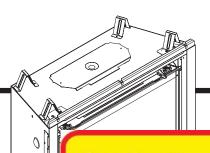


Where everything comes together

Models:

SL-750TRS-IPI-E SL-550TRS-IPI-E SL-350TRS-D SL-350TRS-IPI



Owner's Manual **Installation and Operation** 

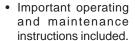
**GAS-FIRED** 

See Toolbox/Website for most current Service Parts Information





# DO NOT DISCARD THIS MANUAL



- Read, understand and follow these instructions for safe installation and operation.
- · Leave this manual with party responsible for use and operation.



**▲** WARNING: If the information in these instructions is not followed exactly, a fire or explosion may result causing property damage, personal injury, or death.

- Do not store or use gasoline or other flammable vapors and liquids in the vicinity of this or any other appliance.
- What to do if you smell gas
  - Do not try to light any appliance
  - Do not touch any electrical switch. Do not use any phone in your building.
  - Immediately call your gas supplier from a neighbor's phone. Follow the gas supplier's instructions.
  - If you cannot reach your gas supplier, call the fire department.
- Installation and service must be performed by a qualified installer, service agency, or the gas supplier.

This appliance may be installed as an OEM installation in manufactured home (USA only) or mobile home and must be installed in accordance with the manufacturer's instructions and the manufactured home construction and safety standard, Title 24 CFR, Part 3280 or Standard for Installation in Mobile Homes. CAN/CSA Z240MH.

This appliance is only for use with the type(s) of gas indicated on the rating plate.



# **A** WARNING

# HOT! DO NOT TOUCH. SEVERE BURNS MAY RESULT. **CLOTHING IGNITION MAY RESULT.**



Glass and other surfaces are hot during operation and cool down.

- · Keep children away.
- CAREFULLY SUPERVISE children in same room as appliance.
- Alert children and adults to hazards of high temperatures.
- Do NOT operate with protective barriers open or removed.
- · Keep clothing, furniture, draperies and other combustibles

This appliance has been supplied with an integral barrier to prevent direct contact with the fixed glass panel. Do NOT operate the appliance with the barrier removed.

Contact your dealer or Hearth & Home Technologies if the barrier is not present or help is needed to properly install one.

In the Commonwealth of Massachusetts:

• installation must be performed by a licensed plumber or gas fitter;

See Table of Contents for location of additional Commonwealth of Massachusetts requirements.



Installation and service of this appliance should be performed by qualified personnel. Hearth & Home Technologies suggests NFI certified or factory trained professionals, or technicians supervised by an NFI certified professional.

Read this manual before installing or operating this appliance.

Please retain this owner's manual for future reference.

# **Congratulations**

Congratulations on selecting a Heat & Glo gas appliance—an elegant and clean alternative to wood burning appliances. The Heat & Glo gas appliance you have selected is designed to provide the utmost in safety, reliability, and efficiency.

As the owner of a new appliance, you'll want to read and carefully follow all of the instructions contained in this *Owner's Manual*. Pay special attention to all Cautions and Warnings.

This *Owner's Manual* should be retained for future reference. We suggest that you keep it with your other important documents and product manuals.

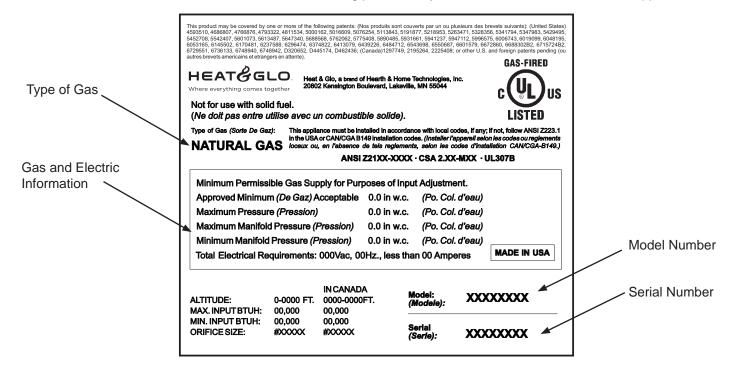
The information contained in this *Owner's Manual*, unless noted otherwise, applies to all models and gas control systems.

Your new Heat & Glo gas appliance will give you years of durable use and trouble-free enjoyment. Welcome to the Heat & Glo family of appliance products!

Homeowner Reference Information	We recommend that you record the following pertinent information about your appliance.
Model Name:	Date purchased/installed:
Serial Number:	Location on appliance:
Dealership purchased from:	Dealer Phone:
Notes:	

# **Listing Label Information/Location**

The model information regarding your specific appliance can be found on the rating plate usually located in the control area of the appliance.



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→ = Contains updated information.

# **Listing and Code Approvals**

# A. Appliance Certification

MODELS: SL-750TRS-IPI-E,SL-550TRS-IPI-E, SL-350TRS-D, SL-350TRS-IPI

LABORATORY: Underwriters Laboratories, Inc. (UL)

TYPE: Direct Vent Gas Appliance Heater

STANDARD: ANSI Z21.88a-2007 • CSA 2.33a-2007

This product is listed to ANSI standards for "Vented Gas Appliance Heaters" and applicable sections of "Gas Burning Heating Appliances for Manufactured Homes and Recreational Vehicles", and "Gas Fired Appliances for Use at High Altitudes".

#### NOT INTENDED FOR USE AS A PRIMARY HEAT SOURCE.

This appliance is tested and approved as either supplemental room heat or as a decorative appliance. It should not be factored as primary heat in residential heating calculations.

# **B. Glass Specifications**

Hearth & Home Technologies appliances manufactured with tempered glass may be installed in hazardous locations such as bathtub enclosures as defined by the Consumer Product Safety Commission (CPSC). The tempered glass has been tested and certified to the requirements of **ANSI Z97.1** and **CPSC 16 CFR 1202** (Safety Glazing Certification Council **SGCC# 1595** and **1597**. Architectural Testing, Inc. Reports **02-31919.01** and **02-31917.01**).

This statement is in compliance with CPSC 16 CFR Section 1201.5 "Certification and labeling requirements" which refers to 15 U.S. Code (USC) 2063 stating "...Such certificate shall accompany the product or shall otherwise be furnished to any distributor or retailer to whom the product is delivered."

Some local building codes require the use of tempered glass with permanent marking in such locations. Glass meeting this requirement is available from the factory. Please contact your dealer or distributor to order.

**Note:** This installation must conform with local codes. In the absence of local codes you must comply with the National Fuel Gas Code, ANSI Z223.1-latest edition in the U.S.A. and the CAN/CGA B149 Installation Codes in Canada.





Heat & Glo Quality Systems registered by SGS ICS

# C. BTU Specifications

Models U.S. (0-2000 ft.) Canada (2000-450		Maximum Input BTU/h	Minimum Input BTU/h	Orifice Size (DMS)
SL-750TRS-IPI-E (NG)	U.S.	30,800	20,200	#37
SL-7501KS-IFI-E (NG)	Canada	27,720	18,180	#38
CL ZEOTDO IDLE (LD)	U.S.	30,700	23.300	#52
SL-750TRS-IPI-E (LP)	Canada	27,630	20,970	#53
SL-550TRS-IPI-E (NG)	U.S.	27,300	18,200	#40
SL-3301RS-IPI-E (NG)	Canada	24,570	16,380	#41
CL SECTED IDLE (LD)	U.S.	25,100	18,300	#53
SL-550TRS-IPI-E (LP)	Canada	22,590	16,470	#54
SL-350TRS-D (NG)	U.S.	20,500	14,400	#44
SL-350TRS-IPI (NG)	Canada	18,450	12,960	#45
SL-350TRS-D (LP)	U.S.	20,000	14,900	#55
SL-350TRS-IPI (LP)	Canada	18,000	13,410	#56

# D. High Altitude Installations

U.L. Listed gas appliances are tested and approved without requiring changes for elevations from 0 to 2000 feet in the U.S.A. and Canada.

When installing this appliance at an elevation above 2000 feet, it may be necessary to decrease the input rating by changing the existing burner orifice to a smaller size. Input rate should be reduced by 4% for each 1000 feet above a 2000 foot elevation in the U.S.A., or 10% for elevations between 2000 and 4500 feet in Canada. If the heating value of the gas has been reduced, these rules do not apply. To identify the proper orifice size, check with the local gas utility.

If installing this appliance at an elevation above 4500 feet (in Canada), check with local authorities.

# **A** WARNING

Do NOT use this appliance if any part has been under water. Immediately call a qualified service technician to inspect the appliance and to replace any part of the control system and any gas control which has been under water.

# E. Non-Combustible Materials Specification

Material which will not ignite and burn. Such materials are those consisting entirely of steel, iron, brick, tile, concrete, slate, glass or plasters, or any combination thereof. Materials that are reported as passing ASTM E 136, Standard Test Method for Behavior of Materials in a Vertical Tube Furnace at 750°C, shall be considered non-combustible materials.

# F. Combustible Materials Specification

Materials made of or surfaced with wood, compressed paper, plant fibers, plastics, or other material that can ignite and burn, whether flame proofed or not, or whether plastered or unplastered shall be considered combustible materials.

**Note:** The following requirements reference various Massachusetts and national codes not contained in this document.

# G. Requirements for the Commonwealth of Massachusetts

For all side wall horizontally vented gas fueled equipment installed in every dwelling, building or structure used in whole or in part for residential purposes, including those owned or operated by the Commonwealth and where the side wall exhaust vent termination is less than seven (7) feet above finished grade in the area of the venting, including but not limited to decks and porches, the following requirements shall be satisfied:

#### **Installation of Carbon Monoxide Detectors**

At the time of installation of the side wall horizontal vented gas fueled equipment, the installing plumber or gas fitter shall observe that a hard wired carbon monoxide detector with an alarm and battery back-up is installed on the floor level where the gas equipment is to be installed. In addition, the installing plumber or gas fitter shall observe that a battery operated or hard wired carbon monoxide detector with an alarm is installed on each additional level of the dwelling, building or structure served by the side wall horizontal vented gas fueled equipment. It shall be the responsibility of the property owner to secure the services of qualified licensed professionals for the installation of hard wired carbon monoxide detectors.

In the event that the side wall horizontally vented gas fueled equipment is installed in a crawl space or an attic, the hard wired carbon monoxide detector with alarm and battery back-up may be installed on the next adjacent floor level.

In the event that the requirements of this subdivision can not be met at the time of completion of installation, the owner shall have a period of thirty (30) days to comply with the above requirements; provided, however, that during said thirty (30) day period, a battery operated carbon monoxide detector with an alarm shall be installed.

#### **Approved Carbon Monoxide Detectors**

Each carbon monoxide detector as required in accordance with the above provisions shall comply with NFPA 720 and be ANSI/UL 2034 listed and IAS certified.

## Signage

A metal or plastic identification plate shall be permanently mounted to the exterior of the building at a minimum height of eight (8) feet above grade directly in line with the exhaust vent terminal for the horizontally vented gas fueled heating appliance or equipment. The sign shall read, in print size no less than one-half (1/2) inch in size, "GAS VENT DIRECTLY BELOW. KEEP CLEAR OF ALL OBSTRUCTIONS".

## Inspection

The state or local gas inspector of the side wall horizontally vented gas fueled equipment shall not approve the installation unless, upon inspection, the inspector observes carbon monoxide detectors and signage installed in accordance with the provisions of 248 CMR 5.08(2)(a)1 through 4.

# **Exemptions**

The following equipment is exempt from 248 CMR 5.08(2)(a)1 through 4:

- The equipment listed in Chapter 10 entitled "Equipment Not Required To Be Vented" in the most current edition of NFPA 54 as adopted by the Board; and
- Product Approved side wall horizontally vented gas fueled equipment installed in a room or structure separate from the dwelling, building or structure used in whole or in part for residential purposes.

#### MANUFACTURER REQUIREMENTS

# **Gas Equipment Venting System Provided**

When the manufacturer of Product Approved side wall horizontally vented gas equipment provides a venting system design or venting system components with the equipment, the instructions provided by the manufacturer for installation of the equipment and the venting system shall include:

- Detailed instructions for the installation of the venting system design or the venting system components; and
- A complete parts list for the venting system design or venting system.

## Gas Equipment Venting System NOT Provided

When the manufacturer of a Product Approved side wall horizontally vented gas fueled equipment does not provide the parts for venting the flue gases, but identifies "special venting systems", the following requirements shall be satisfied by the manufacturer:

- The referenced "special venting system" instructions shall be included with the appliance or equipment installation instructions; and
- The "special venting systems" shall be Product Approved by the Board, and the instructions for that system shall include a parts list and detailed installation instructions.

A copy of all installation instructions for all Product Approved side wall horizontally vented gas fueled equipment, all venting instructions, all parts lists for venting instructions, and/or all venting design instructions shall remain with the appliance or equipment at the completion of the installation.

See Gas Connection section for additional Commonwealth of Massachusetts requirements.

# **2** Getting Started

# A. Design and Installation Considerations

Heat & Glo direct vent gas appliances are designed to operate with all combustion air siphoned from outside of the building and all exhaust gases expelled to the outside. No additional outside air source is required.

# **CAUTION**

Check building codes prior to installation.

- Installation MUST comply with local, regional, state and national codes and regulations.
- Consult local building, fire officials or authorities having jurisdiction about restrictions, installation inspection, and permits.

When planning an appliance installation, it's necessary to determine the following information <u>before</u> installing:

- · Where the appliance is to be installed.
- The vent system configuration to be used.
- · Gas supply piping.
- · Electrical wiring.
- · Framing and finishing details.
- Whether optional accessories—devices such as a fan, wall switch, or remote control—are desired.



# **A** WARNING

Keep appliance dry.

- · Mold or rust may cause odors.
- · Water may damage controls.



# B. Tools and Supplies Needed

Before beginning the installation be sure that the following tools and building supplies are available.

Reciprocating saw Framing material

Pliers Hi temp caulking material

Hammer Gloves

Phillips screwdriver Framing square

Flat blade screwdriver Electric drill and bits (1/4 in.)

Plumb line Safety glasses

Level 1/2 - 3/4 inch length, #6 or #8 Self-drilling screws

Manometer Voltmeter

Tape measure Noncorrosive leak check solution

One 1/4 inch female connection (for optional fan).

# C. Inspect Appliance and Components



# **A** WARNING

Inspect appliance and components for damage. Damaged parts may impair safe operation.

- · Do NOT install damaged components.
- Do NOT install incomplete components.
- Do NOT install substitute components.

Report damaged parts to dealer.

- Carefully remove the appliance and components from the packaging.
- The vent system components and trim doors are shipped in separate packages.
- The gas logs may be packaged separately and must be field installed.
- Report to your dealer any parts damaged in shipment, particularly the condition of the glass.
- Read all of the instructions before starting the installation. Follow these instructions carefully during the installation to ensure maximum safety and benefit.



# **A WARNING**

Hearth & Home Technologies disclaims any responsibility for, and the warranty will be voided by, the following actions:

- Installation and use of any damaged appliance or vent system component.
- Modification of the appliance or vent system.
- Installation other than as instructed by Hearth & Home Technologies.
- Improper positioning of the gas logs or the glass door.
- Installation and/or use of any component part not approved by Hearth & Home Technologies.

Any such action may cause a fire hazard.

# Framing and Clearances

#### Note:

- Illustrations reflect typical installations and are <u>FOR</u> <u>DESIGN PURPOSES ONLY</u>.
- Illustrations/diagrams are not drawn to scale.
- Actual installation may vary due to individual design preference.

# A. Selecting Appliance Location

When selecting a location for your appliance it is important to consider the required clearances to walls (see Figure 3.1).

# **A** WARNING



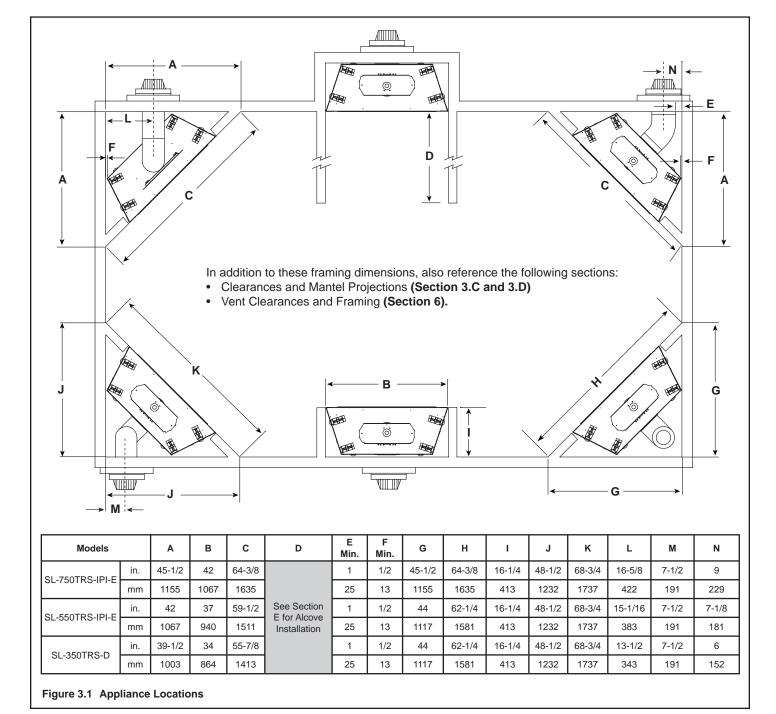
Fire Risk

Provide adequate clearance:

- · Around air openings
- · To combustibles
- For service access

Locate appliance away from traffic areas.

NOTE: For actual appliance dimensions refer to Section 16.



# B. Constructing the Appliance Chase

A chase is a vertical boxlike structure built to enclose the gas appliance and/or its vent system. Vertical vents that run on the outside of a building may be, but are not required to be, installed inside a chase.

Construction of the chase may vary with the type of building. These instructions are not substitutes for the requirements of local building codes. Local building codes MUST be checked.

Chases should be constructed in the manner of all outside walls of the home to prevent cold air drafting problems. The chase should not break the outside building envelope in any manner.

Walls, ceiling, base plate and cantilever floor of the chase should be insulated. Vapor and air infiltration barriers should be installed in the chase as per regional codes for the rest of the home. Additionally, in regions where cold air infiltration may be an issue, the inside surfaces may be sheetrocked and taped for maximum air tightness.

To further prevent drafts, the wall shield and ceiling firestops should be caulked with high temperature caulk to seal gaps. Gas line holes and other openings should be caulked with high temp caulk or stuffed with unfaced

insulation. If the appliance is being installed on a cement slab, a layer of plywood may be placed underneath to prevent conducting cold up into the room.

## C. Clearances

# **A WARNING**



Fire Risk.

Odor Risk.

- Install appliance on hard metal or wood surfaces extending full width and depth of appliance.
- Do NOT install appliance directly on carpeting, vinyl, tile or any combustible material other than wood.

# WARNING



Fire Risk.

- Construct chase to all clearance specifications in manual.
- Locate and install appliance to all clearance specifications in manual.

1/2

13

0

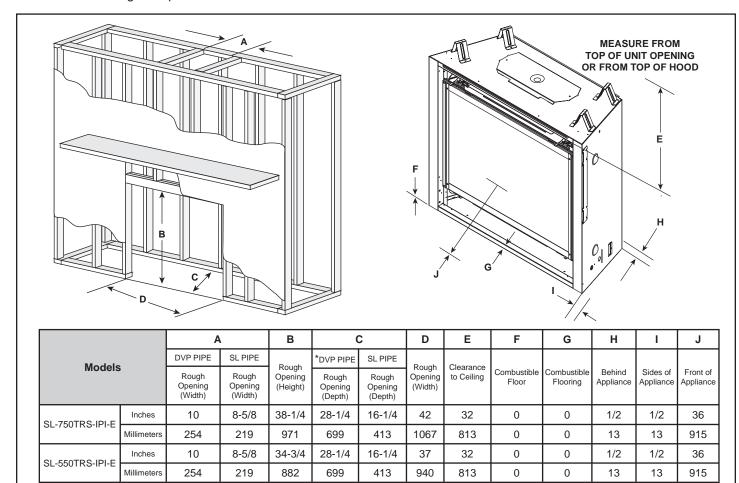
0

0

1/2

36

915



Millimeters Dimension when rear venting with one 90° elbow

Inches

10

254

8-5/8

219

32-3/4

832

28-1/4

Figure 3.2 Clearances to Combustibles

SL-350TRS-D

16-1/4

413

34

32

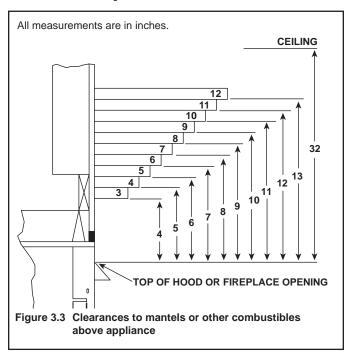
# D. Elevated Hearth Systems

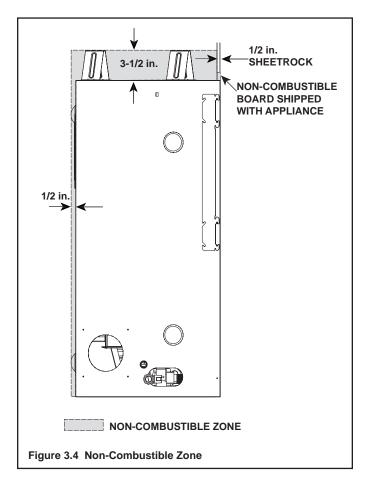
Use the table below to identify the hearth system that will be used. The table will also help identify effects on the various dimensions. Some hearth systems will elevate the appliance off the floor at a given dimension. For example, if appliance will be used with a Kenwood Cabinet with Base, the appliance will be elevated 9-1/4 inches. The 9-1/4 inch elevation will also have to be added to the following: Extension Wall Hole referenced in Figure 6.3 (Exterior Wall Hole) and Rough Opening Height (header height) referenced in Figure 3.2. NOTE: Finished floor thickness should also be considered when determining installation dimensions.

