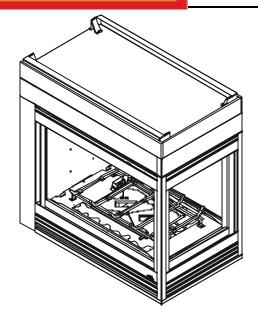
This appliance has been retired. Service parts pages within have been removed. For replacement parts, please refer to the individual service parts list located on the brand websites.



# **Installers Guide**

Models: Pier-PV-IPI ST-PV-IPI





Underwriters Laboratories Listed

# WARNING: IF THE INFORMATION IN THESE INSTRUCTIONS IS NOT FOLLOWED EXACTLY, A FIRE OR EXPLOSION MAY RESULT CAUS-ING PROPERTY DAMAGE, PER-SONAL INJURY, OR DEATH.

- Do not store or use gasoline or other flammable vapors and liquids in the vicinity of this or any other appliance.
- What to do if you smell gas
- Do not try to light any appliance.
- Do not touch any electrical switch.
- Do not use any phone in your building.
- Immediately call your gas supplier from a neighbor's phone. Follow the gas supplier's instructions.
- If you cannot reach your gas supplier, call the fire department.
- Installation and service must be performed by a qualified installer, service agency, or the gas supplier.

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Heat-N-Glo, a brand of Hearth & Home Technologies Inc. 20802 Kensington Boulevard, Lakeville, MN 55044

READ THIS MANUAL BEFORE INSTALLING OR OPERATING THIS APPLIANCE. THIS INSTALLERS GUIDE MUST BE LEFT WITH APPLIANCE FOR FUTURE REFERENCE.

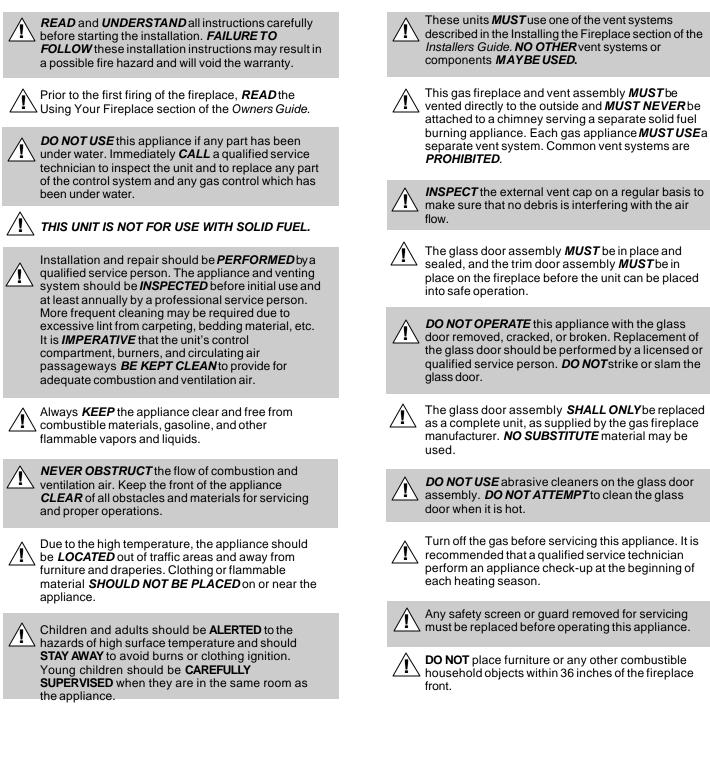
WARNING: IMPROPER INSTALLA-TION, ADJUSTMENT, ALTERATION, SERVICE OR MAINTENANCE CAN CAUSE INJURY OR PROPERTY DAM-AGE. REFER TO THIS MANUAL. FOR ASSISTANCE OR ADDITIONAL INFOR-MATION CONSULT A QUALIFIED IN-STALLER, SERVICE AGENCY, OR THE GAS SUPPLIER.

- This appliance may be installed in an aftermarket, permanently located, manufactured (mobile) home, where not prohibited by local codes.
- 2. This appliance is only for use with the type of gas indicated on the rating plate. This appliance is not convertible for use with other gases, unless a certified kit is used.

