicals including benzene, which is known to the State of California to cause cancer and reproductive harm. For more information go to: [www.P65Warnings.ca.gov](http://www.P65Warnings.ca.gov).

Keep burner and control compartment clean. See installation and operating instructions accompanying appliance.

## CAUTION:

Hot while in operation. **DO NOT** touch. Keep children, clothing, furniture, gasoline and other liquids having flammable vapors away.

**DO NOT** operate the appliance with fixed glass assembly removed, cracked or broken. Replacement of the fixed glass assembly should be done by a licensed or qualified service person.

### NOT FOR USE WITH SOLID FUEL

For use with natural gas and propane. A conversion kit, as supplied by the manufacturer, shall be used to convert this appliance to the alternate fuel.

Also Certified for Installation in a Bedroom or a Bedsetting Room.

This appliance must be installed in accordance with local codes, if any; if none, follow the *National Fuel Gas Code, ANSI Z223.1/NFPA 54*, or the *National Gas and Propane Installation code, CSA B149.1*.

**For additional information on operating your  
Hearth & Home Technologies fireplace, please  
refer to [www.hearthnhome.com](http://www.hearthnhome.com).**

## I. After Fireplace is Lit

### Initial Break-in Procedure

- The fireplace should be run three to four hours continuously on high.
- Turn the fireplace off and allow it to completely cool.
- Remove fixed glass assembly. See Section 14.F.
- Clean fixed glass assembly. See Section 3.
- Replace the fixed glass assembly and run continuously on high an additional 12 hours.

This cures the materials used to manufacture the fireplace.

**NOTICE! Open windows for air circulation during fireplace break-in.**

- Some people may be sensitive to smoke and odors.
- Smoke detectors may activate.

## J. Frequently Asked Questions

ISSUE	SOLUTIONS
Condensation on the glass	This is a result of gas combustion and temperature variations. As the appliance warms, this condensation will disappear.
Blue flames	This is a result of normal operation and the flames will begin to yellow as the appliance is allowed to burn for 20 to 40 minutes.
Odor from appliance	When first operated, this appliance may release an odor for the first several hours. This is caused by the curing of the paint and the burning off of any oils remaining from manufacturing. Odor may also be released from finishing materials and adhesives used around the appliance.
Film on the glass	This is a normal result of the curing process of the paint and logs. Glass should be cleaned within 3 to 4 hours of initial burning to remove deposits left by oils from the manufacturing process. A non-abrasive cleaner such as gas fireplace glass cleaner may be necessary. See your dealer.
Metallic noise	Noise is caused by metal expanding and contracting as it heats up and cools down, similar to the sound produced by a furnace or heating duct. This noise does not affect the operation or longevity of the appliance.
Is it normal to see the pilot flame burn continually?	In an IntelliFire ignition system, the pilot flame should turn off when appliance is turned off. Some optional control systems available with IPI models may allow pilot flame to remain lit.

# 3 Maintenance and Service

Any safety screen or guard removed for servicing must be replaced prior to operating the fireplace.

When properly maintained, your fireplace will give you many years of trouble-free service. We recommend annual service by a qualified service technician.

## A. Maintenance Tasks-Homeowner

Installation and repair should be done by a qualified service technician only. The fireplace should be inspected before use and at least annually by a professional service person.

The following tasks may be performed annually by the homeowner. If you are uncomfortable performing any of the listed tasks, please call your dealer for a service appointment.

More frequent cleaning may be required due to lint from carpeting or other factors. Control compartment, burner and circulating air passageway of the fireplace must be kept clean.

**CAUTION! Risk of Burns!** The fireplace should be turned off and cooled before servicing.

### Glass Cleaning

**Frequency:** Seasonally

**By:** Homeowner

**Tools Needed:** Protective gloves, glass cleaner, drop cloth and a stable work surface.

**CAUTION! Handle fixed glass assembly with care.** Glass is breakable.

- Avoid striking, scratching or slamming glass
- Avoid abrasive cleaners
- **DO NOT** clean glass while it is hot
- Prepare a work area large enough to accommodate fixed glass assembly and door frame by placing a drop cloth on a flat, stable surface.

**Note:** Fixed glass assembly and gasketing may have residue that can stain carpeting or floor surfaces.

- Remove decorative front from fireplace and set aside on work surface.
- See Section 14.F for instructions to remove fixed glass assembly.
- Clean glass with a non-abrasive commercially available cleaner.
  - Light deposits: Use a soft cloth with soap and water
  - Heavy deposits: Use commercial fireplace glass cleaner (consult with your dealer)
- Carefully set fixed glass assembly in place on fireplace. Hold glass in place with one hand and secure glass latches with the other hand.

- Inspect and operate all glass latches to ensure they move freely and no obstructions are present.
- Reinstall decorative front.

### Decorative Fronts

**Frequency:** Annually

**By:** Homeowner

**Tools needed:** Protective gloves, stable work surface

- Assess condition of screen and replace as necessary.
- Inspect for scratches, dents or other damage and repair as necessary.
- Check that louvers are not blocked.
- Vacuum and dust surfaces.

### Remote Control

**Frequency:** Seasonally

**By:** Homeowner

**Tools needed:** Replacement batteries and remote control instructions.

- Locate remote control transmitter and receiver.
- Verify operation of remote. Refer to remote control operation instructions for proper calibration and setup procedure.
- Place batteries as needed in remote transmitters and battery-powered receivers.
- Place remote control out of reach of children.

If not using your fireplace for an extended period of time (summer months, vacations/trips, etc), to prevent unintended operation:

- Remove batteries from remote controls.
- Unplug 3 volt adapter plug on IPI models.

## Venting

**Frequency:** Seasonally

**By:** Homeowner

**Tools needed:** Protective gloves and safety glasses.

- Inspect venting and termination cap for blockage or obstruction such as plants, bird nests, leaves, snow, debris, etc.
- Verify termination cap clearance to subsequent construction (building additions, decks, fences, or sheds). See Section 6.
- Inspect for corrosion or separation.
- Verify weather stripping, sealing and flashing remains intact.
- Inspect draft shield to verify it is not damaged or missing.

## B. Maintenance Tasks-Qualified Service Technician

The following tasks must be performed by a qualified service technician.

### Gasket Seal and Glass Assembly Inspection

**Frequency:** Annually

**By:** Qualified Service Technician

**Tools needed:** Protective gloves, drop cloth and a stable work surface.

- Inspect gasket seal and its condition.
- Inspect fixed glass assembly for scratches and nicks that can lead to breakage when exposed to heat.
- Confirm there is no damage to glass or glass frame. Replace as necessary.
- Verify that fixed glass assembly is properly retained and attachment components are intact and not damaged. Replace as necessary.

## Firebox

**Frequency:** Annually

**By:** Qualified Service Technician

**Tools needed:** Protective gloves, sandpaper, steel wool, cloths, mineral spirits, primer and touch-up paint.

- Inspect for paint condition, warped surfaces, corrosion or perforation. Sand and repaint as necessary.
- Replace fireplace if firebox has been perforated.

## Control Compartment and Firebox Top

**Frequency:** Annually

**By:** Qualified Service Technician

**Tools needed:** Protective gloves, vacuum cleaner, dust cloths

- Vacuum and wipe out dust, cobwebs, debris or pet hair. Use caution when cleaning these areas. Screw tips that have penetrated the sheet metal are sharp and should be avoided.

- Remove all foreign objects.
- Verify unobstructed air circulation.

## Burner Ignition and Operation

**Frequency:** Annually

**By:** Qualified Service Technician

**Tools needed:** Protective gloves, vacuum cleaner, whisk broom, flashlight, voltmeter, indexed drill bit set, and a manometer.

- Verify burner is properly secured and aligned with pilot or igniter.
- Clean off burner top, inspect for plugged ports, corrosion or deterioration. Replace burner if necessary.
- Verify batteries have been removed from battery back-up IPI systems to prevent premature battery failure or leaking.
- Check for smooth lighting and ignition carryover to all ports. Verify that there is no ignition delay. Inspect and ensure the lighting of the main burner occurs within four seconds of the main gas valve opening.
- Inspect for lifting or other flame problems.
- Verify air shutter setting is correct. See Section 14 for required air shutter setting. Verify air shutter is clear of dust and debris.
- Inspect orifice for soot, dirt and corrosion. Verify orifice size is correct. See Service Parts List for proper orifice sizing.
- Verify manifold and inlet pressures. Adjust regulator as required.
- Check all accessible gas-carrying tubes, connections, pipes and other components for leaks.
- Inspect pilot flame pattern and strength. See Figure 3.1 for proper pilot flame pattern. Clean or replace orifice spud as necessary.
- Inspect thermocouple/thermopile or IPI flame sensing rod for soot, corrosion and deterioration. Polish with fine steel wool or replace as required.
- Verify that there is not a short in flame sense circuit by checking continuity between pilot hood and flame sensing rod. Replace pilot as necessary.



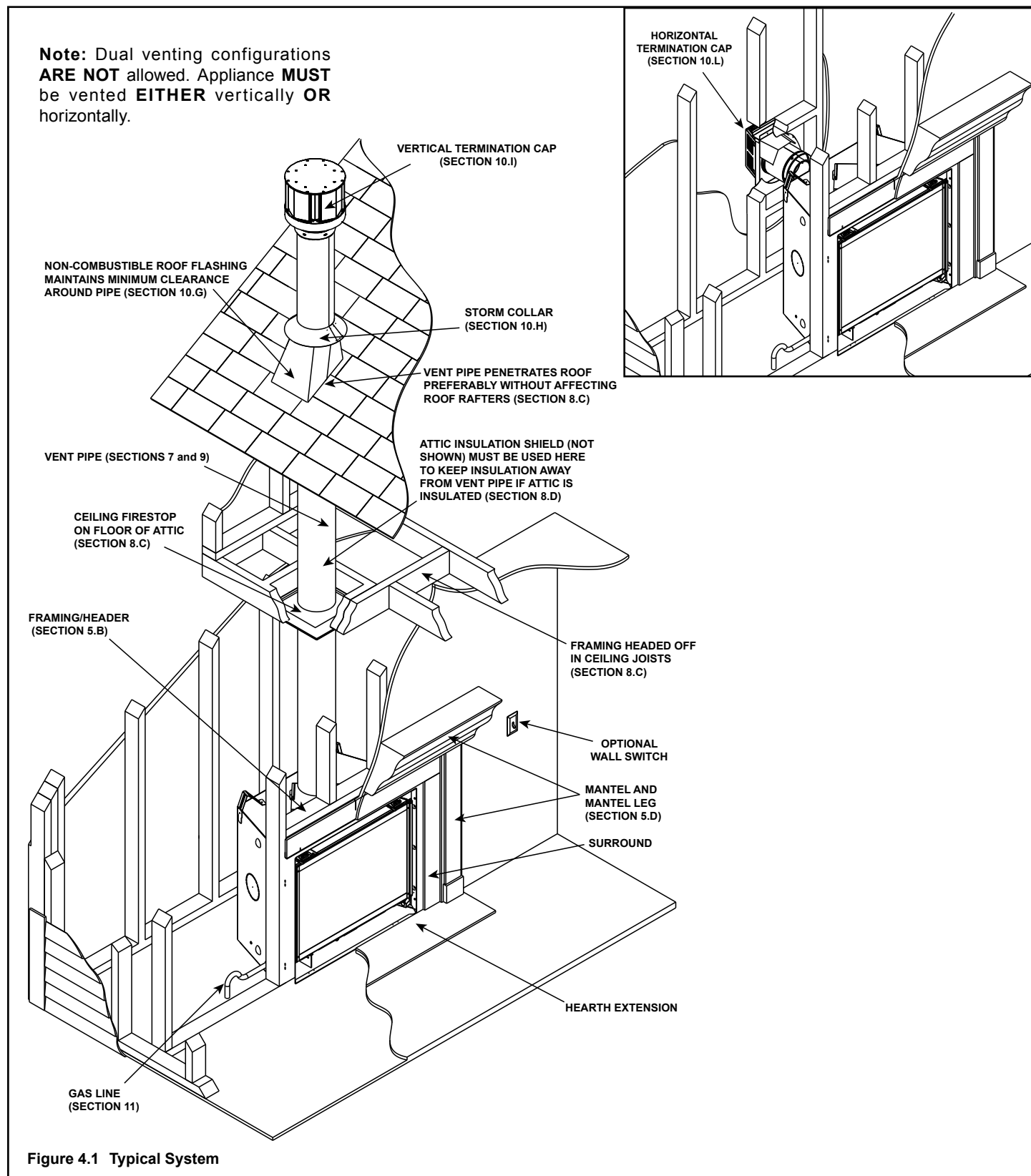
Figure 3.1 IPI Pilot Flame Patterns

# 4 Getting Started

## Installer Guide

### A. Typical Appliance System

**NOTICE:** Illustrations and photos reflect typical installations and are for design purposes only. Illustrations/diagrams are not drawn to scale. Actual product may vary from pictures in manual.





## B. Design and Installation Considerations

Heat & Glo direct vent gas appliances are designed to operate with all combustion air siphoned from outside of the building and all exhaust gases expelled to the outside. No additional outside air source is required.

Installation **MUST** comply with local, regional, state and national codes and regulations. Consult insurance carrier, local building inspector, fire officials or authorities having jurisdiction over restrictions, installation inspection and permits.

Before installing, determine the following:

- Where the appliance is to be installed.
- The vent system configuration to be used.
- Gas supply piping requirements.
- Electrical wiring requirements.
- Framing and finishing details.
- Whether optional accessories—devices such as a wall switch or remote control—are desired.

Improper installation, adjustment, alteration, service or maintenance can cause injury or property damage. For assistance or additional information, consult a qualified service technician, service agency or your dealer.

Installation and service of this appliance should be performed by qualified personnel. Hearth & Home Technologies recommends HHT Factory Trained or NFI certified professionals.



## C. Tools and Supplies Needed

Before beginning the installation be sure that the following tools and building supplies are available.

Tape measure	Framing material
Pliers	Hammer
Phillips screwdriver	Manometer
Gloves	Framing square
Voltmeter	Electric drill and bits (1/4 in.)
Plumb line	Safety glasses
Level	Reciprocating saw
Flat blade screwdriver	
Non-corrosive leak check solution	
1/2 - 3/4 in. length, #6 or #8 Self-drilling screws	
Caulking material (300 °F minimum continuous exposure rating)	

## D. Inspect Appliance and Components

- Carefully remove the appliance and components from the packaging.
- The vent system components and decorative fronts and fronts may be shipped in separate packages.
- If packaged separately, the log set and appliance grate must be installed.
- Report to your dealer any parts damaged in shipment, particularly the condition of the glass.
- **Read all of the instructions before starting the installation. Follow these instructions carefully during the installation to ensure maximum safety and benefit.**

**WARNING! Risk of Fire or Explosion! Damaged parts could impair safe operation. DO NOT install damaged, incomplete or substitute components. Keep appliance dry.**

Hearth & Home Technologies disclaims any responsibility for, and the warranty will be voided by, the following actions:

- Installation and use of any damaged appliance or vent system component.
- Modification of the appliance or vent system.
- Installation other than as instructed by Hearth & Home Technologies.
- Improper positioning of the gas logs or the glass door.
- Installation and/or use of any component part not approved by Hearth & Home Technologies.

**Any such action may cause a fire hazard.**

**WARNING! Risk of Fire, Explosion or Electric Shock! DO NOT use this appliance if any part has been under water. Call a qualified service technician to inspect the appliance and to replace any part of the control system and/or gas control which has been under water.**



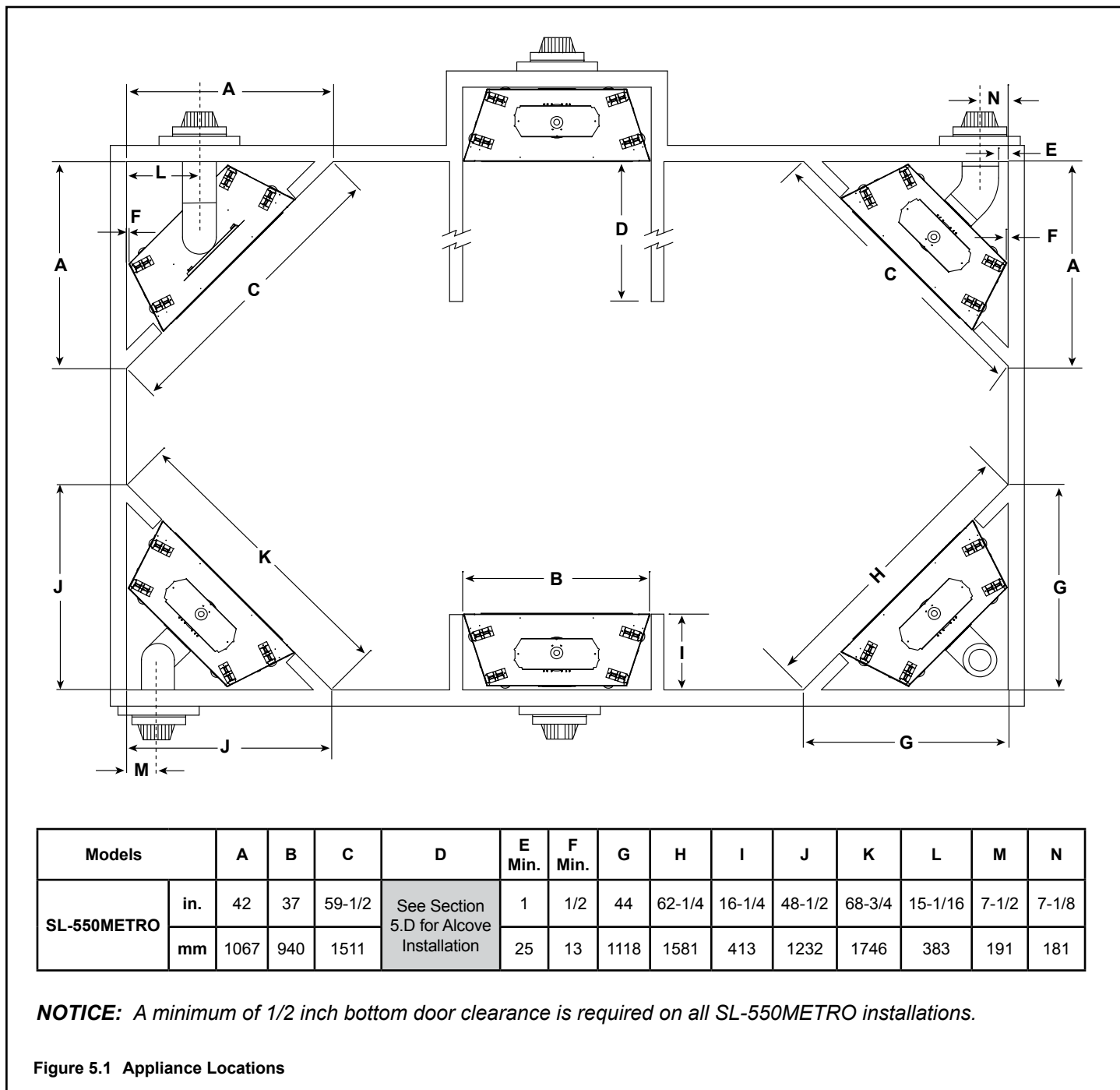
# 5 Framing and Clearances

## A. Selecting Appliance Location

When selecting a location for the appliance it is important to consider the required clearances to walls (see Figure 5.1).

**WARNING! Risk of Fire or Burns!** Provide adequate clearance around air openings and for service access. Due to high temperatures, the appliance should be located out of traffic and away from furniture and draperies.

**NOTICE:** Illustrations reflect typical installations and are FOR DESIGN PURPOSES ONLY. Illustrations/diagrams are not drawn to scale. Actual installation may vary due to individual design preference.



## B. Constructing the Appliance Chase

A chase is a vertical box-like structure built to enclose the gas appliance and/or its vent system. In cooler climates the vent should be enclosed inside the chase.

**NOTICE:** Treatment of ceiling firestops and wall shield firestops and construction of the chase may vary with the type of building. These instructions are not substitutes for the requirements of local building codes. Therefore, you **MUST** check local building codes to determine the requirements to these steps.

**NOTICE:** When installing a sprinkler head in a fireplace chase, it is recommended to use a sprinkler head with a sprinkler activation temperature classified as Extra High. Keep sprinkler head away from vent and chimney.

Chases should be constructed in the manner of all outside walls of the home to prevent cold air drafting problems. The chase should not break the outside building envelope in any manner.

Walls, ceiling, base plate and cantilever floor of the chase should be insulated. Vapor and air infiltration barriers should be installed in the chase as per regional codes for the rest of the home. Additionally, in regions where cold air infiltration may be an issue, the inside surfaces may be sheetrocked and taped for maximum air tightness.

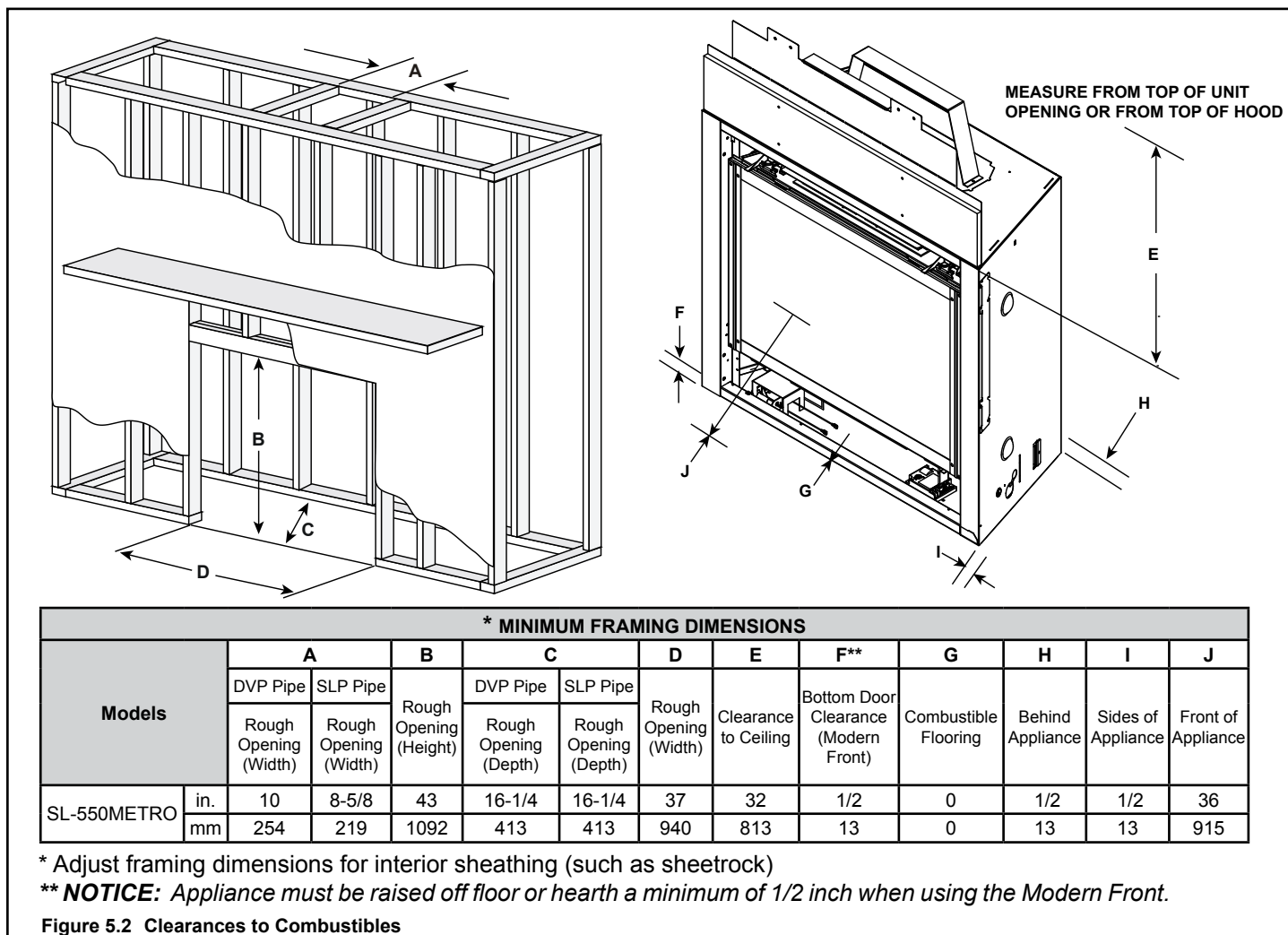
To further prevent drafts, the wall shield and ceiling firestops should be caulked with caulk with a minimum of 300 °F continuous exposure rating to seal gaps. Gas line holes and other openings should be caulked with caulk with a minimum of 300 °F continuous exposure rating or stuffed with unfaced insulation. If the appliance is being installed on a cement surface, a layer of plywood may be placed underneath to prevent conducting cold up into the room.

## C. Clearances

**NOTICE:** Install appliance on hard metal or wood surfaces extending full width and depth. **DO NOT** install directly on carpeting, vinyl, tile or any combustible material other than wood.

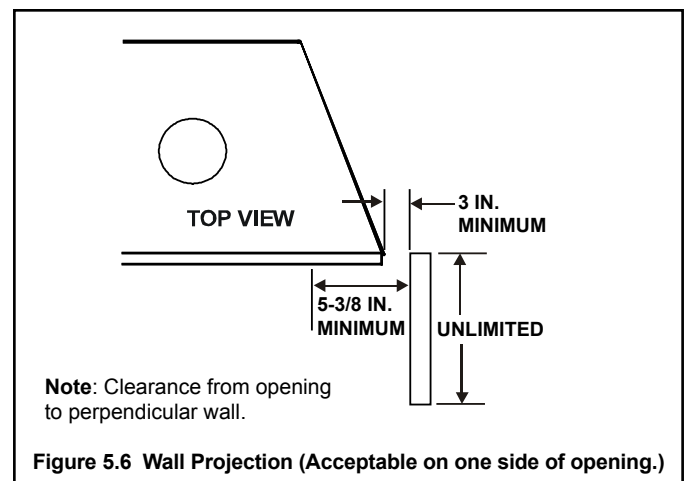
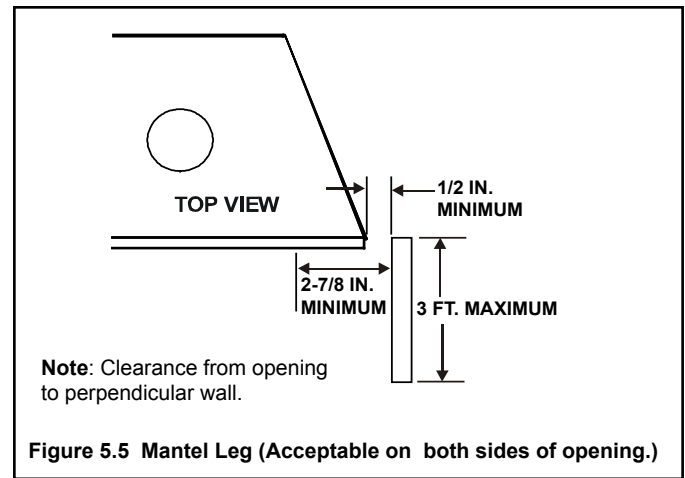
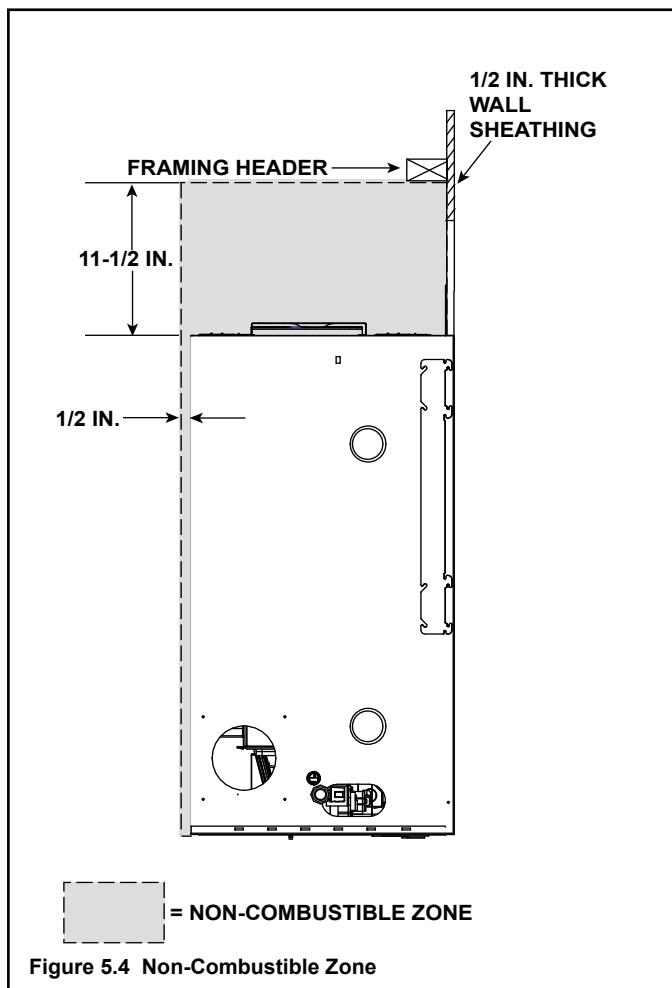
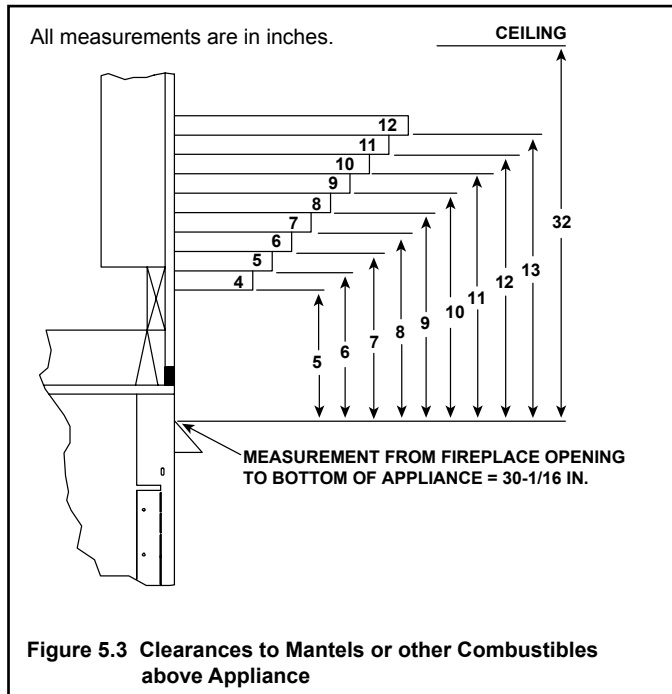
**WARNING! Risk of Fire!** Maintain specified air space clearances to appliance and vent pipe:

- Insulation and other materials must be secured to prevent accidental contact.
- The chase must be properly blocked to prevent blown insulation or other combustibles from entering and making contact with fireplace or chimney.
- Failure to maintain airspace may cause overheating and a fire.