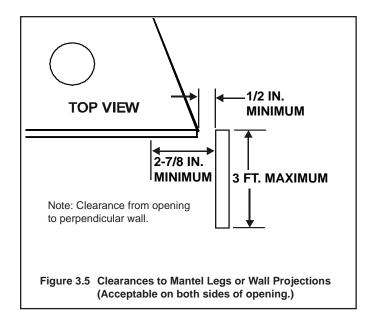
MODEL	DESCRIPTION	PART#	ELEVATED APPLIANCE DIMENSION See Note 1	MARBLE LEG CUT LENGTH See Note 2
	KENWOOD CABINET	KDC44SBP	0	27 3/8 in.
01 050	KENWOOD CABINET W/ BASE	KDC44SBP W/ HTKDC44SBP	9 1/4 in.	27 3/8 in.
SL-350	KENWOOD CORNER CABINET	KDA44SBP	0	27 3/8 in.
	KENWOOD CORNER CABINET W/ BASE	KDA44SBP W/ HTKDA44SBP	9 1/4 in.	27 3/8 in.
	KENWOOD CABINET	KDC44SBP	0	29-3/8 in.
	KENWOOD CABINET W/ BASE	KDC44SBP W/ HTKDC44SBP	9-1/4 in.	29-3/8 in.
	KENWOOD CORNER CABINET	KDA44SBP	0	29-3/8 in.
	KENWOOD CORNER CABINET W/ BASE	KDA44SBP W/ HTKDA44SBP	9-1/4 in.	29-3/8 in.
	KENWOOD MANTEL	AFKDMPA	0 (See Note 3)	27-3/8 in.
	KENWOOD MANTEL W/ BASE	AFKDMPA W/ HTKDMPA	9 1/4 in.	29-3/8 in.
	LAURENT SURROUND	LAURENT-32	1-1/2 in.	N/A
	CAMDEN SURROUND	CAM550PG	0	N/A
	CAMDEN SURROUND W/HEARTH	CAM550PGH	1-3/4 in.	N/A
	CAMDEN SURROUND W/MANTEL	CAMM550PG	0	N/A
SL-550	CAMDEN SURROUND W/MANTEL & HEARTH	CAMM550PGH	1-3/4 in.	N/A
	ESSEX SURROUND	ESSEX550PG	0	N/A
-	ESSEX SURROUND W/HEARTH	ESSEX550PGH	1-3/4 in.	N/A
	ESSEX SURROUND W/MANTEL	ESSEXM550PG	0	N/A
	ESSEX SURROUND W/MANTEL & HEARTH	ESSEXM550PGH	1-3/4 in.	N/A
	MONROE SURROUND	MON550PG	0	N/A
	MONROE SURROUND W/HEARTH	MON550PGH	1-3/4 in.	N/A
	MONROE SURROUND W/MANTEL	MONM550PG	0	N/A
	MONROE SURROUND W/MANTEL & HEARTH	MONM550PGH	1-3/4 in.	N/A
	KENWOOD CABINET	KDC48DBP	0	32-7/8 in.
	KENWOOD CABINET W/ BASE	KDC48DBP W/ HTKDC48DBP	9-1/4 in.	32-7/8 in.
	KENWOOD CORNER CABINET	KDA48SBP	0	32-7/8 in.
	KENWOOD CORNER CABINET W/ BASE	KDA48SBP W/ HTKDA48SBP	9-1/4 in.	32-7/8 in.
	KENWOOD MANTEL	AFKDMPB	0 (See Note 3)	27-3/8 in.
	KENWOOD MANTEL W/ BASE	AFKDMPB W/ HTKDMPB	9-1/4 in.	29-3/8 in.
	LAURENT SURROUND	LAURENT-36	1-1/2 in.	N/A
	CAMDEN SURROUND	CAM36PG	0	N/A
	CAMDEN SURROUND W/HEARTH	CAM36PGH	1-3/4 in.	N/A
	CAMDEN SURROUND W/MANTEL	CAMM36PG	0	N/A
SL-750	CAMDEN SURROUND W/MANTEL & HEARTH	CAMM36PGH	1-3/4 in.	N/A
	ESSEX SURROUND	ESSEX36PG	0	N/A
	ESSEX SURROUND W/HEARTH	ESSEX36PGH	1-3/4 in.	N/A
	ESSEX SURROUND W/MANTEL	ESSEXM36PG	0	N/A
	ESSEX SURROUND W/MANTEL & HEARTH	ESSEXM36PGH	1-3/4 in.	N/A
	MONROE SURROUND	MON36PG	0	N/A
	MONROE SURROUND W/HEARTH	MON36PGH	1-3/4 in.	N/A
	MONROE SURROUND W/MANTEL	MONM36PG	0	N/A
	MONROE SURROUND W/MANTEL & HEARTH	MONM36PGH	1-3/4 in.	N/A

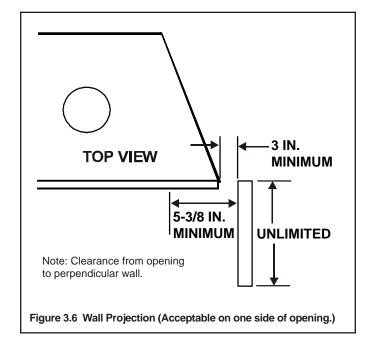
- NOTE 1. Add dimensions to Exterior Wall Hole (Figure 6.3) and Rough Opening Height (Figure 3.2).
- NOTE 2. Verify Marble Cut Lengths on site prior to cutting.
- NOTE 3. Dimensions assume use of a 3/4 in. Hearth Pad.

# **E. Mantel Projections**









# **Termination Locations**

# A. Vent Termination Minimum Clearances



# **A** WARNING

Fire Risk.

Explosion Risk.

Maintain vent clearance to combustibles as specified.

My

 Do not pack air space with insulation or other materials.

Failure to keep insulation or other materials away from vent pipe may cause fire.

Measure vertical clearances from this surface.

Measure horizontal clearances from this surface.

(See Figure 4.4 for specific clearances)

Figure 4.1

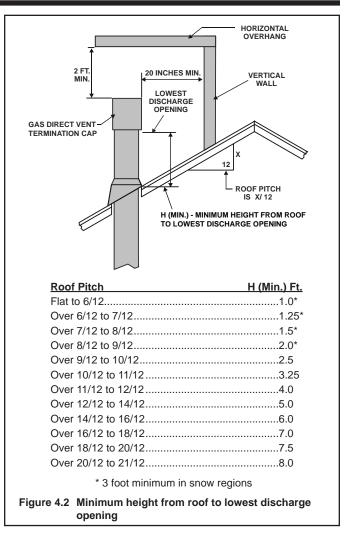


Figure 4.2 specifies minimum vent heights for various pitched roofs.

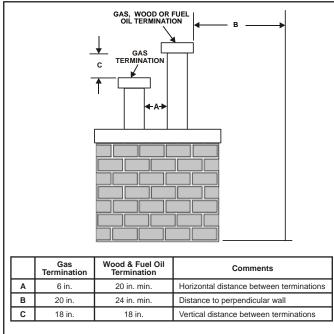
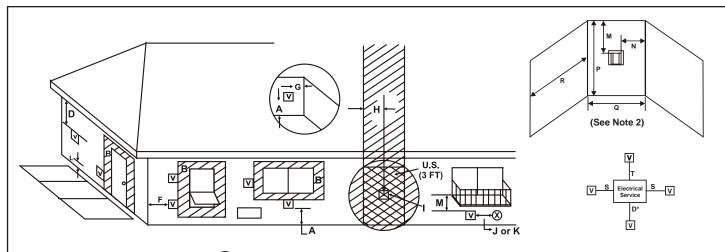


Figure 4.3 Multiple Vertical Termination



# V = VENT TERMINAL

# X = AIR SUPPLY INLET

# = AREA WHERE TERMINAL IS NOT PERMITTED

Α	A	=	12 inchesclearances above grade, verar (See Note 1) porch, deck or balcony	nda,
E	3	=	12 inchesclearances to window or d that may be opened, or to permonently closed window. (Glass	ma-
	)*	=	18 inchesvertical clearance to unventila soffit or to ventilated soffit loca above the terminal	
			*30 inchesfor vinyl clad soffits and be electrical service	low
F	=	=	9 inchesclearance to outside corner	
	3	=	6 inchesclearance to inside corner	
+	Н	=	3 ft. (Canada)not to be installed above a meter/regulator assembly with feet (90 cm) horizontally from center-line of the regulator	in 3
		=	3 ftclearance to gas service regular vent outlet	ator
J	l	=	9 inches (U.S.A.) 12 inches (Canada) clearance to non-mechani air supply inlet to building or combustion air inlet to any ot appliance	the
k	(	=	3 ft. (U.S.A.) 6 ft. (Canada)clearance to a mechanical (period) air supply inlet	ow-

L**	=	7 ft(See Note 1)	clearance above paved sidewalk or a paved driveway located on <b>public</b> property
M**	* =	18 inches	clearance under veranda, porch, deck, balcony or overhang
		42 inches	vinyl
S	=	(O N (	clearance from sides of electrical service
Т	=		clearance above electrical service

# Alcove Applications -

N = 6 inches ......non-vinyl sidewalls
12 inches .....vinyl sidewalls

P = 8 ft.

	Q <sub>MIN</sub>	R <sub>MAX</sub>				
1 cap	3 feet	2 x Q <sub>ACTUAL</sub>				
2 caps	6 feet	1 x Q <sub>ACTUAL</sub>				
3 caps	9 feet	2/3 x Q <sub>ACTUAL</sub>				
4 caps	12 feet	1/2 x Q <sub>ACTUAL</sub>				
Q <sub>MIN</sub> = # termination caps x 3 R <sub>MAX</sub> = (2 / # termination caps) x Q <sub>ACTUAL</sub>						

**NOTE 1**: On private property where termination is less than 7 feet above a sidewalk, driveway, deck, porch, veranda or balcony, use of a listed cap shield is suggested. (See vents components page)

**NOTE 2**: Termination in an alcove space (spaces open only on one side and with an overhang) are permitted with the dimensions specified for vinyl or non-vinyl siding and soffits. **1**. There must be 3 feet minimum between termination caps. **2**. All mechanical air intakes within 10 feet of a termination cap must be a minimum of 3 feet below the termination cap. **3**. All gravity air intakes within 3 feet of a termination cap must be a minimum of 1 foot below the termination cap.

Figure 4.4 Minimum Clearances for Termination

**NOTE 4:** Termination caps may be hot. Consider their proximity to doors or other traffic areas.

**NOTE 5:** Location of the vent termination must not interfere with access to the electrical service.

**WARNING:** In the U.S: Vent system termination is **NOT** permitted in screened porches. You must follow side wall, overhang and ground clearances as stated in the instructions.

**In Canada:** Vent system termination is **NOT** permitted in screened porches. Vent system termination is permitted in porch areas with two or more sides open. You must follow all side walls, overhang and ground clearances as stated in the instructions.

Heat & Glo assumes no responsibility for the improper performance of the appliance when the venting system does not meet these requirements.

<sup>\*\*</sup> a vent shall not terminate directly above a sidewalk or paved driveway which is located between two single family dwellings and serves both dwellings.

<sup>\*\*\*</sup> only permitted if veranda, porch, deck or balcony is fully open on a minimum of 2 sides beneath the floor, or meets Note 2.

**NOTE 3**: Local codes or regulations may require different clearances.



# **Vent Information and Diagrams**

# A. Vent Table Key

The abbreviations listed in this vent table key are used in the vent diagrams.

Symbol	Description
<b>V</b> <sub>1</sub>	First section (closest to appliance) of vertical length
V <sub>2</sub>	Second section of vertical length
H <sub>1</sub>	First section (closest to appliance) of horizontal length
H <sub>2</sub>	Second section of horizontal length

# **A** WARNING



Fire Hazard.

Explosion Risk.

Asphyxiation Risk.

Do NOT connect this gas appliance to a chimney flue serving a separate solid-fuel or gas burning appliance.



- Vent this appliance directly outside.
- Use separate vent system for this appliance.
   May impair safe operation of this appliance or other appliances connected to the flue.

#### B. Use of Elbows

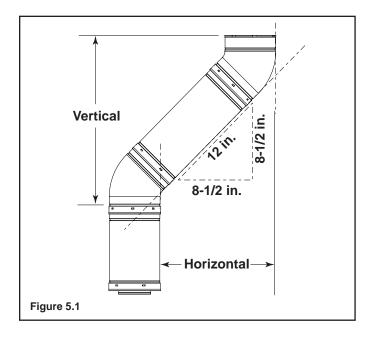
# CAUTION

ALL vent configuration specifications MUST be followed.

- This product is tested and listed to these specifications.
- Appliance performance will suffer if specifications are not followed.

Diagonal runs have both vertical and horizontal vent aspects when calculating the effects. Use the rise for the vertical aspect and the run for the horizontal aspect (see Figure 5.1).

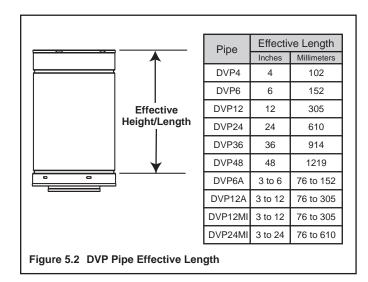
Two 45° elbows may be used in place of one 90° elbow. On 45° runs, one foot of diagonal is equal to 8.5 inches horizontal run and 8.5 inches vertical run. A length of straight pipe is allowed between two 45° elbows (see Figure 5.1).



# C. Measuring Standards

Vertical and horizontal measurements listed in the vent diagrams were made using the following standards.

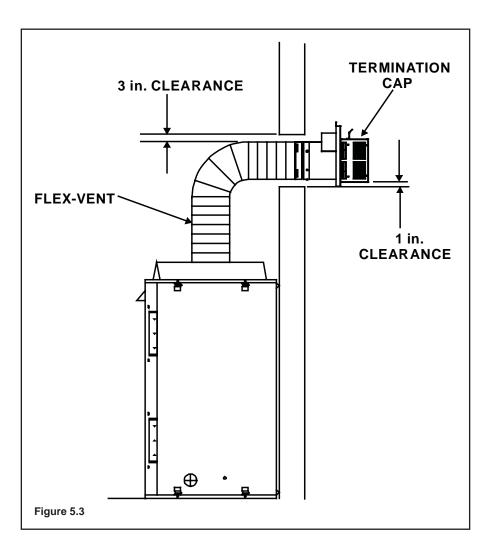
- 1. Pipe measurements are shown using the effective length of pipe (see Figure 5.2).
- 2. Measurements are made from the appliance outer wrap, not from the standoffs.
- Horizontal terminations are measured to the outside mounting surface (flange of termination cap) (see Figure 4.1).
- 4. Vertical terminations are measured to bottom of termination cap.
- 5. Horizontal pipe installed level with no rise.



# D. Use of Flex Vent

The flex vent must be supported with the spacing between support intervals not exceeding 4 feet, with no more than ½ inch sag between supports.

A support is required at each change in venting direction, and in any location where it is necessary to maintain the necessary clearance to combustibles. A simple "up and out" installation (Figure 5.3) requires only enough support to maintain the necessary clearance to combustibles. However, the vent attachment point and the firestop location are considered to be supports.



# E. Vent Diagrams

# **A** WARNING



Fire Risk. Explosion Risk.

Do NOT pack insulation or other combustibles between ceiling firestops.

- · ALWAYS maintain specified clearances around venting and firestop systems.
- · Install wall shield and ceiling firestops as specified.

Failure to keep insulation or other material away from vent pipe may cause fire.



# 1. Top Vent - Horizontal Termination Venting

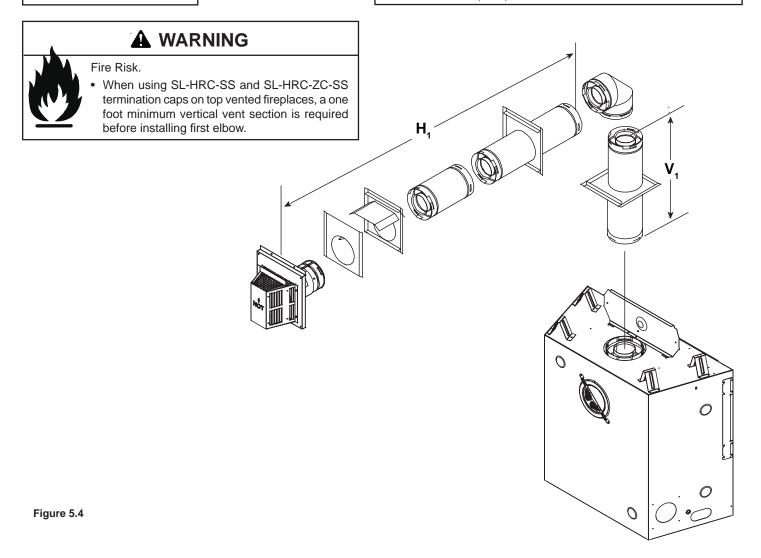
# One Elbow

**Note**: Use SL-D Series components only.

**Note**: There <u>MUST</u> be a 25% reduction in total H when using flex vent except when using the simple up and out installation (see Figure 5.3).

V Minimum		H <sub>1</sub> Maximum				
		SL-350TRS-D		SL-550, SL-750TRS-E		
90° E	Ibow	1-1/2 ft.	457 mm	1 ft.	305 mm	
1/2 ft.	152 mm	2 ft. 610 mm		2 ft.	610 mm	
1-1/2 ft.	457 mm	3 ft.	914 mm	3 ft.	914 mm	
2-1/2 ft.	762 mm	5 ft.	1-1/2 m	5 ft.	1-1/2 m	
3-1/2 ft.	1.1 m	7 ft.	2.1 m	7 ft.	2.1 m	
4-1/2 ft.	1.4 m	15 ft.	4.6 m	15 ft.	4.6 m	

 $H_1$  Maximum= 15 ft. (4.6 m)  $V_1 + H_1$  Maximum= 40 ft. (12.2 m)



# **Two Elbows**

Note: Use SL-D Series components only.

Note: There MUST be a 25% reduction in total H when using flex vent except when using the simple up and out installation (see Figure 5.3).

V Mi	nimum	Н Ма	ximum
V 1011	V Minimum		OTRS-E, SL-750TRS-E
90°	Elbow	NOT AL	LOWED
1/2 ft.	152 mm	1 ft.	305 mm
1-1/2 ft.	1-1/2 ft. 457 mm		610 mm
2-1/2 ft.	2-1/2 ft. 762 mm		1.2 m
3-1/2 ft.	1.1 m	6 ft	1.8 m
4-1/2 ft.	1.4 m	14 ft.	4.3 m
	H + H Mavimu	ım– 14 ft (4 3 m)	

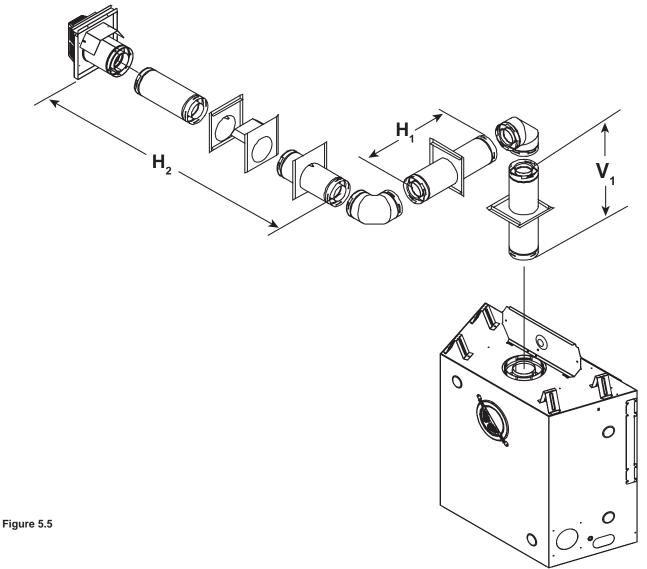
 $H_1 + H_2$  Maximum= 14 ft. (4.3 m)  $V_1 + H_1 + H_2$  Maximum = 40 ft. (12.2 m)



# **A** WARNING



 When using SL-HRC-SS and SL-HRC-ZC-SS termination caps on top vented fireplaces, a one foot minimum vertical vent section is required before installing first elbow.



# 1. Top Vent - Horizontal Termination - (continued)

# **Three Elbows**

V, Minimum		H <sub>1</sub> Ma	ximum	H <sub>1</sub> + H <sub>2</sub> I	Vaximum	H₁ Max	ximum	H <sub>1</sub> + H <sub>2</sub>	Maximum
1	u	Model: SL-350TRS-D			Models: S	Models: SL-550TRS-IPI-E, SL-750TRS-IPI-E			
Elbov	v only	1-1/2 ft.	457 mm	2 ft.	610 mm	1 ft.	305 mm	2 ft.	610 mm
1/2 ft.	152 mm	2 ft.	610 mm	4 ft.	1.2 m	2 ft.	610 mm	4 ft.	1.2 m
1-1/2 ft.	457 mm	3 ft.	914 mm	6 ft.	1.8 m	3 ft.	914 mm	6 ft.	1.8 m
2-1/2 ft.	762 mm	5 ft.	1.5 m	10 ft	3.0 m	5 ft.	1.5 m	10 ft.	3.0 m
3-1/2 ft.	1.1 m	7 ft.	2.1 m	14 ft.	4.3 m	7 ft.	2.1 m	14 ft.	4.3 m
4-1/2 ft.	1.4 m	14 ft.	4.3 m	14 ft.	4.3 m	14 ft.	4.3 m	14 ft.	4.3 m
	$V_1 + H_1 + V_2 + H_2$ Maximum = 40 ft. (12.2 m)								

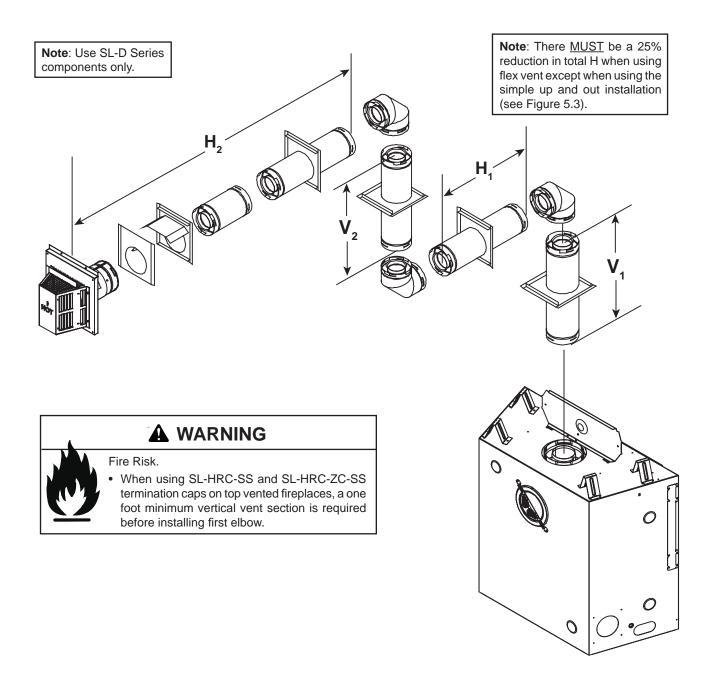


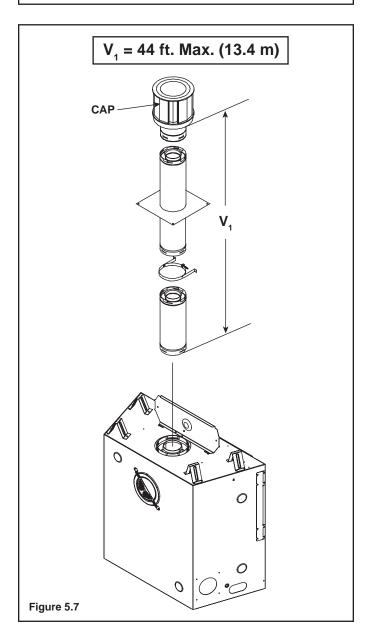
Figure 5.6

# 2. Top Vent - Vertical Termination

# No Elbow

**Note**: Use SL-D Series components only.

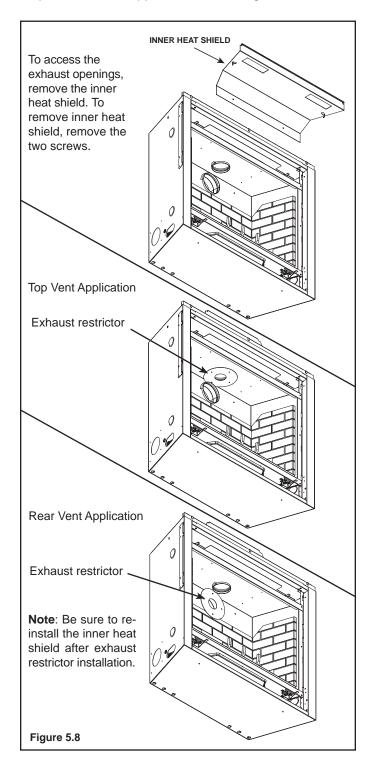
**Note:** If installing a vertical vent/termination off the top of the appliance, the optional vertical termination baffle may be needed.



Exhaust restrictors are recommended for these vertically terminated products which have excessive draft. Exhaust restrictors will compensate for high draft, and restore visual flame height. If the vent configuration has a total vertical of 15-44 feet, an exhaust restrictor may be needed. The exhaust restrictor can be located in the appliance manual bag.

#### **Exhaust restrictor Instructions**

- 1. Install the exhaust restrictor over the center of the exhaust outlet in the firebox (see Figure 5.8).
- Center the exhaust restrictor in the open end of the exhaust outlet and secure through the slots on the exhaust restrictor with the 2-1/4 in. self tapping screws provided in the appliance manual bag.



# 2. Top Vent - Vertical Termination - (continued)

# Two 90° Elbows

V₄ Minimum		H <sub>1</sub> Ma	ximum	H₁ Max	H₁ Maximum		V <sub>1</sub> + V <sub>2</sub> Minimum
V <sub>1</sub> IVII	v <sub>1</sub> wiinimum		TRS-D	SL-550TRS-E,	SL-750TRS-E	*	*
90°	Elbow	1-1/2 ft.	457 mm	1 ft.	305 mm	*	*
1/2 ft.	152 mm	2 ft.	610 mm	2 ft.	610 mm	*	*
1 ft.	305 mm	2-1/2 ft.	762 mm	2-1/2 ft.	762 mm	*	*
2 ft.	610 mm	4 ft.	1.2 m	4 ft.	1.2 m	*	*
3 ft.	914 m	6 ft.	1.8 m	6 ft.	1.8 m	*	*
4 ft.	1.2 m	8 ft.	2.4 m	8 ft.	2.4 m	*	*
5 ft.	1.5 m	15 ft.	4.6 m	15 ft	4.6 m	*	*

H<sub>1</sub> Maximum= 15 ft. (4.6 m)

 $V_1 + V_2 + H Maximum = 40 \text{ ft. (12.2 m)}$ 

\*No specific restrictions on this value EXCEPT  $V_1 + V_2 + H_1$  CANNOT exceed 40 ft. (12.2 m)

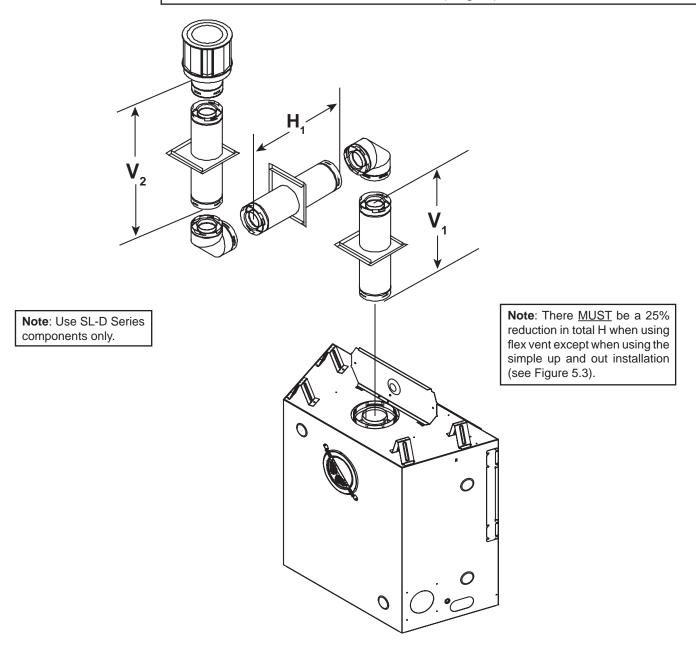


Figure 5.8

# 2. Top Vent - Vertical Termination - (continued)

# Three 90° Elbows

**Note**: Use SL-D Series components only.

**Note**: There <u>MUST</u> be a 25% reduction in total H when using flex vent except when using the simple up and out installation (see Figure 5.3).

	ALL MODELS								
	,	<b>V</b> <sub>1</sub>	H₁+ H	<sub>2</sub> Maximum	mum V <sub>2</sub> V		V <sub>1</sub> + V <sub>2</sub> N	V <sub>1</sub> + V <sub>2</sub> Minimum	
	90°	Elbow	0	0	1-1/2 ft.	457 mm	1-1/2 ft.	457 mm	
•	1/2 ft	152 mm	1 ft.	305 mm	*	*	*	*	
	1-1/2 ft.	457 mm	2 ft.	610 mm	*	*	*	*	
	2-1/2 ft.	762 mm	4 ft.	1.2 m	*	*	*	*	
	3-1/2 ft.	1.1 m	6 ft.	1.8 m	*	*	*	*	
	4-1/2 ft.	1.4 m	14 ft.	4.3 m	*	*	*	*	

 $H_1$  Maximum = 14 ft. (4.3 m) \*No specific restrictions on this value EXCEPT  $V_1 + V_2 + H_1 + H_2$ CANNOT exceed 40 ft. (12.2 m).

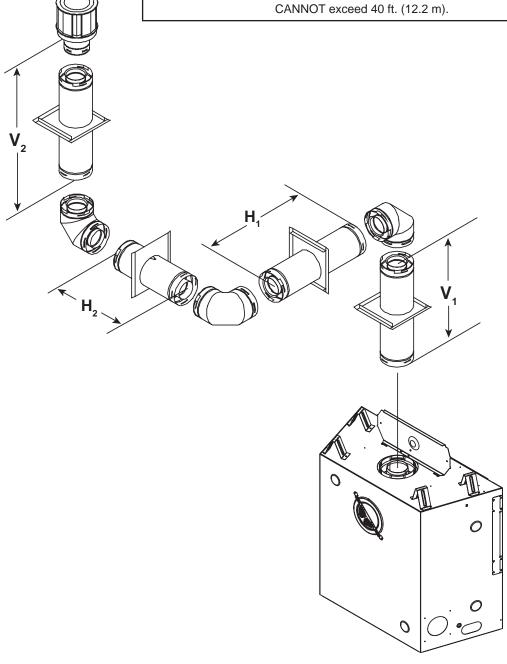
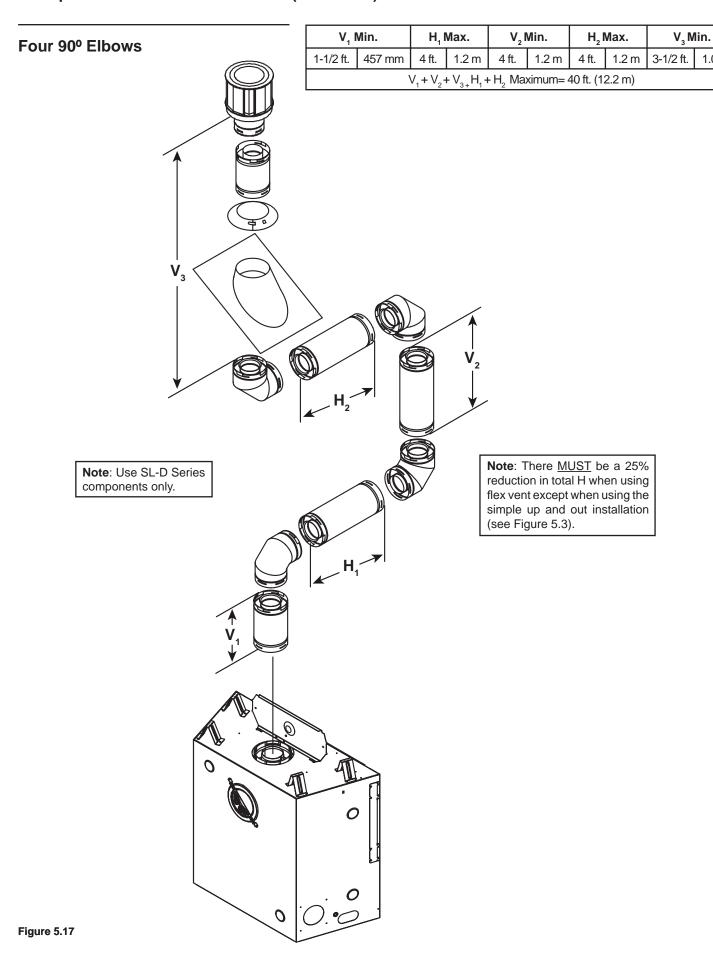


Figure 5.9

# 2. Top Vent - Vertical Termination - (continued)



1.0 m

# 3. Rear Vent - Horizontal Termination

# No Elbow

**Note**: Use DVP Series components only.

# $H_1 = 24$ in. (610 mm) Maximum

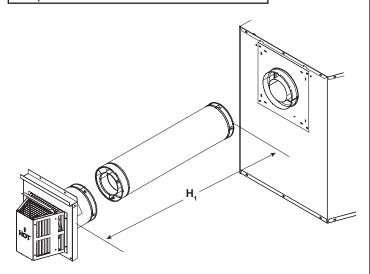


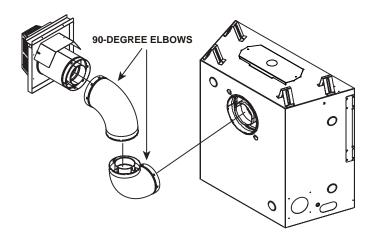
Figure 5.10

# Two 90° Elbows

**Note**: Use DVP Series components only.

# Two 90° Elbows

**Note**: Use DVP Series components only.



Use two 90° elbows for corner installations. The use of two 90° elbows in a corner installation will affect space requirements.

Figure 5.11

H <sub>1</sub> Max	ximum	V <sub>1</sub> N	/linimum	$H_2$		H <sub>1</sub> + H <sub>2</sub> Maximum	
1-1/2 ft.	457 mm	Back to Back Elbows		1 ft.	305 mm	2-1/2 ft.	762 mm
3-1/2 ft.	1.1 m	1 ft.	305 mm	3 ft.	914 mm	6-1/2 ft.	2.0 m
5-1/2 ft.	1.7 m	2 ft.	610 mm	5 ft.	1.5 m	10-1/2 ft.	3.2 m
7-1/2 ft.	2.3 m	3 ft.	914 mm	6-1/2 ft.	2.1 m	14 ft.	4.3 m

 $H_1$  Maximum = 7-1/2 ft. (2.3 m)  $H_1 + H_2$  Maximum = 14 ft. (4.3 m)  $V_1 + H_1 + H_2 = 40$  ft. (12.2 m)

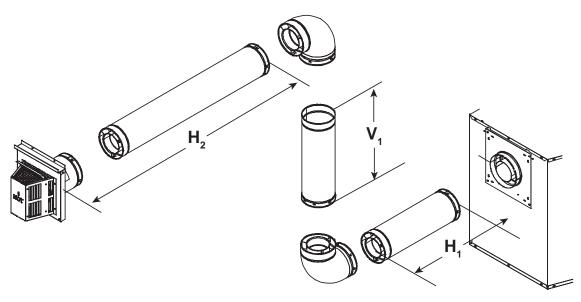


Figure 5.12

# 3. Rear Vent - Horizontal Termination - (continued)

INSTALLED

**HORIZONTALLY** 

# **Three Elbows**

Note: Use DVP Series components only.

H₁ Ma	H₁ Maximum		nimum	$H_2 + H_3$ $H_1 + H_2 + H_3$ Maxim		H <sub>3</sub> Maximum	
1-1/2 ft.	457 mm	Back to Back Elbows		1 ft.	305 mm	2-1/2 ft.	762 mm
3-1/2 ft.	1.1 m	1 ft.	305 mm	2 ft.	610 mm	5-1/2 ft.	1.7 m
5-1/2 ft.	1.7 m	2 ft.	610 mm	4 ft.	1.2 m	9-1/2 ft.	2.9 m
7-1/2 ft.	2.3 m	3 ft.	914 mm	6 ft.	1.8 m	13-1/2 ft.	4.1 m

 $H_1$  Maximum = 7-1/2 ft. (2.3 m)  $H_1 + H_2 + H_3$  Maximum =13-1/2 ft. (4.1 m)  $V_1 + H_1 + H_3 = 40 \text{ ft. } (12.2 \text{ m})$ 

V₁ Minimum

305 mm

610 mm

914 mm

H, Maximum

457 mm

1.1 m

1.7 m

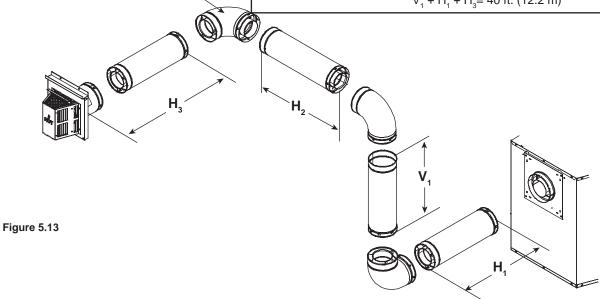
2.3 m

1-1/2 ft.

3-1/2 ft.

5-1/2 ft.

7-1/2 ft.



# 4. Rear Vent - Vertical Termination One Elbow

Note: Use DVP Series components only.

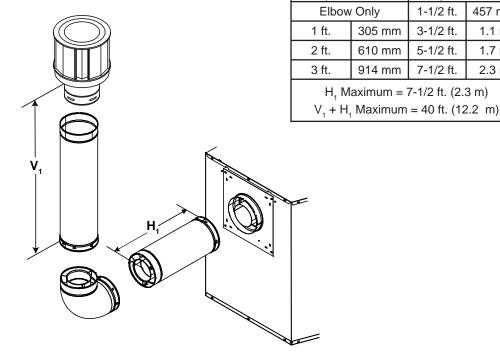


Figure 5.14

# 4. Rear Vent - Vertical Termination - (continued)

# **Two Elbows**

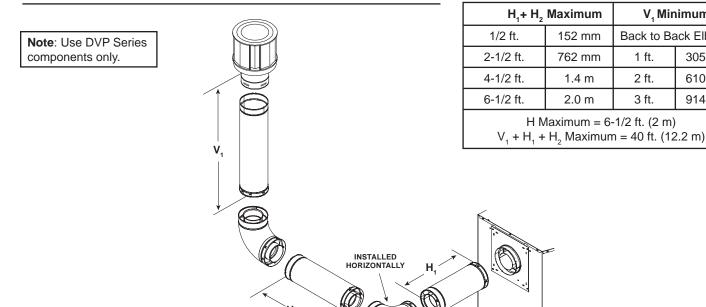
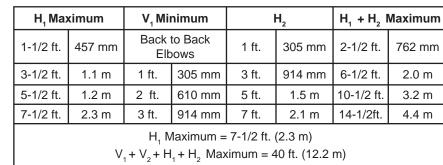


Figure 5.15

# **Three Elbows**

Note: Use DVP Series components only.



**V**<sub>4</sub> Minimum

Back to Back Elbows

305 mm

610 mm

914 mm

1 ft.

2 ft.

3 ft.

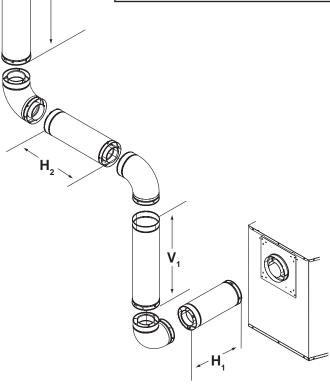


Figure 5.16

# **Vent Clearances and Framing**

# A. Pipe Clearances to Combustibles

# WARNING

Fire Risk.

Explosion Risk.

Maintain vent clearance to combustibles as specified.

· Do not pack air space with insulation or other materials.

Failure to keep insulation or other materials away from vent pipe may cause fire.

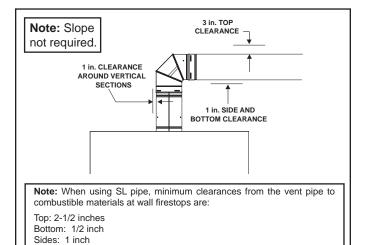


Figure 6.1 Pipe Clearances

Note: Heat shields MUST overlap by a minimum of 1-1/2 in. (38 mm). The heat shield is designed to be used on a wall 4 in. to 7-1/4 in. (102 mm to 184 mm) thick. If wall thickness is less than 4 in. (102 mm) the existing heat shields must be field trimmed. If wall thickness is greater than 7-1/4 in. (184 mm) a DVP-HSM-B will be required.

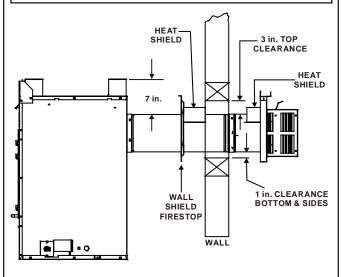
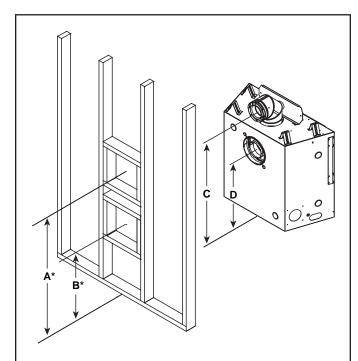


Figure 6.2 DVP Horizontal Venting Clearances to Combustible **Materials** 

# **B. Wall Penetration Framing**



		<b>A</b> *	В*	С	D
SL-750TRS-IPI-E	Inches	41	27-7/8	40	26-7/8
3L-7501R3-IFI-E	Millimeters	1041	708	1016	683
SL-550TRS-IPI-E	Inches	36-1/2	24-3/8	35-1/2	23-3/8
3L-3301R3-IFI-E	Millimeters	927	619	902	594
SL-350TRS-D	Inches	35-1/2	22-3/8	34-1/2	21-3/8
3L-3501R3-D	Millimeters	902	568	876	543

<sup>\*</sup> Shows center of vent framing hole for top or rear venting. The center of the hole is one (1) inch (25.4 mm) above the center of the horizontal vent pipe.

Figure 6.3 Exterior Wall Hole

#### **Combustible Wall Penetration**

Frame a hole in a combustible wall for an interior wall shield firestop, (Figure 6.2) whenever a wall is penetrated. Use same size framing materials as those used in the wall construction. The wall shield firestop maintains minimum clearances and prevents cold air infiltration.

#### **Non-Combustible Wall Penetration**

If the hole being penetrated is surrounded by noncombustible materials such as concrete, a hole with diameter one inch greater than the pipe is acceptable.

# C. Vertical Penetration Framing

# **A** WARNING



Fire Hazard

Keep loose materials or blown insulation from touching the vent pipe.

- National building codes recommend using attic shield to keep loose materials/ blown insulation from contacting vent.
- Hearth & Home Technologies requires the use of an attic shield.

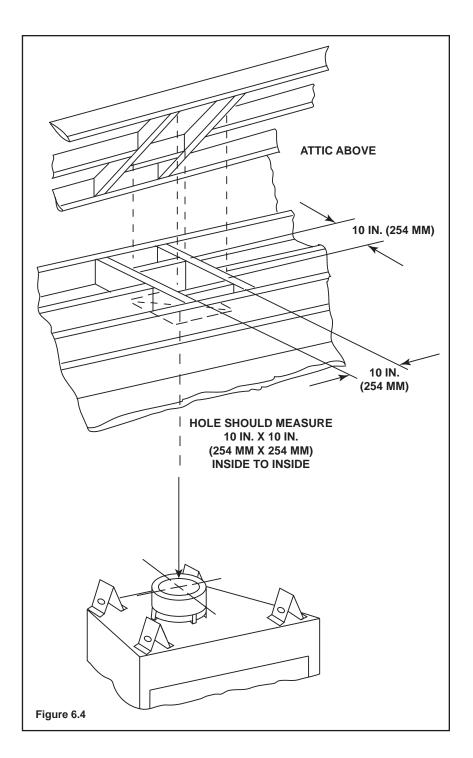
# **Installing the Ceiling Firestop**

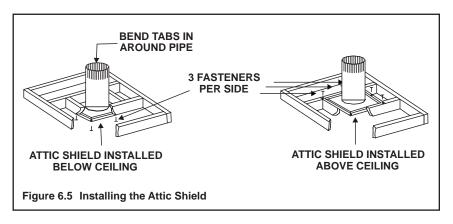
- Frame an opening 10 inches by 10 inches whenever the vent system penetrates a ceiling/floor (see Figure 6.4).
- Frame the area with the same sized lumber as used in ceiling/floor joist.
- When installing a top vent vertical termination appliance the hole should be directly above the appliance, unless the flue is offset.
- Do not pack insulation around the vent. Insulation must be kept away from the pipe.

# **Installing Attic Shield**

**Note:** An additional ceiling firestop is not required if attic shield is used.

- · Frame opening for attic shield.
- Attic shield may be installed above or below ceiling (see Figure 6.5).
- Secure with three fasteners on each side.
- Fold tabs at top of attic shield in toward vent pipe. Tabs must keep vent pipe centered within shield.
- Field construct additional shield height if insulation is deeper than height of attic shield.





# **A** WARNING



Fire Risk

Once appliance is setup for top or rear venting, it CANNOT be changed at a later time.

If vent cap and components previously removed are improperly reinstalled, a fire may result.

# A. Top Vent



# **CAUTION**

Sharp Edges

 Wear protective gloves and safety glasses during installation.





**Figure 7.1** For top vent, remove the two screws holding the top heat shield in place. For rear vent, see Section 7B.



# WARNING

Fire Risk

Do not remove heat shield.

Elevated header temperatures may cause a fire.



**Figure 7.2** Rotate the top heat shield to the vertical position as shown above. The heat shield must remain in the vertical position.

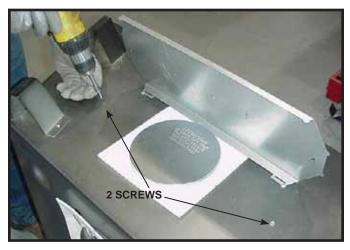


Figure 7.3 Replace the two screws as shown.

**Note**: Actual unit may look different than the fireplace shown in this section.



Figure 7.4 Remove the vent cap.



**Figure 7.5** Remove the insulation basket and white insulation from the center vent pipe.



Figure 7.6 Remove the insulation from the outer vent pipe.



**Figure 7.7** To attach the first section of vent pipe, make sure to use the fiberglass gasket to seal between the first vent component and the outer fireplace wrap. Use 2 self tapping screws to secure the gasket to the outer wrap.

**Note:** Once the vent cap has been removed, it cannot be reattached.

# **B.** Rear Vent



**Figure 7.8** Fold the tabs toward the center of the fire plug (90°) and remove the insulation gasket.



**Figure 7.9** Cut the metal retaining band and fold the sides out.



**Figure 7.10** Fold the center parts of the retaining band out and use to remove the vent cap.



**Figure 7.11** Discard the vent cap, remove and discard the insulation basket. Note: Once the vent cap has been removed it CANNOT be reattached.



**Figure 7.12** Attach the first vent section (it will snap into place). Slide the insulation gasket onto the vent section, up against the appliance and over the tabs. Use two self-tapping screws to secure gasket to outer wrap.

# C. Securing and Leveling the Appliance

# **A** WARNING



Fire Risk.

- Prevent contact with sagging, loose insulation.
- Do NOT install against combustible materials such as exposed insulation, plastic and insulation backer.

The diagram shows how to properly position, level, and secure the appliance (see Figure 7.13). Nailing tabs are provided to secure the appliance to the framing members.

- Venting refer to Vent Clearances and Framing (Section 6) for hole location.
- Place the appliance into position.
- Level the appliance from side to side and front to back.
- Shim the appliance as necessary. It is acceptable to use wood shims.
- Bend out nailing tabs on each side.
- · Keep nailing tabs flush with the framing.
- Secure the appliance to the framing by using nails or screws through the nailing tabs.

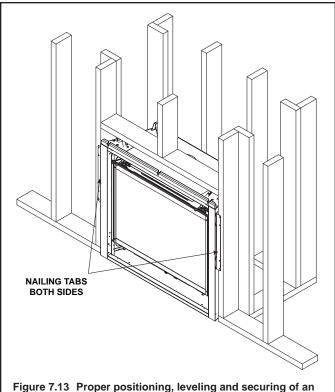
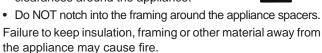


Figure 7.13 Proper positioning, leveling and securing of a appliance

# WARNING







# **Installing Vent Pipe**

# A. Assembly of Vent Sections (DVP Pipe)



# **WARNING**



Fire Risk

Exhaust Fumes Risk

Impaired Performance of Appliance

- Overlap pipe slip sections at least 1-1/2 inches.
- · Use pilot holes for screws.
- Screws must not exceed one inch long.
- Pipe may separate if not properly joined.

# Attaching Vent to the Firebox Assembly

To attach the first pipe section to the collars, slide the male end of the inner vent of the pipe section over the inner collar on the firebox assembly. At the same time, slide the outer flue over the outer collar on the appliance. Push the pipe section into the appliance collar until all the lances (see Figure 8.1) have snapped in place. Tug slightly on the section to confirm it has completely locked into place.

# Commercial, Multi-family (Multi-level exceeding two stories), & High-Rise Applications

For Installation into Commercial, multi-family (multi-level exceeding two stories) or high-rise applications: All pipe joints must be sealed with high temperature silicone, including the slip section that connects directly to the horizontal termination cap.

- · Apply a bead of silicone sealant inside the female outer pipe joint prior to joining sections. See Figure 8.1
- Only outer pipes are sealed. Do not seal the inner flue. All unit collar, pipe, slip section, elbow and cap outer flues shall be sealed in this manner, unless otherwise stated.

Note: The end of the pipe sections with the lances/tabs on it will face toward the appliance.



# WARNING

Fire Risk **Explosion Risk** 



If slip section seals are broken during the removal of the termination cap, gas will leak and a fire or explosion may occur.

Do not break silicone seals on slip sections.

## Assembling Pipe Sections

Insert the inner flue of section A into the flared inner flue of section B.

Start the outer flue of section A over the outer flue of section B (see Figure 8.2). **Note:** The end of the pipe sections with the lances/tabs on it will face towards the appliance. Once both inner and outer flues are started, press section A onto section B firmly until all lances have snapped into place. Check to make sure they have snapped together (see Figure 8.3) and the seams are not aligned (see Figure 8.4). Tug slightly on section A to confirm it has completely locked into place. It is acceptable to use screws no longer than 1 inch to hold outer pipe sections together. If predrilling holes, do NOT penetrate inner pipe.

For 90° and 45° elbows that are changing the vent direction from horizontal to vertical, one screw minimum should be put in the outer flue at the horizontal elbow joint to prevent the elbow from rotating. Use screws no longer than 1 inch. If predrilling screw holes, do NOT penetrate inner pipe.