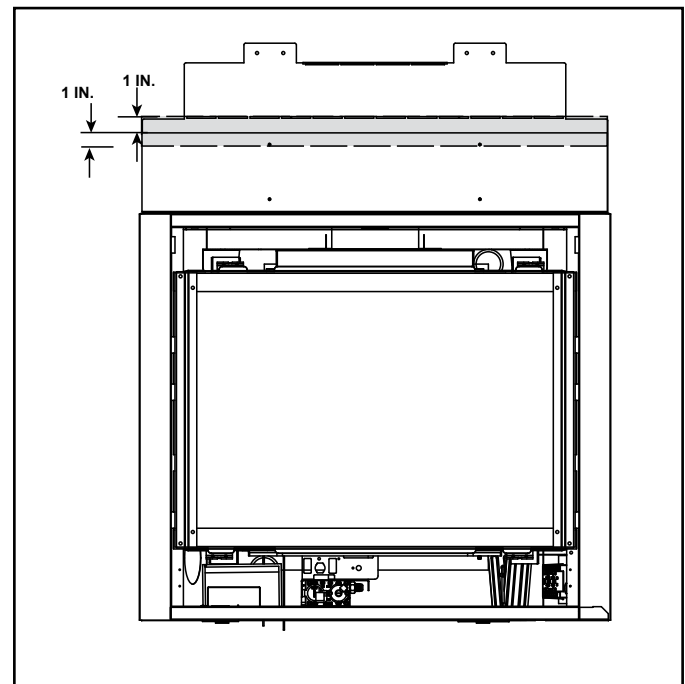


## D. Mantel and Wall Projections

**WARNING! Risk of Fire!** Comply with all minimum clearances as specified. Framing or finishing material closer than the minimums listed must be constructed entirely of noncombustible materials (i.e., steel studs, concrete board, etc).



It is acceptable to use combustible tape on the front face between the supplied non-combustible board and the finishing material. Combustible tape may be placed up to one inch into the non-combustible zone. See Figure 5.7.



# 6 Termination Locations

## A. Vent Termination Minimum Clearances



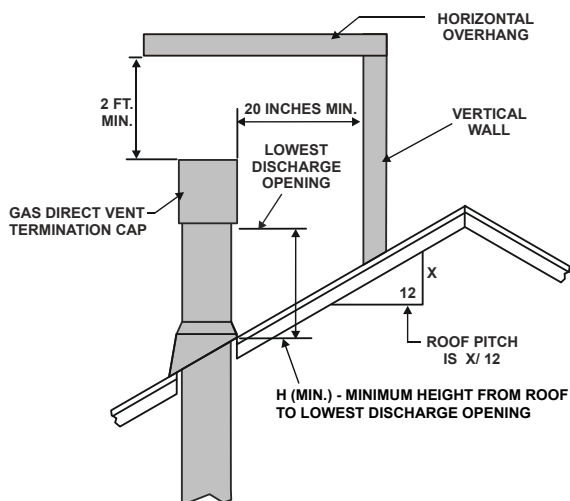
### WARNING

Fire Risk.

Maintain vent clearance to combustibles as specified.

- **DO NOT** pack air space with insulation or other materials.

Failure to keep insulation or other materials away from vent pipe may cause overheating and fire.

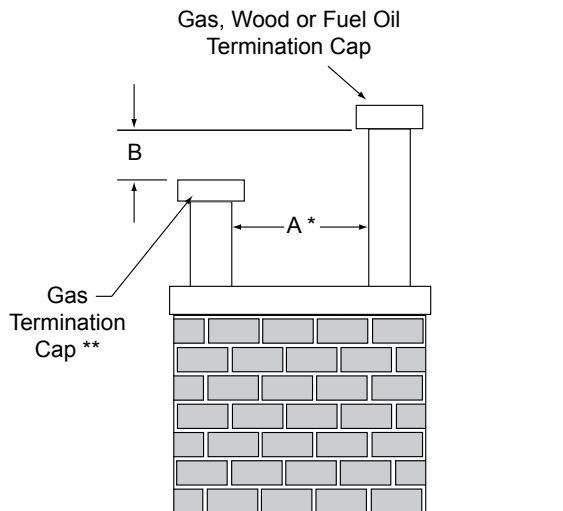


Roof Pitch	H (Min.) Ft.
Flat to 6/12.....	1.0*
Over 6/12 to 7/12.....	1.25*
Over 7/12 to 8/12.....	1.5*
Over 8/12 to 9/12.....	2.0*
Over 9/12 to 10/12.....	2.5*
Over 10/12 to 11/12.....	3.25
Over 11/12 to 12/12.....	4.0
Over 12/12 to 14/12.....	5.0
Over 14/12 to 16/12.....	6.0
Over 16/12 to 18/12.....	7.0
Over 18/12 to 20/12.....	7.5
Over 20/12 to 21/12.....	8.0

\* H minimum may vary depending on regional snowfall. Refer to local codes.

**Figure 6.1 Minimum Height From Roof To Lowest Discharge Opening**

A	B
6 in. (minimum) up to 20 in. 152 mm/508 mm	18 in. minimum 457 mm
20 in. and over	0 in. minimum



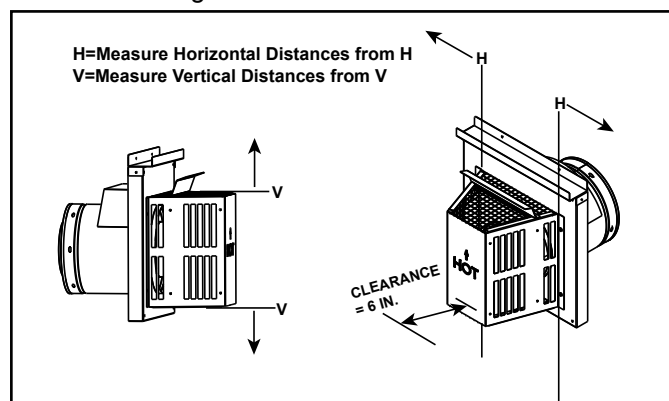
\* If using decorative cap cover(s), this distance may need to be increased. Refer to the installation instructions supplied with the decorative cap cover.

\*\* In a staggered installation with both gas and wood or fuel oil terminations, the wood or fuel oil termination cap must be higher than the gas termination cap.

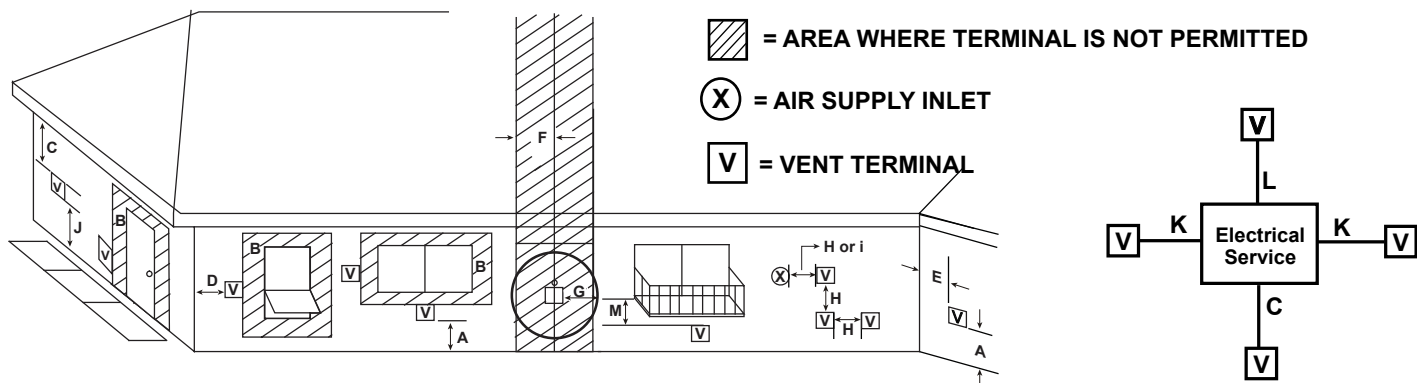
**Figure 6.2 Staggered Termination Caps**

**CAUTION! Risk of Burns!** Termination caps are HOT, consider proximity to doors, traffic areas or where people may pass or gather (sidewalk, deck, patio, etc.). Listed cap shields available. Contact your dealer.

- Local codes or regulations may require different clearances.
- Hearth & Home Technologies assumes no responsibility for the improper performance of the appliance when the venting system does not meet these requirements.
- Vinyl protection kits are suggested for use with vinyl siding.
- Measure horizontal and vertical termination cap clearances as noted in Figure 6.3.



**Figure 6.3**



**U.S.A. Installations:** In accordance with the current ANSI Z223.1/NFPA 54, National Fuel Gas Code.

**Canadian Installations:** In accordance with the current CSA B149.1, Natural Gas and Propane Installation Code.

		U.S.A.	CANADA
A	Clearance above grade, veranda, porch, deck, or balcony	12 in. (305 mm)	12 in. (305 mm)
B	Clearance to window or door that may be opened, or to permanently closed window U.S.A.: = 9 in. (229 mm) min.      CANADA: = 12 in. (305 mm) min.		
C	clearance below unventilated soffit	18 in. (457 mm)	18 in. (457 mm)
	clearance below ventilated soffit	18 in. (457 mm)	18 in. (457 mm)
	clearance below any vinyl soffits and electrical service	30 in. (762 mm)	30 in. (762 mm)
D	clearance to outside corner	6 in. (152 mm)	6 in. (152 mm)
E	clearance to inside corner	6 in. (152 mm)	6 in. (152 mm)
F	not to be installed above a gas meter/regulator assembly within 3 feet horizontally from the center-line of the regulator	3 ft (914 mm)	3 ft (914 mm)
G	clearance to gas service regulator vent outlet	3 ft (914 mm)	3 ft (914 mm)
H	clearance to non-mechanical air supply inlet to building or the combustion air inlet to any other appliance termination (mechanical or non-mechanical)	9 in. (229 mm) min.	12 in. (305 mm) min.
I	clearance to a mechanical (powered) air supply inlet *** (All mechanical air intakes within 10 feet of a horizontal termination cap must be a minimum of 3 feet below termination.)	3 ft (914 mm)***	6 ft (1.8 m)
J	On <b>public</b> property: clearance above paved sidewalk or a paved driveway.	7 ft (2.1 m)	7 ft (2.1 m)**
	**(A vent shall not terminate directly above a sidewalk or paved driveway which is located between two single family dwellings and serves both dwellings.)		
K	clearance from sides of electrical service	6 in. (152 mm)	6 in. (152 mm)
	Location of the vent termination must not interfere with access to the electrical service.		
L	clearance above electrical service	12 in. (305 mm)	12 in. (305 mm)
	Location of the vent termination must not interfere with access to the electrical service.		
M	clearance under veranda, porch, deck, balcony or overhang *(Permitted only if veranda, porch, deck, or balcony is fully open on a minimum of two sides beneath the floor.)	18 in. (457 mm)	12 in. (305 mm)*
	vinyl or composite overhang	42 in. (1067 mm)	42 in. (1067 mm)

**Figure 6.4 Minimum Clearances for Termination**

# 7 Vent Information and Diagrams

## A. Approved Pipe

This appliance is approved for use with Hearth & Home Technologies DVP or SLP venting systems. Refer to Section 16.B for vent component information.

**DO NOT** mix pipe, fittings or joining methods from different manufacturers.

The pipe is tested to be run inside an enclosed wall. There is no requirement for inspection openings at each joint within the wall.

**WARNING! Risk of Fire or Asphyxiation.** This appliance requires a separate vent. **DO NOT** vent to a pipe serving a separate solid fuel burning appliance.

## B. Vent Table Key

The abbreviations listed in this vent table key are used in the vent diagrams.

Symbol	Description
V <sub>1</sub>	First section (closest to appliance) of vertical length
V <sub>2</sub>	Second section of vertical length
H <sub>1</sub>	First section (closest to appliance) of horizontal length
H <sub>2</sub>	Subsequent sections of horizontal length

## C. Use of Elbows

Diagonal runs have both vertical and horizontal vent aspects when calculating the effects. Use the rise for the vertical aspect and the run for the horizontal aspect (see Figure 7.1).

Two 45° elbows may be used in place of one 90° elbow. On 45° runs, one foot of diagonal is equal to 8-1/2 in. (216 mm) horizontal run and 8-1/2 in. (216 mm) vertical run. A length of straight pipe is allowed between two 45° elbows (see Figure 7.1).

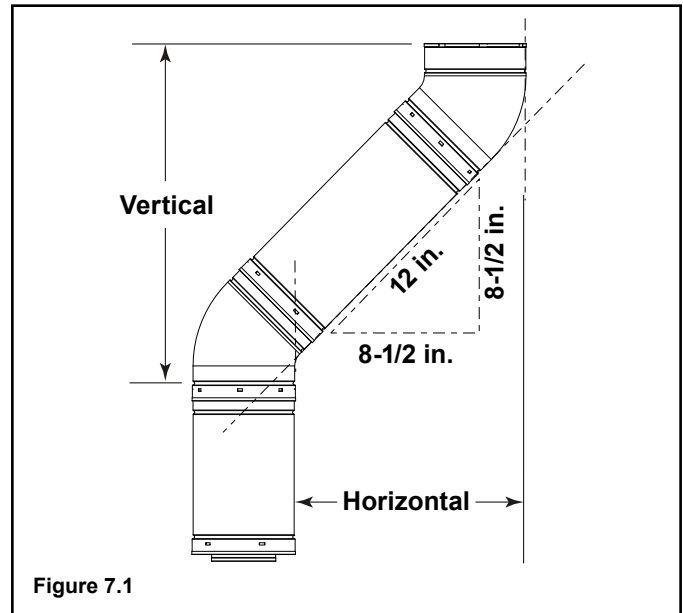


Figure 7.1

## D. Measuring Standards

Vertical and horizontal measurements listed in the vent diagrams were made using the following standards.

- Pipe measurements are shown using the effective length of pipe (see Figure 7.2).
- Horizontal terminations are measured to the outside mounting surface (flange of termination cap) (see Figure 6.3).
- Vertical terminations are measured to bottom of termination cap.
- Horizontal pipe installed level with no rise.
- Horizontal termination cap should have a 1/4 inch downward slant to allow any moisture in cap to be released.

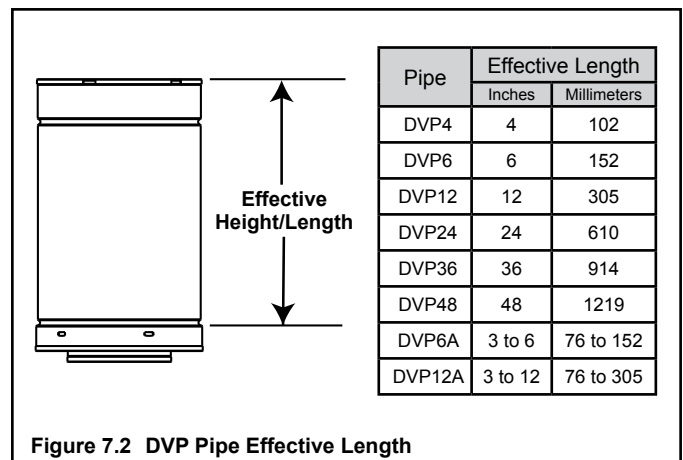
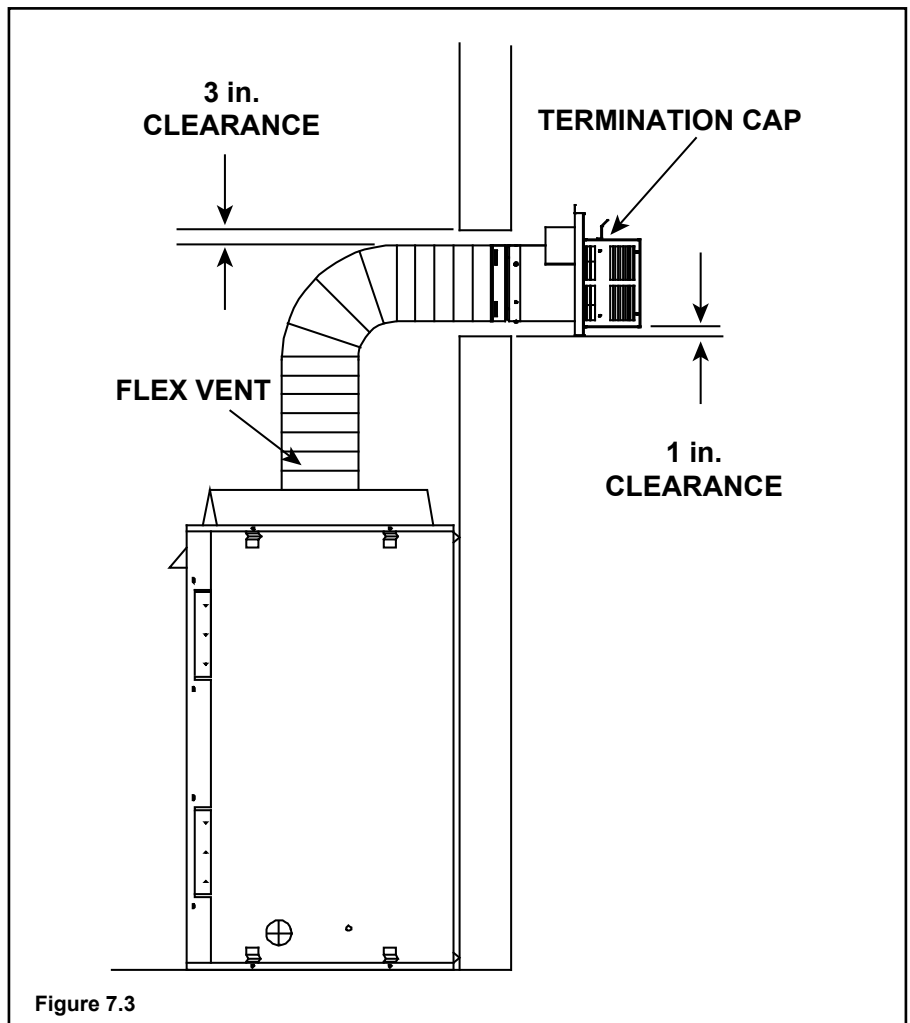


Figure 7.2 DVP Pipe Effective Length

## E. Use of Flex Vent

The flex vent must be supported with the spacing between support intervals not exceeding 4 feet, with no more than 1/2 inch sag between supports.

A support is required at each change in venting direction, and in any location where it is necessary to maintain the necessary clearance to combustibles. A simple “up and out” installation (Figure 7.3) requires only enough support to maintain the necessary clearance to combustibles. However, the vent attachment point and the firestop location are considered to be supports.




F. Vent Diagrams

Top Vent - Horizontal Termination  
Venting with one 90° elbow

V <sub>1</sub> Minimum		H <sub>1</sub> Maximum	
		SL-550METRO	
1 ft.	305 mm	2 ft.	610 mm
1-1/2 ft.	457 mm	3 ft.	914 mm
2-1/2 ft.	762 mm	5 ft.	1.5 m
3-1/2 ft.	1.1 m	7 ft.	2.1 m
4-1/2 ft.	1.4 m	14 ft.	4.3 m
H MAX. = 14 ft. (4.3 m)			
V + H MAX. = 40 ft. (12.2 m)			

**Note:** Use SLP Series components only.

**Note:** There MUST be a 25% reduction in total H when using flex vent except when using the simple up and out installation (see Figure 7.3).



**WARNING**

Fire Risk.

- A one foot minimum vertical vent section is required before installing first elbow.

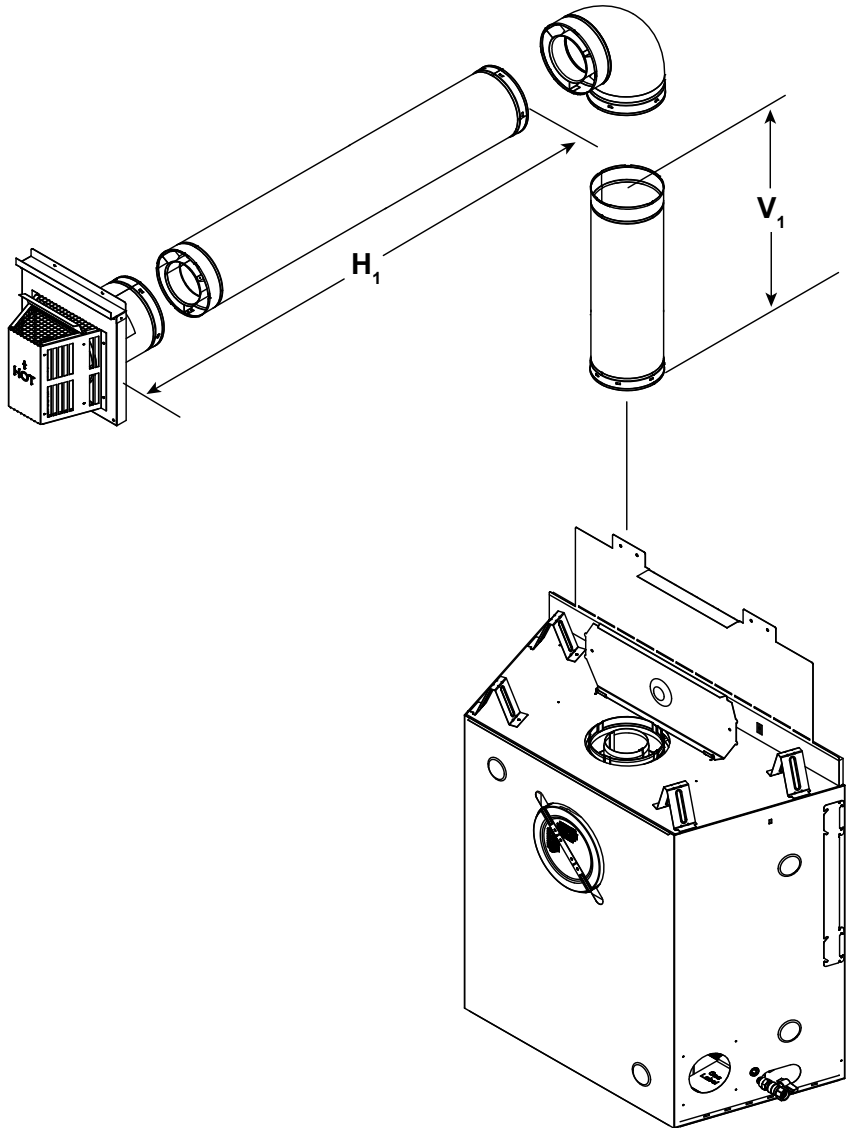


Figure 7.4



## Top Vent - Horizontal Termination Venting with two 90° elbows

V Minimum		H <sub>1</sub> + H <sub>2</sub> Maximum	
		SL-550METRO	
1 ft.	305 mm	1 ft.	305 mm
1-1/2 ft.	457 mm	2 ft.	610 mm
2-1/2 ft.	762 mm	4 ft.	1.2 m
3-1/2 ft.	1.1 m	6 ft.	1.8 m
4-1/2 ft.	1.4 m	14 ft.	4.3 m
H <sub>1</sub> + H <sub>2</sub> MAX. = 14 ft. (4.3 m)			
V + H + H <sub>1</sub> MAX. = 40 ft. (12.2 m)			

**Note:** Use SLP Series components only.

**Note:** There MUST be a 25% reduction in total H when using flex vent except when using the simple up and out installation (see Figure 7.3).

### WARNING

Fire Risk.

- A one foot minimum vertical vent section is required before installing first elbow.

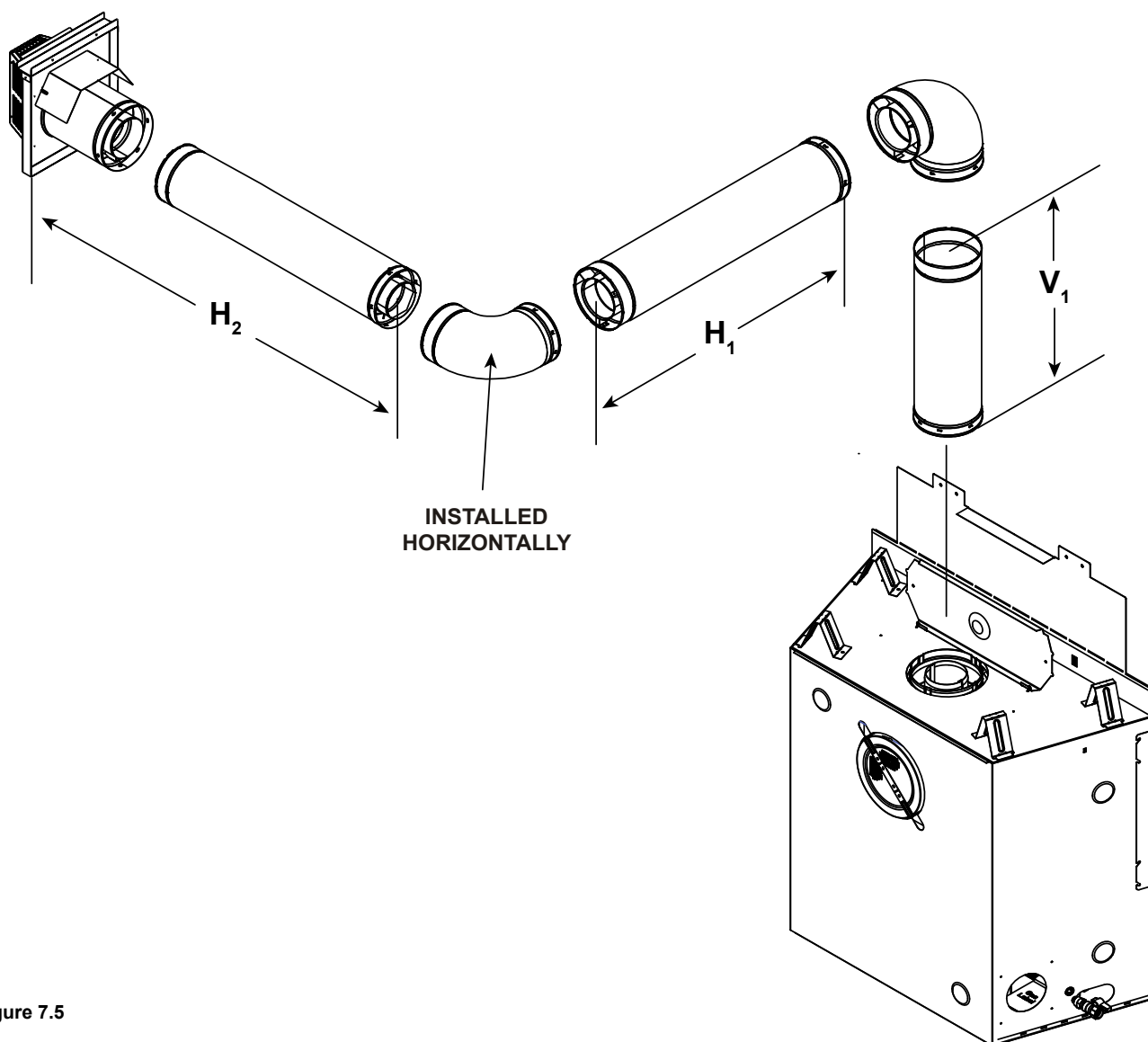


Figure 7.5

# Top Vent - Horizontal Termination Venting with three 90° elbows

V <sub>1</sub> Minimum		H <sub>1</sub> + H <sub>2</sub> Maximum			
		SL-550METRO		V <sub>2</sub>	V1 + V2 Min.
1 ft.	305 mm	6 ft.	1.8 m	*	*
1-1/2 ft.	457 mm	10 ft.	3.0 m	*	*
2-1/2 ft.	762 mm	12 ft.	3.7 m	*	*
3-1/2 ft.	1.1 m	14 ft.	4.3 m	*	*
H <sub>1</sub> + H <sub>2</sub> MAX. = 14 ft. (4.6 m) V <sub>1</sub> + V <sub>2</sub> + H <sub>1</sub> + H <sub>2</sub> MAX. = 40 ft. (12.2 m) *No specific restrictions on this value EXCEPT V <sub>1</sub> + V <sub>2</sub> + H cannot exceed 40 ft. (12.2 m)					

**Note:** Use SLP Series components only.

**Note:** There MUST be a 25% reduction in total H when using flex vent except when using the simple up and out installation (see Figure 7.3).

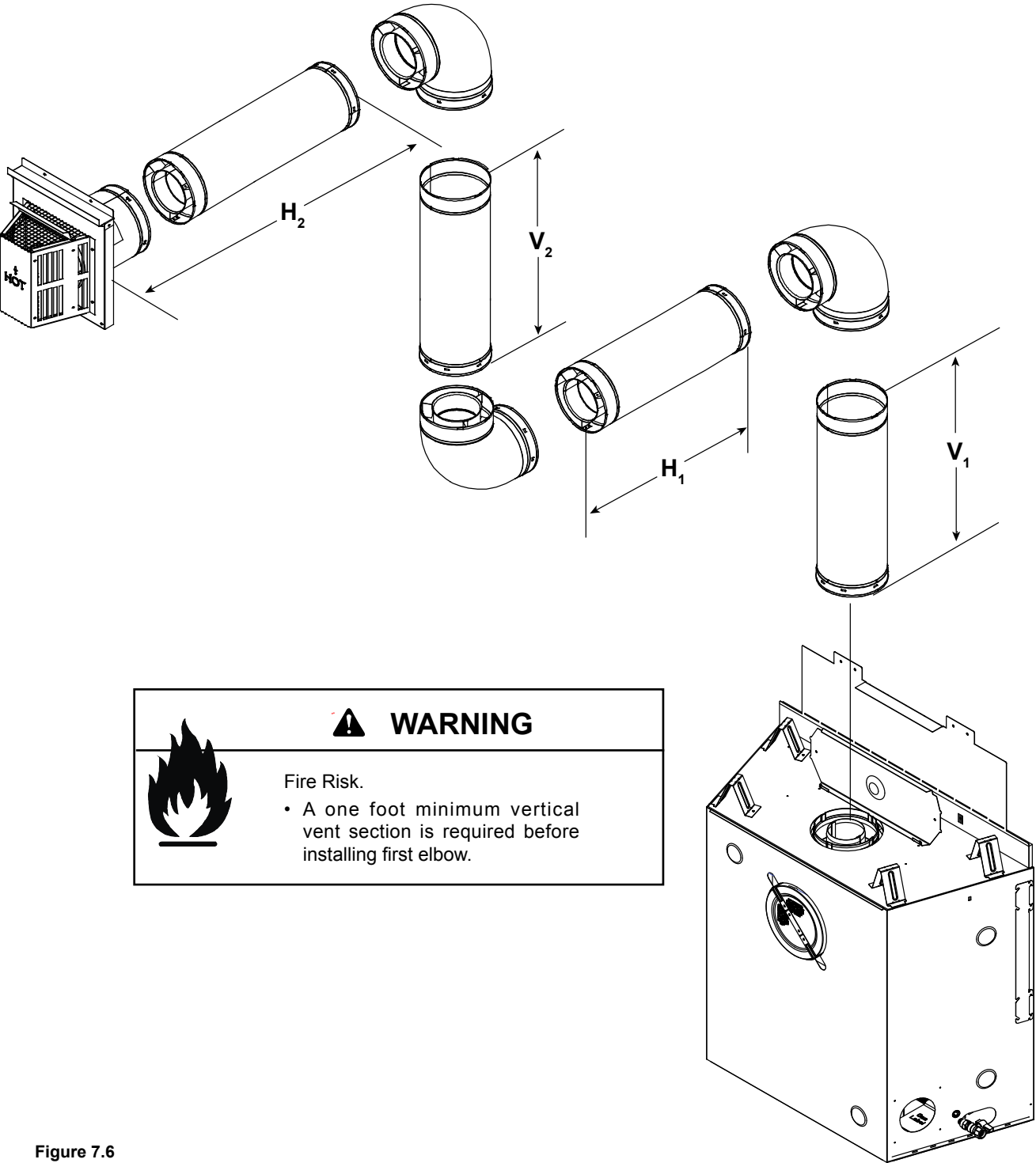


Figure 7.6

## Top Vent - Vertical Termination No Elbows

**$V_1 = 60 \text{ ft. Max. (18.3 m)}$**

**Note:** If installing a vertical vent/termination off the top of the appliance, the optional vertical termination baffle may be needed.