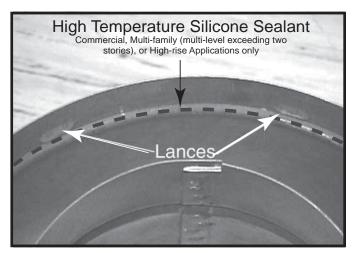


Figure 8.1 Lances

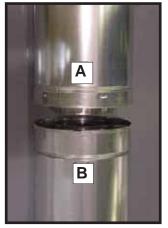
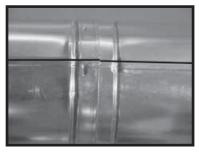


Figure 8.2

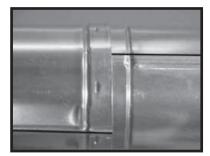


Figure 8.3

**Note:** Make sure that the seams are not aligned to prevent unintentional disconnection.



**INCORRECT** 



CORRECT

Figure 8.4 Seams

## Assembling Minimum Installations (MI) Sections

MI sections are non-unitized so that they can be cut to a certain length. Cut these sections to length from the non-expanded end (see Figure 8.5).

They can then be attached by first connecting the expanded end of the MI inner flue with the inner pipe from the adjacent pipe section and securing with three screws. The expanded portion of the MI inner flue must overlap completely with the unexpanded end of the adjacent pipe section.

The outer flue can then be inserted into the adjacent outer flue expanded end and attached to the next pipe section with three screws. The other end of the MI pipe section can then be attached by fitting another pipe section to it and snapping it together, as normal.

**Note:** When installing a vent system with an HRC termination cap, all pipe system joints shall be sealed using a high-temperature silicone sealant.

- Apply a bead of silicone sealant inside the female outer pipe joint prior to joining sections.
- Only outer pipes are sealed, sealing the inner flue is not required. All unit collar, pipe, slip section, elbow and cap outer flues shall be sealed in this manner.

# **Assembling DVP-12A Slip Sections**

The outer flue of the slip section should slide over the outer flue of the pipe section and into (inner flue) the last pipe section (see Figure 8.6).

Slide together to the desired length, making sure that a 1-1/2 inch outer flue overlap is maintained between the pipe section and slip section.

The pipe and slip section need to be secured by driving two screws through the overlapping portions of the outer flues using the pilot holes (see Figure 8.7).

This will secure the slip section to the desired length and prevent it from separating. The slip section can then be attached to the next pipe section.

If the slip section is too long, the inner and outer flues of the slip section can be cut to the desired length.

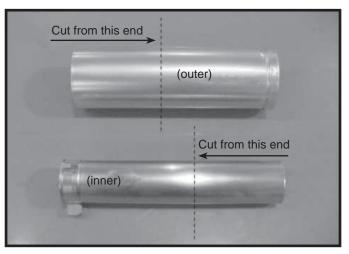


Figure 8.5

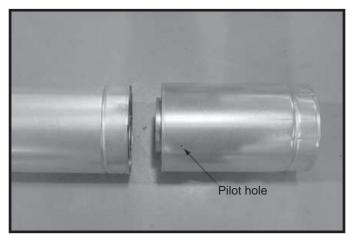


Figure 8.6 Slip Section Pilot Holes

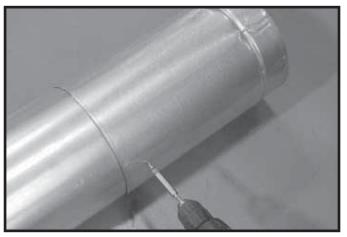


Figure 8.7 Screws into Slip Section

# **Securing the Vent Sections**

#### **Vertical Sections**

Vertical sections of pipe must be supported every 8 feet after the 25 foot maximum unsupported rise. The vent support or plumber's strap (spaced 120° apart) may be used to do this (see Figure 8.8).

#### **Horizontal Sections**

Horizontal sections of vent must be supported every 5 feet with a vent support or plumber's strap.



To disassemble any two pieces of pipe, rotate either section (see Figure 8.10), so that the seams on both pipe sections are aligned (see Figure 8.11). They can then be carefully pulled apart.



# **A** WARNING



Fire Risk. Explosion Risk. Combustion Fume Risk.

Use vent run supports per installation instructions.

Connect vent sections per installation instructions.

- Maintain all clearances to combustibles.
- Do NOT allow vent to sag below connection point to appliance.

Improper support may allow vent to sag or separate.

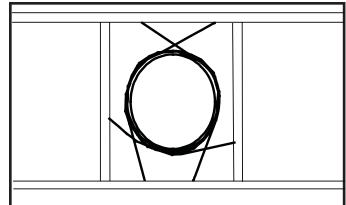


Figure 8.8 Securing Vertical Pipe Sections

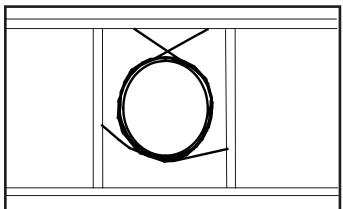


Figure 8.9 Securing Horizontal Pipe Sections

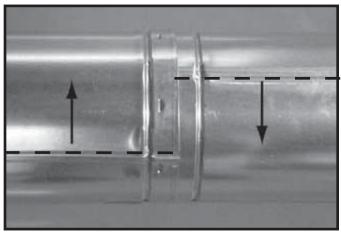


Figure 8.10 Rotate Seams for Disassembly

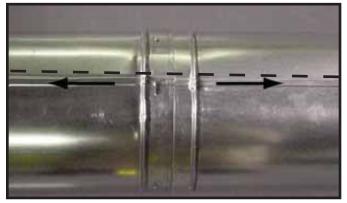


Figure 8.11 Align and Disassemble Vent Sections

# C. Installing Heat Shield and Horizontal Termination Cap (DVP Pipe)

# **▲** WARNING



Fire Hazard

Impaired performance of appliance

- Telescoping flue section of termination cap MUST be used when connecting pipe section to termination cap.
- Maintain a 1-1/2 inch minimum overlap on telescoping flue section of termination cap.

# WARNING Fire Risk

Exhaust Fumes Risk

Impaired Performance of Appliance



- Overlap pipe slip sections at least 1-1/2 inches.
- · Use pilot holes for screws.
- Screws must not exceed 1 inch long.
- Pipe may separate if not properly joined.

# **Heat Shield Requirements for Horizontal Termination**

For all horizontally vented appliances, a heat shield MUST be placed one inch above the top of the vent between the wall shield firestop and the base of the termination cap.

There are two sections of the heat shield. One section is factory-attached to the wall shield firestop. The other section is factory-attached to the cap. See Figure 8.12.

If the wall thickness does not allow the required 1-1/2 inch (38mm) heat shield overlap when installed, an extended heat shield (DVP-HSM-B) must be used.

**Important Notice:** Heat shields may <u>not</u> be field constructed.

The extended heat shield (DVP-HSM-B) may need to be cut to length. You will attach the cut heat shield to the existing cap heat shield or wall shield firestop heat shield (refer to Figure 8.12) using the supplied screws. You MUST maintain a 1-1/2 in. (38 mm) overlap of the extended heat shield and the existing shields (both ends of the heat shield). The small leg on the extended heat shield should rest on the top of the vent (pipe section) to properly space it from the pipe section.

## **Installing the Horizontal Termination Cap**

Vent termination must not be recessed in the wall. Siding may be brought to the edge of the cap base.

Flash and seal as appropriate for siding material at outside edges of cap.

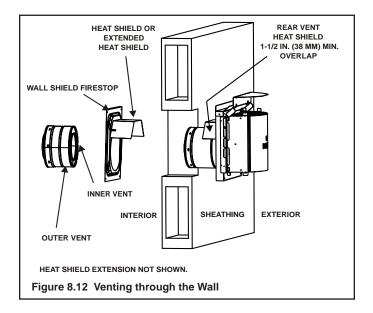
When installing a horizontal termination cap, follow the cap location guidelines as prescribed by current ANSI Z223.1 and CAN/CGA-B149 installation codes.

# WARNING



Burn Risk

Local codes may require installation of a cap shield to prevent anything or anyone from touching the hot cap.



Note: Where required, an exterior wall flashing is available. When penetrating a brick wall, a brick extension kit is available for framing the brick.

# D. Assembly of Vent Sections (SL pipe)



# **A** WARNING

Fire Risk
Exhaust Fumes Risk
Impaired Performance of Appliance

- · Ensure vent components are locked together correctly.
- Pipe may separate if not properly joined.

# **Attach the First Vent Component to Starting Collars**

To attach the first vent component to the starting collars of the appliance:

- Lock the vent components into place by sliding the concentric pipe sections with four (4) equally spaced interior beads into the appliance collar or previously installed component end with four (4) equally spaced indented sections.
- When the internal beads of each outer pipe line up, rotate the pipe section clockwise about one-quarter (1/4) turn (see Figure 8.13). The vent pipe is now locked together.
- Slide the ceramic fiber pad over the first vent section and place it flush to the appliance. This will prevent cold air infiltration. High temp caulk may be used to hold the part in place. Continue to add vent components.

# **Continue Adding Vent Components**

- Continue adding vent components, locking each succeeding component into place.
- Ensure that each succeeding vent component is securely fitted and locked into the preceding component.
- 90° elbows may be installed and rotated to any point around the preceding component's vertical axis. If an elbow does not end up in a locked position with the preceding component, attach with a minimum of two (2) sheet metal screws.

# Commercial, Multi-family (Multi-level exceeding two stories), & High-Rise Applications

For Installation into Commercial, multi-family (multi-level exceeding two stories) or high-rise applications: All pipe joints must be sealed with high temperature silicone, including the slip section that connects directly to the horizontal termination cap.

- Apply a bead of silicone sealant inside the female outer pipe joint prior to joining sections. See Figure 8.1
- Only outer pipes are sealed. Do not seal the inner flue.
   All unit collar, pipe, slip section, elbow and cap outer flues shall be sealed in this manner, unless otherwise stated.

**Note:** The end of the pipe sections with the lances/tabs on it will face toward the appliance.

# \*

# **A WARNING**

Fire Risk

Explosion Risk

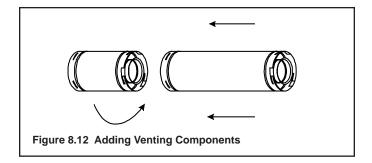


If slip section seals are broken during the removal of the termination cap, gas will leak and a fire or explosion may occur.

Do not break silicone seals on slip sections.

**Note:** When installing a vent system with an HRC termination cap, all pipe system joints shall be sealed using a high-temperature silicone sealant.

- Apply a bead of silicone sealant inside the female outer pipe joint prior to joining sections.
- Only outer pipes are sealed, sealing the inner flue is not required. All unit collar, pipe, slip section, elbow and cap outer flues shall be sealed in this manner.



# **Install Support Brackets**

For Horizontal Runs - The vent system must be supported every five (5) feet of horizontal run by a horizontal pipe support.

To install support brackets for horizontal runs:

- Place the pipe supports around the vent pipe.
- Nail the pipe supports to the framing members. For Vertical Runs The vent system must be supported every eight (8) feet (2.4 m) above the appliance flue outlet by wall brackets. To install support brackets for vertical runs:
- Attach wall brackets to the vent pipe and secure the wall bracket to the framing members with nails or screws.



# WARNING

Fire Risk. Explosion Risk.

Combustion Fume Risk.

Use vent run supports per installation instructions.

Connect vent sections per installation instructions.

- · Maintain all clearances to combustibles.
- Do NOT allow vent to sag below connection point to appliance.
- Maintain specified slope (if required).

Improper support may allow vent to sag or separate.

# E. Installing Wall Shield Firestops and Horizontal Termination Cap (SL Pipe)



# WARNING

Fire Risk Exhaust Fumes Risk Impaired Performance of Appliance

- Ensure vent components are locked together correctly.
- Pipe may separate if not properly joined.

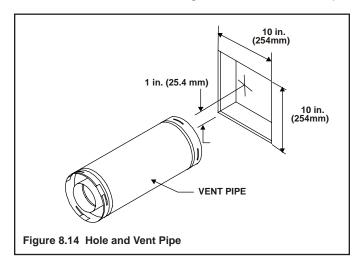
For Horizontal Runs - Wall shield firestops are REQUIRED on both sides of a combustible wall through which the vent passes.

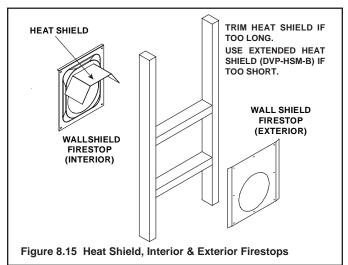
# NOTE: Model SLK-01TRD does not need an exterior wall shield firestop on an exterior combustible wall.

To install wall shield firestops for horizontal runs that pass through either interior or exterior walls:

Cut a 10 in. x 10 in. (254mm x 254mm) hole for SL-Dseries pipe. The center of the framing hole is one (1) inch (25.4mm) above the center of the horizontal vent pipe.

- · Position the wall shield firestops on both sides of the hole previously cut and secure the wall shield firestops with nails or screws.
- The heat shields of the wall shield firestops MUST BE placed towards the top of the hole.
- Continue the vent run through the wall shield firestops.

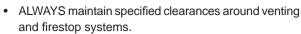






# WARNING

Fire Risk. Explosion Risk. Do NOT pack insulation or other combustibles between firestops.



Install firestops as specified.

Failure to keep insulation or other material away from vent pipe may cause fire.

# **Installing the Horizontal Termination Cap**

Vent termination must not be recessed in the wall. Siding may be brought to the edge of the cap base.

Flash and seal as appropriate for siding material at out side edges of cap.

When installing a horizontal termination cap, follow the cap location guidelines as prescribed by current ANSI Z223.1 and CAN/CGA-B149 installation codes.



# WARNING



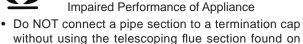
Burn Risk

Local codes may require installation of a cap shield to prevent anything or anyone from touching the hot cap.



# WARNING

Fire Risk Exhaust Fumes Risk



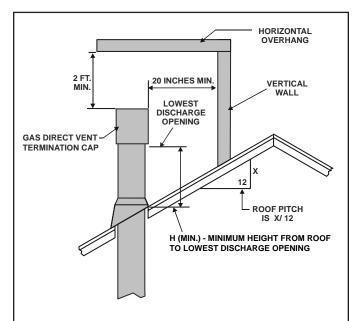
the termination cap. Failure to use telescoping flue section may cause a fire or exposure to exhaust fumes. Fireplace may not operate properly.

**NOTE:** Where required, an exterior wall flashing is available. When penetrating a brick wall, a brick extension kit is available for framing the brick.

# F. Installing Roof Flashing and Vertical Termination Cap

To install roof flashing see Figure 8.18.

For installation of vertical termination cap see minimum vent heights for various pitched roofs (see Figure 8.16).



Roof Pitch	H (Min.) Ft.
Flat to 6/12	1.0*
Over 6/12 to 7/12	1.25*
Over 7/12 to 8/12	1.5*
Over 8/12 to 9/12	2.0*
Over 9/12 to 10/12	2.5
Over 10/12 to 11/12	3.25
Over 11/12 to 12/12	4.0
Over 12/12 to 14/12	5.0
Over 14/12 to 16/12	6.0
Over 16/12 to 18/12	7.0
Over 18/12 to 20/12	7.5
Over 20/12 to 21/12	8.0

Figure 8.16 Minimum height from roof to lowest discharge opening

\* 3 foot minimum in snow regions

# **A** WARNING

Fire Risk.

Explosion Risk.

Inspect external vent cap regularly.

- Ensure no debris blocks cap.
- Combustible materials blocking cap may ignite.
- Restricted air flow affects burner operation.

Caulk the gap between the roof flashing and the outside diameter of the pipe. Also caulk the perimeter of flashing that contacts roof surface as shown in Figure 8.18.

To attach the vertical termination cap, slide the inner collar of the cap into the inner flue of the pipe section and place the outer collar of the cap over the outer flue of the pipe section.

Secure with three screws into the outer flue. Secure the cap by driving the three self-tapping screws (supplied) through the pilot holes in the outer collar of the cap into the outer flue of the pipe (see Figure 8.17).



Figure 8.17



Figure 8.18

### **Assembling and Installing Storm Collar**



Connect both halves of the storm collar with two screws (see Figure 8.19).

Wrap the storm collar around the exposed pipe section and align brackets. Insert a bolt (provided) through the brackets and tighten nut to complete storm collar assembly (see Figure 8.20).

Slide the assembled storm collar down the pipe section until it rests on the roof flashing.

Caulk around the top of the storm collar (see Figure 8.16).

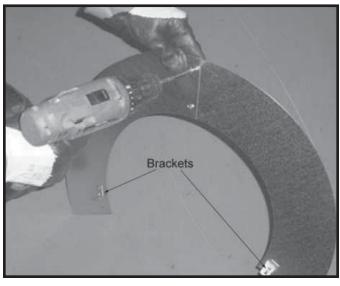


Figure 8.19 Assembling the Storm Collar



Figure 8.20 Assembling the Storm Collar Around the Pipe

# **9 G**

### **Gas Information**

#### A. Fuel Conversions

Before making gas connections ensure that appliance being installed is compatible with the available gas type.

Any natural or propane gas conversions necessary to meet the appliance and locality needs must be made by a qualified technician using Hearth & Home Technologies specified and approved parts.

### **B.** Gas Pressures

Proper input pressures are required for optimum appliance performance. Gas line sizing requirements need to be made following NFPA51.

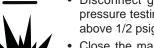
### **A** WARNING



Fire Risk.

Explosion Hazard.

High pressure will damage valve.



- Disconnect gas supply piping BEFORE pressure testing gas line at test pressures above 1/2 psig.
- Close the manual shutoff valve BEFORE pressure testing gas line at test pressures equal to or less than 1/2 psig.

### **A** WARNING

Verify inlet pressures.

- High pressure may cause overfire condition.
- Low pressure may cause explosion.



 Verify minimum pressures when other household gas appliances are operating.

Install regulator upstream of valve if line pressure is greater than 1/2 psig.

Pressure requirements for appliance are shown in the table below. Minimum pressures must be met when other household gas appliances are operating.

Pressure	Natural Gas	Propane	
Minimum inlet pressure	5.0 inches	11.0 inches	
Willimiditi lillet pressure	W.C.	W.C.	
Maximum inlet gas pressure	14.0 inches	14.0 inches	
waxiinum iniet gas pressure	W.C.	W.C.	
Manifold pressure	3.5 inches	10.0 inches	
Marillolu pressure	W.C.	W.C.	

### C. Gas Connection

**Note:** Have the gas supply line installed in accordance with local building codes, if any. If not, follow ANSI 223.1. Installation should be done by a qualified installer approved and/or licensed as required by the locality. (In the Commonwealth of Massachusetts installation must be performed by a licensed plumber or gas fitter).

**Note:** A listed (and Commonwealth of Massachusetts approved) 1/2 inch (13 mm) T-handle manual shut-off valve and flexible gas connector are connected to the 1/2 inch (13 mm) control valve inlet.

 If substituting for these components, please consult local codes for compliance.

Refer to **Reference Section 16** for location of gas line access in appliance.

Note: Gas line may be run from either side of the appliance provided the hole in the outer wrap does NOT exceed 2-1/2 inches in diameter and does not penetrate the firebox.



### **WARNING**

Gas Leak Risk

 Support control when attaching pipe to prevent bending gas line.

**NOTE:** The gap between supply piping and gas access hole may be caulked with high temperature caulk or stuffed with non-combustible, unfaced insulation to prevent cold air infiltration.

- Ensure that gas line does not come in contact with outer wrap of appliance. Follow local codes.
- Incoming gas line should be piped into the valve compartment and connected to the 1/2 inch connection on the manual shutoff valve.



### WARNING

Fire or Explosion Hazard

- Gas buildup during line purge may ignite.
- Purge should be performed by qualified technician.
- Ensure adequate ventilation.
  - Ensure there are no ignition sources such as sparks or open flames.
- A small amount of air will be in the gas supply lines. When first lighting appliance it will take a short time for air to purge from lines. When purging is complete the appliance will light and operate normally.

### **A** WARNING



CHECK FOR GAS LEAKS

**Explosion Risk** 

Fire Risk

Asphyxiation Risk

Check all fittings and connections.

- Do not use open flame.



After the gas line installation is complete, all connections must be tightened and checked for leaks with a commercially-available. non-corrosive leak check solution. Be sure to rinse off all leak check solution following testina.

Fittings and connections may have loosened during shipping and handling.



### WARNING

Fire hazard.

Do NOT change the valve settings.

- This valve has been preset at the factory.
- Changing valve settings may result in fire hazard or bodily injury.

#### HIGH ALTITUDE INSTALLATIONS

U.L. Listed gas appliances are tested and approved without requiring changes for elevations from 0 to 2000 feet in the U.S.A. and Canada.

When installing this appliance at an elevation above 2000 feet, it may be necessary to decrease the input rating by changing the existing burner orifice to a smaller size. Input rate should be reduced by 4% for each 1000 feet above a 2000 foot elevation in the U.S.A., or 10% for elevations between 2000 and 4500 feet in Canada. If the heating value of the gas has been reduced, these rules do not apply. To identify the proper orifice size, check with the local gas utility.

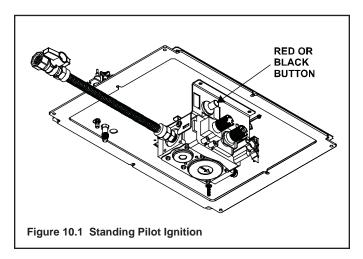
If installing this appliance at an elevation above 4500 feet (in Canada), check with local authorities.

# **10** Electrical Information

### A. Recommendation for Wire

This appliance requires 110-120 VAC be wired to the junction box either for use of optional accessories (standing pilot ignition) or for proper operation of the appliance (Intellifire ignition). Refer to Figure 10.1 to determine if the appliance uses an Intellifire ignition system or Standing Pilot ignition system.

Open the control access panel to view wiring system and gas valve. If this appliance has a red or black ignitor button (as noted in Figure 10.1) this appliance has a Standing Pilot ignition system. If there is no red or black ignitor button, this appliance has an Intellifire ignition system.



### B. Connecting to the Appliance



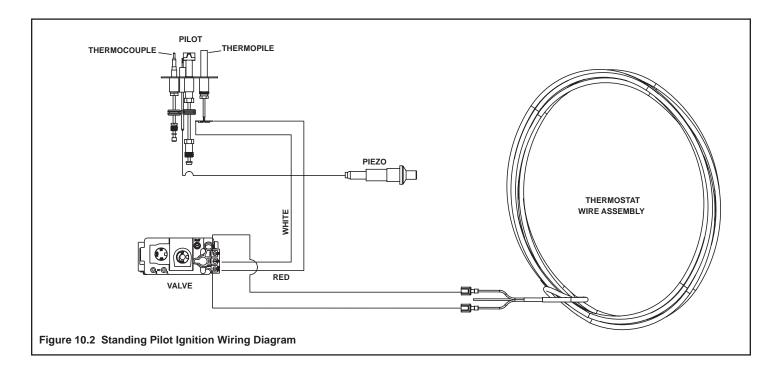
### **A** WARNING

Wire 110V to electrical junction box. Do NOT wire 110V to valve. Do NOT wire 110V to wall switch.



- Incorrect wiring will damage millivolt valves.
- Incorrect wiring will override IPI safety lockout and may cause explosion.
- This appliance may be used with a wall switch, wall mounted thermostat and/or a remote control.
- If using thermostat use one compatible with a millivolt gas valve system.
- Follow parameters for locating thermostat (see individual thermostat instructions) to ensure proper operation of appliance.
- Use low resistance thermostat wire for wiring from ignition system to the wall switch and thermostat.
- Keep wire lengths short as possible by removing any excess wire length.
- Low voltage and 110 VAC voltage cannot be shared within the same wall box.

Note: This appliance must be electrically wired and grounded in accordance with local codes or, in the absence of local codes, with National Electric Code ANSI/NFPA 70-latest edition or the Canadian Electric Code, CSA C221.1.



### C. Intellifire Ignition System Wiring

This appliance requires a 110 VAC supply to the appliance junction box for operation. A wiring diagram is shown in Figure 10.4 and Figure 10.5.

This appliance is equipped with an Intellifire control valve which operates on a 3 volt system.

This appliance is supplied with a battery pack and a 3 volt AC transformer, which requires the installation of the supplied junction box. It is highly recommended that the junction box be installed at this time to avoid reconstruction.

The battery pack requires two D cell batteries (not included).

Batteries cannot be placed in the battery pack while using the 3 volt AC transformer. The transformer must be unplugged if the battery pack is used or battery life will be reduced.

### **CAUTION**

Battery polarity must be correct or module damage will occur.

### **CAUTION**

Label all wires prior to disconnection when servicing controls. Wiring errors can cause improper and dangerous operation. Verify proper operation after servicing.

### **CAUTION**

Do not wire 110VAC directly to ignition module. Permanent damage to module will occur. Connect ignition module to 3 VAC transformer as instructed.