**Note:** Use SLP Series components only.

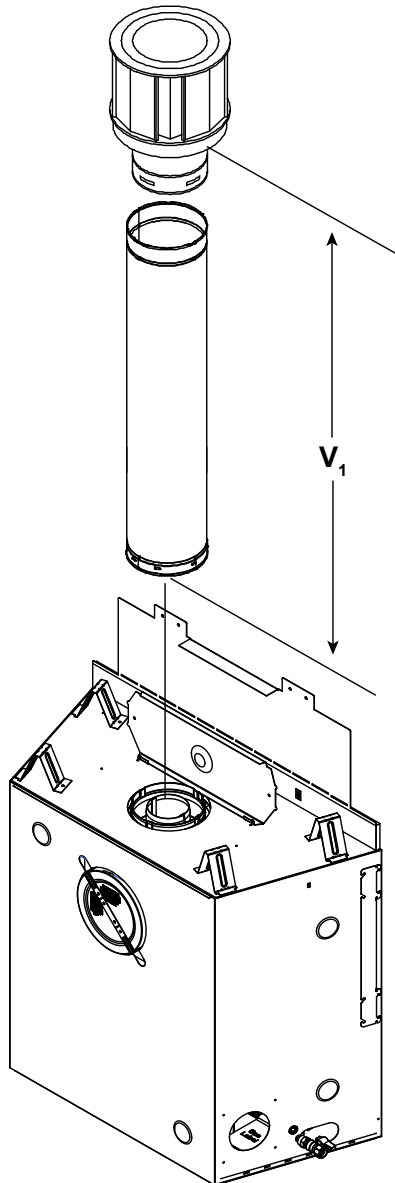


Figure 7.7

Exhaust restrictors are recommended for these vertically terminated products which have excessive draft. Exhaust restrictors will compensate for high draft, and restore visual flame height. If the vent configuration has a total vertical of 15-60 feet, an exhaust restrictor may be needed. The exhaust restrictor can be located in the appliance manual bag.

## Exhaust restrictor Instructions

1. Install the exhaust restrictor over the center of the exhaust outlet in the firebox (see Figure 7.8).
2. Center the exhaust restrictor in the open end of the exhaust outlet and secure through the slots on the exhaust restrictor with the 2-1/4 in. self tapping screws provided in the appliance manual bag.

To access the exhaust openings, remove the exhaust baffle. To remove exhaust baffle, remove the two wing nuts.

EXHAUST BAFFLE

Top Vent Application

Exhaust restrictor

Rear Vent Application

Exhaust restrictor

**Note:** Be sure to reinstall the exhaust baffle after exhaust restrictor installation.

Figure 7.8

## Top Vent - Vertical Termination Venting with two 90° elbows

V <sub>1</sub> Minimum		H Maximum		V <sub>2</sub>	V <sub>1</sub> + V <sub>2</sub> Min.
		SL-550METRO			
1 ft.	305 mm	2 ft.	610 mm	*	*
1-1/2 ft.	457 mm	3 ft.	914 mm	*	*
2-1/2 ft.	762 mm	5 ft.	1.5 m	*	*
3-1/2 ft.	1.1 m	7 ft.	2.1 m	*	*
4-1/2 ft.	1.4 m	15 ft.	4.6 m	*	*

H MAX. = 15 ft. (4.6 m)

V<sub>1</sub> + V<sub>2</sub> + H<sub>1</sub> + H<sub>2</sub> MAX. = 40 ft. (12.2 m)

\*No specific restrictions on this value EXCEPT V<sub>1</sub> + V<sub>2</sub> + H cannot exceed 40 ft. (12.2 m)

**Note:** Use SLP Series components only.

**Note:** There MUST be a 25% reduction in total H when using flex vent except when using the simple up and out installation (see Figure 7.3).

**WARNING**

Fire Risk.

- A one foot minimum vertical vent section is required before installing first elbow.

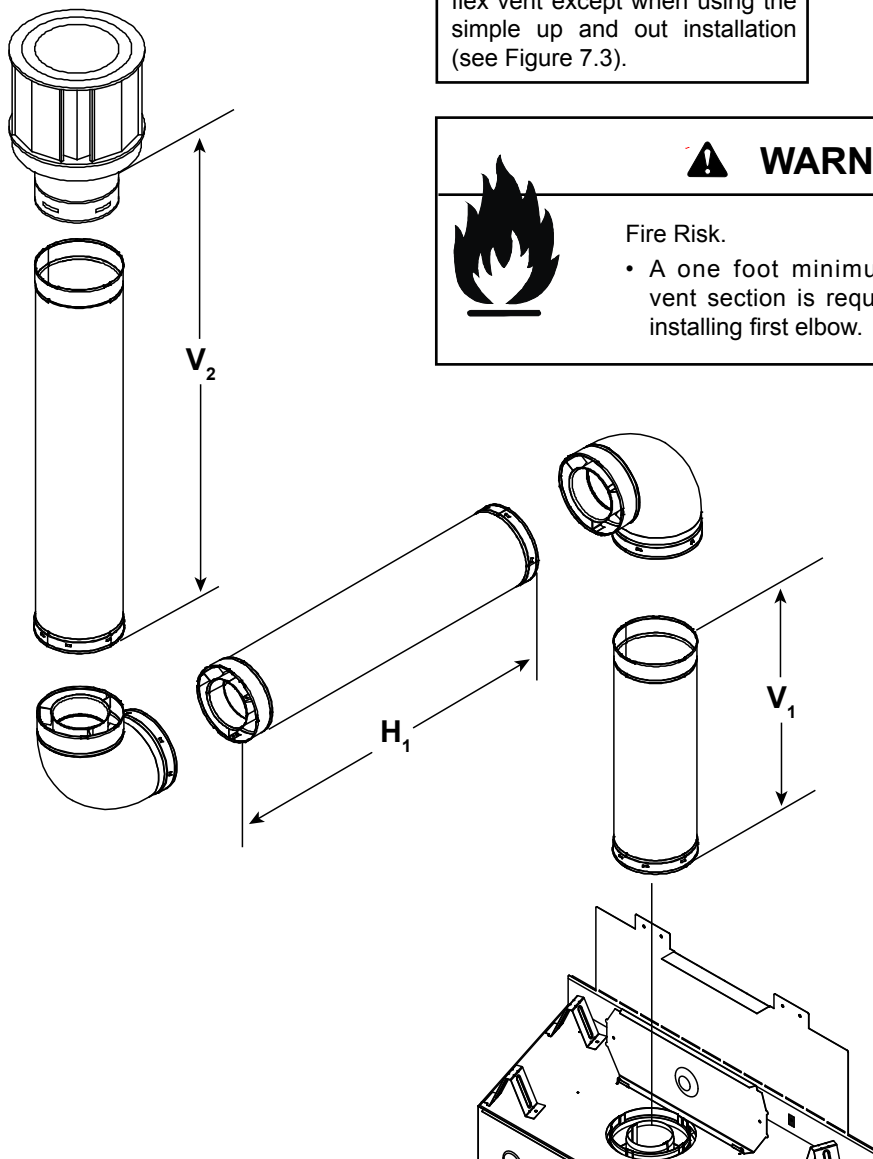


Figure 7.9

## Top Vent - Vertical Termination Venting with three 90° elbows

V <sub>1</sub> Minimum		H Maximum			
		SL-550METRO			
1 ft.	305 mm	1 ft.	305 mm	*	*
1-1/2 ft.	457 mm	2 ft.	610 mm	*	*
2-1/2 ft.	762 mm	4 ft.	1.2 m	*	*
3-1/2 ft.	1.1 m	6 ft.	1.8 m	*	*
4-1/2 ft.	1.4 m	14 ft.	4.3 m	*	*

H<sub>1</sub> + H<sub>2</sub> MAX. = 14 ft. (4.6 m)

V<sub>1</sub> + V<sub>2</sub> + H<sub>1</sub> + H<sub>2</sub> MAX. = 40 ft. (12.2 m)

\*No specific restrictions on this value EXCEPT V<sub>1</sub> + V<sub>2</sub> + H cannot exceed 40 ft. (12.2 m)

**Note:** Use SLP Series components only.

**Note:** There MUST be a 25% reduction in total H when using flex vent except when using the simple up and out installation (see Figure 7.3).



### ⚠ WARNING

Fire Risk.

- A one foot minimum vertical vent section is required before installing first elbow.

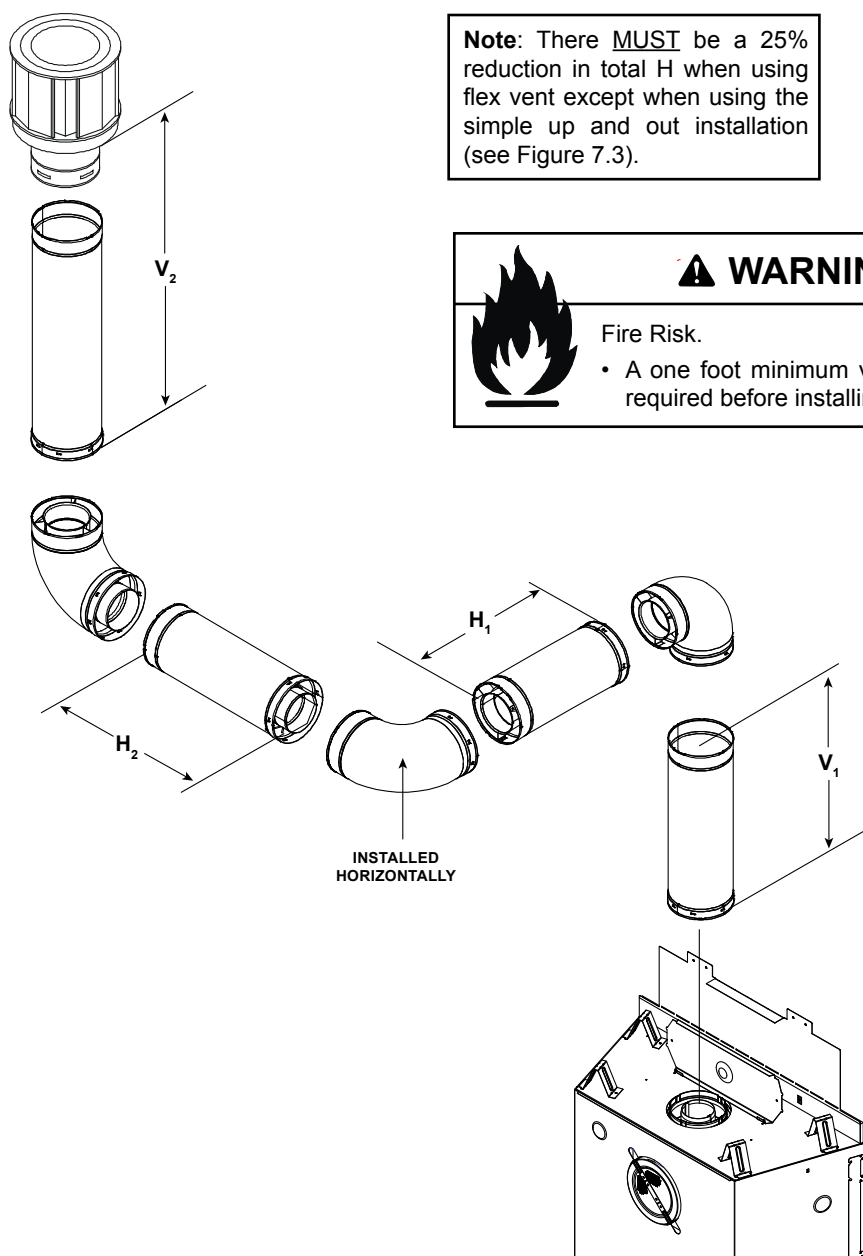


Figure 7.10

## Top Vent - Vertical Termination Venting with four 90° elbows

**Note:** Use SLP Series components only.

**Note:** There MUST be a 25% reduction in total H when using flex vent except when using the simple up and out installation (see Figure 7.3).

V <sub>1</sub> Min.		H <sub>1</sub> Max.		V <sub>2</sub> Min.		H <sub>2</sub> Max.		V <sub>3</sub> Min.	
1-1/2 ft.	457 mm	4 ft.	1.2 m	4 ft.	1.2 m	4 ft.	1.2 m	3-1/2 ft.	1.0 m
V <sub>1</sub> + V <sub>2</sub> + V <sub>3</sub> + H <sub>1</sub> + H <sub>2</sub> Maximum = 40 ft. (12.2 m)									

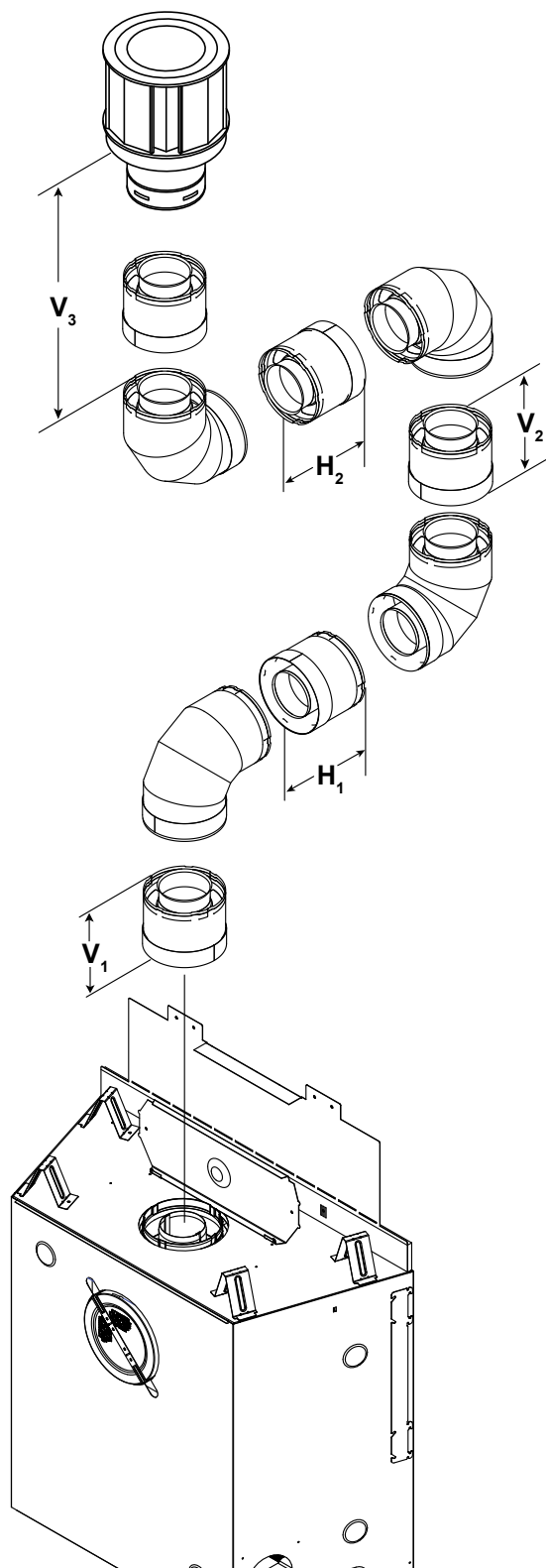


Figure 7.11

# Rear Vent - Horizontal Termination No Elbows

H <sub>1</sub> MAX		
SL-550METRO	18 in.	457 mm

**Note:** Use DVP Series components only.

**NOTICE:** For optimum flame performance on LP models, adjust shutter setting to 5/16 in. when venting from rear with no elbows.

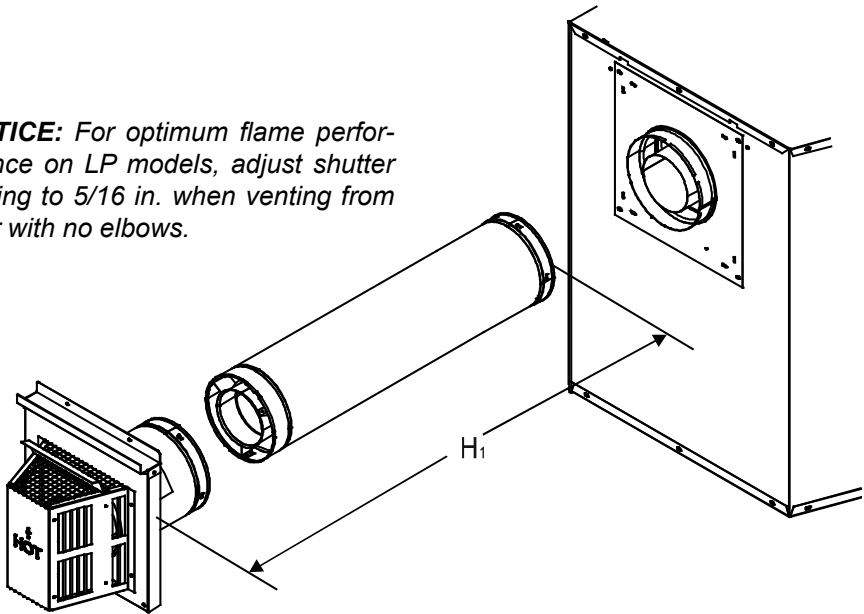


Figure 7.12

# Rear Vent - Horizontal Termination One 45° Elbow

H<sub>1</sub> = 9 in. (229 mm) Maximum

**Note:** Use DVP Series components only.

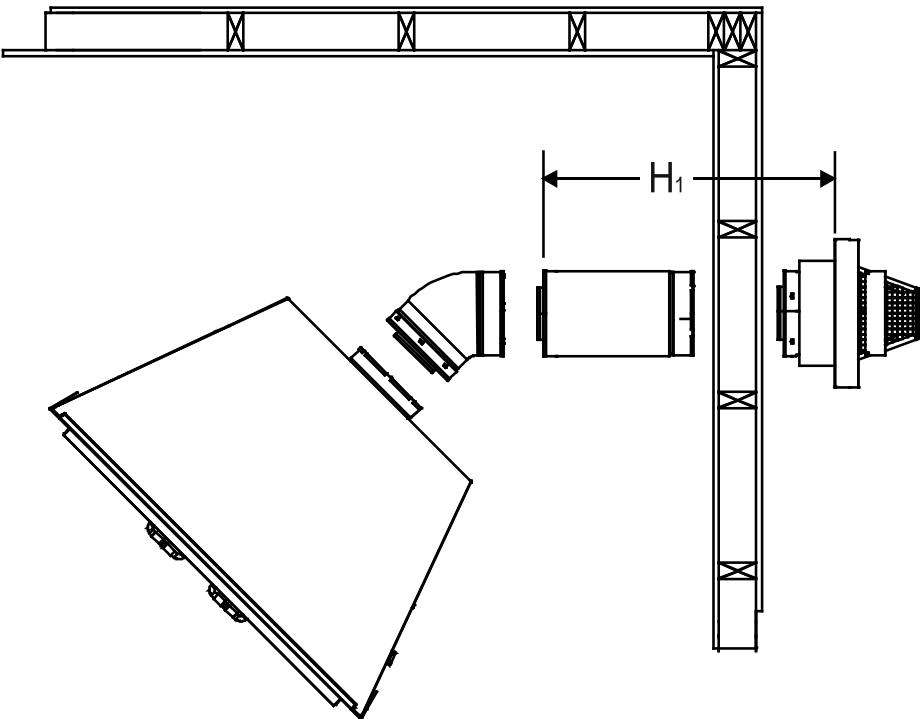


Figure 7.13

## Rear Vent - Horizontal Termination Venting with two 90° elbows

H <sub>1</sub> MAX.		V <sub>1</sub> MIN.		H <sub>2</sub> MAX.		H <sub>1</sub> + H <sub>2</sub> MAX.	
1-1/2 ft.	457 mm	Back to back elbows		1 ft.	305 mm	2-1/2 ft.	762 mm
3 ft.	914 mm	1 ft.	305 mm	3 ft.	914 mm	6 ft.	1.8 m
5 ft.	1.5 m	3 ft.	914 mm	5 ft.	1.5 m	10 ft.	3.0 m
7 ft.	2.1 m	5 ft.	1.5 m	7 ft.	2.1 m	14 ft.	4.3 m
H <sub>1</sub> MAX. = 7 ft. (2.1 m) H <sub>1</sub> + H <sub>2</sub> MAX. = 14 ft. (4.3 m) V <sub>1</sub> + H <sub>1</sub> + H <sub>2</sub> MAX. = 40 ft. (12.2 m)							

**Note:** Use DVP Series components only.

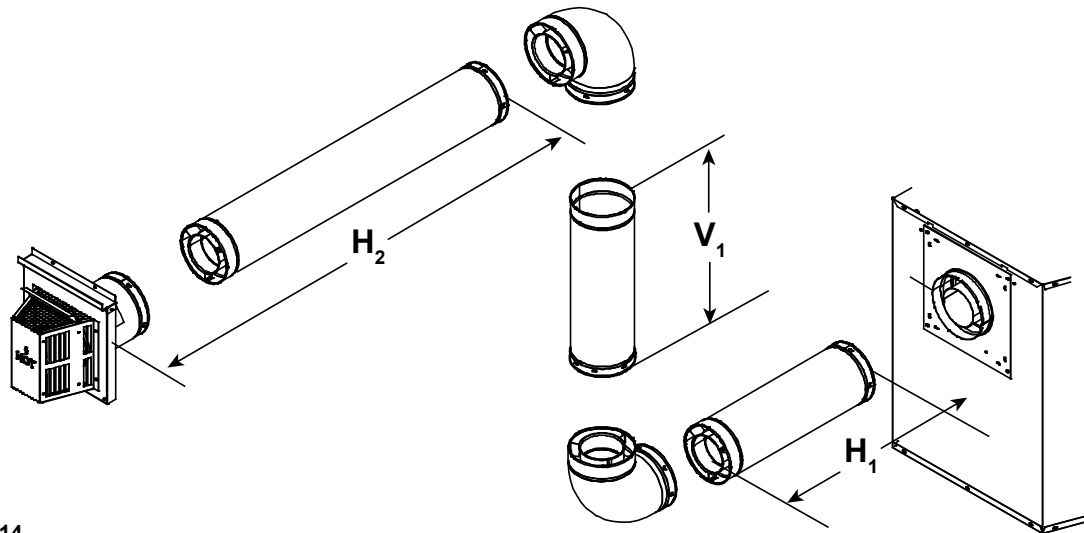


Figure 7.14

**Note:** Use DVP Series components only.

## Rear Vent - Horizontal Termination Venting with three 90° elbows

H <sub>1</sub> MAX.		V <sub>1</sub> MIN.		H <sub>2</sub> + H <sub>3</sub> MAX.		H <sub>1</sub> + H <sub>2</sub> + H <sub>3</sub> MAX.	
1-1/2 ft.	457 mm	Back to back elbows		1 ft.	305 mm	2-1/2 ft.	762 mm
3-1/2 ft.	1.1 m	1 ft.	305 mm	2 ft.	610 mm	5-1/2 ft.	1.7 m
5-1/2 ft.	1.7 m	2 ft.	610 mm	4 ft.	1.2 m	9-1/2 ft.	2.9 m
7-1/2 ft.	2.3 m	3 ft.	914 mm	6 ft.	1.8 m	13-1/2 ft.	4.1 m
H <sub>1</sub> MAX. = 7-1/2 ft. (2.3 m) H <sub>1</sub> + H <sub>2</sub> + H <sub>3</sub> MAX. = 13-1/2 ft. (4.1 m) V <sub>1</sub> + H <sub>1</sub> + H <sub>2</sub> + H <sub>3</sub> MAX. = 40 ft. (12.2 m)							

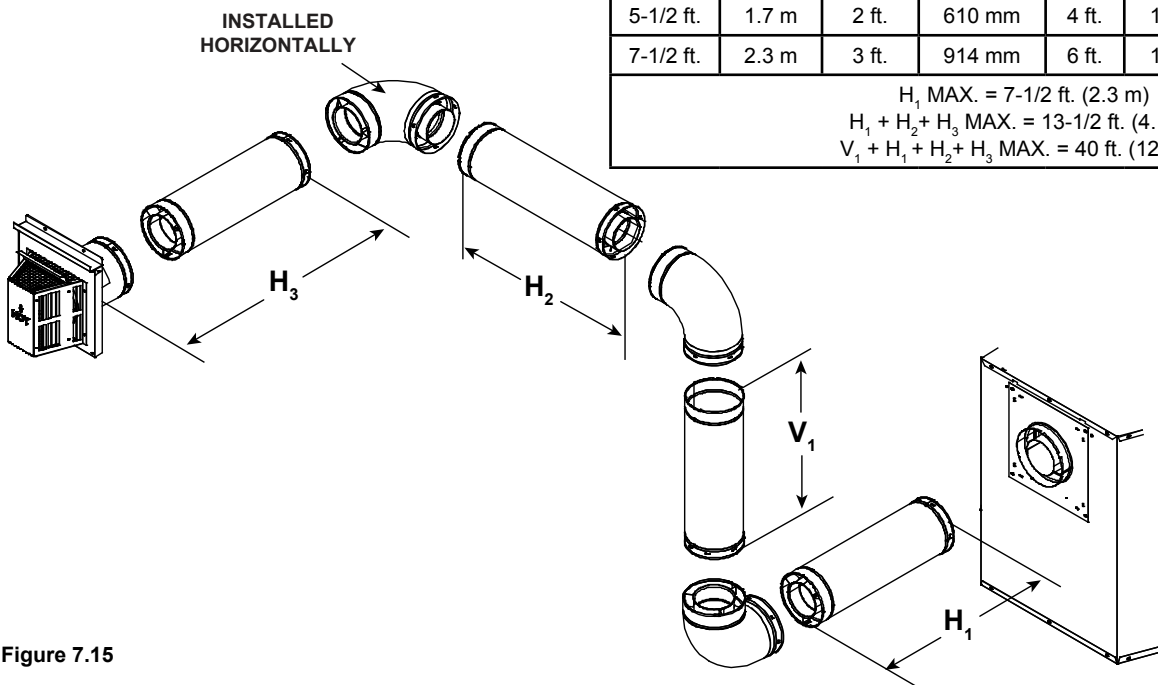
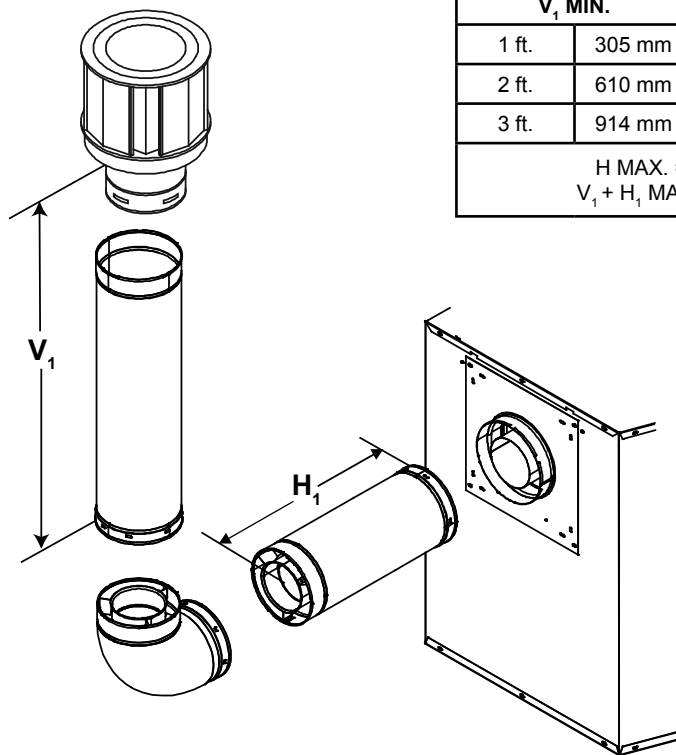


Figure 7.15



**Note:** Use DVP Series components only.

### Rear Vent - Vertical Termination Venting with one 90° elbow

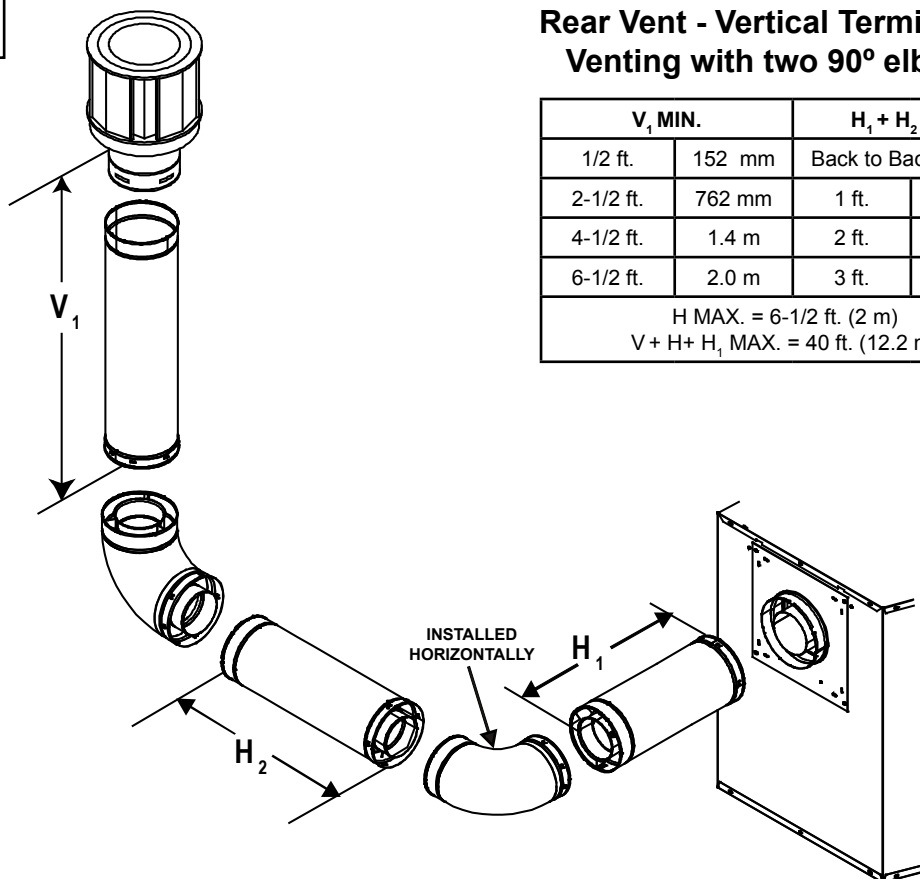


V <sub>1</sub> MIN.		H <sub>1</sub> MAX.	
1 ft.	305 mm	3-1/2 ft.	1.1 m
2 ft.	610 mm	5-1/2 ft.	1.7 m
3 ft.	914 mm	7-1/2 ft.	2.3 m
H MAX. = 7-1/2 ft. (2.3 m) V <sub>1</sub> + H <sub>1</sub> MAX. = 40 ft. (12.2 m)			

Figure 7.16

**Note:** Use DVP Series components only.

### Rear Vent - Vertical Termination Venting with two 90° elbows



V <sub>1</sub> MIN.		H <sub>1</sub> + H <sub>2</sub> MAX	
1/2 ft.	152 mm	Back to Back Elbows	
2-1/2 ft.	762 mm	1 ft.	305 mm
4-1/2 ft.	1.4 m	2 ft.	610 mm
6-1/2 ft.	2.0 m	3 ft.	914 mm
H MAX. = 6-1/2 ft. (2 m) V + H + H <sub>1</sub> MAX. = 40 ft. (12.2 m)			

Figure 7.17

## Rear Vent - Vertical Termination Venting with three 90° elbows

V <sub>1</sub> MIN.		H <sub>1</sub> MAX.		H <sub>2</sub> MAX.		H <sub>1</sub> + H <sub>2</sub> MAX.	
Back to back elbows		1-1/2 ft.	457 mm	1 ft.	305 mm	2-1/2 ft.	762 mm
1 ft.	305 mm	3-1/2 ft.	1.1 m	3 ft.	914 mm	6-1/2 ft.	2.0 m
2 ft.	610 mm	5-1/2 ft.	1.7 m	5 ft.	1.5 m	10-1/2 ft.	3.2 m
3 ft.	914 mm	7-1/2 ft.	2.3 m	7 ft.	2.1 m	14-1/2 ft.	4.4 m
H <sub>1</sub> MAX. = 7-1/2 ft. (2.3 m) H <sub>1</sub> + H <sub>2</sub> MAX. = 14-1/2 ft. (4.4 m) V <sub>1</sub> + V <sub>2</sub> + H <sub>1</sub> + H <sub>2</sub> MAX. = 40 ft. (12.2 m) V <sub>1</sub> + V <sub>2</sub> MAX. = 40 ft. (12.2 m)							

**Note:** Use DVP Series components only.

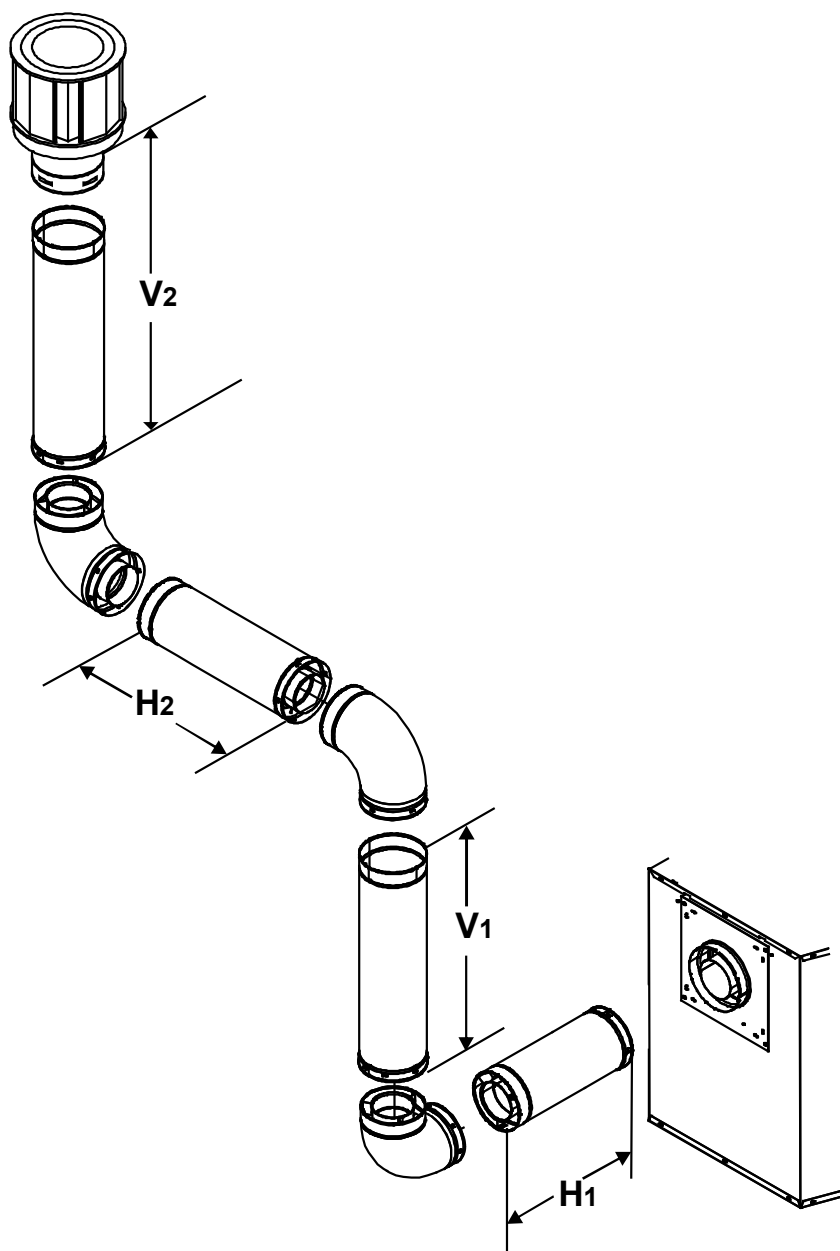


Figure 7.18

## Coaxial to Colinear Venting

The coaxial to colinear adapter (DV-46DVA-GCL) is approved for installations into solid fuel masonry or factory built fireplaces that have been installed in accordance with the National, Provincial, State and local building codes. The DV-46DVA-GCL must be recessed into existing masonry fireplace. See Table 1 and Figure 7.20.

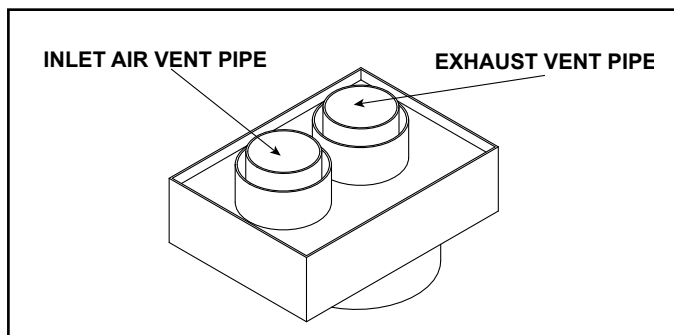


Figure 7.19 Coaxial/Colinear Appliance Adapter (DV-46DVA-GCL)

**WARNING! Risk of Fire!** Coaxial to colinear venting configuration may only be used in existing non-combustible chimney. Installation in any other venting application could cause fire.

### Prior to installing the gas appliance:

- Have the chimney and adjacent structure inspected and cleaned by qualified professionals. Hearth & Home Technologies recommends that NFI or CSIA certified professionals, or technicians under the direction of certified professionals, conduct a minimum of a NFPA 211 Level 2 inspection of the chimney.
- Replace component parts of the chimney and fireplace as specified by the professionals.
- Ensure all joints are properly engaged and the chimney is properly secured.

Table 1

CLEARANCE TO COMBUSTIBLES REQUIREMENTS	
DV-46DVA-GCL	3 IN.
Exhaust Vent Pipe	5 IN.

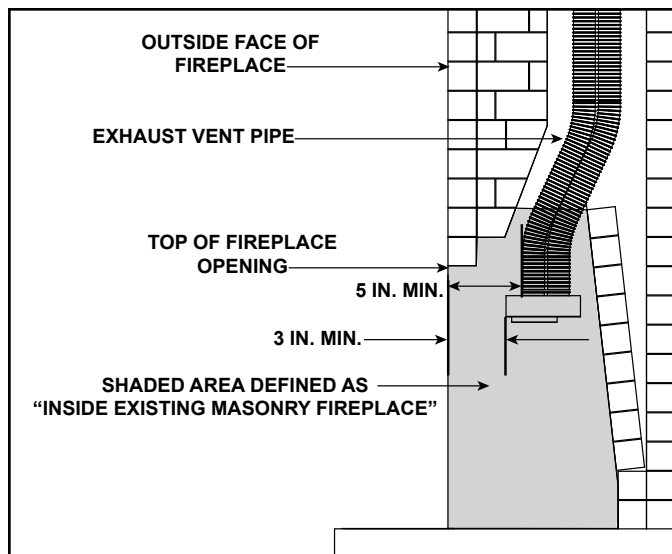


Figure 7.20 Existing Fireplace DV-46DVA-GCL Clearance Requirements

### Clearances to Combustibles:

Refer to Section 5 for clearances to the appliance, mantel, mantel legs and wall projection.

Refer to Section 8 for pipe clearances to combustibles.

### Termination Cap

For installation of termination cap see minimum vent heights for various pitched roofs. See Section 6 of appliance owner's manual.

### Flue Damper

Fully lock the solid fuel fireplace's flue damper in the open position, OR completely remove it.

### Venting Components

The LINK-DV30B is approved for use with the coaxial/colinear venting application. The LINK-DV30B kit includes:

- Two 30 feet sections of flexible vent pipe (3 inches Ø). One section is used to draw combustion air and the other section is used to expel exhaust gases.
- One vertical termination cap.

**CAUTION! DO NOT use any flue restrictor when venting with the DV-46DVA-GCL adapter and LINK-DV30B kit. This may result in poor flame appearance, sooting, pilot malfunction, or overheating.**

## Connecting the DV-46DVA-GCL Adapter to Appliance

### Top Vent

- Remove top seal cap and insulation if equipped. See Section 9, "Appliance Setup." Attach the DV-46DVA-GCL adapter to the appliance starting collar with 3-1/2 in. self-tapping screws. See Figure 7.21.

### Rear Vent

- Remove the rear seal cap and insulation if equipped. Connect the DVP-2SL adapter to the vertically positioned elbow. Follow installation instructions included with DVP-2SL kit. Secure DV-46DVA-GCL adapter to DVP-2SL with 3-1/2 in. self-tapping screws. See Figure 7.21.

### Connecting the LINK-DV30B to the DV-46DVA-GCL adapter

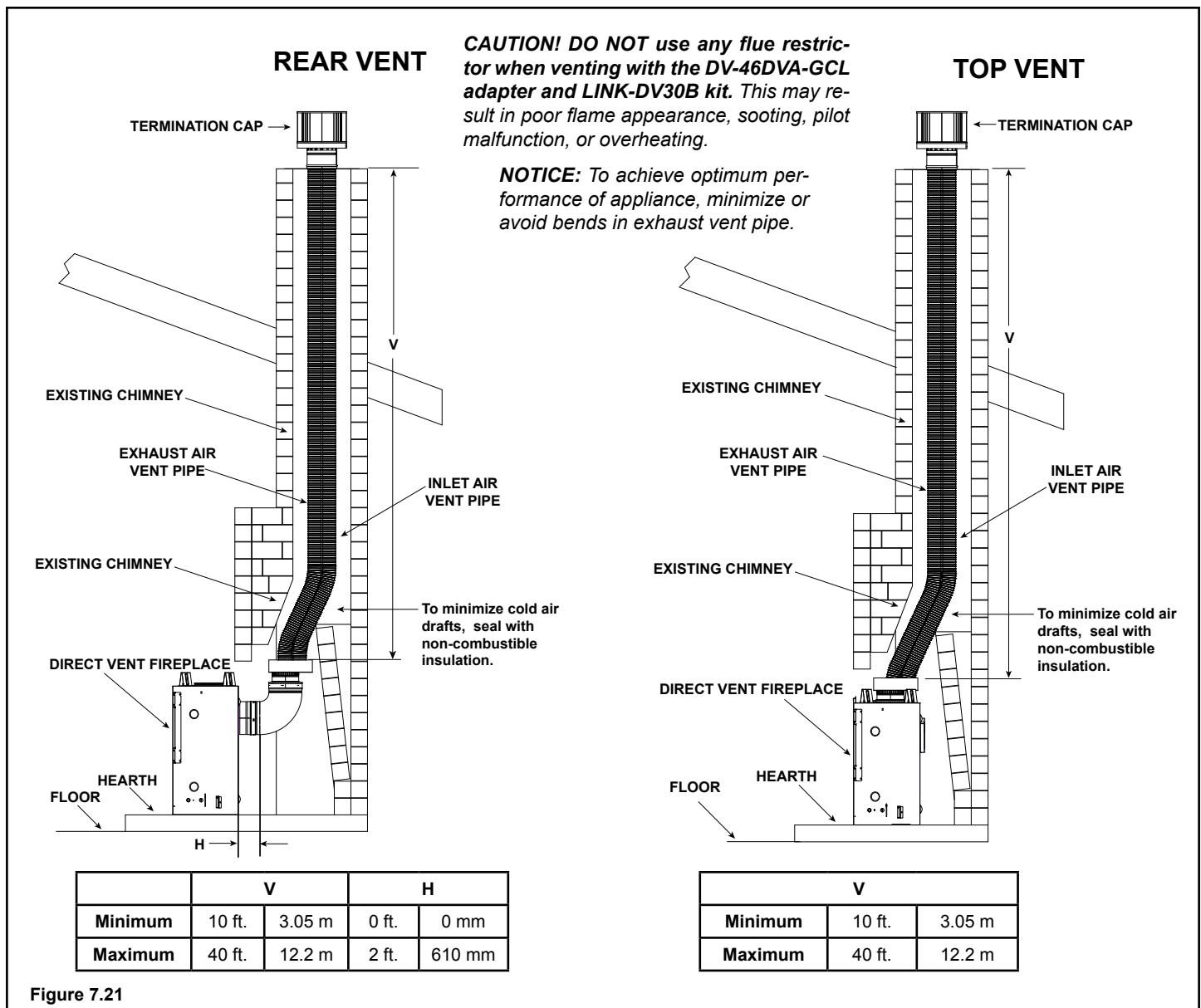
- Insert the two sections of flexible vent pipe down the existing chimney.
- Attach one section of flexible vent pipe to the exhaust collar on top of the DV-46DVA-GCL adapter with three self-tapping screws.

- Attach one section of flexible vent pipe to the inlet collar on top of the DV-46DVA-GCL adapter with three self-tapping screws.
- To minimize cold air drafts, seal around the flex vents at the damper inside the chimney with non-combustible unfaced fiberglass or rock wool insulation.

The DV-46DVA-GCL adapter must be recessed into existing masonry fireplace. This measurement is taken from the top of the fireplace opening. See Table 1 and Figure 7.20.

**WARNING! Risk of Fire, Explosion or Asphyxiation!**  
Do NOT connect this gas appliance to a chimney flue serving a separate solid fuel or gas burning appliance.

- May impair safe operation of this appliance or other appliances connected to the flue.
- Vent this appliance directly outside.
- Use separate vent system for this appliance.



# 8 Vent Clearances and Framing

## A. Pipe Clearances to Combustibles

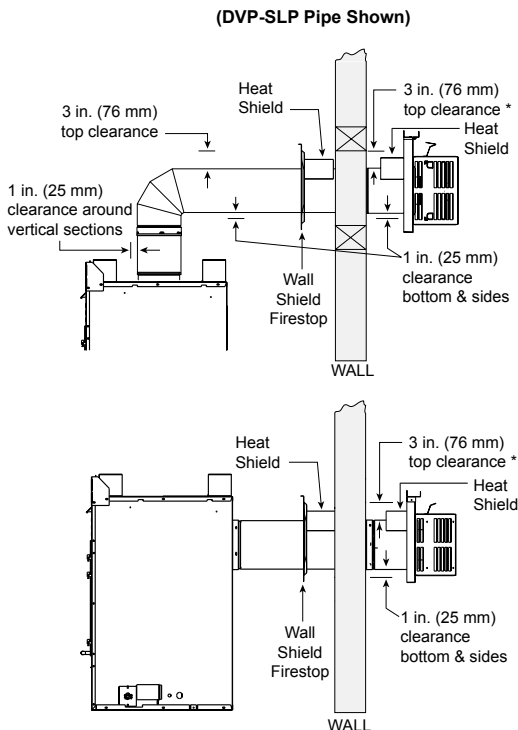
**WARNING! Risk of Fire! Maintain air space clearance to vent. DO NOT pack insulation or other combustibles:**

- Between ceiling firestops
- Between wall shield firestops
- Around vent system

*Failure to keep insulation or other material away from vent pipe may cause overheating and fire.*

Note: Heat shields MUST overlap by a minimum of 1-1/2 in. (38 mm).

- **DVP heat shield** - designed to be used on a wall 4 in. to 7-1/4 in. (102 mm to 184 mm) thick.
- If wall thickness is less than 4 in. the existing heat shields must be field trimmed. If wall thickness is greater than 7-1/4 in. a DVP-HSM-B will be required.
- **SLP heat shield** - designed to be used on a wall 4-3/8 in. to 7-5/8 in. (111 mm to 194 mm thick).
- If wall thickness is less than 4-3/8 the existing heat shields must be field trimmed. If wall thickness is greater than 7-5/8 in. a DVP-HSM-B will be required.



\* When using SLP or SL-D pipe, minimum clearances from the vent pipe to combustible materials at inside wall firestops are:  
 Top: 2-1/2 in. (64 mm)  
 Bottom: 1/2 in. (13 mm)  
 Sides: 1 in. (25 mm)

**Figure 8.1 Horizontal Venting Clearances To Combustible Materials**

## B. Wall Penetration Framing

### Combustible Wall Penetration

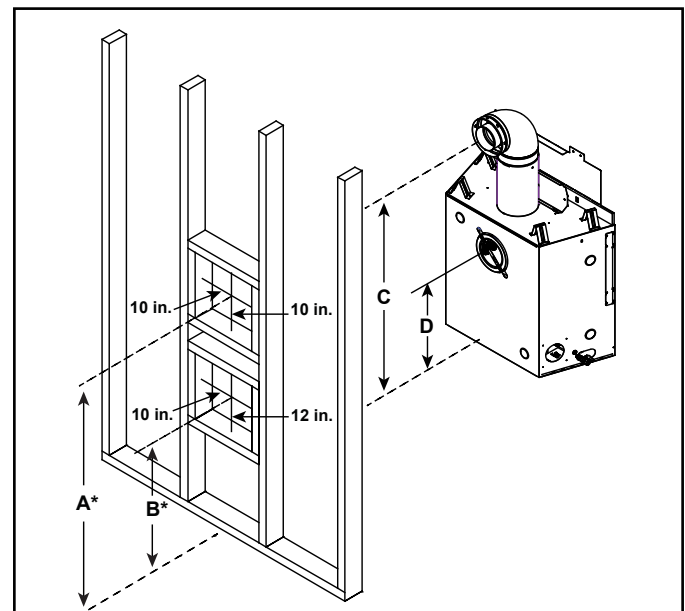
Whenever a combustible wall is penetrated, you must frame a hole for the wall shield firestop(s). The wall shield firestop maintains minimum clearances and prevents cold air infiltration.

- The opening must be framed on all four sides using the same size framing materials as those used in the wall construction.
- SLP pipe - A wall shield firestop must be placed on each side of an interior wall. A minimum 1-1/2 in. (38 mm) overlap of attached heat shields must be maintained.
- DVP pipe - A wall shield firestop is required on one side only on interior walls. If your local inspector requires a wall shield firestop on both sides, then both wall shield firestops must have a heat shield (refer to Section 16.B.) attached to them.
- See Section 10.L. for information for regarding the installation of a horizontal termination cap.

### Non-Combustible Wall Penetration

If the hole being penetrated is surrounded by noncombustible materials such as concrete, a hole with diameter one inch greater than the pipe is acceptable.

Whenever a non-combustible wall is penetrated, the wall shield firestop is only required on one side and no heat shield is necessary.



		A*	B*	C	D
SL-550METRO	in.	50	24-3/8	49	23-3/8
	mm	1270	619	1245	594

\* Shows center of vent framing hole for top or rear venting. The center of the hole is one (1) inch (25 mm) above the center of the horizontal vent pipe.

**Figure 8.2 Wall Penetration Framing**

## C. Install the Ceiling Firestop

A ceiling firestop **MUST** be used between floors and attics.

- **DVP pipe only** - Frame an opening 10 in. by 10 in. (254 mm by 254 mm) whenever the vent penetrates a ceiling/floor (see Figure 8.3).
- **SLP pipe only** - Frame opening 9 in. x 9 in. (229 mm x 229 mm) whenever the vent penetrates a ceiling/floor (see Figure 8.3).
- Frame the area with the same sized lumber as used in ceiling/floor joist.
- The ceiling firestop may be installed above or below the ceiling joists when installed with a attic insulation shield. It must be under joists between floors that are not insulated. Refer to Figure 8.4.
- Secure with three fasteners on each side.

**WARNING! Risk of Fire! DO NOT pack insulation around the vent. Insulation must be kept back from the pipe to prevent overheating.**

## D. Install Attic Insulation Shield

**WARNING! Fire Risk. DO NOT** allow loose materials or insulation to touch vent. *Hearth & Home Technologies requires the use of an attic shield.*

The International Fuel Gas Code requires an attic shield constructed of 26 gauge minimum steel that extends at least 2 in. (51 mm) above insulation.

- Attic insulation shields must meet specified clearances to combustible materials and be secured in place.
- An attic insulation shield kit is available from Hearth & Home Technologies. Contact your dealer to order. Install attic insulation shield according to instructions included with kit.

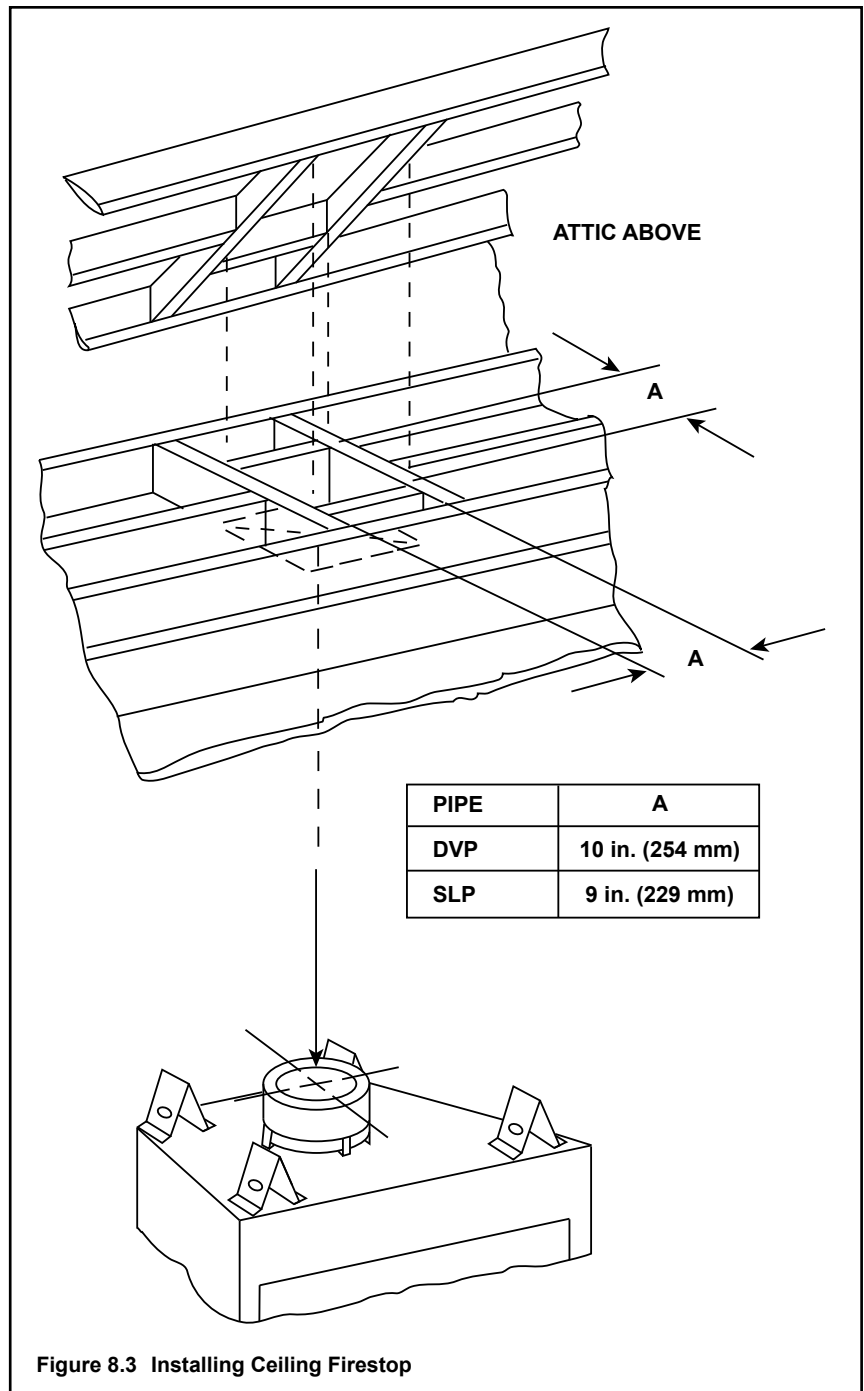


Figure 8.3 Installing Ceiling Firestop

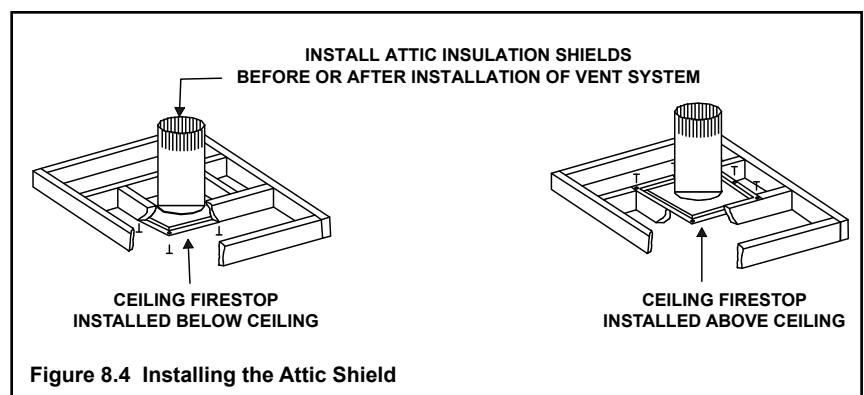


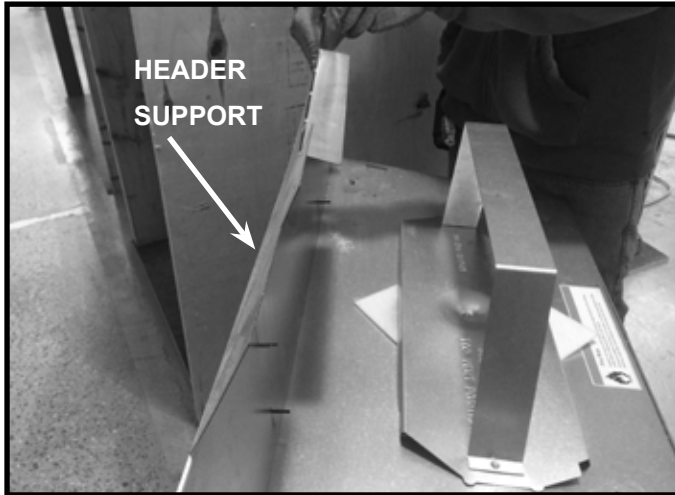
Figure 8.4 Installing the Attic Shield



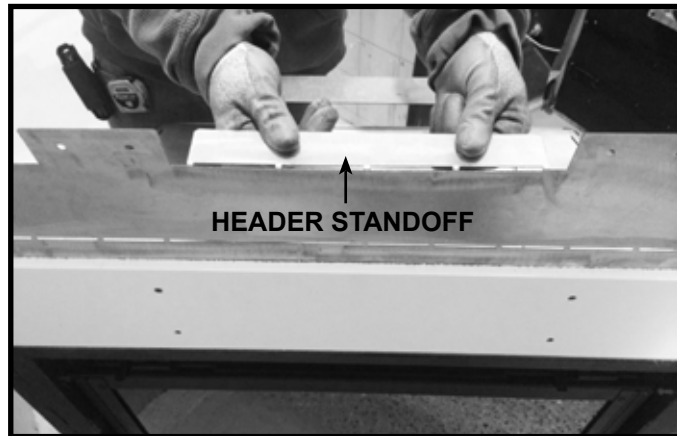
# 9 Appliance Preparation

## A. Top Vent

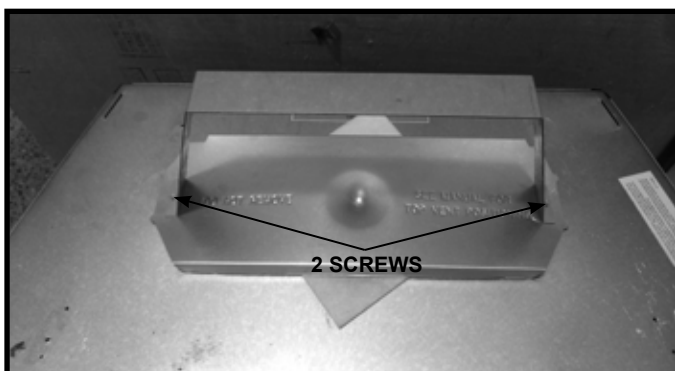
**CAUTION! Risk of Cuts, Abrasions or Flying Debris.** Wear protective gloves and safety glasses during installation. Sheet metal edges are sharp.



**Figure 9.1** Fold up header support.



**Figure 9.2** Confirm that header standoff is bent at a 90 degree angle toward the back of the appliance.



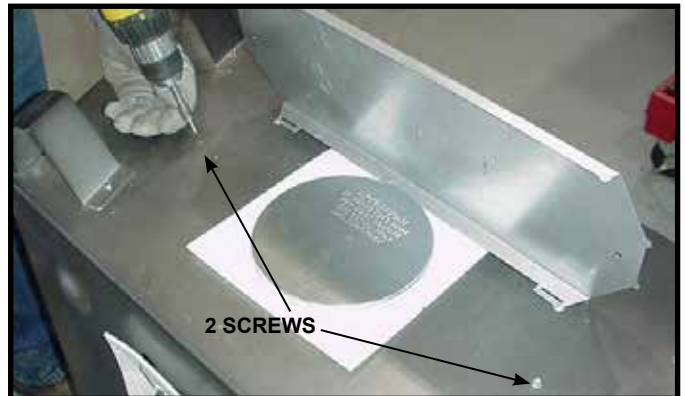
**Figure 9.3** For top vent, remove the two screws holding the top heat shield and standoff in place. Discard standoff. For rear vent, see Section 9.B.

**WARNING! Risk of Fire!** Do not remove heat shield. Elevated header temperatures may cause a fire.

**Note:** Actual unit may look different than the fireplace shown in this section.



**Figure 9.4** Rotate the top heat shield to the vertical position as shown above. The heat shield must remain in the vertical position.



**Figure 9.5** Replace the two screws as shown.



**Figure 9.6** Remove the seal cap.



**Figure 9.7** Remove the insulation basket and white insulation from the center vent pipe.



**Figure 9.8** Remove the insulation from the outer vent pipe.

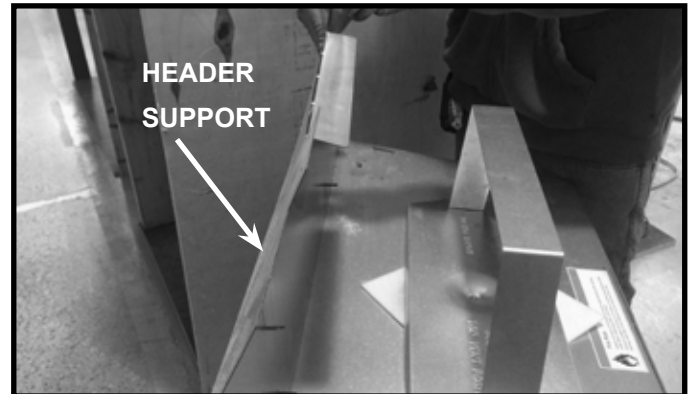


**Figure 9.9** To attach the first section of vent pipe, make sure to use the fiberglass gasket to seal between the first vent component and the outer fireplace wrap. Use 2 self tapping screws to secure the gasket to the outer wrap.

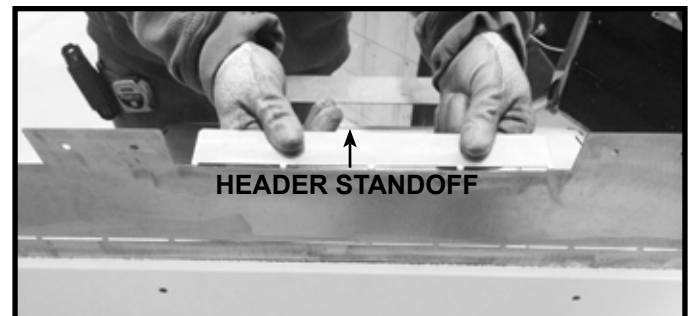
**Note:** Once the vent cap has been removed, it cannot be reattached.