### D. Standing Pilot Ignition System Wiring

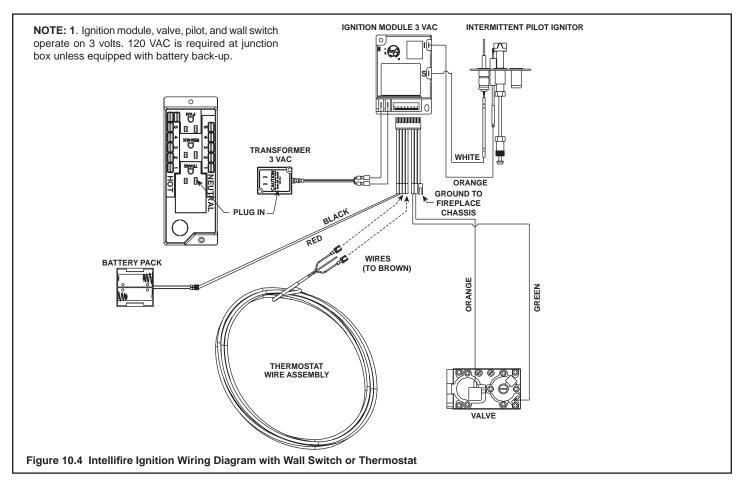
- This standing pilot ignition system wiring does not require a 110 VAC supply to operate.
- It is recommended that a 110 VAC junction box be installed for use with a fan or remote control. (See Figure 10.6 for junction box wiring).

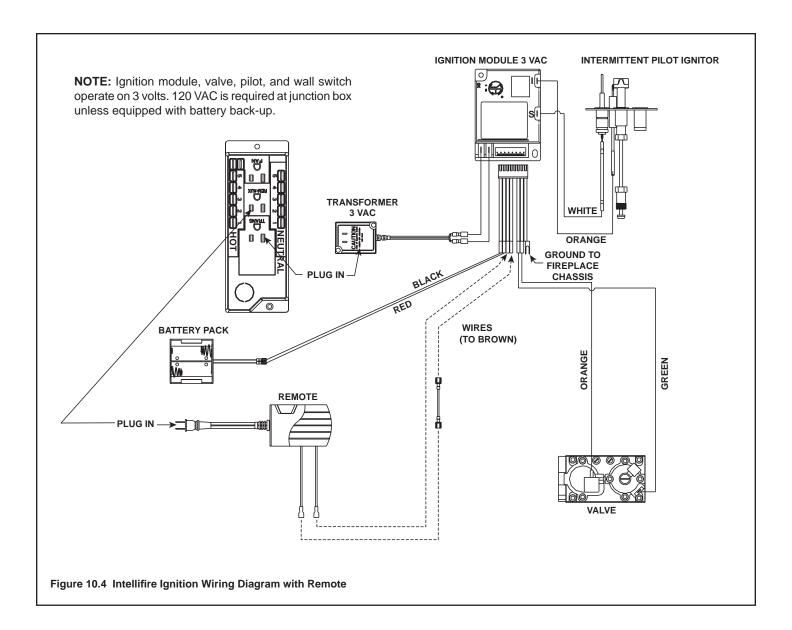


### **A** WARNING

Shock hazard.

- Replace damaged wire with type 105° C rated wire.
- · Wire must have high temperature insulation.





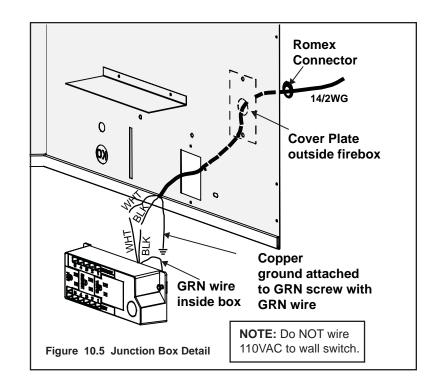
### E. Junction Box Installation

If the box is being wired from the **OUTSIDE** of the appliance:

- Remove the cover plate located on the outer shell - right side (see Figure 10.5).
- Install the supplied Romex<sup>™</sup> connector in the cover plate.
- Feed the necessary length of wire through the connector.
- Make all necessary wire connections and reattach the cover plate to the outer shell.

If the box is being wired from the **INSIDE** of the appliance:

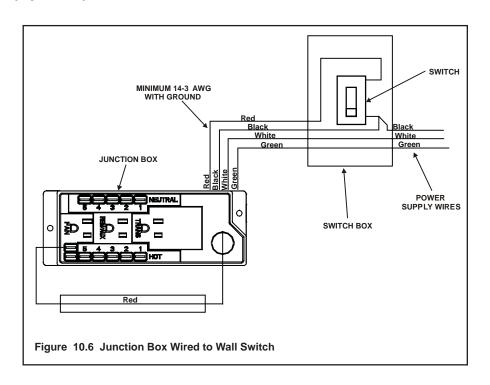
- Remove the screw attaching the junction box/ receptacle to the outer shell, rotate the junction box inward to disengage it from the outer shell (see Figure 10.5).
- Pull the electrical wires from outside the appliance through this opening into the valve compartment.
- Feed the necessary length of wire through the connector.
- Make all necessary wire connections to the junction box/receptacle and reassemble the junction box/receptacle to the outer shell.



### F. Wall Switch Installation for Fan (Optional)

If the box is being wired to a wall mounted switch for use with a fan (See Figure 10.6):

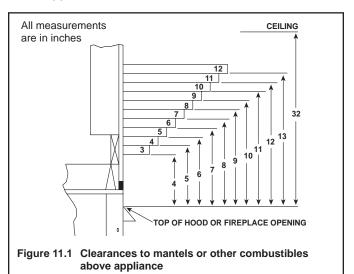
- The power supply for the appliance must be brought into a switch box.
- The power can then be supplied from the switch box to the appliance using a minimum of 14-3 with ground wire.
- At the switch box connect the black (hot) wire and red (switch leg) wire to the wall switch as shown.
- At the appliance connect the black (hot), white (neutral) and green (ground) wires to the junction box as shown.
- Add a 1/4 inch insulated female connector to the red (switch leg) wire, route
  it through the knockout in the face of
  the junction box, and connect to the top
  fan switch connector (1/4 inch male) as
  shown.

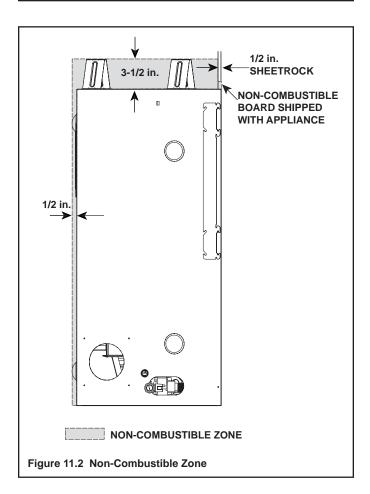


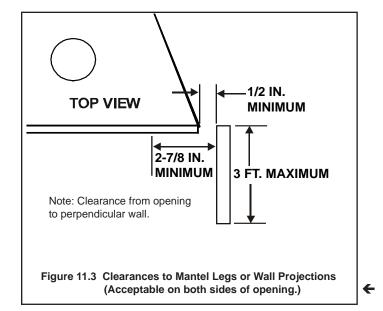
# Finishing

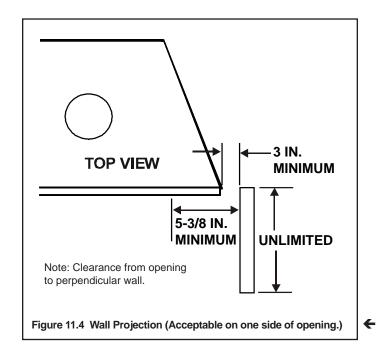
### A. Mantel Projections

Figure 11.1 shows the minimum vertical and corresponding maximum horizontal dimensions of appliance mantels or other combustible projections above the top front edge of the appliance.









### **B. Facing Material**



### **A** WARNING

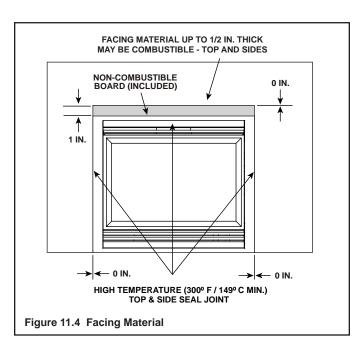
Fire Risk

Do NOT obstruct air inlet or outlet grilles. Do NOT modify grilles.

 Modifying or covering grilles could cause temperature rise and fire hazard.

Finishing materials must not interfere with:

- · Air flow through grilles or louvers.
- Operation of louvers or doors.
- · Access for service.



### **A** WARNING



Risk of Fire

- Non-combustible clearances MUST be maintained.
- Sheetrock, wood or other combustibles must NOT be used as sheathing or facing in the non-combustible zone.



- See **Section 11** for proper clearances.
- See Section 1 for combustible/noncombustible definitions.

**Note:** There are 3 metal tabs holding the non-combustible board in place for shipping. These tabs are to be cut off or bent back before finishing around the appliance front.



### **A** WARNING

Fire Risk.

Finish all edges and fronts to clearances and specifications listed in manual.

- Black metal appliance front may be covered with noncombustible material only.
- Do NOT overlap combustible materials onto appliance front.
- Install combustible materials only up to specified clearances on top, front and side.
- Seal joints between the finished wall and appliance top and sides using only a 300° F minimum sealant.

### C. Splatter Guard

The splatter guard is a piece of corrugated material used to protect the appliance during the installation process before finishing work on the whole hearth is complete. Splatter guards may be factory installed or accompany the door of the unit, depending on the fireplace model. Splatter guards must be removed before appliance is fired.



### **A** WARNING

Risk of Fire

- Splatter guard must be removed before lighting appliance.
- Before splatter guard is installed:
   Close ball valve to prevent accidental lighting.

Step 1. Turn off gas to valve. Red gas shutoff knob is located on ball valve. Disconnect the 3 volt transformer from the junction box. See Figure 11.5.



Figure 11.5

#### To install the Splatter Guard:

Step 2. Crease flap on top side of splatter guard using the scored line as the guide. See Figure 11.6.



Figure 11.6

Step 3. Crease flaps on left and right sides of splatter guard using the scored line as the guide. See Figure 11.7.



Figure 11.7

Step 4. Center the splatter guard in front of the unit as shown in Figure 11.8. Place the splatter guard in the unit by guiding the top flap into proper position and then continuing to guide the tabs on the side flaps into the top slot on the left and right sides of the appliance. The top slot is indicated in Figure 11.9 Take care not to bend or break off the tabs.



Figure 11.8

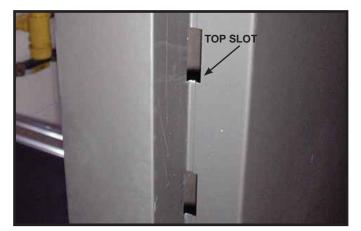


Figure 11.9

Step 5. Fold bottom flap along score line as indicated in Figure 11.10 and tuck into valve access area of appliance. Splatter guard should fit securely on front of unit.



**Figure 11.10** 

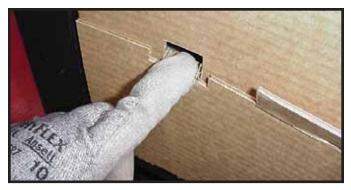


**Figure 11.11** 

Step 6. To open lower access panel of splatter guard, place one hand above score line and place two fingers from other hand in the round holes on the front of the splatter guard. See Figure 11.11 Pull out and fold up the panel as shown in Figure 11.12. Disengage the tabs on left and right bottom of splatter guard and fit them into the square holes. The tabs are now inside the front of the splatter guard; carefully bend them down See Figure 11.13.



**Figure 11.12** 



**Figure 11.13** 

Once plumbing and wiring are complete on the fireplace, the lower access panel may be closed until the time that the splatter guard must be removed for firing the appliance.



**Figure 11.14** 

### To Close the Lower Access Panel:

Carefully disengage the tabs from the square holes and bend the access panel to its original position. Bend the center bottom flap and insert it into the bottom of the appliance.



Figure 11.15

#### To Remove the Splatter Guard:

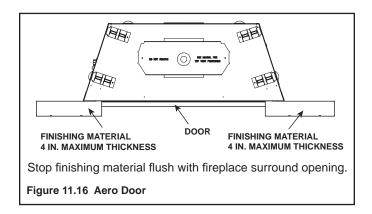
Carefully grab splatter guard on or near the vertical center on the left and right sides. Pull outward gently, but firmly, taking care not to tear or remove the inserted tabs.

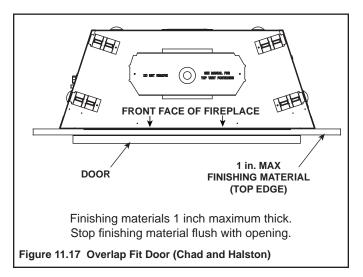
### D. Doors

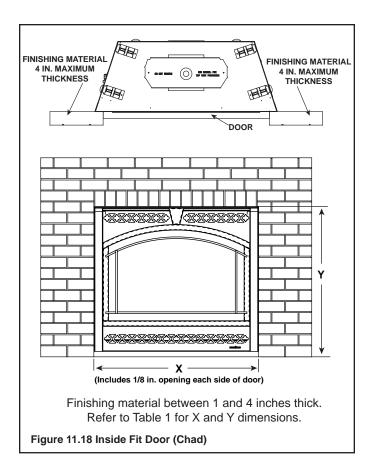
It's very important to know what kind of a door and what kind of finishing material is going to be used on the fireplace. The table below shows the door models and the finishing material thickness allowed. For an inside fit there is an available template to assist with sizing the finishing material.

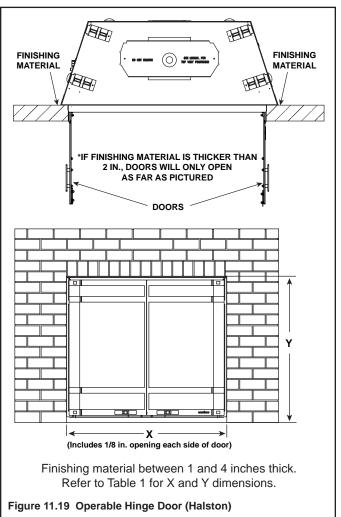
UNITS AND TEMPLATE PART #		SL-350TRS-D (350-Template) SL-550TRS-IPI-E (550-Template) SL-750TRS-IPI-E (750-Template)			,
DOOR	FIT	FINISH MATERIAL THICKNESS	SEE FIGURE	х	Υ
Aero-28	Inside	4 inches Max.	11.16	N/A	N/A
Aero-32	Inside	4 inches Max.	11.16	N/A	N/A
Aero-36	Inside	4 inches Max.	11.16	N/A	N/A
Chad-28E	Overlap	1 inch Max.	11.17	N/A	N/A
Chad-28E	Inside	1-4 inches	11.18	29-3/8 in.	28-3/8 in.
Chad-32E	Overlap	1 inch Max.	11.17	N/A	N/A
Chad-32E	Inside	1-4 inches	11.18	32-3/8 in.	30-3/8 in.
Chad-36E	Overlap	1 inch Max.	11.17	N/A	N/A
Chad-36E	Inside	1-4 inches	11.18	37-1/4 in.	34 in.
Halston-28E	Overlap	1 inch Max.	11.17	N/A	N/A
Halston-28E	Inside	1-4 inches	11.19	29-3/8 in.	28-3/8 in.
Halston-32E	Overlap	1 inch Max.	11.17	N/A	N/A
Halston-32E	Inside	1-4 inches	11.19	32-3/8 in.	30-3/8 in.
Halston-36E	Overlap	1 inch Max.	11.17	N/A	N/A
Halston-36E	Inside	1-4 inches	11.19	37-1/4 in.	34 in.

Table 1. Finishing Clearances for Aero, Chad and Halston Fronts









### A. Remove Shipping Materials

Remove shipping materials from inside or underneath the firebox.

### B. Clean the Appliance

Clean/vacuum any sawdust that may have accumulated inside the firebox or underneath in the control cavity.

### C. Accessories

Install only approved accessories per instructions included with accessories. See your dealer or visit www.heatnglo. com for appropriate accessories.



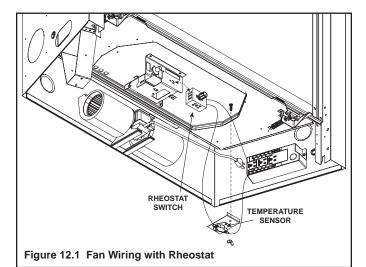
### **A WARNING**

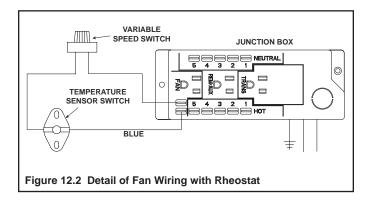
Shock or fire risk.

Use ONLY optional accessories approved for this appliance.



- Using non-listed accessories voids warranty.
- · Using non-listed accessories may result in a safety hazard.
- Only Hearth & Home Technologies approved accessories may be used safely.





### D. Lava Rock, Mineral Wool/Ember Placement Placing the Lava Rock (SL-350TRS-D only)

See Section 12F for Lava Rock placement instructions.

### **A WARNING**



Explosion Risk.

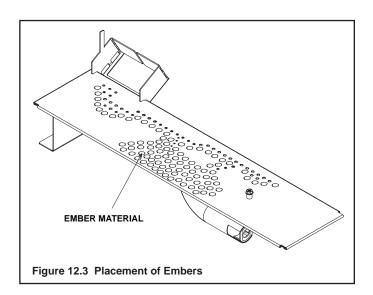
- Follow ember placement instructions in manual.
- Do NOT place embers directly over burner ports.
- Replace ember material annually.

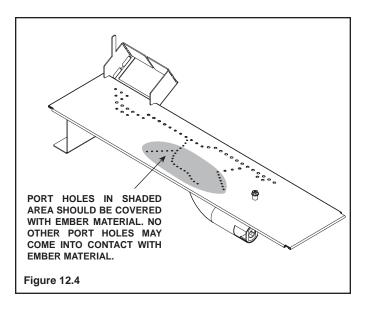
Improperly placed embers interferes with proper burner operation.

### Placing the Ember Material

Ember material is shipped with this gas appliance. To place the ember material:

- Embers CANNOT be placed directly over ports. See Figure 12.4 for the only exception to this guideline. Care should be taken not to cover the lighting trail of ports (from back to front).
- When placing Glowing Embers® onto the burner care should be taken so that the ports are not covered. Place the dimesize ember pieces near the port holes in the burner top (see Figure 12.3 and 12.5). Failure to follow this procedure will likely cause lighting and sooting problems.
- Place Mytic Embers on areas of base refractory away from port holes. Use this material to give the appliance a realistic ash bed (SL-550TRS-IPI-E and SL-750TRS-IPI-E only).
- Save the remaining ember materials for use during appliance servicing. The embers provided should be enough for 3 to 5 applications.





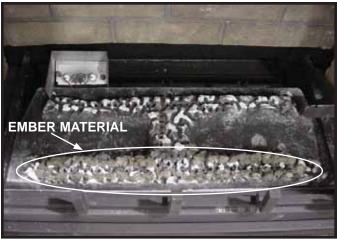


Figure 12.5 Placement of Embers

### E. Install Refractory

SL-550TRS-IPI-E and SL-750TRS-IPI-E only.

### **CAUTION**

Refractory is fragile! Carefully remove the refractory from the packaging.

### Step 1.

Remove the logs from the fireplace. Place the back wall refractory centered against the back of the fireplace on top of the grate tabs. While steadying the back piece with one hand, place the left refractory against the firebox left wall such that it is against the back refractory (see Figure 12.6).



Figure 12.6

### Step 2.

Place the right refractory against the firebox right wall such that it is against the back refractory (see Figure 12.7).



Figure 12.7

### Step 3.

Bend left and right refractory retainer tabs to keep side pieces from tipping (see Figure 12.8).



Figure 12.8

### Step 4.

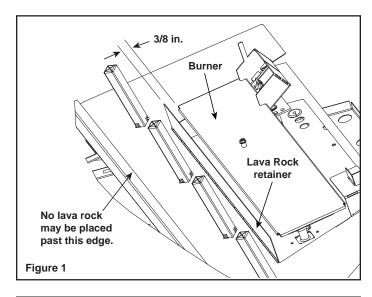
Install logs according to the install manual.

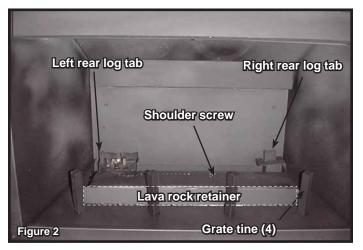
### F. Positioning the Logs

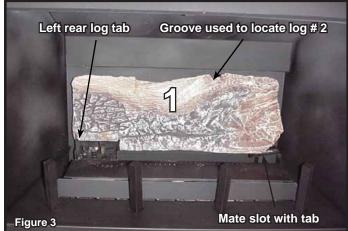
### Model: SL-350TRS-D

### Log Set Assembly: LOGS-350TRS-D

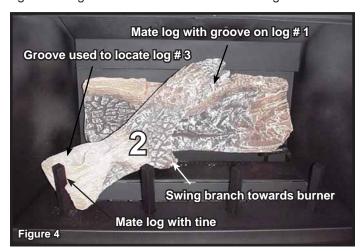
**Note:** Figure 1 illustrates the recommended gap between the burner and the lava rock retainer.



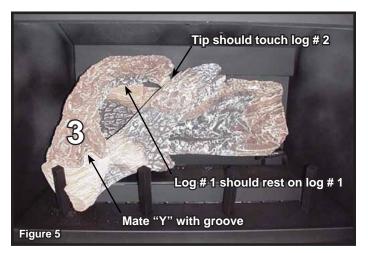




**CAUTION:** Logs are fragile. **Log #1 (SRV2113-701)**: Locate the slot on the bottom right side of log 1. Mate the slot with the right rear log tab. Pull the front left nose of log #1 forward until it touches the left rear log tab.

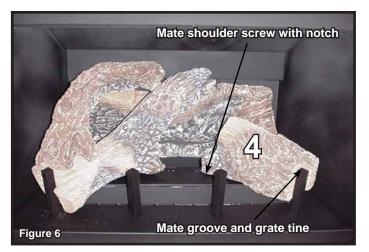


Log #2 (SRV2113-702):Locate the notch at the left end of log # 2. Mate the notch with the tine as shown above. The top end of log #4 should rest on the groove that is located on the top of log #1. Swing the center branch toward the burner (see above).



Log #3 (SRV2113-704): Locate the "Y" end of log #3. Mate the "Y" end with the groove on log #2 (see above illistration). Log #3 should rest on log #2, as shown above. The tip of log #3 should touch log #2.

21113-935B





**Log #4 (SRV2113-703)**: Locate the notch on the bottom of log # 4. Mate the notch with the shoulder screw that is located on the burner top. Mate the rear groove with the far right grate tine as shown above. Apply the supplied lava rock as shown above.

STEP 1.

**CAUTION:** Logs are fragile!

Carefully remove the logs from the packaging.





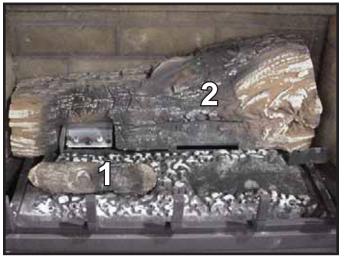


STEP 2. LOG #1 (SRV2065-704) Place log #1 on left flat side of the burner assembly. Pull the log and slide it to the right until the notches under the log are in the burner grooves.





STEP 3. LOG #2 (SRV2065-703) Place log #2 on the grate bar and push it back against the refractory. The pilot should be centered within the large notch on log #2.



2065-935G



STEP 4.

**LOG #3 (SRV2065-702)** Place log #3 on right side of grate. The notch on the log should fit over the bar on the far right side of the grate. Push the right side of log #3 against the grate tab and push the left side back until it comes into contact with the burner detail.



STEP 5.

**LOG #4 (SRV2065-705)** Place log #4 so that the notch is touching the first grate tine and is laying in the flat spot of log #2. The right end of log #4 should touch the back refractory panel. See Figure 2.



STEP 6.

LOG #5 (SRV2065-701) Place log #5 on log #2. The front left of the log will rest on log #4. Log 5 must be pushed back against refractory. See Figure 3.

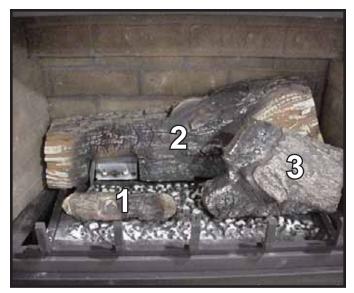


Figure 1.