## B. Rear Vent

**NOTICE:** Once appliance is set up for top or rear venting, it **CANNOT** be changed at a later time.



**Figure 9.10** Fold Up Header Support.



**Figure 9.11** Confirm that header standoff is bent at a 90 degree angle toward the back of the appliance.



**Figure 9.12** Fold the tabs toward the center of the fire plug (90°) and remove the insulation gasket.



**Figure 9.13** Cut the metal retaining band and fold the sides out.



**NOTICE:** Once the seal cap has been removed it **CANNOT** be reattached.



**Figure 9.14** Fold the center parts of the retaining band out and use to remove the seal cap.



**Figure 9.15** Discard the seal cap, remove and discard the insulation basket. Note: Once the vent cap has been removed it **CANNOT** be reattached.



**Figure 9.16** Attach the first vent section (it will snap into place). Slide the insulation gasket onto the vent section, up against the appliance and over the tabs. Use two self-tapping screws to secure gasket to outer wrap.

## C. Securing and Leveling the Appliance

**WARNING! Risk of Fire! Prevent contact with:**

- Sagging or loose insulation
- Insulation backing or plastic
- Framing and other combustible materials

Block openings into the chase to prevent entry of blown-in insulation. Make sure insulation and other materials are secured.

**DO NOT** notch the framing around the appliance standoffs.

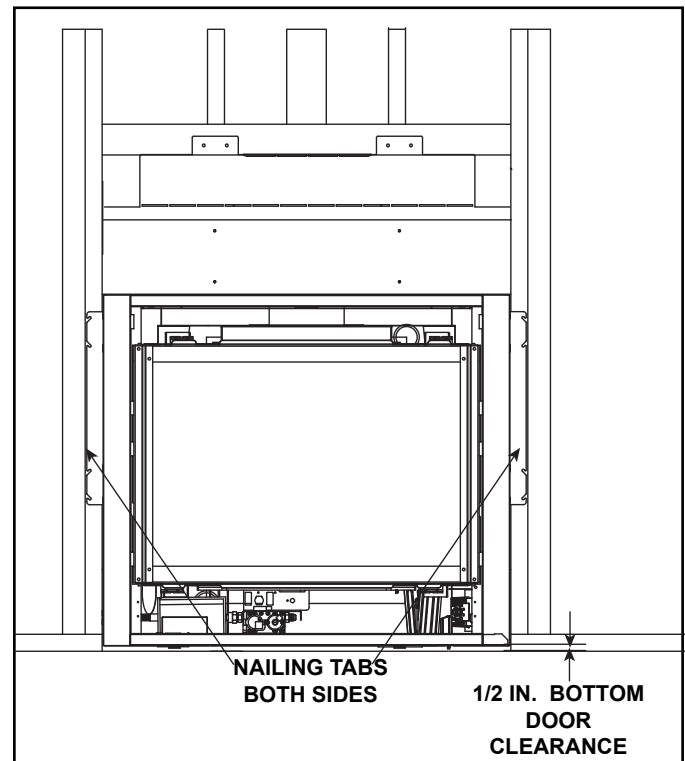
Failure to maintain air space clearance may cause overheating and fire.

The diagram shows how to properly position and secure the appliance (see Figure 9.17). Nailing tabs are provided to secure the appliance to the framing members.

- Bend out nailing tabs on each side.
- Place the appliance into position.
- Keep nailing tabs flush with the framing.
- Level the appliance from side to side and front to back.

**NOTICE:** A minimum of 1/2 inch bottom door clearance is required on all SL-550METRO installations.

- Shim the appliance as necessary. It is acceptable to use wood shims underneath the appliance.
- Secure the appliance to the framing by using nails or screws through the nailing tabs.
- Secure the appliance to the floor by inserting two screws through the pilot holes at the bottom of the appliance.



**Figure 9.17** Proper Positioning and Securing of an Appliance

# 10 Installing Vent Pipe (DVP and SLP Pipe)

## A. Assemble Vent Sections (DVP Pipe Only)

### Attach Vent to the Firebox Assembly

**Note:** The end of the pipe sections with the lanced tabs will face toward the appliance.

Attach the first pipe section to the starting collar:

- Lanced pipe end to the starting collar
- Inner pipe over inner collar
- Push the pipe section until all lanced tabs snap in place
- Lightly tug on pipe to confirm it has locked.

### Required Commercial, Multi-family (Multi-level exceeding two stories), or High-Rise Applications

All outer pipe joints must be sealed with 100% silicone (300 °F minimum continuous exposure rating), including the slip section that connects directly to the horizontal termination cap.

- Apply a bead of silicone sealant (300 °F minimum continuous exposure rating) inside the female outer pipe joint prior to joining sections. See Figure 7.1. **OR** Apply a bead of silicone sealant (300 °F minimum continuous exposure rating) to the outside of connecting joint after joining sections **OR** Apply aluminum foil tape (300 °F minimum continuous exposure rating) to the outside of connecting joint after joining sections. On horizontal pipe runs, it is recommended that the tape seam is positioned on the bottom side of the vent pipe.
- Only outer pipes need to be sealed. All unit collar, pipe, slip section, elbow and cap outer flues shall be sealed in this manner, unless otherwise stated.

**WARNING! Risk of Fire or Explosion! DO NOT break silicone seals on slip sections. Use care when removing termination cap from slip pipe. If slip section seals are broken during removal of the termination cap, vent could leak.**

### Assemble Pipe Sections

Per Figure 10.2:

- Start the inner pipe on the lanced end of section A into the flared end of section B.
- Start the outer pipe of section A over the outer pipe of section B.
- Once both vents sections are started, push firmly until all lanced tabs lock into place.
- Lightly tug on the pipe to confirm the tabs have locked.

It is acceptable to use screws no longer than 1/2 in. (13 mm) to hold outer pipe sections together. If predrilling holes, **DO NOT** penetrate inner pipe.

For 90° and 45° elbows that are changing the vent direction from horizontal to vertical, one screw minimum should be put in the outer flue at the horizontal elbow joint to prevent the elbow from rotating. Use screws no longer than 1/2 in. (13 mm). If predrilling screw holes, **DO NOT** penetrate inner pipe.

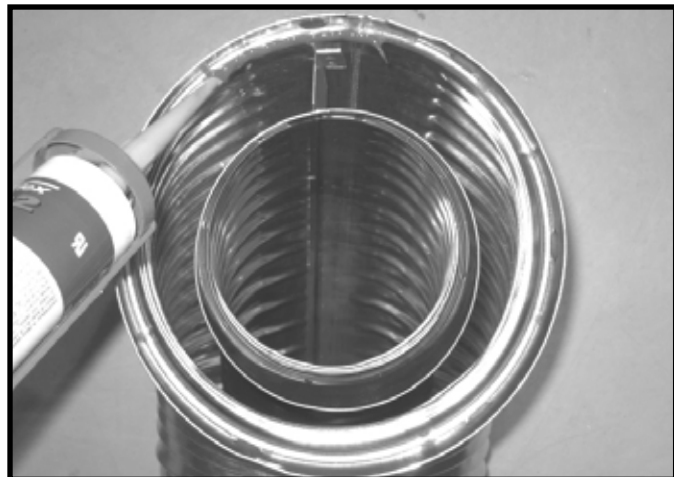


Figure 10.1 High Temperature Silicone Sealant

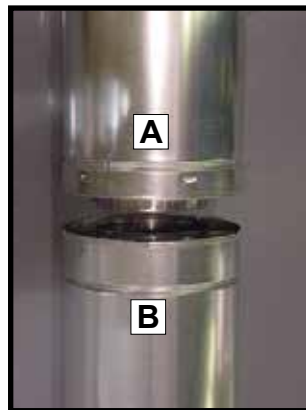
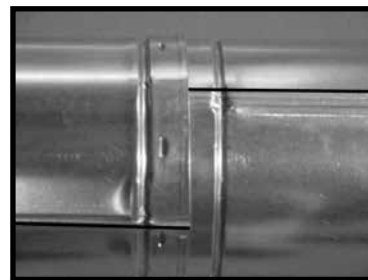


Figure 10.2



Figure 10.3

**Note:** Make sure that the seams are not aligned to prevent unintentional disconnection.



**CORRECT**

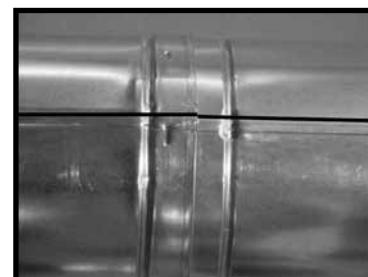


Figure 10.4 Seams **INCORRECT**

## B. Assemble Vent Sections (SLP Pipe Only)

To attach the first vent component to the starting collars of the appliance:

- Lock the vent components into place by sliding the pipe section onto the collar.
- Align the seam of the pipe and seam of collar to allow engagement. Rotate the vent component to lock into place. Use this procedure for all vent components. See Figure 10.5.
- Slide the gasket over the first vent section and place it flush to the appliance. This will prevent cold air infiltration. Caulk with a minimum of 300 °F continuous exposure rating may be used to hold the part in place.
- Continue adding vent components, locking each succeeding component into place.
- Ensure that each succeeding vent component is securely fitted and locked into the preceding component.

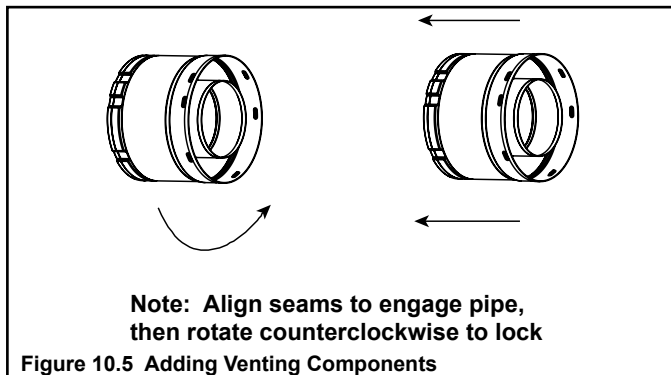
It is acceptable to use screws no longer than 1/2 in. (13 mm) to hold outer pipe sections together. If predrilling holes, **DO NOT** penetrate inner pipe.

### Required Commercial, Multi-family (Multi-level exceeding two stories), or High-Rise Applications

All outer pipe joints must be sealed with high temperature silicone (300 °F minimum continuous exposure rating), including the slip section that connects directly to the horizontal termination cap.

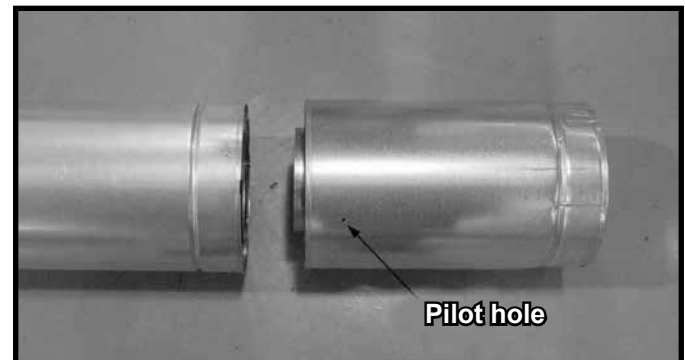
- Apply a bead of silicone sealant (300 °F minimum continuous exposure rating) inside the female outer pipe joint prior to joining sections. See Figure 7.1. **OR** Apply a bead of silicone sealant (300 °F minimum continuous exposure rating) to the outside of connecting joint after joining sections **OR** Apply aluminum foil tape (300 °F minimum continuous exposure rating) to the outside of connecting joint after joining sections. On horizontal pipe runs, it is recommended that the tape seam is positioned on the bottom side of the vent pipe.
- Only outer pipes need to be sealed. All unit collar, pipe, slip section, elbow and cap outer flues shall be sealed in this manner, unless otherwise stated.

**WARNING! Risk of Fire or Explosion! DO NOT break silicone seals on slip sections. Use care when removing termination cap from slip pipe. If slip section seals are broken during removal of the termination cap, vent may leak.**



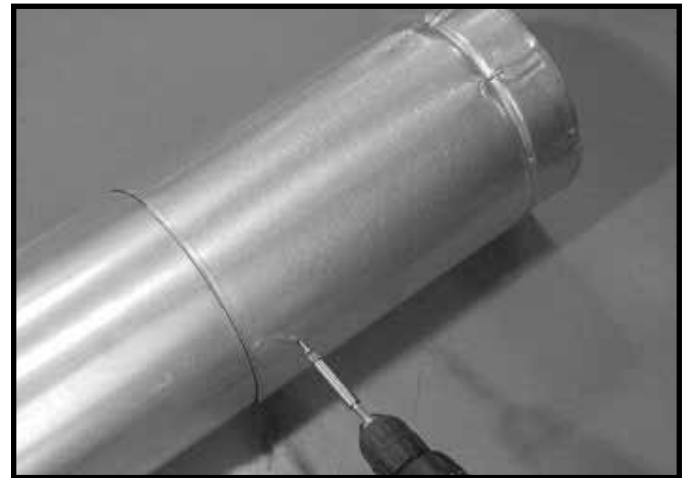
## C. Assemble Slip Sections

- Slide the inner flue of the slip section into the inner flue of the pipe section and the outer flue of the slip section over the outer flue of the pipe section. See Figure 10.6.
- Slide together to the desired length.



**Figure 10.6 Slip Section Pilot Holes**

- Maintain a 1-1/2 in. (38 mm) overlap between the slip section and the pipe section.
- Secure the pipe and slip section with two screws no longer than 1/2 in. (13 mm), using the pilot holes in the slip section. See Figure 10.7.



**Figure 10.7 Screws into Slip Section**

- Continue adding pipe as necessary following instructions in "Assembling Pipe Sections."

**NOTICE:** If slip section is too long, the inner and outer flues of the slip section can be cut to the desired length.

**NOTICE:** When installing a vent system with an HRC termination cap, all pipe system joints shall be sealed using a high temperature silicone sealant (300 °F minimum continuous exposure rating).

- Apply a bead of silicone sealant (300 °F minimum continuous exposure rating) inside the female outer pipe joint prior to joining sections.
- Only outer pipes are sealed, sealing the inner flue is not required.
- All unit collar, pipe, slip section, elbow and cap outer flues shall be sealed.

## D. Secure the Vent Sections

- Vertical runs of DVP pipe must be supported every 8 ft. (2.44 m) after the 25 ft. (7.62 m) maximum unsupported rise.
- Vertical runs of SLP pipe must be supported every 8 ft. (2.44 m).
- Horizontal sections must be supported every 5 feet (1.52 m).
- Vent supports or plumbers strap (spaced 120° apart) may be used to support vent sections. See Figures 10.8 and 10.9.
- Wall shield firestops may be used to provide horizontal support vent sections.
- SLP ceiling firestops have tabs that may be used to provide vertical support.

**WARNING! Risk of Fire, Explosion or Asphyxiation!** Improper support may allow vent to sag and separate. Use vent run supports and connect vent sections per installation instructions. **DO NOT** allow vent to sag below connection point to appliance.

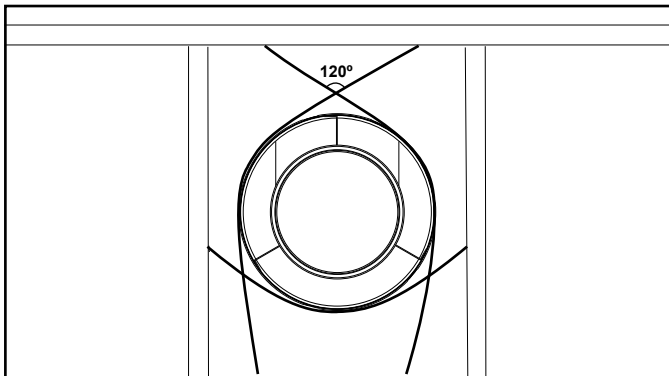


Figure 10.8 Securing Vertical Pipe Sections

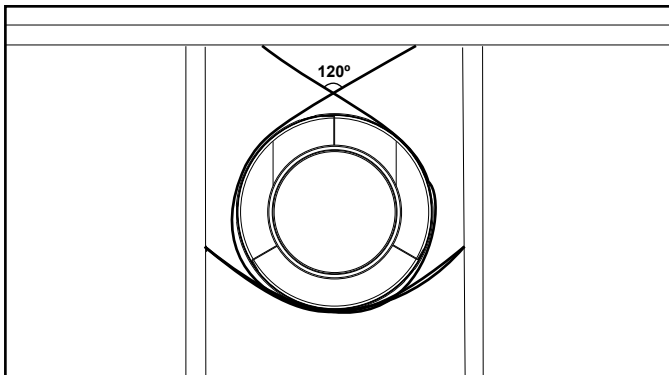


Figure 10.9 Securing Horizontal Pipe Sections

## E. Disassemble Vent Sections

- Rotate either section (see Figure 10.10) so the seams on both pipe sections are aligned as shown in Figure 10.11.
- Pull carefully to separate the pieces of pipe.

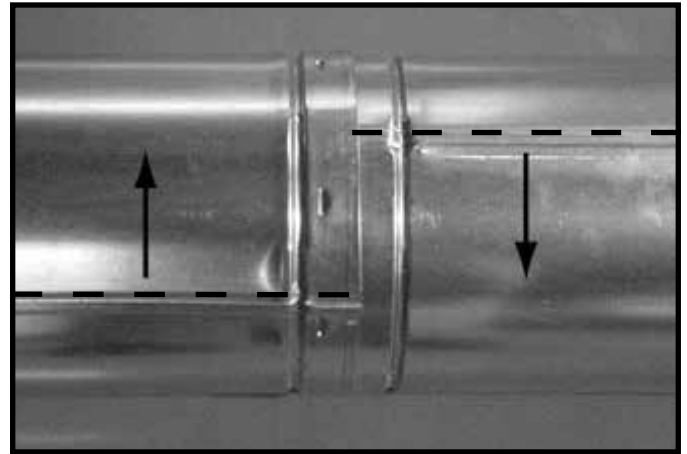


Figure 10.10 Rotate Seams for Disassembly

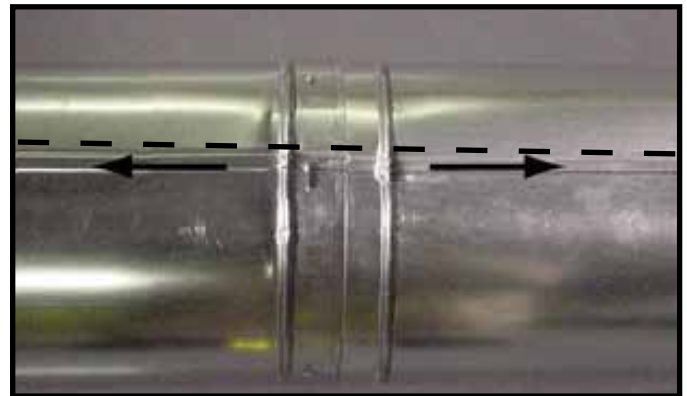


Figure 10.11 Align and Disassemble Vent Sections

## F. Install Decorative Ceiling Components (SLP only)

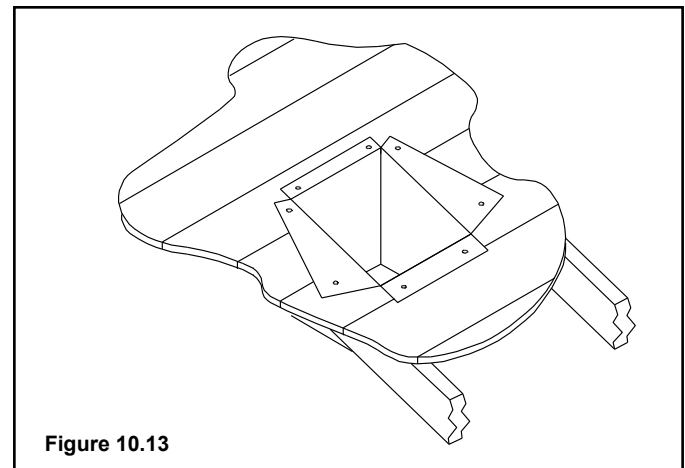
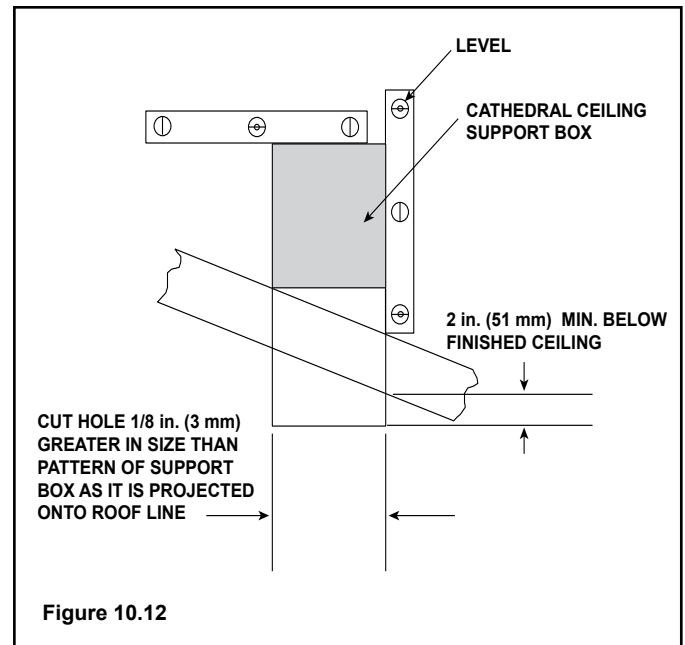
A decorative ceiling thimble can be installed on a flat ceiling through which the vent passes. The decorative ceiling thimble is used to cover the firestop.

- Seal the gap between the vent pipe and firestop using high temperature silicone (300 °F minimum continuous exposure rating) to prevent cold air infiltration.
- Install the decorative ceiling thimble by sliding it up to the ceiling and attaching it using the provided screws.

A decorative cathedral ceiling support box can be installed on a cathedral ceiling through which the vent passes.

- Use a plumb-bob to mark the center line of the venting system on the ceiling and drill a small hole through the ceiling and roof at this point. Locate the hole and mark the outline of the cathedral ceiling support box on the outside roof.
- Remove shingles or other roof covering as necessary to cut the rectangular hole for the support box. Cut the hole 1/8 in. (3 mm) larger than the support box outline.
- Lower the support box through the hole in the roof until its bottom is at least 2 in. (51 mm) below the ceiling (Figure 10.12).
- Level the support box both vertically and horizontally and temporarily tack it in place through the inside walls into the roof sheathing.
- Use tin snips to cut the support box from the top corners down to the roof line and fold the resulting flaps to the roof. See Figure 10.13.
- Nail the flaps to the roof AFTER running a bead of non hardening sealant between the flaps and the roof.

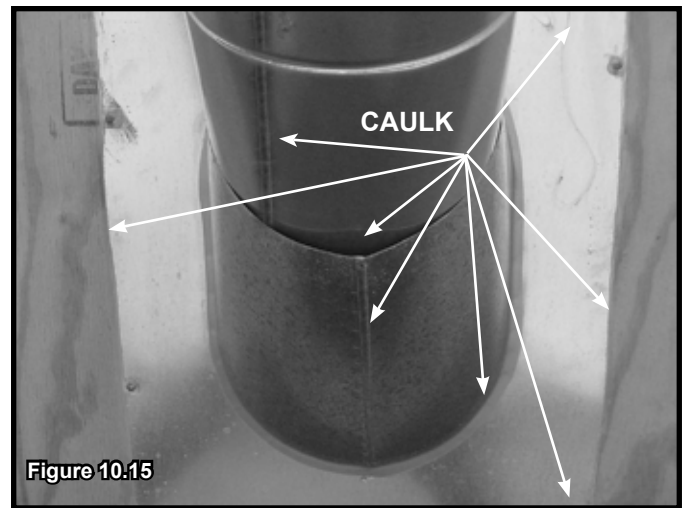
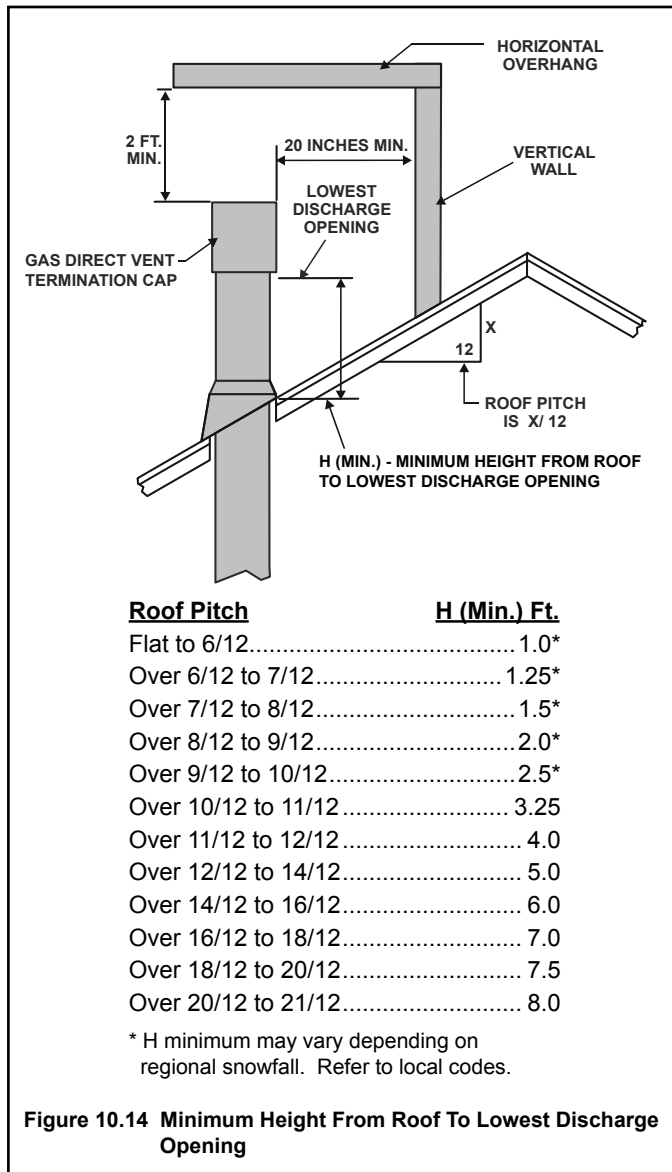
**WARNING! Risk of Fire!** Clean out ALL materials from inside the support box and complete the vertical vent run and termination.





## G. Install Metal Roof Flashing

- See minimum vent heights for various pitched roofs (Figure 10.14) to determine the length of pipe to extend through the roof.
- Slide the roof flashing over the pipe sections extending through the roof as shown in Figure 10.15.



## H. Assemble and Install Storm Collar

**CAUTION! Risk of Cuts, Abrasions or Flying Debris.** Wear protective gloves and safety glasses during installation. Sheet metal edges are sharp.

- Slide the storm collar onto the exposed pipe section and align brackets.
- Insert a bolt (provided) through the brackets and install nut. Do not completely tighten.



- Slide the assembled storm collar down the pipe section until it rests on the roof flashing (see Figure 10.16).
- Tighten nut and make sure the collar is tight against the pipe section.
- Caulk around the top of the storm collar. See Figure 10.17.

**NOTICE:** Failure to properly caulk the roof flashing and pipe seams may permit entry of water.

- Caulk the gap between the roof flashing and the outside diameter of the pipe.
- Caulk the perimeter of the flashing where it contacts the roof surface. See Figure 10.15.
- Caulk the overlap seam of any exposed pipe sections that are located above the roof line.

## I. Install Vertical Termination Cap

- Attach the vertical termination cap by sliding the inner collar of the cap into the inner flue of the pipe section while placing the outer collar of the cap over the outer flue of the pipe section.
- Secure the cap by driving three self-tapping screws (supplied) through the pilot holes in the outer collar of the cap into the outer flue of the pipe (see Figure 10.17).



Figure 10.17

## J. Heat Shield Requirements for Horizontal Termination

**WARNING! Risk of Fire!** To prevent overheating and fire, heat shields must extend through the entire wall thickness.

- **DO NOT** remove the heat shields attached to the wall shield firestop and the horizontal termination cap (shown in Figure 10.19).
- Heat shields must overlap 1-1/2 in. (38 mm) minimum.

There are two sections of the heat shield. One section is factory-attached to the wall shield firestop. The other section is factory-attached to the cap. See Figure 10.19.

If the wall thickness does not allow the required 1-1/2 in. (38 mm) heat shield overlap when installed, an extended heat shield must be used.

- If the wall thickness is less than 4 in./102 mm (DVP) or 4-3/8 in./ 111 mm (SLP), the heat shields on the cap and wall shield firestop must be trimmed. A minimum 1-1/2 in. (38 mm) overlap **MUST** be maintained.
- Use an extended heat shield if the finished wall thickness is greater than 7-1/4 in. (184 mm).
- The extended heat shield may need to be cut to length maintaining sufficient length for a 1-1/2 in. (38 mm) overlap between heat shields.
- Attach the extended heat shield to either of the existing heat shields using the screws supplied with the extended heat shield. Refer to vent components diagrams in the back of this manual.
- Rest the small leg on the extended heat shield on top of the pipe section to properly space it from the pipe section.

**Important Notice:** Heat shields may not be field constructed.

## K. Install Horizontal Termination Cap (DVP and SLP Pipe)

**WARNING! Risk of Fire!** The telescoping flue section of the termination cap **MUST** be used when connecting vent.

- 1-1/2 (38 mm) minimum overlap of flue telescoping section is required.

Failure to maintain overlap may cause overheating and fire.

- Vent termination must not be recessed in the wall. Siding may be brought to the edge of the cap base.
- Flash and seal as appropriate for siding material at outside edges of cap.
- When installing a horizontal termination cap, follow the cap location guidelines as prescribed by current **ANSI Z223.1** and **CAN/CGA-B149** installation codes and refer to Section 6 of this manual.

**CAUTION! Risk of Burns!** Local codes may require installation of a cap shield to prevent anything or anyone from touching the hot cap.

**NOTICE:** For certain exposures which require superior resistance to wind-driven rain penetration, a flashing kit and HRC caps are available. When penetrating a brick wall, a brick extension kit is available for framing the brick.

**Note:** When using termination caps with factory-supplied heat shield attached, no additional wall shield firestop is required on the exterior side of a combustible wall.

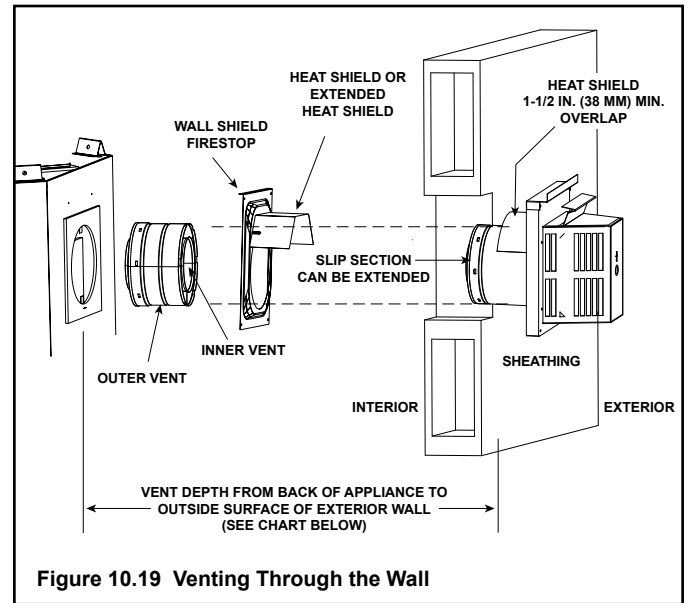


Figure 10.19 Venting Through the Wall

**Termination Cap Specification Chart**  
(depth without using additional pipe sections)

	DVP-TRAPK1 Top Vent Depth	DVP-TRAP1 Rear Vent Depth	DVP-TRAPK2 Top Vent Depth	DVP-TRAP2 Rear Vent Depth
	N/A	3-1/8 in. to 5 in.	N/A	5-1/2 in. to 9-1/2 in.
SL-550METRO*				
	DVP-HPC1 Top Vent Depth	DVP-HPC1 Rear Vent Depth	DVP-HPC2 Top Vent Depth	DVP-HPC2 Rear Vent Depth
	N/A	3-1/8 in. to 5-1/4 in.	N/A	5-1/4 in. to 9-3/8 in.

DVP-TRAP1 can adjust 1-1/2 in. (3-1/8 to 4-5/8)

DVP-TRAP2 can adjust 4 in. (5-3/8 to 9-3/8)

\* DVP-HPC1 can adjust 2-1/8 in. (4-1/4 to 6-3/8)

\* DVP-HPC2 can adjust 4-1/8 in. (6-3/8 to 10-1/2)

\* Not approved for Central America



# 11 Gas Information

## A. Fuel Conversion

- Make sure the appliance is compatible with available gas types.
- Conversions must be made by a qualified service technician using Hearth & Home Technologies specified and approved parts.



## B. Gas Pressure

- Optimum appliance performance requires proper input pressures.
- Gas line sizing requirements will be determined in ANSI Z223.1 National Fuel Gas Code in the USA and CAN/CGA B149 in Canada.
- Pressure requirements are:

Gas Pressure	Natural Gas	Propane
Minimum inlet pressure	5.0 in. w.c.	11.0 in. w.c.
Maximum inlet pressure	10.0 in. w.c.	13.0 in. w.c.
Manifold pressure	3.5 in. w.c.	10.0 in. w.c.

**WARNING! Risk of Fire or Explosion!** High pressure will damage valve. Low pressure may cause explosion.

- Verify inlet pressures. Verify minimum pressures when other household gas appliances are operating.
- Install regulator upstream of valve if line pressure is greater than 1/2 psig.

 <b>WARNING</b>	
	<p>Fire Risk. Explosion Hazard. High pressure will damage valve.</p> <ul style="list-style-type: none"><li>• Disconnect gas supply piping BEFORE pressure testing gas line at test pressures above 1/2 psig.</li><li>• Close the manual shutoff valve BEFORE pressure testing gas line at test pressures equal to or less than 1/2 psig.</li></ul>

**Note:** Have the gas supply line installed in accordance with local codes, if any. If not, follow ANSI Z223.1. Installation should be done by a qualified installer approved and/or licensed as required by the locality. (In the Commonwealth of Massachusetts installation must be performed by a licensed plumber or gas fitter).

**Note:** A listed (and Commonwealth of Massachusetts approved) 1/2 in. (13 mm) T-handle manual shut-off valve and flexible gas connector are connected to the 1/2 in. (13 mm) control valve inlet.

- **If substituting for these components, please consult local codes for compliance.**

## C. Gas Connection

- Refer to Reference Section 16 for location of gas line access in appliance.
- Gas line may be run through knockout(s) provided.
- The gap between supply piping and gas access hole may be caulked with caulk with a minimum of 300 °F continuous exposure rating or stuffed with non-combustible, unfaced insulation to prevent cold air infiltration.
- Ensure that gas line does not come in contact with outer wrap of the appliance. Follow local codes.
- Pipe incoming gas line into valve compartment.
- Connect incoming gas line to the 1/2 in. (13 mm) connection on manual shutoff valve.

**WARNING! Risk of Fire or Explosion!** Support control when attaching pipe to prevent bending gas line.

- A small amount of air will be in the gas supply lines.

**WARNING! Risk of Fire or Explosion!** Gas build-up during line purge could ignite.

- Purge should be performed by qualified service technician.
- Ensure adequate ventilation.
- Ensure there are no ignition sources such as sparks or open flames.

Light the appliance. It will take a short time for air to purge from lines. When purging is complete the appliance will light and operate normally.

**WARNING! Risk of Fire, Explosion or Asphyxiation!** Check all fittings and connections with a non-corrosive commercially available leak-check solution. **DO NOT** use open flame. Fittings and connections could have loosened during shipping and handling.

**WARNING! Risk of Fire! DO NOT** change valve settings. This valve has been preset at the factory.

## D. High Altitude Installations

**NOTICE:** If the heating value of the gas has been reduced, these rules do not apply. Check with your local gas utility or authorities having jurisdiction.

When installing above 2000 feet elevation:

- In the USA: Reduce burner orifice 4% for each 1000 feet above 2000 feet.
- In CANADA: Reduce burner orifice 10% for elevations between 2000 feet and 4500 feet. Above 4500 feet, consult local gas utility.

# 12 Electrical Information

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## A. Wiring Requirements

**NOTICE:** *This appliance must be electrically wired and grounded in accordance with local codes or, in the absence of local codes, with **National Electric Code ANSI/NFPA 70-latest edition** or the **Canadian Electric Code CSA C22.1**.*

- Wire the appliance junction box to 110-120 VAC. This is required for use of optional accessories (standing pilot ignition) or proper operation of the appliance (IntelliFire ignition).
- A 110-120 VAC circuit for this product must be protected with ground-fault circuit-interrupter protection, in compliance with the applicable electrical codes, when it is installed in locations such as in bathrooms or near sinks.
- Low voltage and 110-120 VAC voltage cannot be shared within the same wall box.

**WARNING! Risk of Shock or Explosion! DO NOT** wire 110V to the valve or to the appliance wall switch. Incorrect wiring will damage controls.

## B. IntelliFire Ignition System Wiring

- Wire the appliance junction box to 110-120 VAC for proper operation of the appliance.

**WARNING! Risk of Shock or Explosion! DO NOT** wire IPI controlled appliance junction box to a switched circuit. Incorrect wiring will override IPI safety lockout.

- Refer to Figures 12.1 and 12.2, IntelliFire Pilot Ignition (IPI) Wiring Diagram.
- This appliance is equipped with an IntelliFire control valve which operates on a 3 volt system.
- Plug the 3-volt AC transformer into the appliance junction box to supply power to the unit OR install two D cell batteries (not included) into the battery pack before use.

**NOTICE:** *Batteries should not be placed in the battery pack while using the transformer. Remove batteries before using the transformer, and unplug the transformer before installing the batteries. Battery polarity must be correct or module damage will occur.*

## C. Optional Accessories Requirements

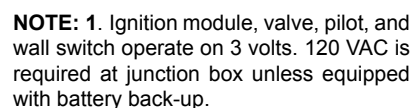
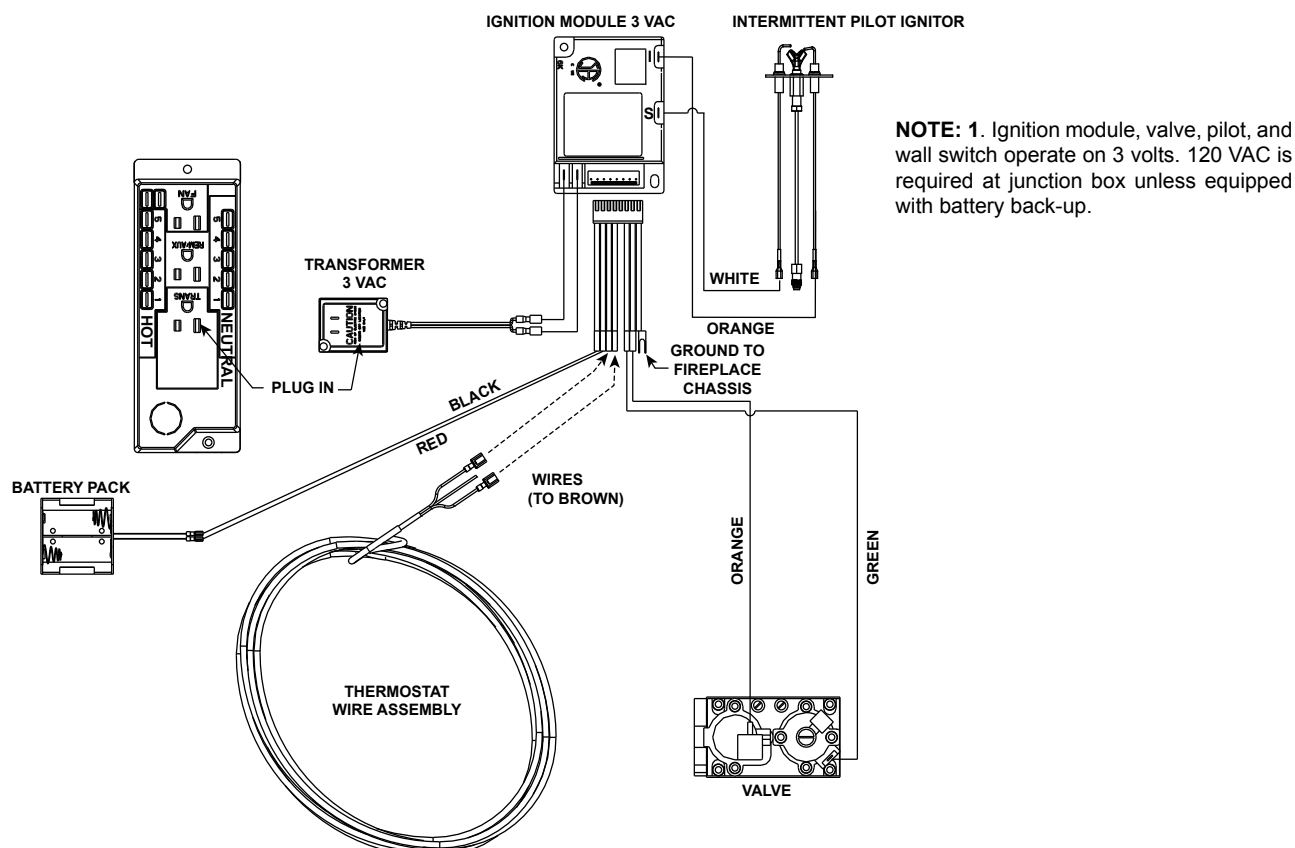
- This appliance may be used with a wall switch, wall mounted thermostat and/or a remote control.

Wiring for optional Hearth & Home Technologies approved accessories should be done now to avoid reconstruction. Follow instructions that come with those accessories.

## D. Electrical Service and Repair

**WARNING! Risk of Shock! Label all wires prior to disconnection when servicing controls. Wiring errors can cause improper and dangerous operation. Verify proper operation after servicing.**

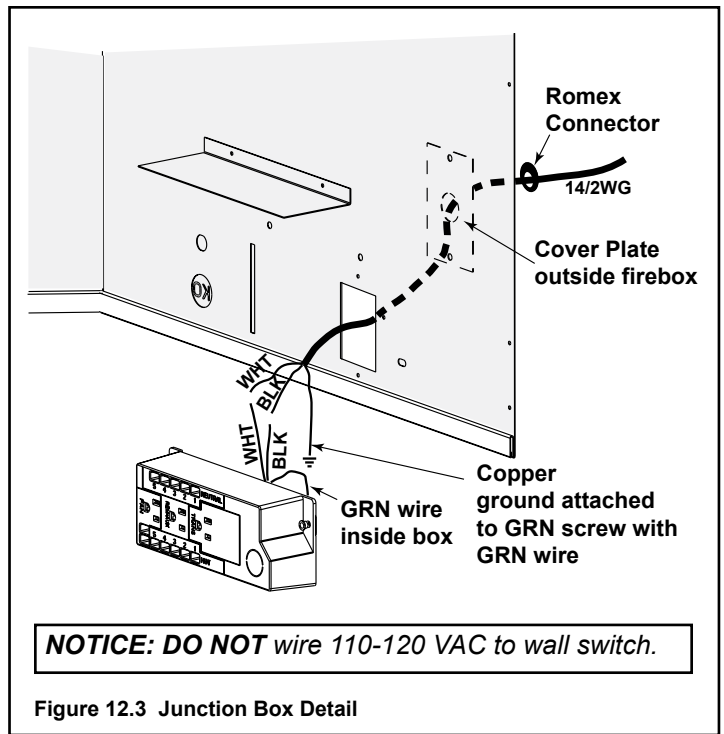
**WARNING! Risk of Shock! Replace damaged wire with type 105° C rated wire. Wire must have high temperature insulation.**



## E. Junction Box Installation

If the box is being wired from the **INSIDE** of the appliance:

- Remove the screw attaching the junction box/receptacle to the outer shell, rotate the junction box inward to disengage it from the outer shell (see Figure 12.3).
- Pull the electrical wires from outside the appliance through the opening into the valve compartment and secure wires with a Romex connector. See Figure 12.3.
- Make all necessary wire connections to the junction box/receptacle and reattach the junction box/receptacle to the outer shell.



# 13 Finishing

## A. Splatter Guard

The splatter guard is a piece of corrugated material used to protect the appliance during the installation process before finishing work on the whole hearth is complete. Splatter guards may be factory installed or accompany the decorative front of the appliance, depending on the fireplace model. Splatter guards must be removed before appliance is fired.

**WARNING! Risk of Fire!** Close the ball valve before installing the splatter guard to prevent accidental lighting. Remove the splatter guard before lighting the appliance.

Step 1. Turn off gas to valve. Red gas shutoff knob is located on ball valve. Disconnect the 3 volt transformer from the junction box. See Figure 13.1.



Figure 13.1

### To install the Splatter Guard:

Step 2. Crease flap on top side of splatter guard using the scored line as the guide. See Figure 13.2.



Figure 13.2

Step 3. Crease flaps on left and right sides of splatter guard using the scored line as the guide. See Figure 13.3.



Figure 13.3

Step 4. Center the splatter guard in front of the unit as shown in Figure 13.4. Place the splatter guard in the unit by guiding the top flap into proper position and then continuing to guide the tabs on the side flaps into the top slot on the left and right sides of the appliance. The top slot is indicated in Figure 13.5 Take care not to bend or break off the tabs.



Figure 13.4



Figure 13.5



Step 5. Fold bottom flap along score line as indicated in Figure 13.6 and tuck into valve access area of appliance. Splatter guard should fit securely on front of unit.

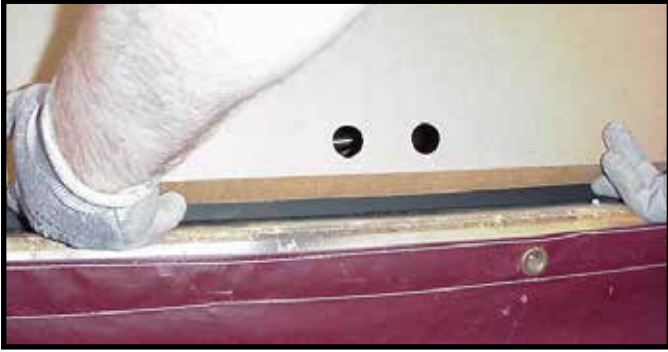


Figure 13.6



Figure 13.7

Step 6. To open lower access panel of splatter guard, place one hand above score line and place two fingers from other hand in the round holes on the front of the splatter guard. See Figure 13.7. Pull out and fold up the panel as shown in Figure 13.8. Disengage the tabs on left and right bottom of splatter guard and fit them into the square holes. The tabs are now inside the front of the splatter guard; carefully bend them down. See Figure 13.9.



Figure 13.8



Figure 13.9

Once plumbing and wiring are complete on the fireplace, the lower access panel may be closed until the time that the splatter guard must be removed for firing the appliance.



Figure 13.10

#### To Close the Lower Access Panel:

Carefully disengage the tabs from the square holes and bend the access panel to its original position. Bend the center bottom flap and insert it into the bottom of the appliance.



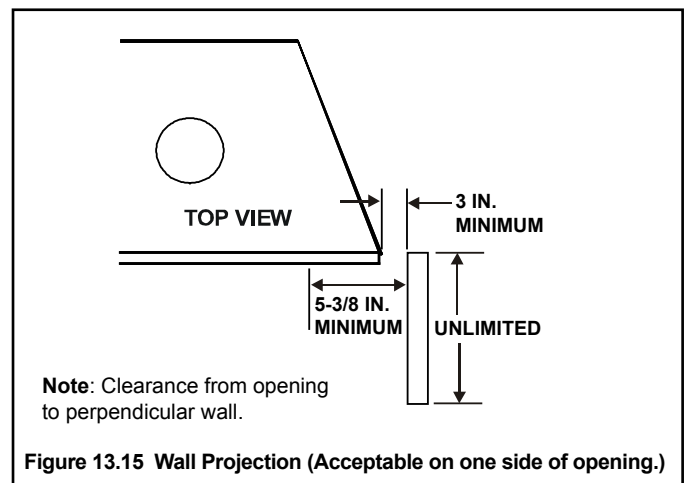
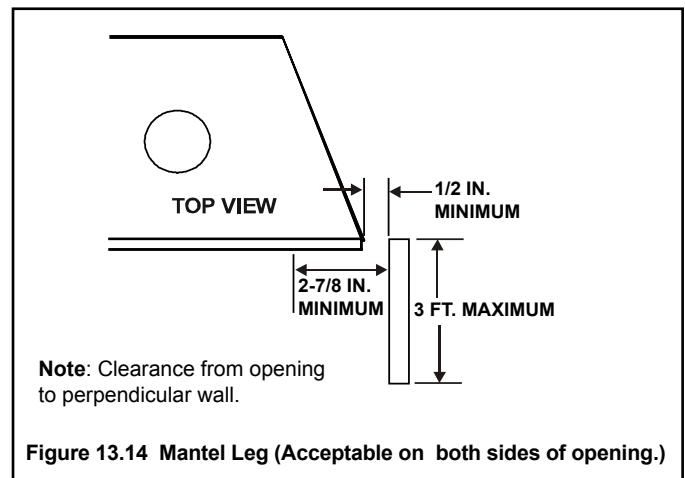
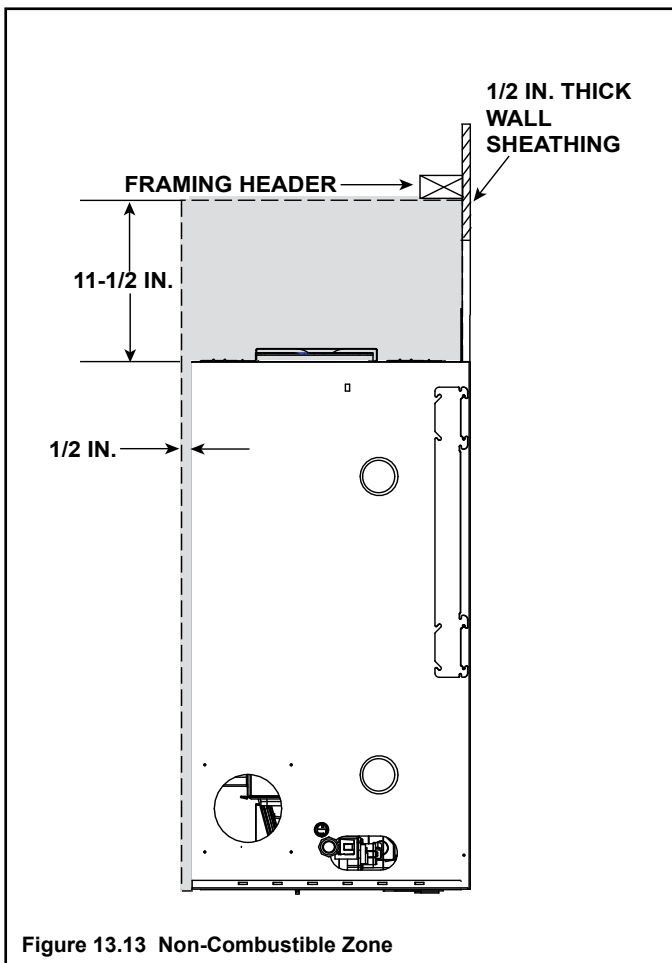
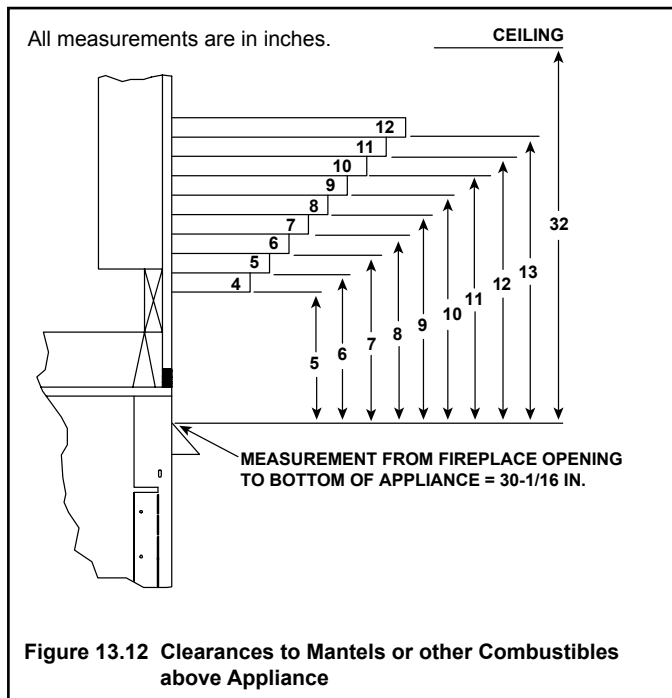
Figure 13.11

#### To Remove the Splatter Guard:

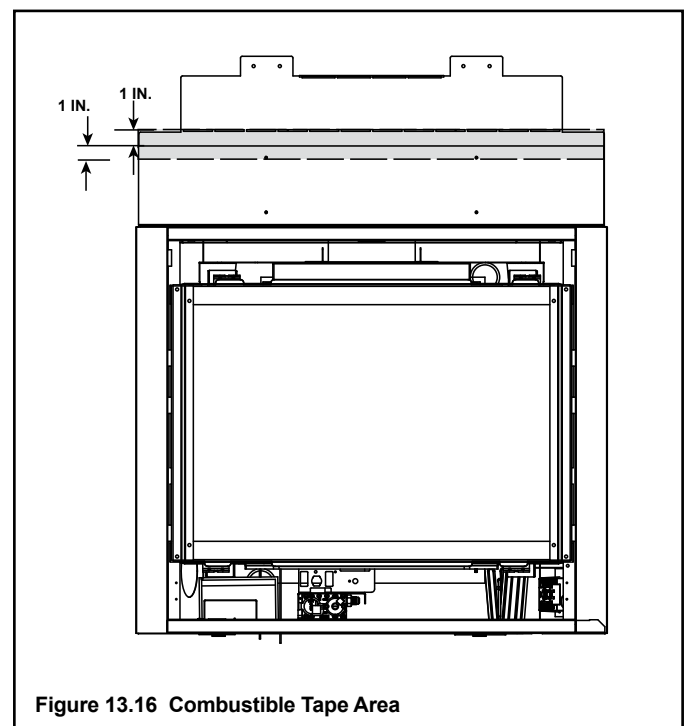
Carefully grab splatter guard on or near the vertical center on the left and right sides. Pull outward gently, but firmly, taking care not to tear or remove the inserted tabs.

## B. Mantel and Wall Projections

**WARNING! Risk of Fire!** Comply with all minimum clearances as specified. Framing closer than the minimums listed must be constructed entirely of noncombustible materials (i.e., steel studs, concrete board, etc.).



It is acceptable to use combustible tape on the front face between the supplied non-combustible board and the finishing material. Combustible tape may be placed up to one inch into the non-combustible zone. See Figure 13.16.



## C. Facing Material

- Metal front faces may be covered with non-combustible materials only.
- Facing and/or finishing materials must not interfere with air flow through louvers, operation of louvers or decorative fronts, or access for service.
- Facing and/or finishing materials must never overhang into the glass opening.
- Observe all clearances when applying combustible materials.
- Seal joints between the finished wall and appliance top and sides using a 300 °F minimum sealant. Refer to Figure 13.17.

**WARNING! Risk of Fire! DO NOT** apply combustible materials beyond the minimum clearances. Comply with all minimum clearances to combustibles as specified in this manual. Overlapping materials could ignite and will interfere with proper operation of decorative fronts and louvers.

## D. Finish and Sealing Joints

All joints between the finished wall sheathing and the appliance must be sealed with non-combustible materials. Sealants, such as caulk or mastic used to seal the gap between the wall and the fireplace, should be rated at a minimum continuous exposure to 300 °F.

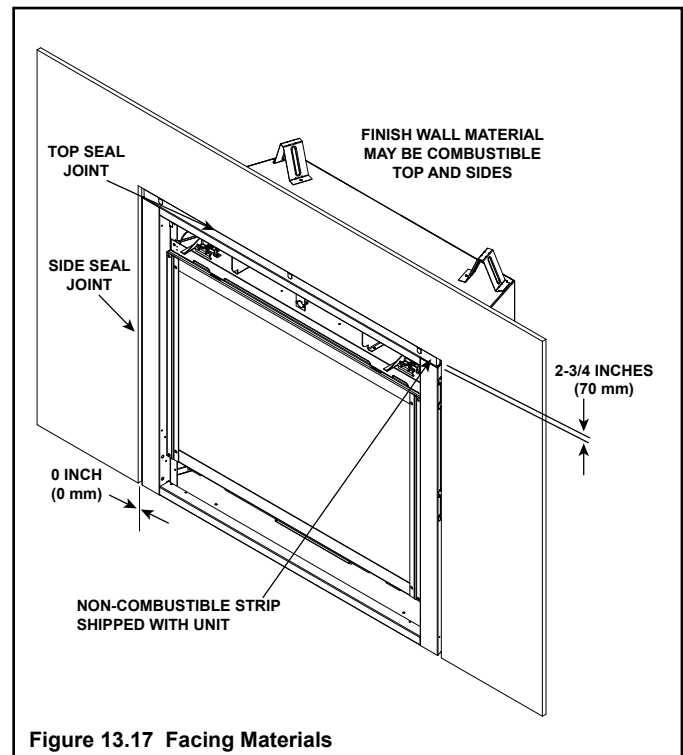
### Finishing Around Opening with Gypsum Wallboard

Gypsum wallboard (drywall) joints adjacent to the fireplace opening, including the non-combustible board on the appliance, require special attention to minimize cracking. When installing gypsum wallboard around the fireplace, install the hole for the fireplace opening in a single wallboard sheet, if possible. This will minimize the joints adjacent to the fireplace opening.

Tape wall board joints around the fireplace opening with fiberglass-mesh tape. It will provide a more crack-resistant joint than paper tape. Fill, smooth and finish wall joints with chemically setting-type joint compound. It will provide a more crack-resistant joint than air-drying lightweight compound.

### Painting

If desired finishing includes a painted wall, 100% acrylic latex with compatible primer is recommended around this appliance. Oil-based or standard acrylic paints may discolor due to heat exposure.



## E. Finishing Material

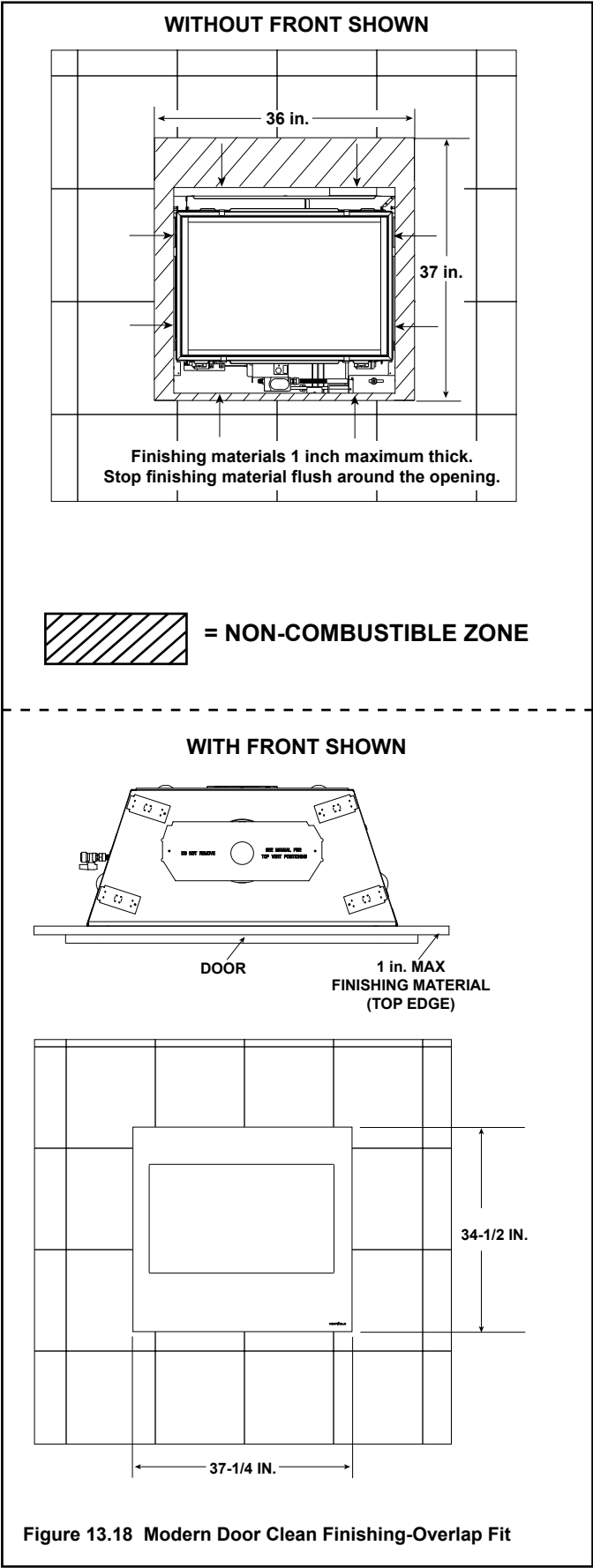
Only decorative fronts certified for use with this appliance model may be used. Contact your dealer for a list of decorative fronts that may be used. Once it has been determined what kind of decorative front and finishing material is to be used on the fireplace, use the table below which shows the decorative front models and the finishing material thickness allowed. For an inside fit there is an available template (METRO-TEMPLATE) to assist with sizing the finishing material. The template may only be used with the Modern front.

### SL-550METRO

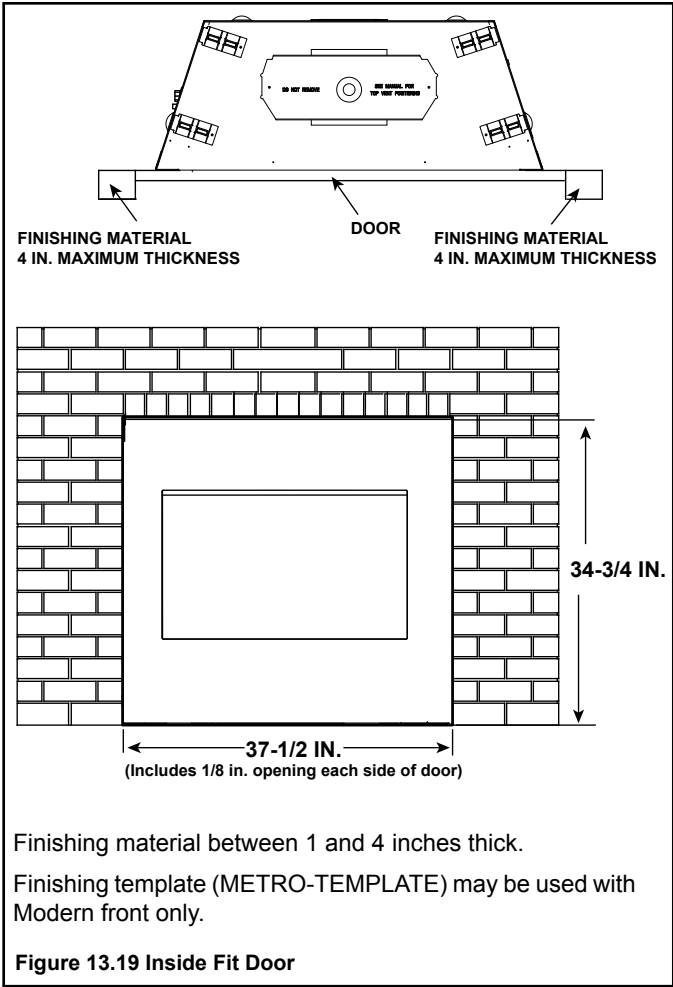
DECORATIVE FRONT	FIT	FINISH MATERIAL MAXIMUM THICKNESS	SEE FIGURE
Modern-32-XX	Overlap	0 in. - 1 in. Max.	13.18
	Inside	1 in. - 4 in. Max.	13.19



Overlap Fit



Inside Fit



# 14 Appliance Setup

## A. Remove Fixed Glass Assembly

See Section 14.F.