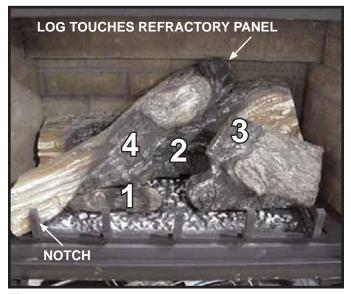


Figure 2.

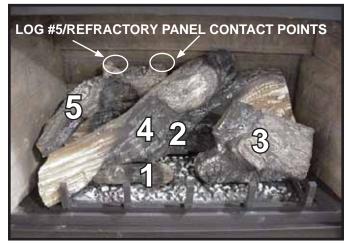


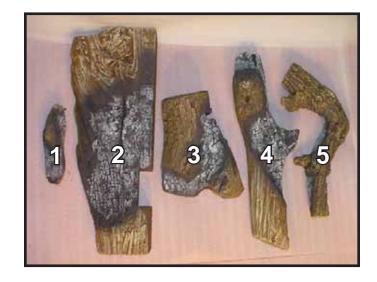
Figure 3.

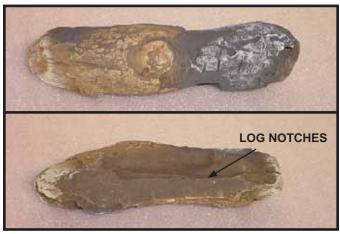
STEP 1.

**CAUTION:** Logs are fragile!

Carefully remove the logs from the packaging.







STEP 2.
LOG #1 (SRV2066-704) Place log #1 on left flat side of the burner assembly. Pull the log forward and slide it to the right until the notches under the log are in the burner grooves.

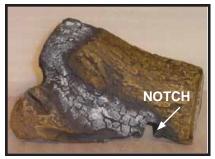


STEP 3. LOG #2 (SRV2066-703) Place log #2 on the grate bar and push it back against refractory. The pilot should be centered within the large notch on log #2.





2066-935



STEP 4.

**LOG #3 (SRV2066-702)** Place log #3 on right side of grate. The notch on the log should fit over the bar on the far right side of the grate. Push the right side of log #3 against the grate tab and pull the left side forward until it comes into contact with the burner detail as shown in Figure 1.



STEP 5.

LOG #4 (SRV2066-705) Place log #4 so that the notch is touching the first grate tine and is laying in the flat spot of log #2. The right end of log #4 should touch the back refractory panel. See Figure 2.



STEP 6.

LOG #5 (SRV2065-701) Place log #5 on log #2. Log #5 will mate with the grooves located on the top side of Log #4. See Figure 3.



Figure 1.



Figure 2.

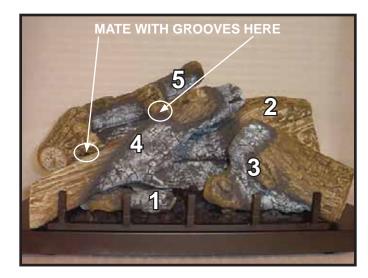


Figure 3.

### G. Glass Assembly



### **A** WARNING

Handle glass doors with care.

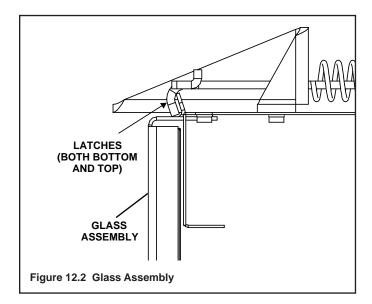
- Inspect the gasket to ensure it is undamaged.
- Inspect the glass for cracks, chips or scratches.
- · Do NOT strike, slam or scratch glass.
- Do NOT operate appliance with glass door removed, cracked, broken or scratched.
- · Replace glass door assembly as a complete appliance.

### **Removing Glass Assembly**

Pull the four glass assembly latches out of the groove on the glass frame. Remove glass door from the appliance (see Figure 12.2).

### **Replacing Glass Assembly**

Replace the glass door on the appliance. Pull out and latch the four glass assembly latches into the groove on the glass frame.



### H. Grilles and Trim

Install optional marble and brass trim surround kits as desired. Marble, brass, brick, tile, or other noncombustible materials can be used to cover up the gap between the sheet rock and the appliance.

Do not obstruct or modify the air inlet/outlet grilles. When overlapping on both sides, leave enough space so that the bottom grille can be lowered and the trim door removed.

### I. Air Shutter Setting

This appliance has an adjustable air shutter (which controls the primary air) factory set for the minimum vertical vent run. If your installation has more than the minimum required vertical vent length, adjustment of the air shutter may be necessary to obtain optimal flame appearance. This should be adjusted by a qualified installer at the time of installation.

#### **Shutter settings**

SL-350TRS-D SL-350TRS-IPI	3/16 in.
SL-350TRS-D (LP) SL-350TRS-IPI (LP)	1/4 in.
SL-550TRS-IPI-E	3/8 in.
SL-550TRSIPILPE	Fixed
SL-750TRS-IPI-E	3/8 in.
SL-750TRSLPIPIE	Fixed



### **Operating Instructions**

### A. Before Lighting Appliance

Before lighting this appliance determine if it has a Standing Pilot or Intellifire ignition system by opening the control access panel to view wiring system and gas valve. If this appliance has a red or black ignitor button (see Figure 10.1) this appliance has a Standing Pilot ignition system. If there is no red or black ignitor button, this appliance has an Intellifire ignition system.

### **CAUTION**

If installing Intellifire ignition battery backup:

- Do not install batteries if the backup mode may not be used for extended time.
- Batteries may leak.
- Install batteries only when needed for power outage.

### Before operating this appliance have a qualified technician:

- Remove all shipping materials from inside and/or underneath the firebox.
- Review proper placement of logs, rockwool, lava rock, and vermiculite.
- · Check the wiring.
- · Check the air shutter adjustment.
- Ensure that there are no gas leaks.
- Ensure that the glass is sealed and in the proper position.
- Ensure that the flow of combustion and ventilation air is not obstructed (front grilles and vent caps).



### WARNING

Glass door must be in place when appliance is operating.



- IXISK UI.
- Combustion Fumes
- Fire

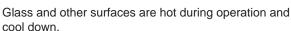
Do NOT operate appliance with glass door removed.

- · Open viewing glass for servicing only.
- Glass door MUST be in place and sealed before operating appliance.
- Only use glass door certified for use with appliance.
- · Glass replacement should be done by qualified technician.



### **A** WARNING

HOT! DO NOT TOUCH.
SEVERE BURNS MAY RESULT.
CLOTHING IGNITION MAY RESULT.



- · Keep children away.
- CAREFULLY SUPERVISE children in same room as appliance.
- Alert children and adults to hazards of high temperatures.
- Do NOT operate with protective barriers open or removed.
- Keep clothing, furniture, draperies and other combustibles away.

This appliance has been supplied with an integral barrier to prevent direct contact with the fixed glass panel. Do NOT operate the appliance with the protective barrier removed.

Contact your dealer or Hearth & Home Technologies if the barrier is not present or help is needed to properly install one.

### **A** WARNING

Improper installation, adjustment, alteration, service or maintenance can cause injury or property damage. Refer to the owner's information manual provided with this appliance. For assistance or additional information consult a qualified installer, service agency or the gas supplier.

### **A** WARNING

Do NOT use this appliance if any part has been under water. Immediately call a qualified service technician to inspect the appliance and to replace any part of the control system and any gas control which has been under water.

### **IPI** Ignition

### 

**WARNING:** If you do not follow these instructions exactly, a fire or explosion may result causing property damage, personal injury or loss of life.

- **A.** This appliance is equipped with an intermittent pilot ignition (IPI) device which automatically lights the burner. Do <u>not</u> try to light the burner by hand.
- B. BEFORE LIGHTING, smell all around the appliance area for gas. Be sure to smell next to the floor because some gas is heavier than air and will settle on the floor.

#### WHAT TO DO IF YOU SMELL GAS

- · Do not try to light any appliance.
- Do not touch any electric switch; do not use any phone in your building.

- Immediately call your gas supplier from a neighbor's phone. Follow the gas supplier's instructions.
- If you cannot reach your gas supplier, call the fire department.
- C. Do not use this appliance if any part has been under water. Immediately call a qualified service technician to inspect the appliance and to replace any part of the control system and any gas control which has been under water.

### **WARNING:**

### DO NOT CONNECT 110 VAC TO THE CONTROL VALVE.

Improper installation, adjustment, alteration, service or maintenance can cause injury or property damage. Refer to the owner's information manual provided with this appliance.

This appliance needs fresh air for safe operation and must be installed so there are provisions for adequate combustion and ventilation air.

If not installed, operated, and maintained in accordance with the manufacturer's instructions, this product could expose you to substances in fuel or fuel combustion which are known to the State of California to cause cancer, birth defects, or other reproductive harm.

Keep burner and control compartment clean. See installation and operating instructions accompanying appliance.

### **CAUTION:**

Hot while in operation. Do not touch. Keep children, clothing, furniture, gasoline and other liquids having flammable vapors away.

Do not operate the appliance with panel(s) removed, cracked or broken. Replacement of the panel(s) should be done by a licensed or qualified service person.

### NOT FOR USE WITH SOLID FUEL

For use with natural gas and propane. A conversion kit, as supplied by the manufacturer, shall be used to convert this appliance to the alternate fuel.

### Also Certified for Installation in a Bedroom or a Bedsitting Room.

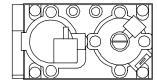
For assistance or additional information, consult a qualified installer, service agency or the gas supplier.

For additional information on operating your Hearth & Home Technologies fireplace, please refer to www.fireplaces.com.

# LIGHTING INSTRUCTIONS (IPI)

- 1. Turn off all electric power to the appliance.
- **2.** This appliance is equipped with an ignition device which automatically lights the burner. Do <u>not</u> try to light the burner by hand.

GAS VALVE



- 3. Wait five (5) minutes to clear out any gas. Then smell for gas, including near the floor. If you smell gas, STOP! Follow "B" in the Safety Information located on the left side of this label. If you don't smell gas, go to next step.
- 4. Turn on all electric power to the appliance.
- To light the burner, flip the ON/OFF switch to the "ON" position. (The ON/OFF switch may include a wall switch if so equipped).
- **6.** If the appliance will not operate, follow the instructions "To Turn Off Gas to Appliance" and call your service technician or gas supplier.

# GAS TO APPLIANCE

- **1.** Turn off all electric power to the appliance if service is to be performed.
- 2. Flip ON/OFF switch to the "OFF" position.

593-913D

Final inspection by \_\_

### FOR YOUR SAFETY **READ BEFORE LIGHTING**

WARNING: If you do not follow these instructions exactly, a fire or explosion may result causing property damage, personal injury or loss of life.

- A. This appliance has a pilot which must be lighted by hand. When lighting the pilot, follow these instructions exactly.
- B. BEFORE LIGHTING, smell all around the appliance area for gas. Be sure to smell next to the floor because some gas is heavier than air and will settle on the floor.

#### WHAT TO DO IF YOU SMELL GAS

- Do not try to light any appliance.
- · Do not touch any electric switch; do not use any phone in your building.
- Immediately call your gas supplier from a neighbor's phone. Follow the gas supplier's instructions.

- · If you cannot reach your gas supplier, call the fire department.
- C. Use only your hand to push in or turn the gas control knob. Never use tools. If the knob will not push in or turn by hand, don't try to repair it, call a qualified service technician. Force or attempted repair may result in a fire or explosion.
- **D.** Do not use this appliance if any part has been under water. Immediately call a qualified service technician to inspect the appliance and to replace any part of the control system and any gas control which has been under water.

### **WARNING:**

### DO NOT CONNECT 110 VAC TO THE CONTROL VALVE.

Improper installation, adjustment, alteration, service or maintenance can cause injury or property damage. Refer to the owner's information manual provided with this appliance.

This appliance needs fresh air for safe operation and must be installed so there are provisions for adequate combustion and ventilation air.

If not installed, operated, and maintained in accordance with the manufacturer's instructions, this product could expose you to substances in fuel or fuel combustion which are known to the State of California to cause cancer, birth defects, or other reproductive harm.

Keep burner and control compartment clean. See installation and operating instructions accompanying appliance.

### **CAUTION:**

Hot while in operation. Do not touch. Keep children, clothing, furniture, gasoline and other liquids having flammable vapors away.

Do not operate the appliance with panel(s) removed, cracked or broken. Replacement of the panel(s) should be done by a licensed or qualified service person.

### **NOT FOR USE** WITH SOLID FUEL

For use with natural gas and propane. A conversion kit, as supplied by the manufacturer, shall be used to convert this appliance to the alternate fuel.

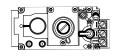
### Also Certified for Installation in a Bedroom or a Bedsitting Room.

For assistance or additional information, consult a qualified installer, service agency or the gas supplier.

For additional information on operating your Hearth & Home Technologies fireplace, please refer to www.fireplaces.com.

### LIGHTING INSTRUCTIONS

- 1. Turn off all electric power to the appliance.
- 2. Push in gas control knob slightly and turn clockwise → to "OFF".



NOTE: Knob cannot be turned from "PILOT" to "OFF" unless knob is pushed in slightly. Do not force.

- 3. Wait five (5) minutes to clear out any gas. Then smell for gas, including near the floor, If you smell gas, STOP! Follow "B" in the Safety Information located on the left side of this label. If you don't smell gas, go to next step.
- 4. Find the pilot. The pilot is inside combustion chamber next to the main burner.



- 5. Turn knob on gas control counter clockwise
- 6. Push in control knob all the way and hold in. Immediately depress red or black piezo button. It may require several depressions of the red or black piezo button until PILOT lights. If PILOT light does not light after 10 seconds, return to step 3. Continue to hold the control knob in for about one minute after the pilot is lit. Release knob and it will pop back out. Pilot should remain lit. If it goes out, repeat steps 3 through 6.
- If knob does not pop up when released, stop and immediately call your service technician or gas supplier.
- · If the pilot will not stay lit after several tries, turn the gas control knob to "OFF" and call your service technician or gas supplier.
- 7. Turn gas control knob counterclockwise to "ON".
- 8. To light Burner, flip the on/off switch to the "ON" position, and close access grille.
- 9. Turn on all electric power to the appliance.

### TO TURN OFF **GAS TO APPLIANCE**

- 1. Turn off all electric power to the appliance if service is to be performed.
- 2. Open control access panel.
- 3. Move switch to "OFF" position.
- 4. Push in gas control knob slightly and turn clock-
- 5. Close control access panel.

464-903G

Final inspection by \_

### C. After Appliance is Lit

#### Initial Break-in Procedure

When you light the appliance, you may notice that it produces heat which does have an associated odor or smell. If you feel this odor is excessive it may require the initial three to four hour continuous burn on high followed by a second burn up to 12 hours to fully drive off any odor from paint and lubricants used in the manufacturing process. Condensation of the glass is normal.

**NOTE:** The appliance should be run three to four hours on the initial start-up. Turn it off and let it cool completely. Remove and clean the glass. Replace the glass and run the appliance for an additional 12 hours. This will help to cure the products used in the paint and logs.

During this break-in period it is recommended that some windows in the house be opened for air circulation. This will help avoid setting off smoke detectors, and help eliminate any odors associated with the appliance's initial burning.

### **A** WARNING



Fire Risk.

High Temperatures.

Keep combustible household items away from appliance.

Do NOT obstruct combustion and ventilation air.

- Do NOT place combustible items on top of or in front of appliance.
- Keep furniture, draperies away from appliance.

### **CAUTION**

- Prevent accidental appliance operation when not attended.
- Unplug or remove batteries from remote control if absent or if appliance will not be used for an extended period of time
- · Property damage possible from elevated temperatures.

### **CAUTION**

Smoke and odors released during initial operation.

- Open windows for air circulation.
- · Leave room during initial operation.
- Smoke may set off smoke detectors.

Smoke and odors may be irritating to sensitive individuals.

### **A** WARNING





Keep combustible materials, gasoline and other flammable vapors and liquids clear of appliance.

- Do NOT store flammable materials in the appliance's vicinity.
- Do NOT use gasoline, lantern fuel, kerosene, charcoal lighter fluid or similar liquids in this appliance.
- · Combustible materials may ignite.

### D. Frequently Asked Questions

ISSUE	SOLUTIONS
Condensation on the glass	This is a result of gas combustion and temperature variations. As the appliance warms, this condensation will disappear.
Blue flames	This is a result of normal operation and the flames will begin to yellow as the appliance is allowed to burn for 20 to 40 minutes.
Odor from appliance	When first operated, this appliance may release an odor for the first several hours. This is caused by the curing of the paint and the burning off of any oils remaining from manufacturing. Odor may also be released from finishing materials and adhesives used around the appliance.
Film on the glass	This is a normal result of the curing process of the paint and logs. Glass should be cleaned within 3 to 4 hours of initial burning to remove deposits left by oils from the manufacturing process. A non-abrasive cleaner such as gas fireplace glass cleaner may be necessary. See your dealer.
Metallic noise	Noise is caused by metal expanding and contracting as it heats up and cools down, similar to the sound produced by a furnace or heating duct. This noise does not affect the operation or longevity of the appliance.
Is it normal to see the pilot flame burn continually?	In an Intellifire ignition system it is normal to see the pilot flame, but it should turn off when ON/OFF is turned off. In a standing pilot system the pilot will always stay on.

# 14. Troubleshooting

With proper installation, operation, and maintenance your gas appliance will provide years of trouble-free service. If you do experience a problem, this troubleshooting guide will assist a qualified service person in the diagnosis of a problem and the corrective action to be taken. This troubleshooting guide can only be used by a qualified service technician.

### A. Standing Pilot Ignition System

Symptom	Possible Causes	Corrective Action
After repeated triggering of the red or black piezo ignitor button, the spark ignitor will not light the pilot.	a. Defective ignitor.	Check the spark at the electrode and pilot. If no spark and electrode wire is properly connected, replace the ignitor.
	b. Defective pilot or misaligned electrode (spark at electrode).	Using match, light the pilot. If the pilot lights, turn off the pilot and trigger the red piezo ignitor button again. If the pilot lights, an improper gas/air mixture caused the bad lighting and a longer purge period is recommended. If the pilot will not light, ensure the gap at the electrode and pilot is one-eighth (1/8) inch to have a strong spark. If the gap is OK, replace the pilot.
	c. No gas or low gas pressure.	Check the remote shut-off valves from the fireplace. Usually, there is a valve near the gas main. There can be more than one (1) valve between the fireplace and the main.
	d. No LP in tank.	Check the LP (propane) tank. You may be out of fuel.
2. The pilot will not stay lit after carefully following the	a. Defective thermocouple.	Check that the pilot flame impinges on the thermocouple. Clean and/or adjust the pilot for maximum flame impingement.
lighting instructions.		Ensure that the thermocouple connection at the gas valve is fully inserted and tight (hand tighten plus 1/4 turn).
		Disconnect the thermocouple from the valve, place one millivolt meter lead wire on the tip of the thermcouple and the other meter lead wire on the thermocouple copper lead. Start the pilot and hold the valve knob in. If the millivolt reading is less than 15mV, replace the thermocouple.
	b. Defective valve.	If the thermocouple is producing more than 15 millivolts, replace faulty valve.
3. The pilot is burning, there is no burner flame, the valve knob is in the ON position, and the ON/OFF switch is in the ON position.	a. ON/OFF switch or wires defective.	Check the ON/OFF switch and wires for proper connections. Place the jumper wires across the terminals at the switch. If the burner comes on, replace the defective switch. If the switch is OK, place the jumper wires across the switch wires at the gas valve. If the burner comes on, the wires are faulty or connections are bad.
	b. Thermopile may not be generating sufficient millivoltage.	If the pilot flame is not close enough physically to the thermopile, adjust the pilot flame.
		Be sure the wire connections from the thermopile at the gas valve terminals are tight and that the thermopile is fully inserted into the pilot bracket.
		Check the thermopile with a millivolt meter. Take the reading at TH-TP&TP terminals of the gas valve. The meter should read 325 millivolts minimum, while holding the valve knob depressed in the pilot position, with the pilot lit, and the ON/OFF switch in the OFF position. Replace the faulty thermopile if the reading is below the specified minimum.
		With the pilot in the ON position, disconnect the thermopile leads from the valve. Take a reading at the thermopile leads. The reading should be 325 millivolts minimum. Replace the thermopile if the reading is below the minimum.

### **Troubleshooting (continued)**

Symptom	Possible Cause	Corrective Action		
3. Continued	c. Defective valve.	Turn the valve knob to the ON position. Place the ON/OFF switch in the ON position. Check the millivolt meter a the thermopile terminals. The millivolt meter should read greater than 125mV. If the reading is acceptable, and if the burner does not come on, replace the gas valve.		
	d. Plugged burner orifice.	Check the burner orifice for stoppage. Remove stoppage.		
	e. Wall switch or wires are defective.	Follow the corrective action in Symptom and Possible Cause 1.a above. Check the switch and wiring. Replace where defective.		
4. Frequent pilot outage problem.	a. Pilot flame may be too high or too low, or blowing out (high pressure), causing pilot safety to drop out.	Clean thermocouple and adjust the pilot flame for maximum flame impingement. Follow lighting instructions carefully.		
5. The pilot and main	a. No LP in tank.	Check the LP (propane) tank. Refill the fuel tank.		
burner extinguish while in operation.	b. Inner vent pipe leaking exhaust gases back into the system.	Check venting system for damage. Replace/repair improperly assembled pipe sections.		
	c. Glass too loose and air tight packet leaks in corners after usage.	Replace glass panel assembly.		
	d. Bad thermopile or thermocouple.	Replace if necessary.		
	e. Improper vent cap installation.	Check for proper installation and freedom from debris or blockage.		
6. Glass soots.	a. Flame impingement.	Adjust the log set so that the flame does not excessively impinge on it.		
	b. Improper air shutter setting.	Adjust the air shutter located on the control panel.		
	c. Debris around air shutter.	Inspect the opening at the base of the burner. NO MATERIAL SHOULD BE PLACED IN THIS OPENING.		
7. Flame burns blue and lifts off burner.	a. Insufficient oxygen being supplied.	Ensure that the vent cap is installed properly and free of debris. Ensure that the vent system joints are tight and have no leaks.		
		Ensure that no debris has been placed at the base of, or in the area of the air holes in the center of the base pan beneath the burner.		
		Ensure that the glass is tightened properly on the unit, particularly on top corners.		

### B. Intellifire Ignition System

Symptom	Possible Cause	Corrective Action
The ignitor/module makes noise, but no spark.	a. Incorrect wiring.	Verify "S" wire (white) for sensor and "I" wire (orange) for ignitor are connected to correct terminals on module and pilot assembly. Reversed wires at the module may cause system to make sparking noise, but spark may not be present at pilot hood.
	b. Loose connections or electrical shorts in the wiring.	Verify no loose connections or electrical shorts in wiring from module to pilot assembly. Rod closest to pilot hood should be ignitor. Verify connections underneath pilot assembly are tight; also verify connections are not grounding out to metal chassis, pilot burner, pilot enclosure, mesh screen if present, or any other metal object.
	c. Ignitor gap is too large.	Verify gap of igniter to pilot hood. The gap should be approximately .17 inch or 1/8 inch.
	d. Faulty module.	Turn ON/OFF rocker switch or wall switch to OFF position. Remove ignitor wire "I" from module. Place ON/OFF Rocker switch or wall switch in ON position. Hold ground wire about 3/16 inch away from "I" terminal on module. If there is no spark at "I" terminal module must be replaced. If there is a spark at "I" terminal, module is fine. Inspect pilot assembly for shorted sparker wire or cracked insulator around electrode.
2. Pilot won't light, there is no noise or spark.	a. Transformer installed correctly.	Verify that transformer is installed and plugged into module. Check voltage of transformer under load at spade connection on module with ON/OFF switch in ON position. Acceptable readings of a good transformer are between 3.2 and 2.8 volts AC.
	b. A shorted or loose connection in wiring configuration or wiring harness.	Remove and reinstall the wiring harness that plugs into module. Verify there is a tight fit. Verify pilot assembly wiring to module. Remove and verify continuity of each wire in wiring harness.
	c. Improper wall switch wiring.	Verify that 110/VAC power is "ON" to junction box.
	d. Module not grounded.	Verify black ground wire from module wire harness is grounded to metal chassis of appliance.
	e. Faulty module.	Turn ON/OFF rocker switch or wall switch to OFF position. Remove ignitor wire "I" from module. Place ON/OFF Rocker switch or wall switch in ON position. Hold ground wire about 3/16 inch away from "I" terminal on module. If there is no spark at "I" terminal module must be replaced. If there is a spark at "I" terminal, module is fine. Inspect pilot assembly for shorted sparker wire or cracked insulator around electrode.
3. Pilot lights but continues to spark, and main burner will not ignite. (If the pilot continue)	a. A shorted or loose connection in sensor rod.	Verify all connections to wiring diagram in manual. Verify connections underneath pilot assembly are tight. Verify connections are not grounding out to metal chassis, pilot burner, pilot enclosure or screen if present, or any other metal object.
ues to spark after the pilot flame has been lit, flame rectification has not occurred.)	b. Poor flame rectification or contaminated sensor rod.	Verify that flame is engulfing sensor rod. If the pilot assembly does not have a ground strap, consider installing one to increase flame rectification. Verify correct pilot orifice is installed and inlet gas specifications. Flame carries rectification current, not the gas. If flame lifts from pilot hood, the circuit is broken. A wrong orifice or too high an inlet pressure can cause pilot flame to lift. The sensor rod may be contaminated. Clean sensor rod with emery cloth.

### Intellifire Ignition System - (continued)

Symptom	Possible Cause	Corrective Action		
3. (Continued) Pilot lights but continues to spark, and main burner will not ignite. (If the pilot continues to spark after the pilot flame has been lit, flame rectification has not occurred.)	c. Module is not grounded.	Verify that module is securely grounded to metal chassis of appliance. Verify that wire harness is firmly connected to module.		
	d. Damaged pilot assembly or dirty sensor rod.	Verify that ceramic insulator around the sensor rod is not cracked, damaged, or loose. Verify connection from sensor rod to white sensor wire. Clean sensor rod with emery cloth to remove any contaminants that may have accumulated on sensor rod. Verify continuity with a multimeter with ohms set at lowest range.		
	e. Faulty module.	Turn ON/OFF rocker switch or wall switch to OFF position. Remove ignitor wire "I" from module. Place ON/OFF Rocker switch or wall switch in ON position. Hold ground wire about 3/16 inch away from "I" terminal on module. If there is no spark at "I" terminal module must be replaced. If there is a spark at "I" terminal, module is fine. Inspect pilot assembly for shorted sparker wire or cracked insulate around electrode.		
4. Pilot sparks, but Pilot will not light.	a. Correct gas supply.	Verify that incoming gas line ball valve is "open". Verify that inlet pressure reading is within acceptable limits, inlet pressure must not exceed 14 in. W.C.		
	b. Ignitor gap is too large.	Verify that spark gap from ignitor to pilot hood is .17 in. or 1/8 in.		
	c. Module is not grounded.	Verify module is securely grounded to metal chassis of appliance.		
	d. Module voltage output / Valve/Pilot solenoid ohms readings.	Verify battery voltage is at least 2.7 volts. Replace batteries if voltage is below 2.7.		

### **Maintaining and Servicing Appliance**

Although the frequency of appliance servicing and maintenance will depend on use and the type of installation, a qualified service technician should perform an appliance checkup at the beginning of each heating season.

### **A WARNING**

Risk of injury or property damage.

### Before servicing:

- · Turn off gas.
- Turn off electricity to appliance.
- Disable remote control, if one is present.
- Ensure appliance is completely cooled.

#### After servicing:

- · Replace any screen or barrier that was removed.
- · Reseal and reinstall any venting removed for servicing.

### **A** WARNING

Annual inspection by qualified technician recommended.

#### Check:

- · Condition of doors, surrounds and fronts.
- · Condition of glass, glass assembly and glass seal.
- · Obstructions of combustion and ventilation air.
- · Condition of logs.
- · Condition of firebox.
- Burner ignition and operation.
- Burner air shutter adjustment
- · Gas connections and fittings.
- Obstructions of termination cap.

#### Clean:

- Glass
- Air passageways, grilles, control compartment
- Burner, burner ports

### Risk of:

- Fire
- · Delayed ignition or explosion
- Exposure to combustion fumes
- Odors





### CAUTION



Handle glass assembly with care.

NOTE: Clean glass after initial 3-4 hours operation. Longer operation without cleaning glass may cause a permanent white film on glass.

#### When cleaning glass door:

- Avoid striking, scratching or slamming glass.
- · Do NOT use abrasive cleaners.
- Use a hard water deposit glass cleaner on white film.
- · Do NOT clean glass when hot.
- Turn off appliance after 3-4 hours of operation and ALLOW TO COOL.
- · Remove and clean glass assembly.
- Replace glass assembly and operate appliance for additional 12 hours.

Refer to maintenance instructions.



### **A WARNING**



Inspect external vent cap regularly.

- Ensure no debris blocks cap.
- Combustible materials blocking cap may ignite.
- · Restricted air flow affects burner operation.

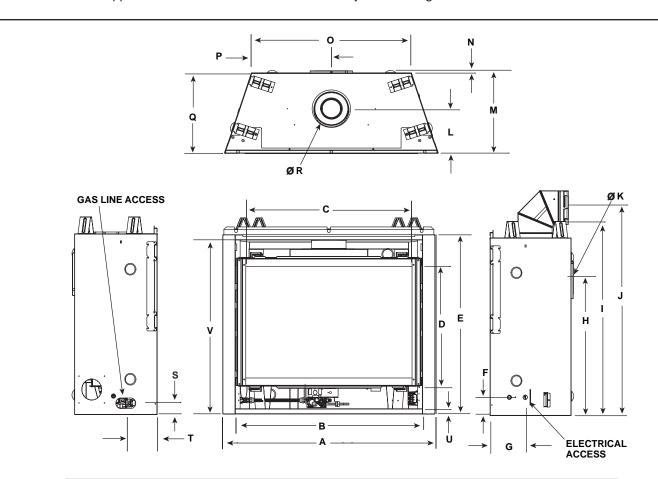
### A. Maintenance Tasks

Inspect	Maintenance Tasks
Doors, Surrounds	1. Assess condition of screen and replace as necessary. Recommend addition of screen if one is not present.
and Fronts	2. Inspect for scratches, dents or other damage and repair as necessary.
	3. Verify no obstructions to airflow through the louvers.
	4. Verify maintenance of proper clearance to combustible household objects.
Gasket Seal, Glass	Inspect gasket seal and its condition.
Assembly and Glass	2. Inspect glass panels for scratches and nicks that can lead to breakage when exposed to heat.
	3. Confirm there is no damage to glass or glass frame. Replace as necessary.
	4. Verify that latches engage properly, clip studs are not stripped, and glass attachment components are intact and operating properly. Replace as necessary.
	5. Clean glass. Replace glass assembly if severely coated with silicate deposits that cannot be removed.
Valve Compartment and Firebox Top	Vacuum and wipe out dust, cobwebs, debris or pet hair. Use caution when cleaning these areas. Screw tips that have penetrated the sheet metal are sharp and should be avoided.
	2. Remove any foreign objects.
	3. Verify unobstructed air circulation.
Logs	Inspect for broken, damaged, or missing logs. Replace as necessary.
	2. Verify correct log placement and no flame impingement causing sooting. Correct as necessary.
Firebox	1. Inspect for paint condition, warpage, corrosion or perforation. Sand and repaint as necessary.
	2. Replace appliance if firebox has been perforated.
Burner Ignition and	Verify burner is properly secured and aligned with pilot or igniter.
Operation	2. Clean off burner top, inspect for plugged ports, corrosion or deterioration. Replace burner if necessary.
	3. Replace ember materials with new dime-size and shape pieces. Do not block ports or obstruct lighting paths.
	4. Check for smooth lighting and ignition carryover to all ports. Verify there is no ignition delay.
	5. Inspect for lifting or other flame problems.
	6. Verify air shutter is clear of dust and debris.
	7. Inspect orifice for soot, dirt or corrosion.
	8. Verify manifold and inlet pressures. Adjust regulator as required.
	9. Inspect pilot flame strength. Clean or replace orifice as necessary.
	10. Inspect thermocouple/thermopile or IPI sensor rod for soot, corrosion and deterioration. Clean with emery cloth or replace as required.
	11. Verify millivolt output. Replace as necessary.
Venting	Inspect venting for blockage or obstruction such as bird nests, leaves, etc.
	2. Confirm that termination cap remains clear and unobstructed by plants, etc.
	3. Verify that termination cap clearance to subsequent construction (building additions, decks, fences or sheds) has been maintained.
	4. Inspect for corrosion or separation.
	5. Verify weather stripping, sealing and flashing remains intact.
	6. Inspect draft shield to verify it is not bent, damaged or missing.
Remote controls	Verify operation of remote.
	2. Replace batteries in remote transmitters and battery-powered receivers.
	3. Verify batteries have been removed from battery back-up IPI systems to prevent premature battery failure or leaking.

## **16** Reference Materials

### A. Appliance Dimension Diagram

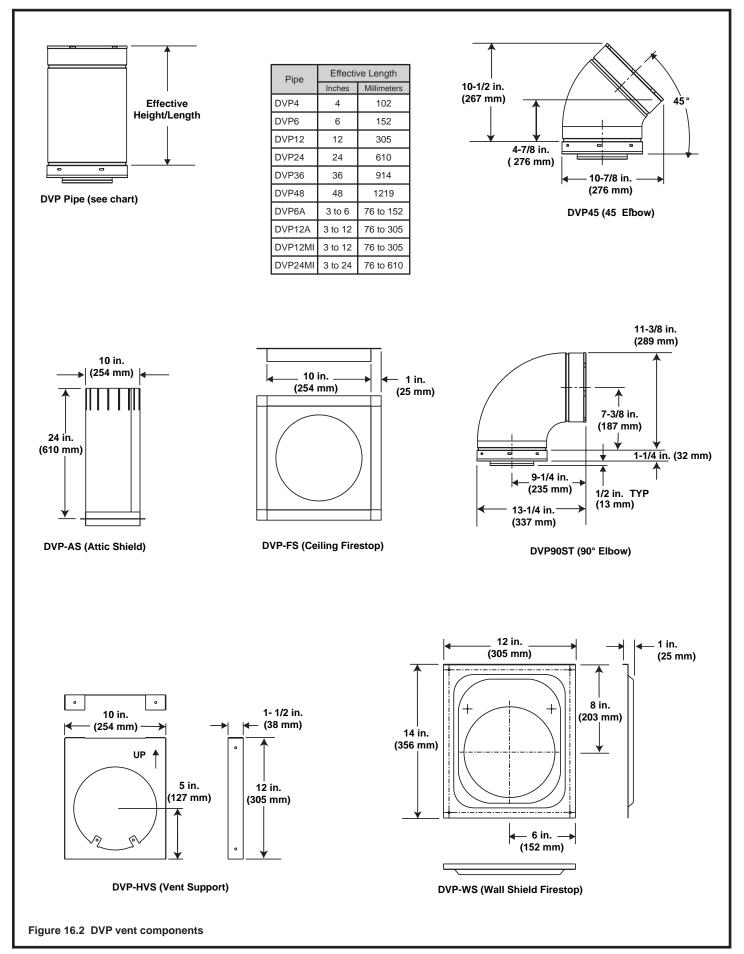
Dimensions are actual appliance dimensions. Use for reference only. For framing dimensions and clearances refer to Section 3.



	SL-350TRS-D SL-550TRS-E		0TRS-E	SL-750TRS-E		
Location	Inches	Millimeters	Inches	Millimeters	Inches	Millimeters
Α	33	838	36	913	41	1041
В	28-1/8	714	31-1/8	791	36-1/8	917
С	24-1/8	613	27-3/16	691	32-1/16	815
D	16	406	18-1/16	459	21-1/2	547
E	29-1/8	740	31-1/8	790	34-5/8	879
F	3-1/2	90	3-9/16	90	3-9/16	90
G	6-7/8	175	6-7/8	174	6-7/8	174
Н	21-3/8	543	23-3/8	593	26-7/8	683
I	32-3/8	822	34-3/8	873	37-7/8	962
J	34-1/2	877	36-7/16	926	39-15/16	1015
K	8	203	8	203	8	203
L	8-3/4	223	8-13/16	223	8-13/16	223
М	16-1/4	413	16-5/16	415	16-5/16	415
N	1/2	13	1/2	13	1/2	13
0	22-3/4	578	25-3/4	653	30-3/4	781
Р	11-3/8	289	12-7/8	326	15-3/8	391
Q	15-7/8	403	15-7/8	403	15-7/8	403
R	6-5/8	168	6-5/8	168	6-5/8	168
S	2-1/8	54	2-3/16	55	2-3/16	55
T	6	153	6	152	6	152
U	1	25	1	25	1	25
V	28	712	30-1/16	764	33-9/16	853

Figure 16.1 Appliance Dimensions

### **B. Vent Components Diagrams**



### B. Vent Components Diagrams (continued)

Note: Heat shields MUST overlap by a minimum of 1-1/2 in. (38 mm). The heat shield is designed to be used on a wall 4 in. to 7-1/4 in. (102 mm to 184 mm) thick. If wall thickness is less than 4 in. (102 mm) the

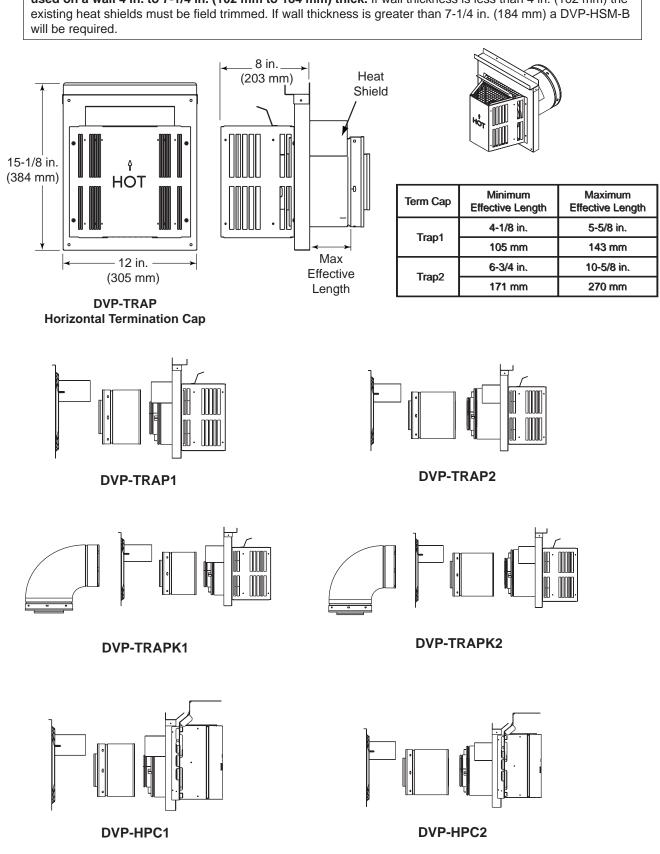
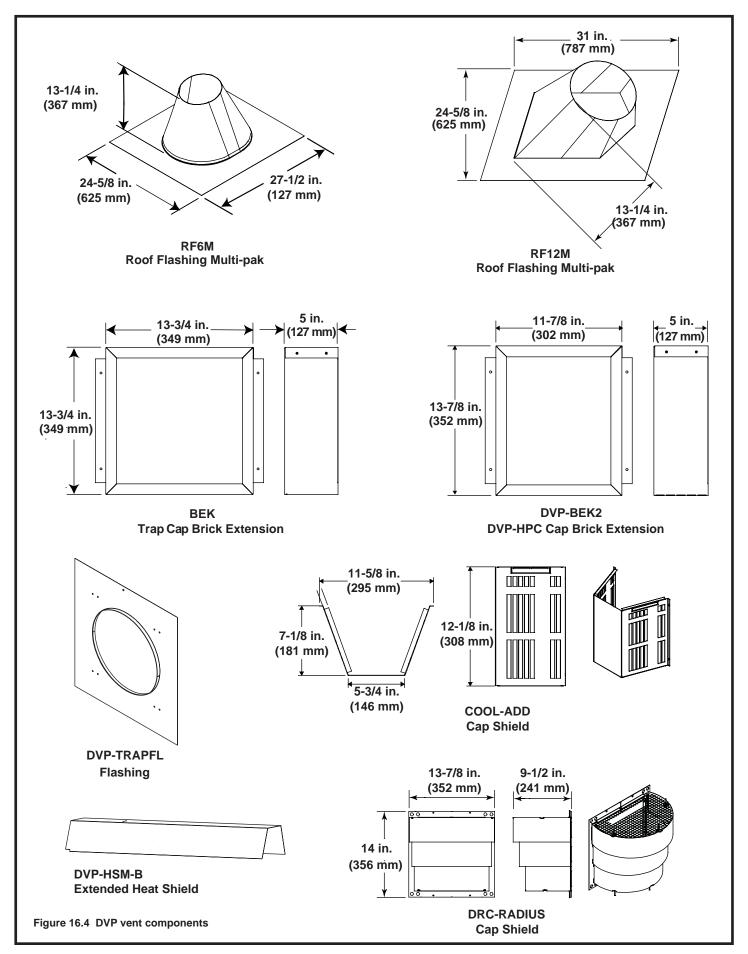
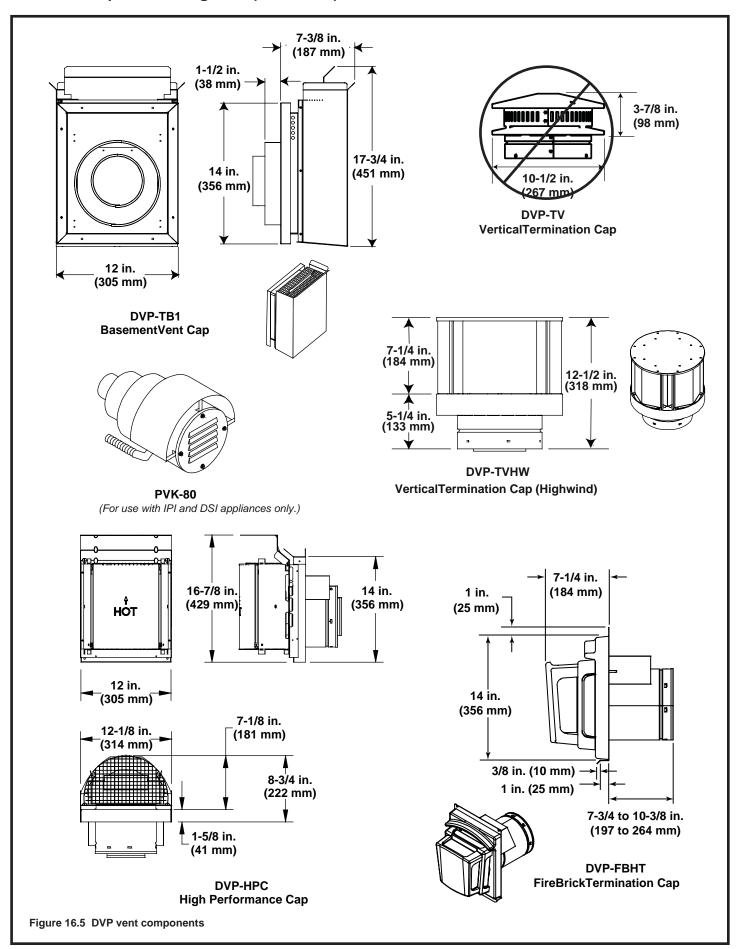


Figure 16.3 DVP vent components

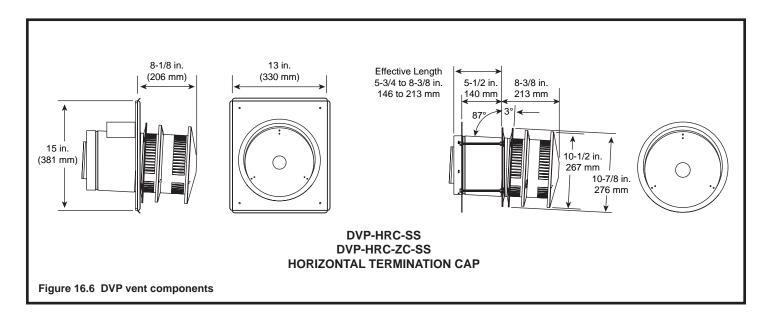
### B. Vent Components Diagrams (continued)

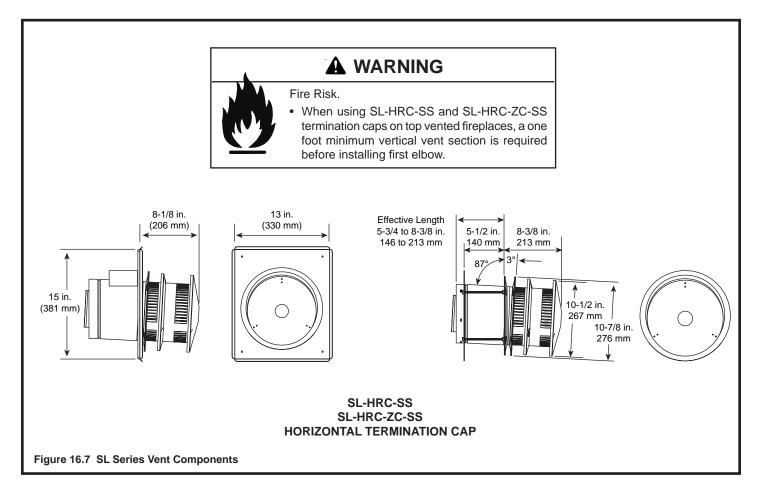


### B. Vent Components Diagrams (continued)

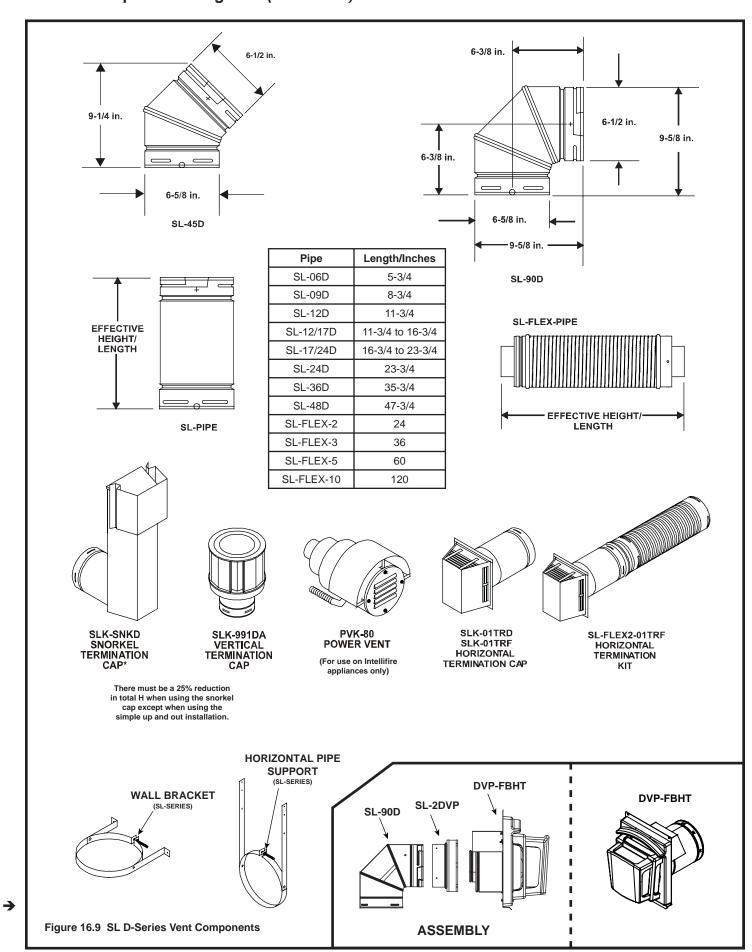


## B. Vent Components Diagrams (continued)





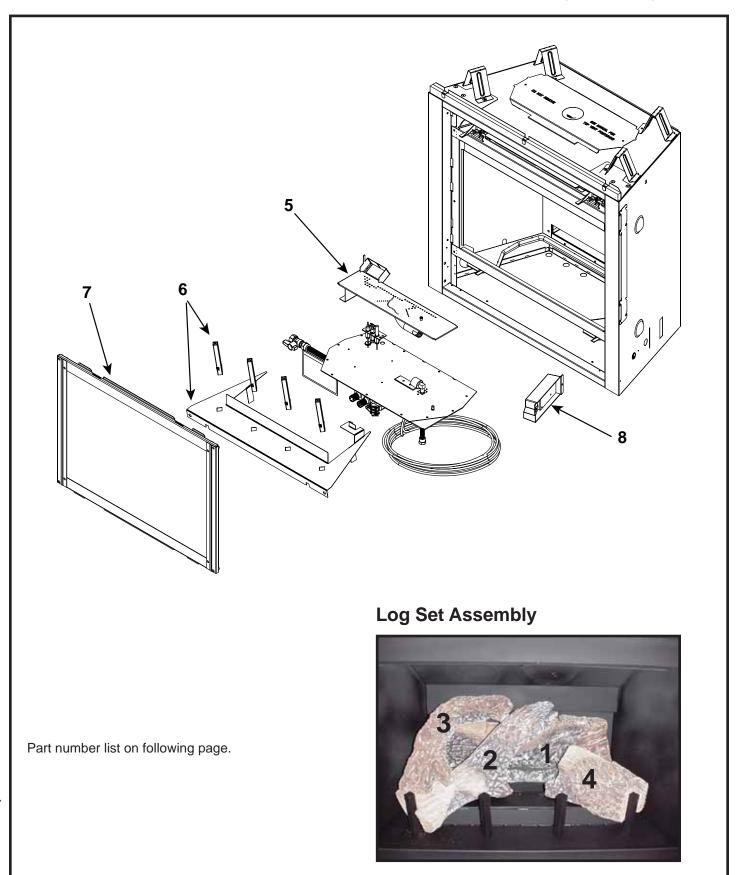
## B. Vent Components Diagrams (continued)





**Service Parts Diagram** 

Beginning Manufacturing Date: June 2007 Ending Manufacturing Date: Active



#### C. Service Parts List

# SL-350TRS-D, SL-350TRS-IPI

→ IMPORTANT: THIS IS DATED INFORMATION. The most current information is located on your dealers' VIP site. When ordering, supply serial and model numbers to ensure correct service parts.