## B. Remove the Shipping Materials

Remove shipping materials from inside or underneath the firebox.

## C. Clean the Appliance

Clean/vacuum any sawdust that may have accumulated inside the firebox or underneath in the control cavity.

## D. Accessories

Install approved accessories per instructions included with accessories. Contact your dealer for a list of approved accessories.

A blower can not be used if the appliance is installed with the Modern front.

**WARNING! Risk of Fire and Electric Shock! Use ONLY Hearth & Home Technologies-approved optional accessories with this appliance. Using non-listed accessories could result in a safety hazard and will void the warranty.**

## E. Glass Rock Media Kit

A glass rock media kit is available for use with the SL-550METRO. Install glass rock media according to instructions included with the kit.

**WARNING! Risk of Explosion! Follow glass rock media placement instructions. DO NOT place glass rock media directly over burner ports. Improperly placed glass rock media interfere with proper burner operation.**

## F. Fixed Glass Assembly

**WARNING! Risk of Asphyxiation! Handle fixed glass assembly with care. Inspect the gasket to ensure it is undamaged and inspect the glass for cracks, chips or scratches.**

- **DO NOT** strike, slam or scratch glass.
- **DO NOT** operate fireplace with glass removed, cracked, broken or scratched.
- Replace as a complete assembly.

### Removing Fixed Glass Assembly

- Pull the four glass assembly latches out of the groove on the glass frame. Remove glass door from the appliance (see Figure 14.5).

### Replacing Fixed Glass Assembly

- Replace the glass door on the appliance. Pull out and latch the four glass assembly latches into the groove on the glass frame.

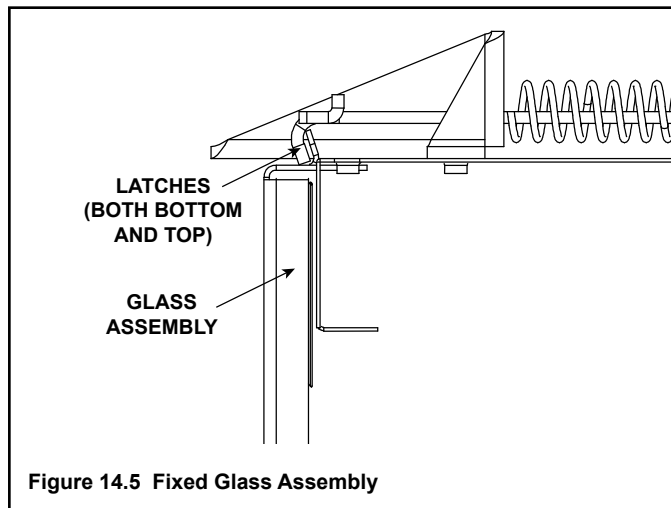


Figure 14.5 Fixed Glass Assembly

## G. Install Trim and/or Surround

- Install optional trim kits and/or surrounds using the instructions included with the accessory.
- Use non-combustible materials to cover the gap between the sheet rock and the appliance (when applicable to the model).

## H. Air Shutter Setting

This appliance has an adjustable air shutter (which controls the primary air) factory set for the minimum vertical vent run (see Figure 14.6). If your installation has more than the minimum required vertical vent length, adjustment of the air shutter may be necessary to obtain optimal flame appearance. **This should be adjusted by a qualified installer at the time of installation.**

**NOTICE:** If sooting occurs, provide more air by opening the air shutter.

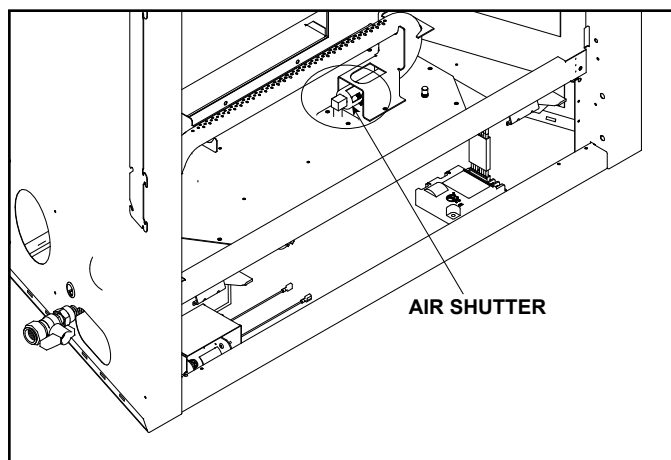


Figure 14.6 Air Shutter

### Shutter Settings

Models	NG	Propane
SL-550METRO	3/16 in.	1/4 in.

# 15 Troubleshooting

With proper installation, operation, and maintenance your gas appliance will provide years of trouble-free service. If you do experience a problem, this troubleshooting guide will assist a qualified service technician in the diagnosis of a problem and the corrective action to be taken. This troubleshooting guide can only be used by a qualified service technician. Contact your dealer to arrange a service call by a qualified service technician.

## A. IntelliFire Ignition System

Symptom	Possible Cause	Corrective Action
1. Pilot won't light. The ignitor/module makes noise, but no spark.	A. Incorrect wiring.	Verify "S" wire (white) for sensor and "I" wire (orange) for ignitor are connected to correct terminals on module and pilot assembly.
	B. Loose connections or electrical shorts in the wiring.	Verify no loose connections or electrical shorts in wiring from module to pilot assembly. Verify connections underneath pilot assembly are tight; also verify connections are not grounding out to metal chassis, pilot burner, pilot enclosure, mesh screen if present, or any other metal object.
	C. Ignitor gap is too large.	Verify gap of igniter to right side of pilot hood. The gap should be approximately .095 in. (2.41 mm) to .135 in. (3.43 mm).
	D. Module.	Turn ON/OFF rocker switch or wall switch to OFF position. Remove ignitor wire "I" from module. Place a grounded wire about 3/16 in. (5 mm) away from "I" terminal on module. Place ON/OFF rocker switch or wall switch in ON position. If there is no spark at "I" terminal module must be replaced. If there is a spark at "I" terminal, module is fine. Inspect pilot assembly for shorted sparker wire or cracked insulator around electrode. Replace pilot if necessary.
2. Pilot won't light, there is no noise or spark.	A. No power or transformer installed incorrectly.	Verify that transformer is installed and plugged into module. Check voltage of transformer under load at spade connection on module with ON/OFF switch in ON position. Acceptable readings of a good transformer are between 3.2 and 2.8 volts AC.
	B. A shorted or loose connection in wiring configuration or wiring harness.	Remove and reinstall the wiring harness that plugs into module. Verify there is a tight fit. Verify pilot assembly wiring to module. Remove and verify continuity of each wire in wiring harness. Replace any damaged components.
	C. Improper wall switch wiring.	Verify that 110/VAC power is "ON" to junction box.
	D. Module not grounded.	Verify black ground wire from module wire harness is grounded to metal chassis of appliance.
	E. Module.	Turn ON/OFF rocker switch or wall switch to OFF position. Remove ignitor wire "I" from module. Place ON/OFF rocker switch or wall switch in ON position. If there is no spark at "I" terminal module must be replaced. If there is a spark at "I" terminal, module is fine. Inspect pilot assembly for shorted sparker wire or cracked insulator around electrode.
3. Pilot sparks, but Pilot will not light.	A. Gas supply.	Verify that incoming gas line ball valve is "open". Verify that inlet pressure reading is within acceptable limits.
	B. Ignitor gap is too large.	Verify gap of igniter to right side of pilot hood. The gap should be approximately .095 in. (2.41 mm) to .135 in. (3.43 mm).
	C. Module is not grounded.	Verify module is securely grounded to metal chassis of appliance.
	D. Module voltage output / Valve/Pilot solenoid ohms readings.	Verify battery voltage is at least 2.7 volts. Replace batteries if voltage is below 2.7.

## IntelliFire Ignition System - (continued)

Symptom	Possible Cause	Corrective Action
4. Pilot lights but continues to spark, and main burner will not ignite. (If the pilot continues to spark after the pilot flame has been lit, flame rectification has not occurred.)	A. A shorted or loose connection in flame sensing rod.	Verify all connections to wiring diagram in manual. Verify connections underneath pilot assembly are tight. Verify connections are not grounding out to metal chassis, pilot burner, pilot enclosure or screen if present, or any other metal object.
	B. Poor flame rectification or contaminated flame sensing rod.	With fixed glass assembly in place, verify that flame is engulfing flame sensing rod on left side of pilot hood. Flame sensing rod should glow shortly after ignition. Verify correct pilot orifice is installed and gas inlet is set to pressure specifications. Polish flame sensing rod with fine steel wool to remove any contaminants that may have accumulated on flame sensing rod.
	C. Module is not grounded.	Verify module is securely grounded to metal chassis of appliance. Verify that wire harness is firmly connected to the module.
	D. Damaged pilot assembly or contaminated flame sensing rod.	Verify that ceramic insulator around the flame sensing rod is not cracked, damaged, or loose. Verify connection from flame sensing rod to white sensor wire. Polish flame sensing rod with fine steel wool to remove any contaminants that may have accumulated on flame sensing rod. Verify continuity with a multimeter with ohms set at lowest range. Replace pilot if any damage is detected.
	E. Module.	Turn ON/OFF rocker switch or wall switch to OFF position. Remove ignitor wire "I" from module. Place ON/OFF rocker switch or wall switch in ON position. If there is no spark at "I" terminal module must be replaced. If there is a spark at "I" terminal, module is fine.

# 16 Reference Materials

## A. Appliance/Decorative Front Dimension Diagram

Dimensions are actual appliance dimensions. Use for reference only. For framing dimensions and clearances refer to Section 5.

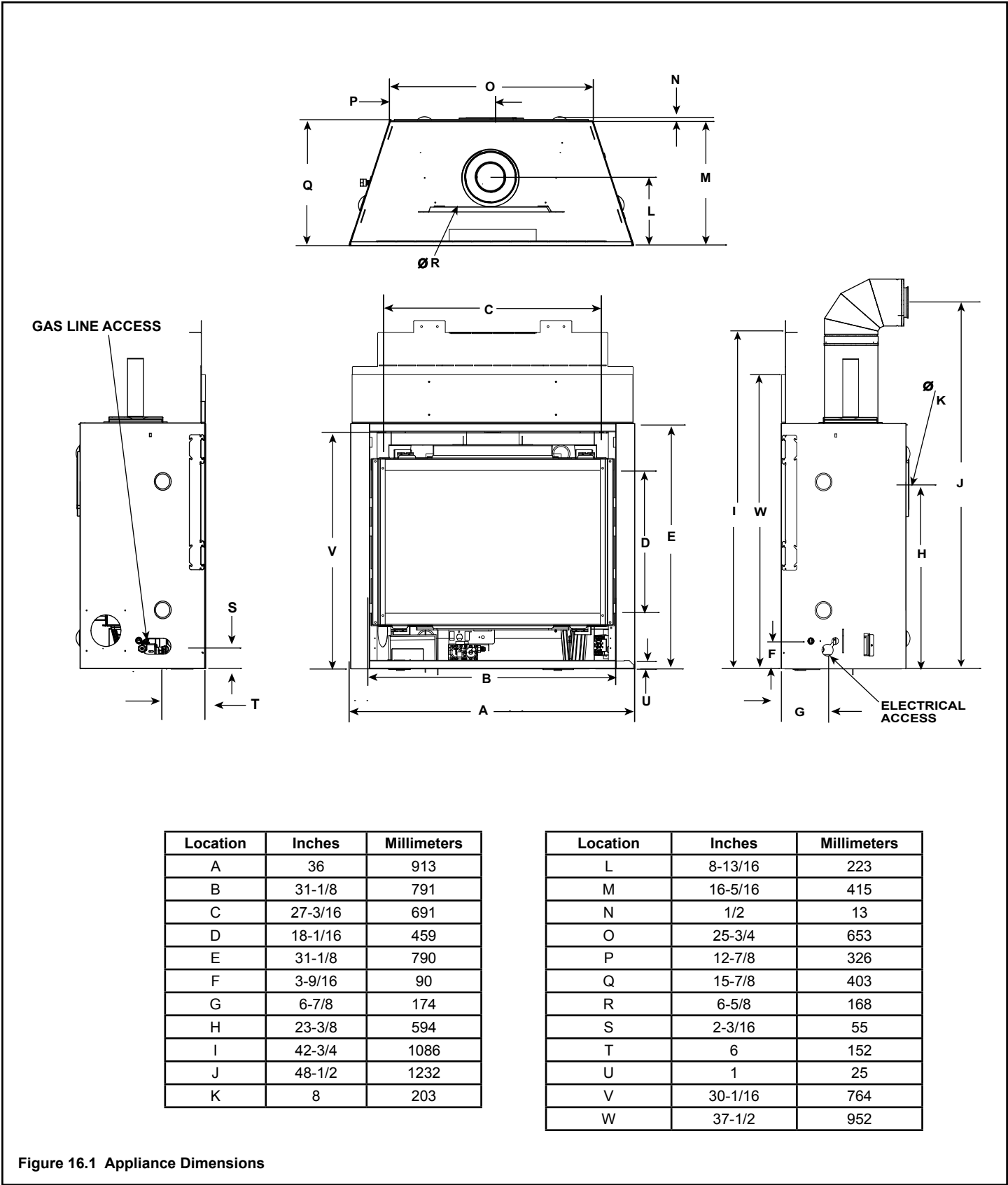
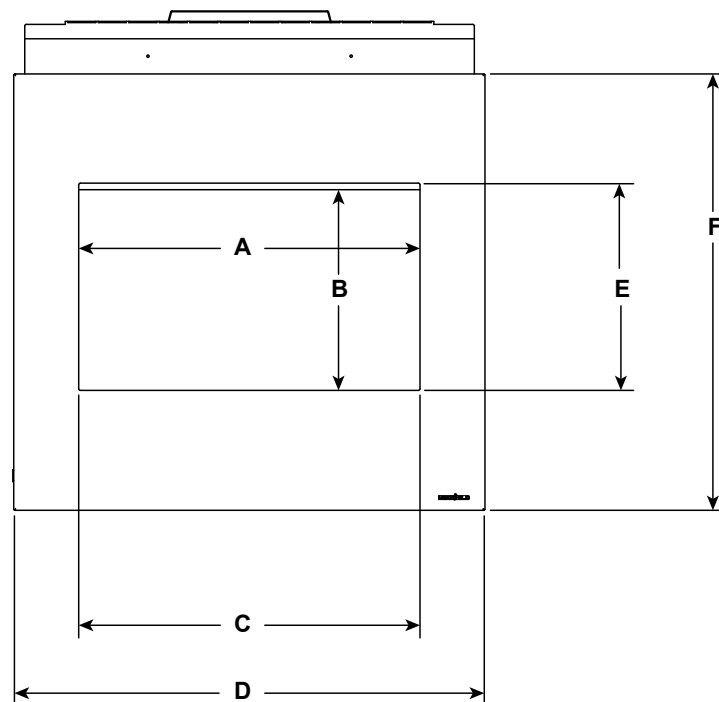


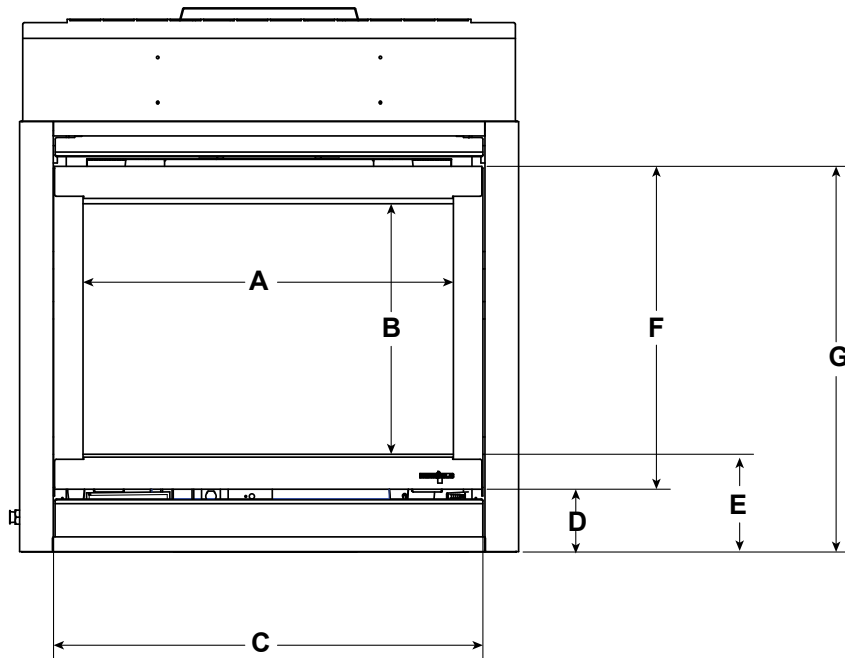
Figure 16.1 Appliance Dimensions

# MODERN-32 DECORATIVE FRONTS



		A	B	C	D	E	F
MODERN-32	in.	26-15/16	15-7/8	26-15/16	37-1/8	16-3/8	34-1/2
	mm	684	403	684	943	416	876

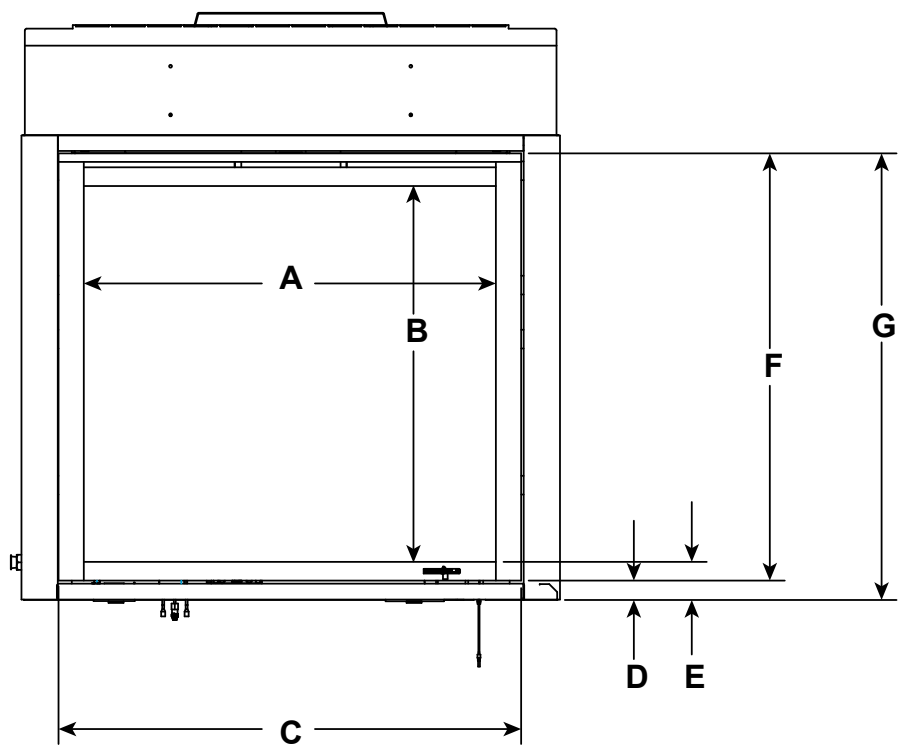
# CF-32 DECORATIVE FRONTS



		A	B	C	D	E	F	G
CF-32	in.	26-11/16	18-1/16	30-15/16	4-9/16	7-1/16	23-5/16	27-13/16
	mm	678	460	785	116	179	592	706

Figure 16.2 Decorative Front Dimensions - MODERN-32 and CF-32

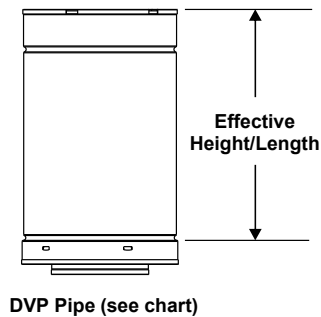
FOL-32 DECORATIVE FRONTS



		A	B	C	D	E	F	G
FOL-32	in.	27-1/2	25-1/4	30-7/8	1-5/16	2-9/16	28-9/16	29-7/8
	mm	699	641	784	33	65	725	759

Figure 16.3 Decorative Front Dimensions - FOL-32

## B. Vent Components Diagrams



Pipe	Effective Length	
	Inches	Millimeters
DVP4	4	102
DVP6	6	152
DVP12	12	305
DVP24	24	610
DVP36	36	914
DVP48	48	1219
DVP6A	3 to 6	76 to 152
DVP12A	3 to 12	76 to 305

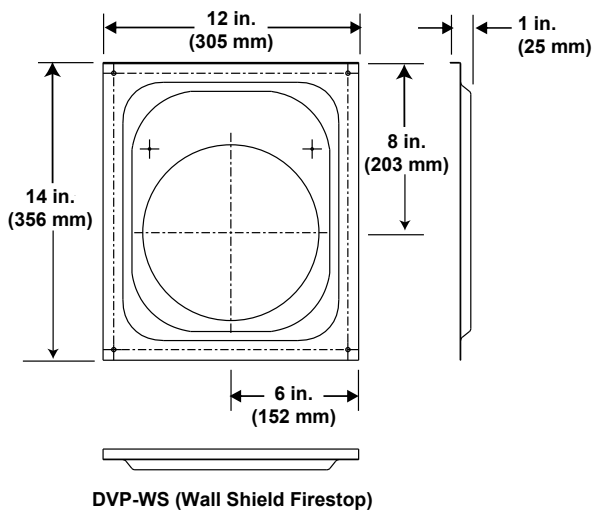
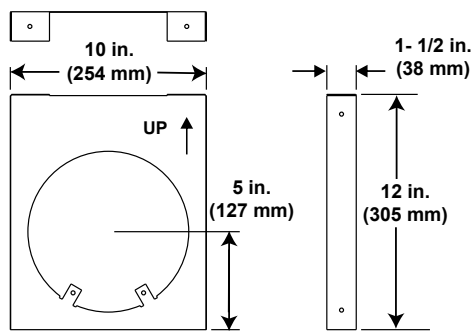
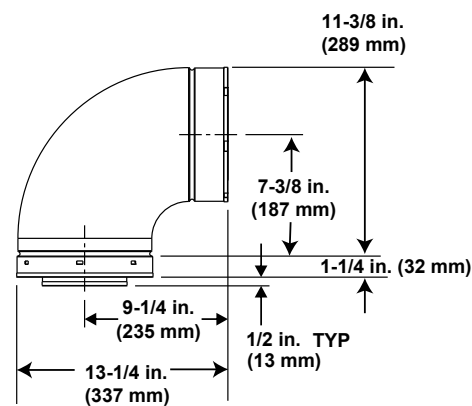
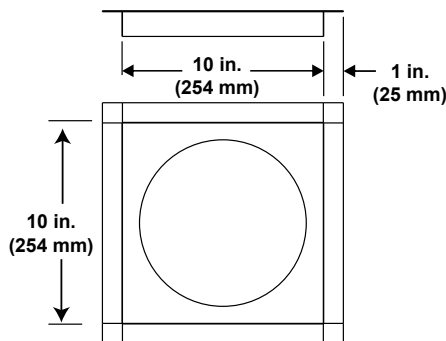
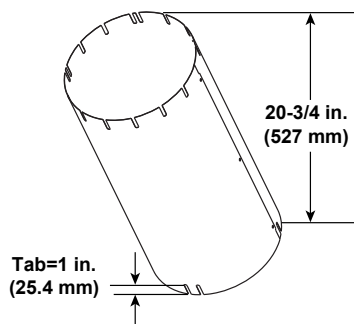
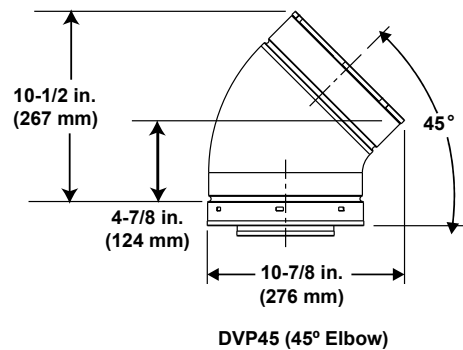
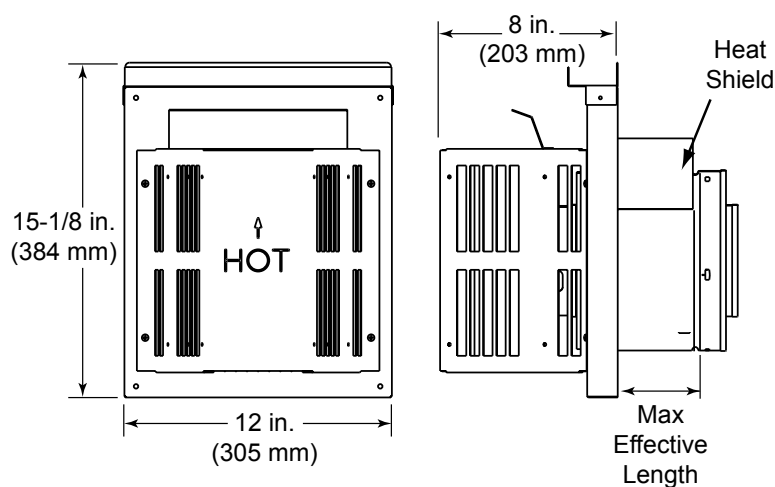


Figure 16.4 DVP Vent Components



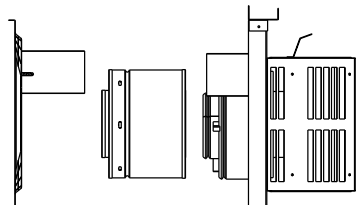
B. Vent Components Diagrams (continued)

Note: Heat shields MUST overlap by a minimum of 1-1/2 in. (38 mm). **The heat shield is designed to be used on a wall 4 in. to 7-1/4 in. (102 mm to 184 mm) thick.** If wall thickness is less than 4 in. (102 mm) the existing heat shields must be field trimmed. If wall thickness is greater than 7-1/4 in. (184 mm) a DVP-HSM-B will be required.

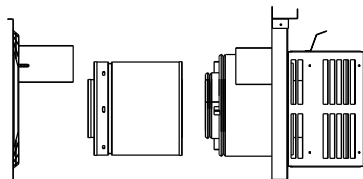


Term Cap	Minimum Effective Length	Maximum Effective Length
Trap1	3-1/8 in.	4-5/8 in.
	79 mm	117 mm
Trap2	5-3/8 in.	9-3/8 in.
	137 mm	238 mm

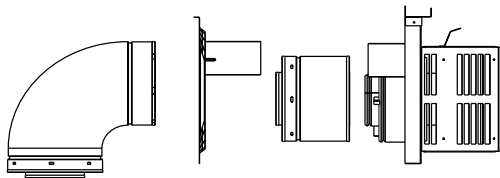
DVP-TRAP  
Horizontal Termination Cap



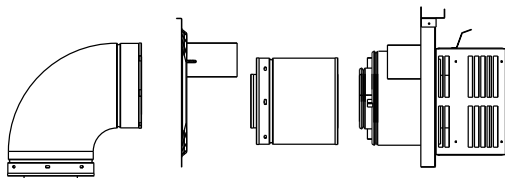
DVP-TRAP1



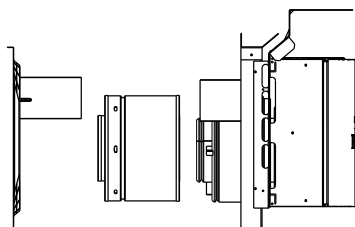
DVP-TRAP2



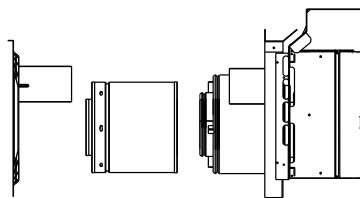
DVP-TRAPK1



DVP-TRAPK2



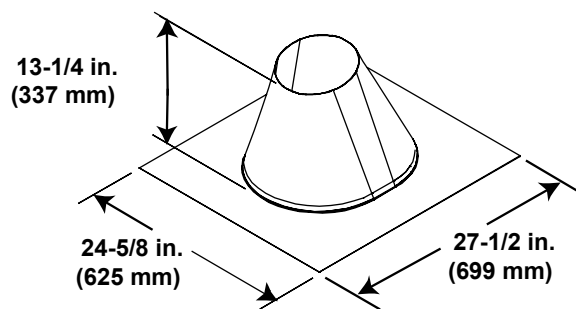
DVP-HPC1



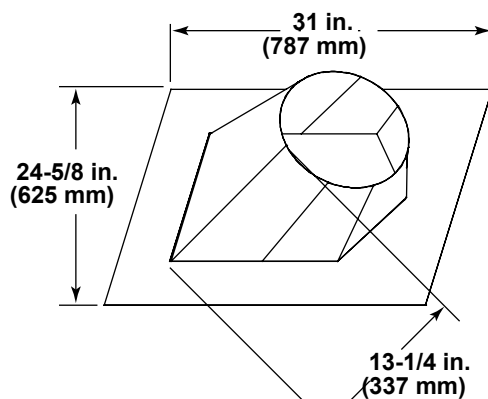
DVP-HPC2

Figure 16.5 DVP Vent Components

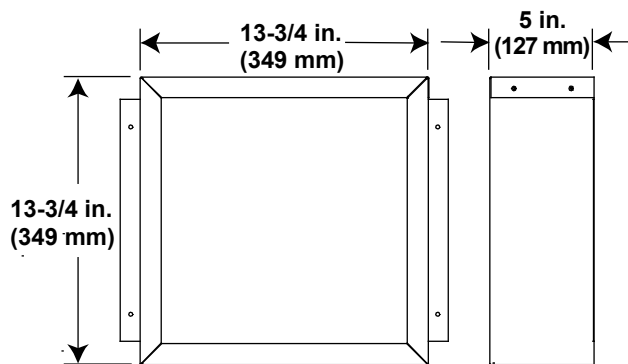
## B. Vent Components Diagrams (*continued*)



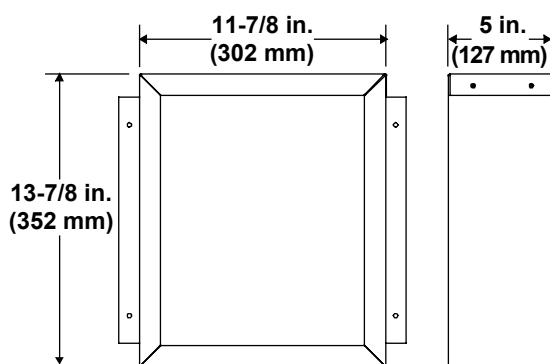
**RF6M**  
Roof Flashing Multi-pak



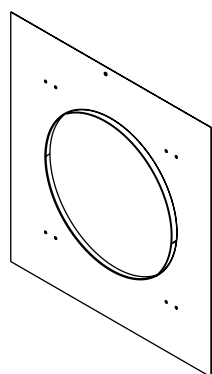
**RF12M**  
Roof Flashing Multi-pak



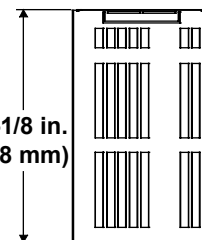
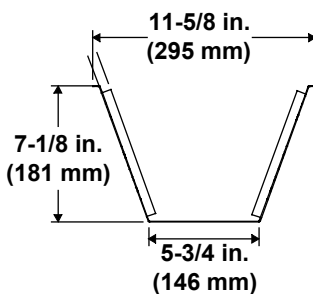
**BEK**  
Trap Cap Brick Extension