AVAILABLE TO SHIP IN 24

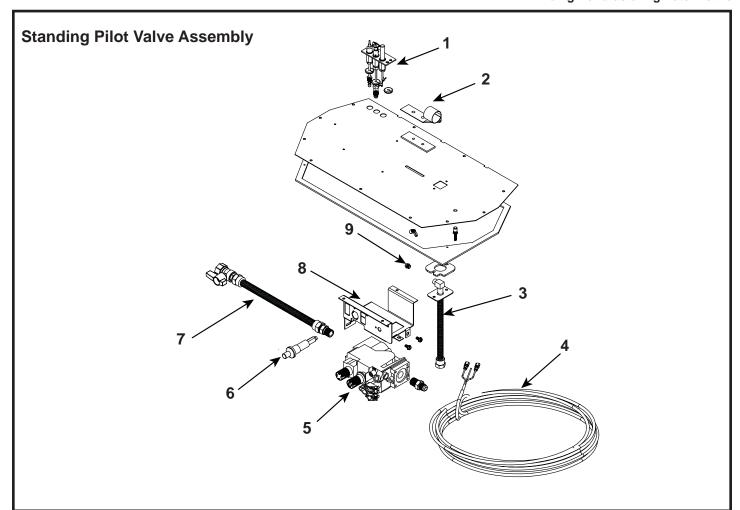
correct s	service parts.			
ITEM	DESCRIPTION	SERIAL#	PART NUMBER	HOURS
	Log Set Assembly		LOGS-350TRS-D	Υ
1	Log 1		SRV2113-701	
2	Log 2		SRV2113-702	
3	Log 3		SRV2113-703	
4	Log 4		SRV2113-704	
5	Burner Assembly		2113-007	Υ
6	Base Pan/Grate Assembly		2113-015	
7	Glass Door Assembly		GLA-3504TRS	Υ
8	Junction Box		4021-013	Υ
	Glass Latch Assembly		386-122A	Υ
	Non-combustible Board		539-401	
	Exhaust Restrictor		530-299	
	Lava Rock		060-721	
	Mineral Wool		050-721	
	Gasket Assembly			
	Contains Burner neck, shutter bracket, vent, seal cap, valve plate, and air passage gaskets		2113-080	
	Touch Up Paint		TUP-GBK-12	
	STANDING PILOT COI	NVERSION KITS		
	Pilot Tube		SRV485-301	Υ
	Thermocouple		2103-511	Υ
	Thermopile		2103-512	Υ
	Conversion Kit NG		N/A	
	Conversion Kit LP		LPKS-350TRS-D	Y
	Pilot Orifice NG		2103-116	Y
	Pilot Orifice LP		2103-117	Y
	Regulator NG		230-1570	Y
	Regulator LP		230-1520	Υ
	IPI CONVERSI	ON KITS		
	Pilot tube		446-301	Υ
	Conversion Kit NG		N/A	
	Conversion Kit LP		LPK-350TRS-IPI	Υ
	Pilot Orifice NG		593-528	Υ
	Pilot Orifice LP		593-528	Υ
	Regulator NG		NGK-DXV	Υ
	Regulator LP		LPK-DXV	Υ

Additional service part numbers appear on following page.



**Valve Assembly Parts List** 

Beginning Manufacturing Date: June 2007 Ending Manufacturing Date: Active



IMPORTANT: THIS IS DATED INFORMATION. The most current information is located on your dealers' VIP site. When ordering, supply serial and model numbers to ensure correct service parts.

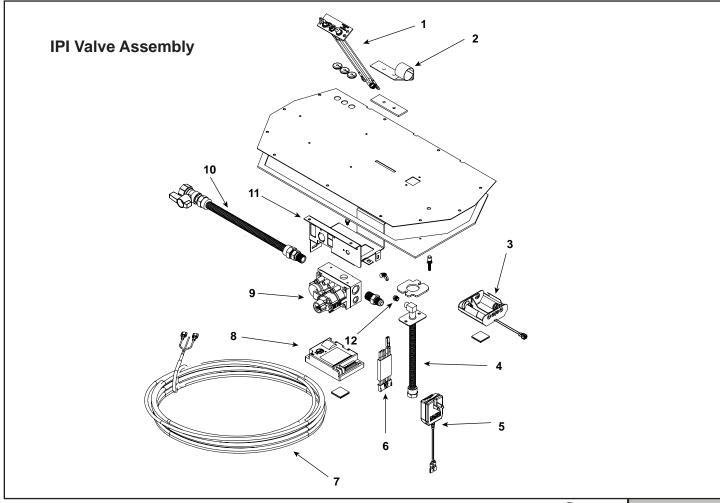
service parts.						
ITEM	DESCRIPTION	SERIAL#	PART NUMBER	24 HOURS		
1	Pilot Assembly NG		2103-010	Y		
'	Pilot Assembly LP		2103-011	Υ		
2	Shutter Bracket Assembly		2118-121	Υ		
3	Flex Tube Assembly		7000-156	Υ		
4	Thermostat Wire Assembly		2045-024	Υ		
5	Valve NG		230-0710	Υ		
5	Valve LP		230-0720	Υ		
6	Piezo Ignitor		291-513	Υ		
7	Flex Ball Valve Assembly		302-320A	Υ		
8	Valve Bracket		2118-104			
9	Orifice NG (#44C)		582-844	Υ		
Э	Orifice LP (#55C)		582-855	Υ		



Where everything comes together

**Valve Assembly Parts List** 

**Beginning Manufacturing Date: June 2007 Ending Manufacturing Date: Active** 



IMPORTANT: THIS IS DATED INFORMATION. The most current information is located on your dealers' VIP site. When ordering, supply serial and model numbers to ensure correct service parts.

**DESCRIPTION** 

	TO SHIP IN 24
PART NUMBER	HOUKS
2090-012	Υ
2090-013	Υ
2118-121	Y
593-594A	Υ
7000-156	Υ
593-593A	Y
593-590A	Υ
2118-170	Y
593-592	Υ
750-500	Υ
750-501	Y

**AVAILABLE** 

4	Pilot Assembly NG	2090-012	Υ
I	Pilot Assembly LP	2090-013	Υ
2	Shutter Bracket Assembly	2118-121	Υ
3	Battery Pack	593-594A	Υ
4	Flex Tube Assembly	7000-156	Υ
5	3 Volt Transformer	593-593A	Υ
6	Module Wire Assembly	593-590A	Υ
7	Thermostat Wire Assembly	2118-170	Υ
8	Module	593-592	Υ
9	Valve NG	750-500	Υ
9	Valve LP	750-501	Υ
10	Flex Ball Valve Assembly	302-320A	Υ
11	Valve Bracket	2118-104	
12	Orifice NG (#44)	582-844	Υ
12	Orifice LP (#55)	582-855	Υ

SERIAL#

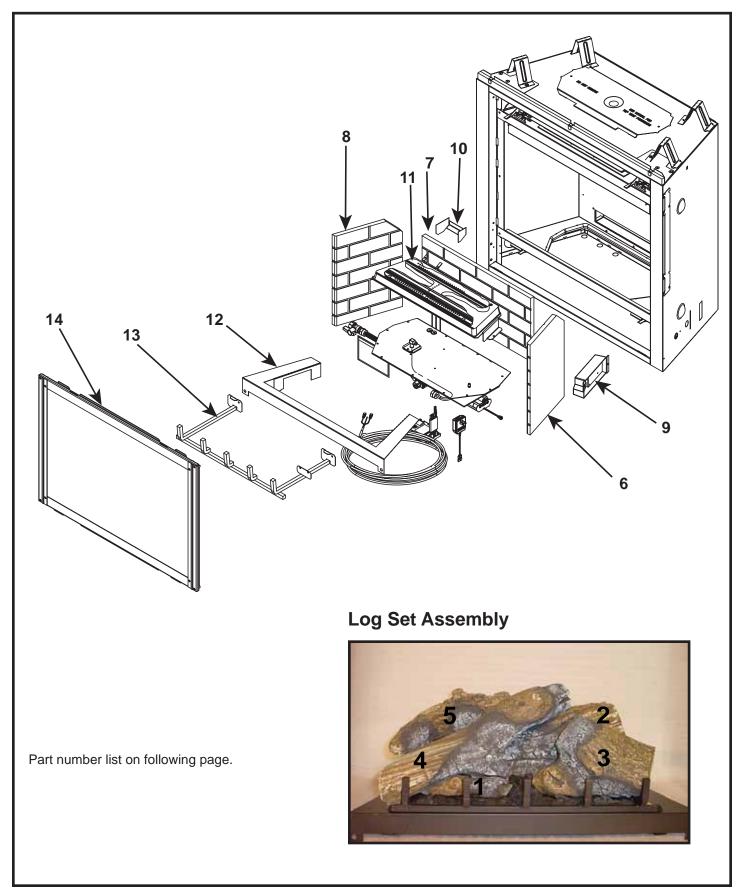
**→** 

ITEM

Where everything comes together

**Service Parts Diagram** 

Beginning Manufacturing Date: June 2007 Ending Manufacturing Date: Active



Service Parts List SL-550TRS-IPI-E

IMPORTANT: THIS IS DATED INFORMATION. The most current information is located on your dealers' VIP site. When ordering, supply serial and model numbers to ensure correct service parts.



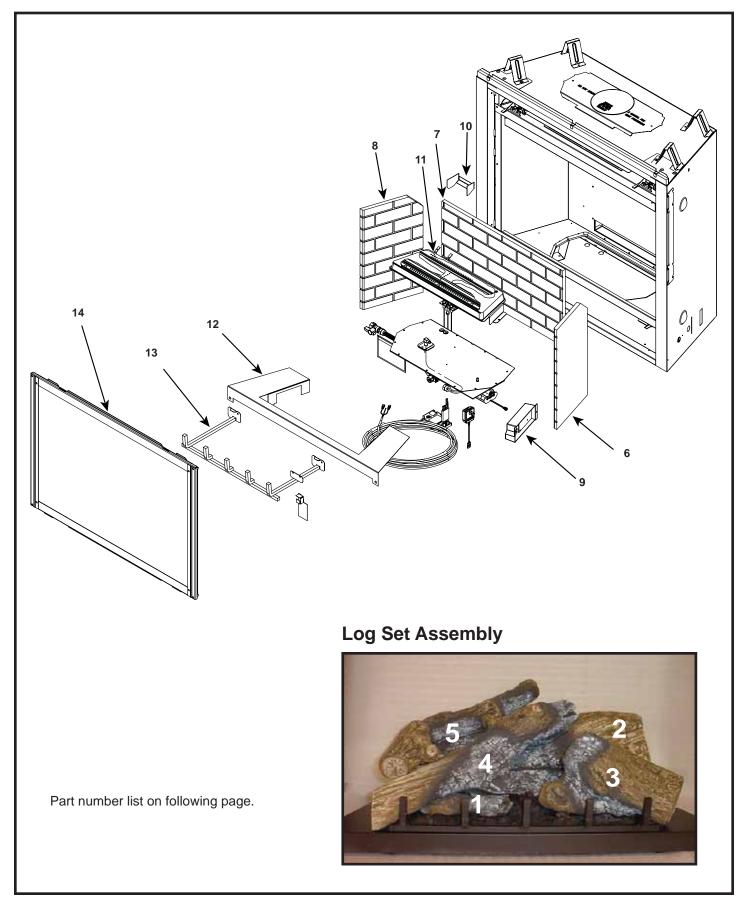
AVAILABLE TO SHIP IN

to ensur	sure correct service parts.			
ITEM	DESCRIPTION	SERIAL#	PART NUMBER	24 HOURS
	Log Set Assembly		LOGS-SL550TRS-D	Y
1	Log 1		SRV2065-704	
2	Log 2		SRV2065-703	
3	Log 3		SRV2065-702	
4	Log 4		SRV2065-705	
5	Log 5		SRV2065-701	
	Refractory Kit		BRICK-550TRSD2	
6	Refractory, Right Side		SRV2044-712	
7	Refractory, Back		SRV2044-711	
8	Refractory, Left Side		SRV2044-710	
9	Junction Box		4021-013	Y
10	Pilot shield		2066-121	
44	Burner NG		SRV2066-020	Y
11	Burner LP		SRV2066-021	Y
12	Base Pan		2065-100	
13	Log Grate		2066-036	
14	Glass Door Assembly		GLA-550TRS	Y
	Non-combustible Board		547-401	
	Mineral Wool		050-721	
	Glass Latch Assembly		386-122A	Y
	Vermiculite Embers		MYSTIC-EMBERS	
	Exhaust Restrictor		530-299	
	Pilot Tube		446-301	Y
	Gasket Assembly  Contains Burner neck, shutter bracket, vent,		2115-080	
	seal cap, valve plate, and air passage gaskets			
	Touch up Paint		TUP-GBK-12	
	Conversion Kit NG		NGK-550TRS-IPIE	Y
	Conversion Kit LP		LPK-550TRS-IPIE	Υ
	Pilot Orifice NG		593-528	Υ
	Pilot Orifice LP		593-527	Υ
	Regulator NG		NGK-DXF	Υ
	Regulator LP		LPK-DXF	Y

Additional service part numbers may appear on following page.

**Service Parts Diagram** 

Beginning Manufacturing Date: June 2007 Ending Manufacturing Date: Active



Service Parts List SL-750TRS-IPI-E

IMPORTANT: THIS IS DATED INFORMATION. The most current information is located on your dealers' VIP site. When ordering, supply serial and model numbers to ensure correct service parts.



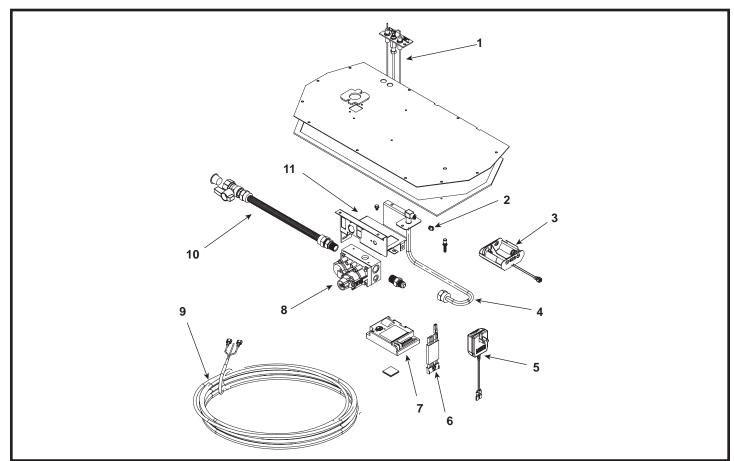
AVAILABLE
TO SHIP IN

to ensur	re correct service parts.			24 HOURS	
ITEM	DESCRIPTION	SERIAL#	PART NUMBER	241100110	
	Log Set Assembly		LOGS-SL750TRS-D	Y	
1	Log 1		SRV2066-704		
2	Log 2		SRV2066-703		
3	Log 3		SRV2066-702		
4	Log 4		SRV2066-705		
5	Log 5		SRV2065-701		
	Refractory Kit		BRICK-750TRSD2		
6	Refractory, Right Side		SRV2045-712		
7	Refractory, Back		SRV2045-711		
8	Refractory, Left Side		SRV2045-710		
9	Junction Box		4021-013	Υ	
10	Pilot Shield		2066-121		
44	Burner NG		SRV2066-020	Y	
11	Burner LP		SRV2066-021	Υ	
12	Base Pan		2066-100		
13	Log Grate		2066-036		
14	Glass Door Assembly		GLA-750TRS	Y	
	Non-combustible Board		534-401		
	Glass Latch Assembly		386-122A	Υ	
	Exhaust Restrictor		530-299		
	Mineral Wool		050-721		
	Vermiculite Embers		MYSTIC-EMBERS		
	Gasket Assembly  Contains Burner neck, shutter bracket, vent, seal cap, valve plate, and air passage gaskets		2118-080		
	Pilot Tube		446-301		
	Touch up Paint		TUP-GBK-12		
	Conversion Kit NG		NGK-750TRS-IPIE	Υ	
	Conversion Kit LP		LPK-750TRS-IPIE	Υ	
	Pilot Orifice NG		593-528	Υ	
	Pilot Orifice LP		593-527	Υ	
	Regulator NG		NGK-DXV	Υ	
	Regulator LP		LPK-DXV	Υ	

Additional service part numbers may appear on following page.

**Valve Assembly Parts List** 

Beginning Manufacturing Date: June 2007 Ending Manufacturing Date: Active



IMPORTANT: THIS IS DATED INFORMATION. The most current information is located on your dealers' VIP site. When ordering, supply serial and model numbers to ensure correct service parts.

AVAILABLE TO SHIP IN

ITEM	DESCRIPTION	SERIAL#	PART NUMBER	24 HOURS
1	Pilot Assembly NG		2090-012	Υ
'	Pilot Assembly LP		2090-013	Y
	Orifice NG (#40C)	SL-550TRS-IPI-E	582-840	Υ
2	Orifice LP (#53C)	3L-3301K3-IPI-E	582-583	Υ
	Orifice NG (#37C)	SL-750TRS-IPI-E	582-837	Y
	Orifice LP (#52C)	3L-7501K3-IPI-E	582-852	Y
3	Battery Pack		593-594A	Y
4	Flexible Gas Connector		530-302A	Y
5	3 Volt Transformer		593-593A	Y
6	Wire Assembly		593-590A	Y
7	Module		593-592	Y
8	Valve NG		750-500	Y
°	Valve LP		750-501	Y
9	Thermostat Wire Assembly		2118-170	Υ
10	Flex Ball Valve Assembly		302-320A	Υ
11	Valve Bracket		2118-104	

# LIMITED LIFETIME WARRANTY HEAT & GLO GAS APPLIANCE PRODUCTS



Where everything comes together

BASIC ONE-YEAR WARRANTY. HEAT & GLO, a brand of HEARTH & HOME TECHNOLOGIES INC., located at 20802 Kensington Boulevard, Lakeville, MN 55044, ("HEAT & GLO") warrants to the original owner that your new HEAT & GLO Gas Appliance (the "Product") will be free from defects in materials and workmanship for a period of one year from the date of installation. During the first year, HEAT & GLO will replace or repair, at its discretion, any defective components at its sole cost and expense, including payment of all reasonable labor costs incurred in replacing or repairing such components. This basic warranty is subject to the conditions, exclusions and limitations described below.

EXTENDED LIFETIME COVERAGE. HEAT & GLO warrants that the firebox, heat exchanger, log(s), and burner will not be defective in material or workmanship during the period the Product is owned by the original owner, subject to the following conditions, exclusions and limitations described below.

#### CONDITIONS, EXCLUSIONS AND LIMITATIONS:

- 1. This warranty applies to the original owner only and is nontransferable.
- 2. This warranty applies only to Products installed in the United States of America or Canada.
- 3. This warranty is limited to the replacement or repair of defective components or workmanship and HEAT & GLO may fully discharge all obligations under this warranty by repairing or replacing, at its discretion, the defective components. The maximum amount recoverable under this warranty is limited to the purchase price of the Product and, if HEAT & GLO is unable to provide replacement or repair in an expedient and cost-effective manner, HEAT & GLO may discharge all obligations under this warranty by refunding the purchase price of the Product. IN NO EVENT SHALL HEAT & GLO BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES CAUSED BY DEFECTS IN THE PRODUCT.
- 4. Any labor and related repair charges relating to the costs and expenses of replacing or repairing defective components under the Limited Lifetime Warranty are not covered by this warranty, except as provided for under the Basic One-Year Warranty.
- 5. Components and parts made by other manufacturers, whether sold with the Product or added thereafter, are NOT covered by this warranty unless expressly authorized and approved by HEAT & GLO in writing.
- 6. Any damages caused by environmental conditions, inadequate ventilation or drafting caused by tight sealing construction of the structure, air handling devices such as exhaust fans or forced air furnaces, or other such causes are not covered by this warranty.
- 7. This warranty will be void if:
  - a) The Product is not installed, operated and maintained in compliance with local building codes and with the instructions in the Installer's Guide, Owner's Guide and Listing Agent Identification Label furnished with the Product.
  - b) Any parts or components made by other manufacturers are added or used in the Product, unless expressly authorized and approved by HEAT & GLO in writing.
  - c) Any service work is performed on the Product by anyone other than an authorized HEAT & GLO representative.
  - d) The Product is damaged due to shipping, improper handling, accident, abuse or misuse.
  - e) Fuels other than those specified in the Installer's Guide and Owner's Guide are used.
  - f) Modification was made to the Product which was not expressly authorized and approved by HEAT & GLO in writing.

EXCEPT TO THE EXTENT PROVIDED BY LAW, HEAT & GLO MAKES NO EXPRESS WARRANTIES OTHER THAN THE WARRANTY SPECIFIED HEREIN. THE DURATION OF ANY IMPLIED WARRANTY IS LIMITED TO THE DURATION OF THE WARRANTY SPECIFIED ABOVE.

Some states do not allow limitations on how long an implied warranty lasts, or do not allow exclusion or limitation of incidental or consequential damages, so those limitations may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from State to State.

If warranty service is needed you should contact your installing dealer and if the installing dealer is unable to provide necessary parts or components, contact the nearest authorized HEAT & GLO dealer or supplier.

#### NOTES TO CUSTOMER:

1.	• •	n order to insure proper installation, operation and maintenance HEAT & GLO strongly recommends annual ser vicing by an authorized HEAT & GLO dealer.				
2.	Please complete this information	and retain this warranty in a	a safe place for future reference: Installation Date:			
	Model #:	Serial #:	Installing Contractor:			
3.	HEAT & GLO reserves the right to make changes at any time, without notice, in design, material, specifications and prices of the Product. HEAT & GLO also reserves the right to discontinue styles and products.					

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060-981D 3/05

#### E. Contact Information



Where everything comes together

Heat & Glo, a brand of Hearth & Home Technologies Inc. 20802 Kensington Boulevard, Lakeville, MN 55044 www.heatnglo.com

Please contact your Heat & Glo dealer with any questions or concerns. For the location of your nearest Heat & Glo dealer, please visit www.heatnglo.com.

- NOTES -							



# CAUTION

#### DO NOT DISCARD THIS MANUAL

- Important operating and maintenance instructions included.
- Read, understand and follow these instructions for safe installation and operation.
- Leave this manual with party responsible for use and operation.



This product may be covered by one or more of the following patents: (United States) 4593510, 4686807, 4766876, 4793322, 4811534, 5000162, 5016609, 5076254, 5113843, 5191877, 5218953, 5263471, 5328356, 5341794, 5347983, 5429495, 5452708, 5542407, 5601073, 5613487, 5647340, 5688568, 5762062, 5775408, 5890485, 5931661, 5941237, 5947112, 5996575, 6006743, 6019099, 6048195, 6053165, 6145502, 6170481, 6237588, 6296474, 6374822, 6413079, 6439226, 6484712, 6543698, 6550687, 6601579, 6672860, 6688302B2, 6715724B2, 6729551, 6736133, 6748940, 6748942, 6769426, 6774802, 6796302, 6840261, 6846411, 68663064, 6866205, 6869278, 6875012, 6880275, 6908039, 6919884, D320652, D445174, D462436; (Canada) 1297749, 2195264, 2225408, 2313972; (Australia) 780250, 780403, 1418504 or other U.S. and foreign patents pending.

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