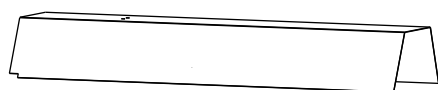
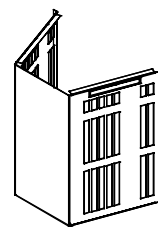
**DVP-BEK2**  
DVP-HPC Cap Brick Extension



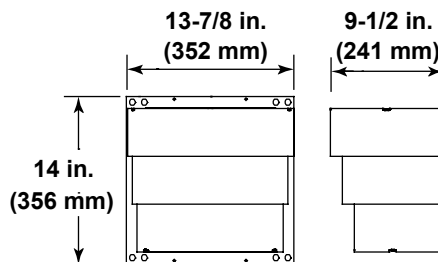
**DVP-TRAPFL**  
Flashing



**COOL-ADD**  
Cap Shield



**DVP-HSM-B**  
Extended Heat Shield



**DRC-RADIUS**  
Cap Shield

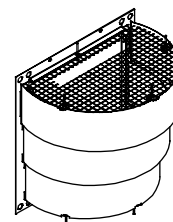


Figure 16.6 DVP Vent Components

## B. Vent Components Diagrams (continued)

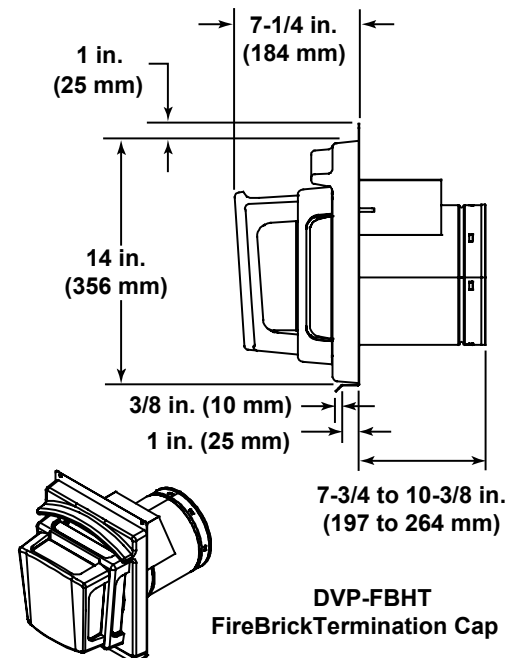
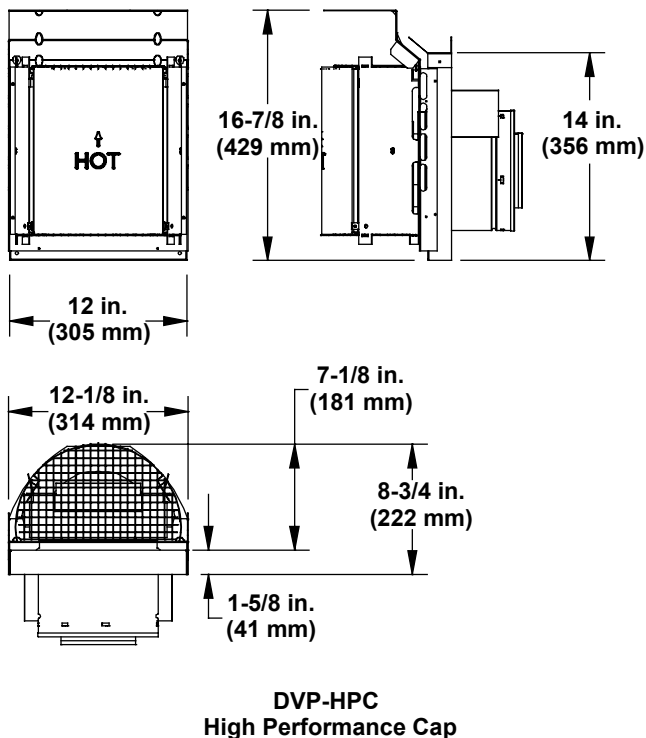
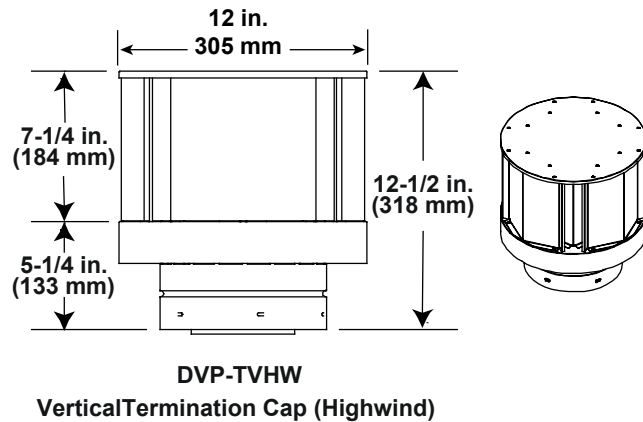
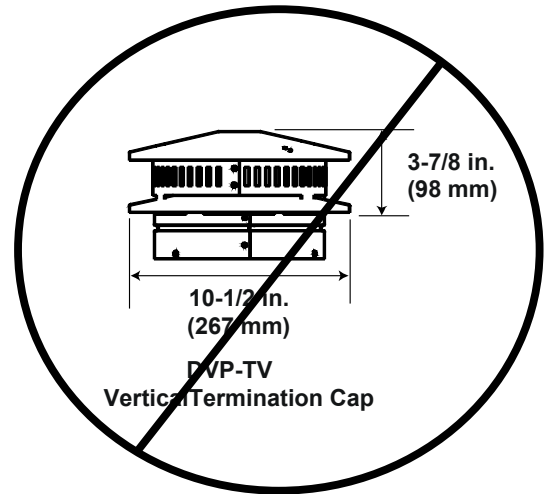
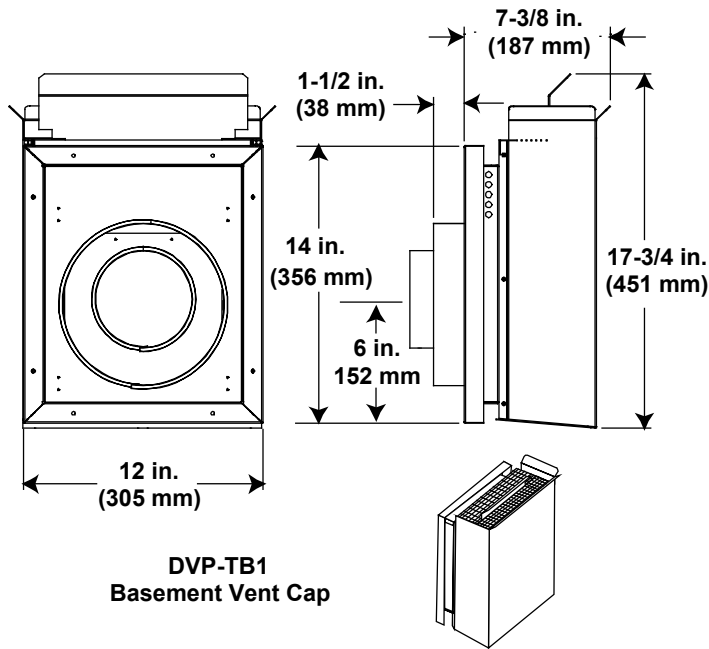
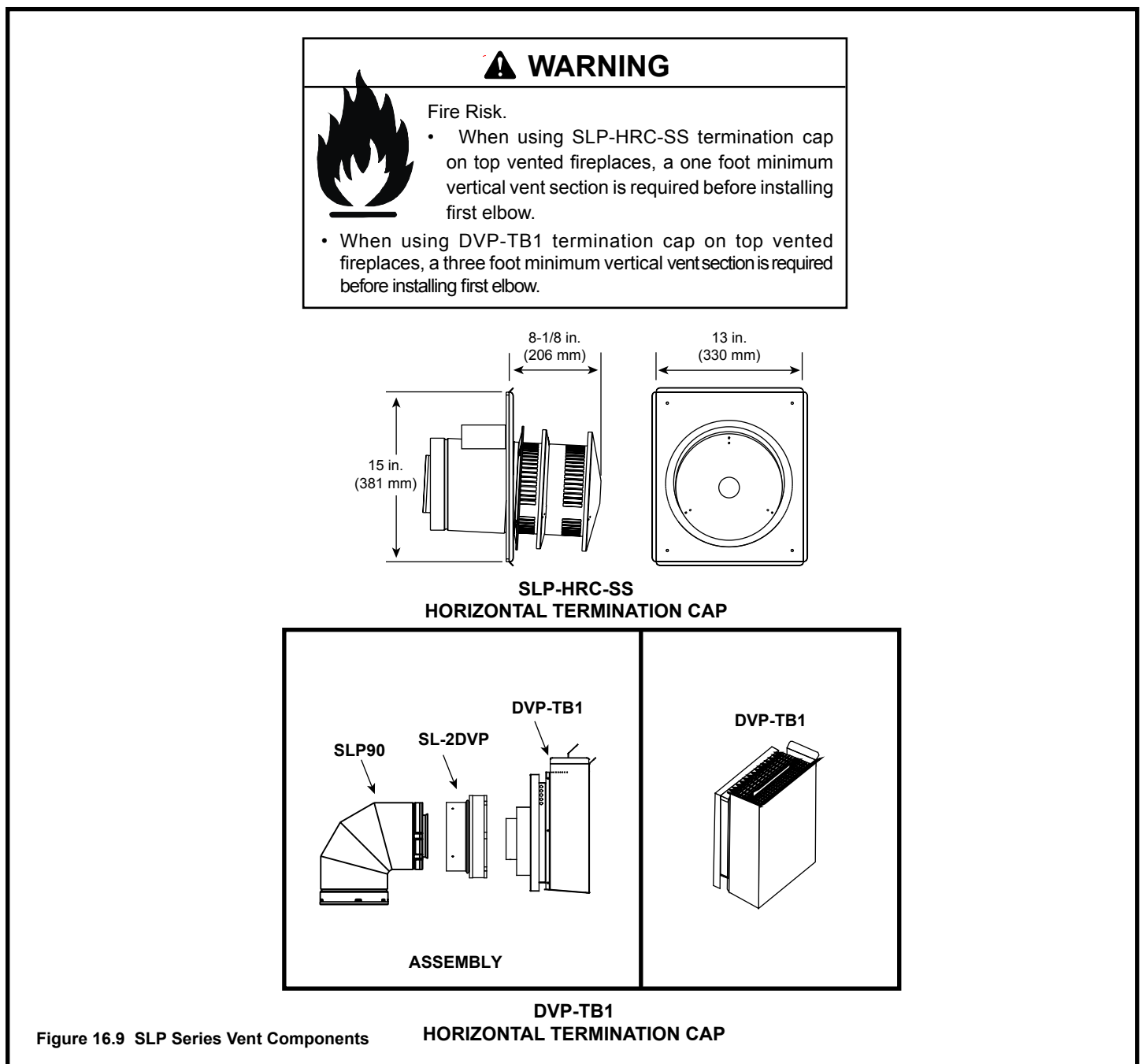
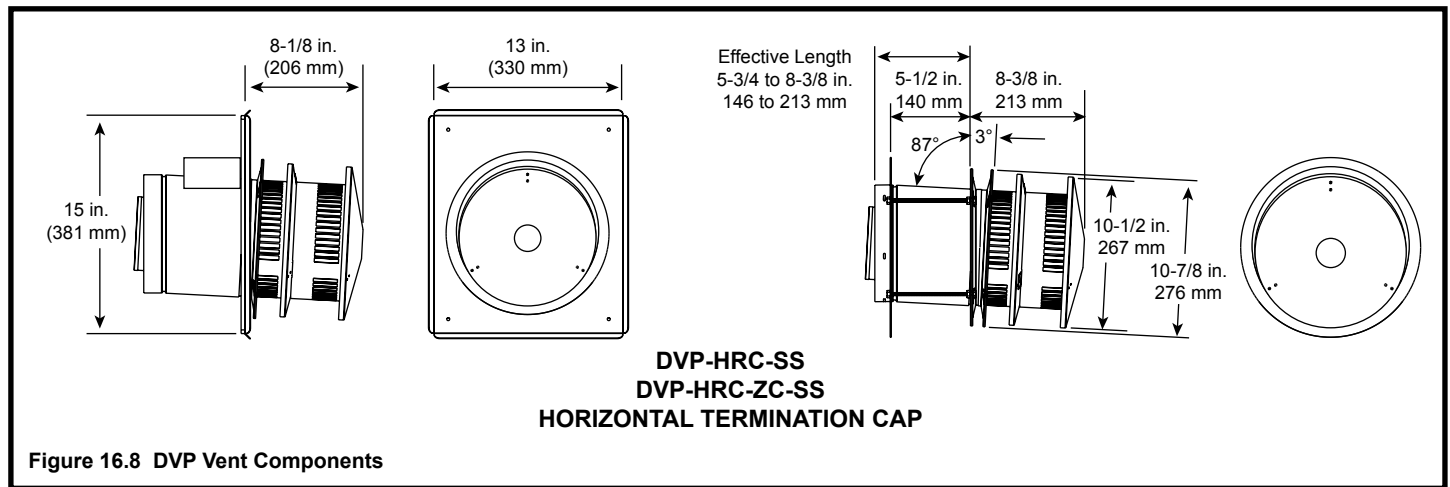


Figure 16.7 DVP Vent Components

## B. Vent Components Diagrams (*continued*)



## B. Vent Components Diagrams (continued)

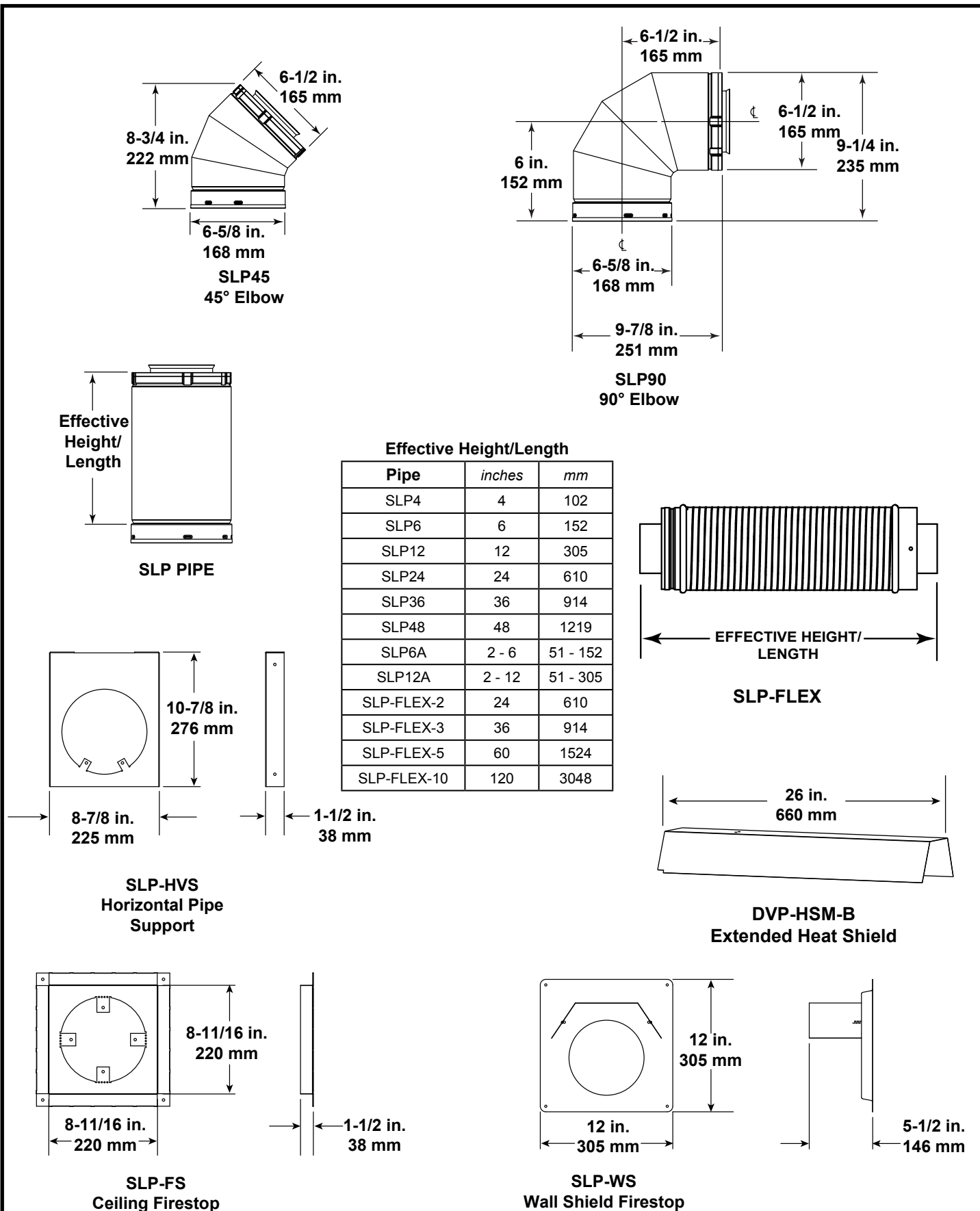
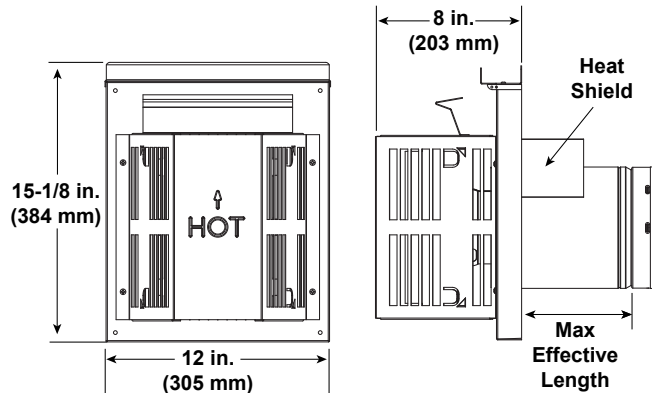


Figure 16.10 SLP Series Vent Components

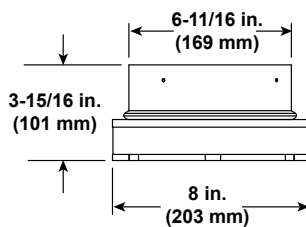
## B. Vent Components Diagrams (continued)

Note: Heat shields MUST overlap by a minimum of 1-1/2 in. (38 mm). The heat shield is designed to be used on a wall 4 in. to 7-1/4 in. (102 mm to 184 mm) thick. If wall thickness is less than 4 in. (102 mm) the existing heat shields must be field trimmed. If wall thickness is greater than 7-1/4 in. (184 mm) a DVP-HSM-B will be required.

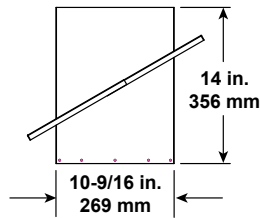
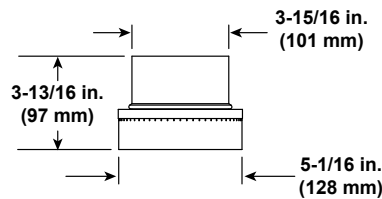


**SLP-TRAP**  
Horizontal Termination Cap

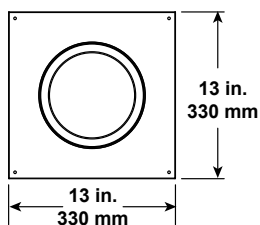
Term Cap	Minimum Effective Length	Maximum Effective Length
Trap1	3-1/8 in.	4-3/4 in.
	79 mm	121 mm
Trap2	5-1/4 in.	9-1/4 in.
	133 mm	235 mm



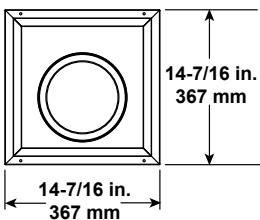
**SL-2DVP**  
Adapter



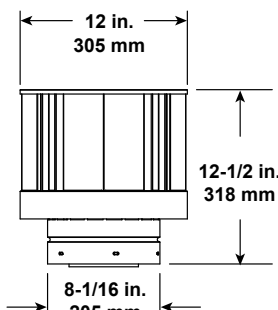
**SLP-CCS-BK**  
Cathedral Ceiling  
Support Box-Black



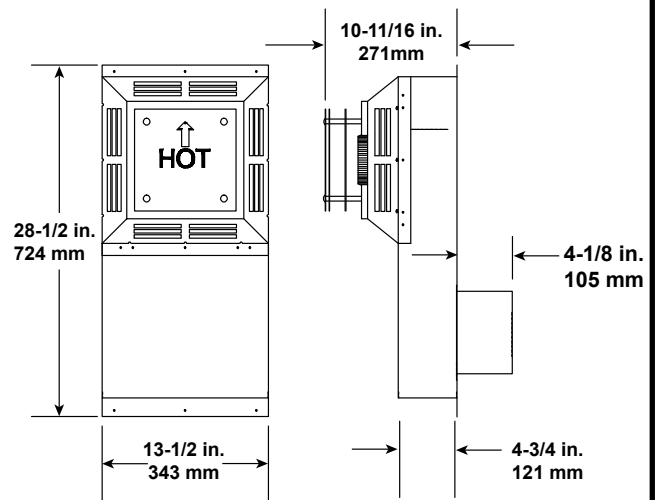
**SLP-DCF-BK**  
Ceiling Firestop  
Black



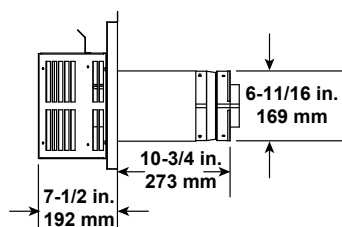
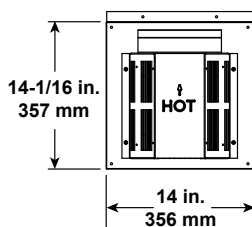
**SLP-WT-BK**  
Wall Thimble-Black



**SLP-TVHW**  
Vertical  
Termination Cap



**SLK-SNKD**  
Snorkel  
Termination Cap



**SLP-FLEX-TRAP**  
Horizontal  
Termination Kit

Figure 16.11 SLP Series Vent Components

B. Vent Components Diagrams (continued)

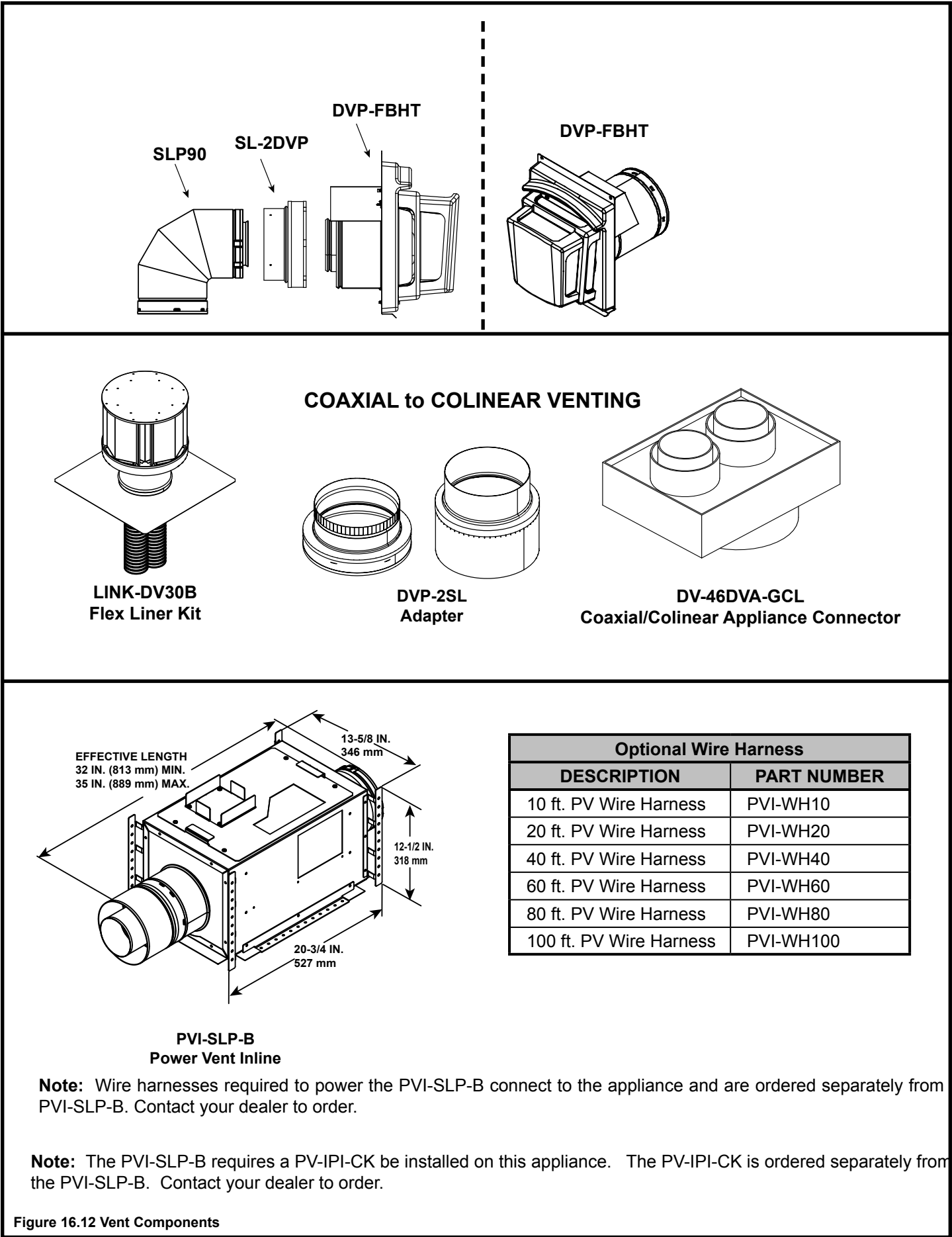
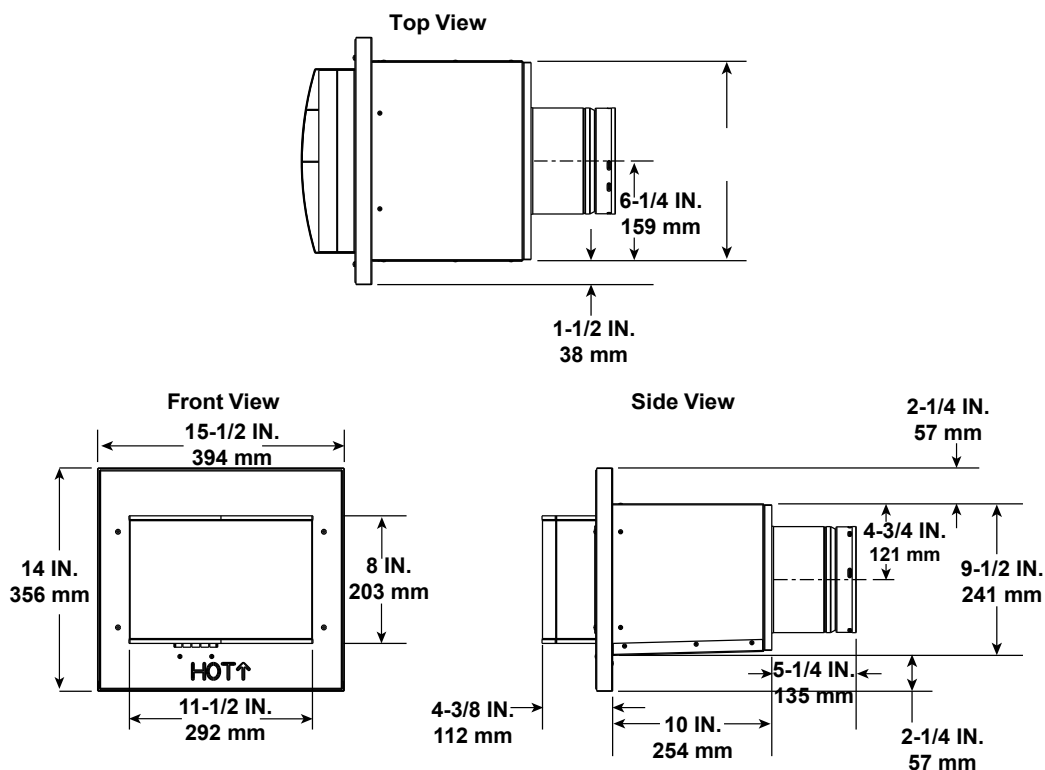


Figure 16.12 Vent Components

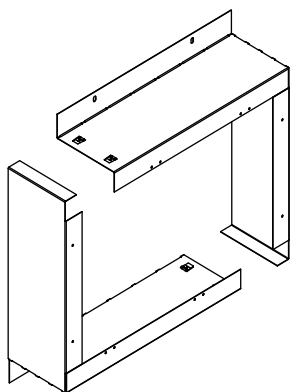


**PVLP-SLP**  
**Power Vent Low Profile**

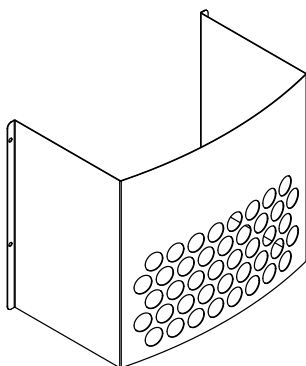
**Note:** Wire harnesses required to power the PVLP-SLP connect to the appliance and are ordered separately from PVLP-SLP. Contact your dealer to order.

**Note:** A PVLP-HS heat shield is available and sold separately. Use if the PVLP-SLP is installed in a high traffic area.

**Note:** The PVLP-SLP requires a PV-IPI-CK be installed on this appliance. The PV-IPI-CK is ordered separately from the PVLP-SLP. Contact your dealer to order.



**PVLP-BEK**  
**Brick Kit**



**PVLP-HS**  
**Heat Shield**

Required Wire Harness	
DESCRIPTION	PART NUMBER
10 FT PV Wire Harness	PVI-WH10
20 FT PV Wire Harness	PVI-WH20
40 FT PV Wire Harness	PVI-WH40
60 FT PV Wire Harness	PVI-WH60
80 FT PV Wire Harness	PVI-WH80
100 FT PV Wire Harness	PVI-WH100

**Figure 16.13 PVLP-SLP Vent Components**



## D. Contact Information



No one builds a better fire

Heat & Glo, a brand of Hearth & Home Technologies  
7571 215th Street West, Lakeville, MN 55044  
[www.heatnglo.com](http://www.heatnglo.com)

Please contact your Heat & Glo dealer with any questions or concerns.  
For the location of your nearest Heat & Glo dealer,  
please visit [www.heatnglo.com](http://www.heatnglo.com).

### - NOTES -

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### NOTICE



#### DO NOT DISCARD THIS MANUAL

- Important operating and maintenance instructions included.
- Read, understand and follow these instructions for safe installation and operation.
- Leave this manual with party responsible for use and operation.



This product may be covered by one or more of the following patents: (United States) 5613487, 6006743, 6019099, 6053165, 6145502, 6374822, 6484712, 6601579, 6769426, 6863064, 7077122, 7074035, 7098269, 7258116, 7322819, 7470729, 7726300, 8147240, 9625149 or other U.S. and foreign patents pending.

2000-945D

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