Please contact your Heat-N-Glo dealer with any questions or concerns. For the number of your nearest Heat-N-Glo dealer, please call 1-888-427-3973.

This product is covered by one or more of the following patents: (United States) 4,112,913; 4,408,594; 4,422,426; 4,424,792; 4,520,791; 4,793,322; 4,852,548; 4,875,464; 5,000,162; 5,016,609; 5,076,254 5,191,877; 5,218,953; 5,328,356; 5,429,495; 5,452,708; 5,542,407; 5,613,487; (Australia) 543790; 586383; (Canada) 1,123,296; 1,297,746; 2,195,264; (Mexico) 97-0457; (New Zealand) 200265; or other U.S. and foreign patents pending.

# Safety and Warning Information



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 $\blacklozenge$  = Contains updated information.



# **Appliance Certification**

The Heat-N-Glo fireplace models discussed in this *Installers Guide* have been tested to certification standards and listed by the applicable laboratories.

# Certification

MODELS: PIER-PV-IPI, ST-PV-IPI LABORATORY: Underwriters Laboratories TYPE: Vented Gas Fireplace STANDARD: ANSI Z21.50•CGA2.22•UL307B

# Installation Codes

The fireplace installation must conform to local codes. Before installing the fireplace, consult the local building code agency to ensure that you are in compliance with all applicable codes, including permits and inspections.

In the absence of local codes, the fireplace installation must conform to the National Fuel Gas Code ANSI Z223.1 (in the United States) or the CAN/CGA-B149 Installation Codes (in Canada). The appliance must be electrically grounded in accordance with local codes or, in the absence of local codes with the National Electric Code ANSI/NFPA No. 70 (in the United States), or to the CSA C22.1 Canadian Electric Code (in Canada).

These models (natural gas and propane) can be installed in a bedroom (in the United States) which has a total volume of unconfined space appropriate to the particular installation. Refer to the National Fuel Gas Code ANSI Z223.1/NFPA54 (current edition). The Uniform Mechanical Code - (current edition), and local Building Officials for the options allowed in obtaining an effective bedroom volume of unconfined space.

These models (natural gas and propane) can be installed in a bedroom (in Canada) if a thermostat (Model WH-STAT) is installed with the unit. Consult local code authorities. Detailed installation instructions for Model WH-STAT are included with the kit.

# **High Altitude Installations**

U.L. Listed gas appliances are tested and approved without requiring changes for elevations from 0 to 2,000 feet in the U. S. A. and in Canada.

When installing this appliance at an elevation above 2,000 feet, it may be necessary to decrease the input rating by changing the existing burner orifice to a smaller size. Input rate should be reduced by 4% for each 1000 feet above a 2000 foot elevation in the U.S.A. or 10% for elevations between 2000 and 4500 feet in Canada. If the heating value of the gas has been reduced, these rules do not apply. To identify the proper orifice size, check with the local gas utility.

If installing this appliance at an elevation above 4,500 feet (in Canada), check with local authorities.



Heat-N-Glo Quality Systems registered by SGS ICS



### Introducing the Heat-N-Glo Gas Fireplaces

Heat-N-Glo gas fireplaces are designed to operate with all exhaust gases expelled to the outside.

The information contained in this *Installers Guide*, unless noted otherwise, applies to all models and gas control systems. Gas fireplace diagrams, including the dimensions, are shown in this section.

#### **Pre-install Preparation**

This gas fireplace and its components are tested and safe when installed in accordance with this *Installers Guide*. Report to your dealer any parts damaged in shipment, particularly the condition of the glass. **Do not install any unit with damaged, incomplete, or substitute parts.** 

The vent system components are shipped in separate packages. The gas logs are shipped in the fireplace and must be unwrapped before firing the unit.

Read all of the instructions before starting the installation. Follow these instructions carefully during the installation to ensure maximum safety and benefit. Failure to follow these instructions will void the owner's warranty and may present a fire hazard. The Heat-N-Glo Warranty will be voided by, and Heat-N-Glo disclaims any responsibility for, the following actions:

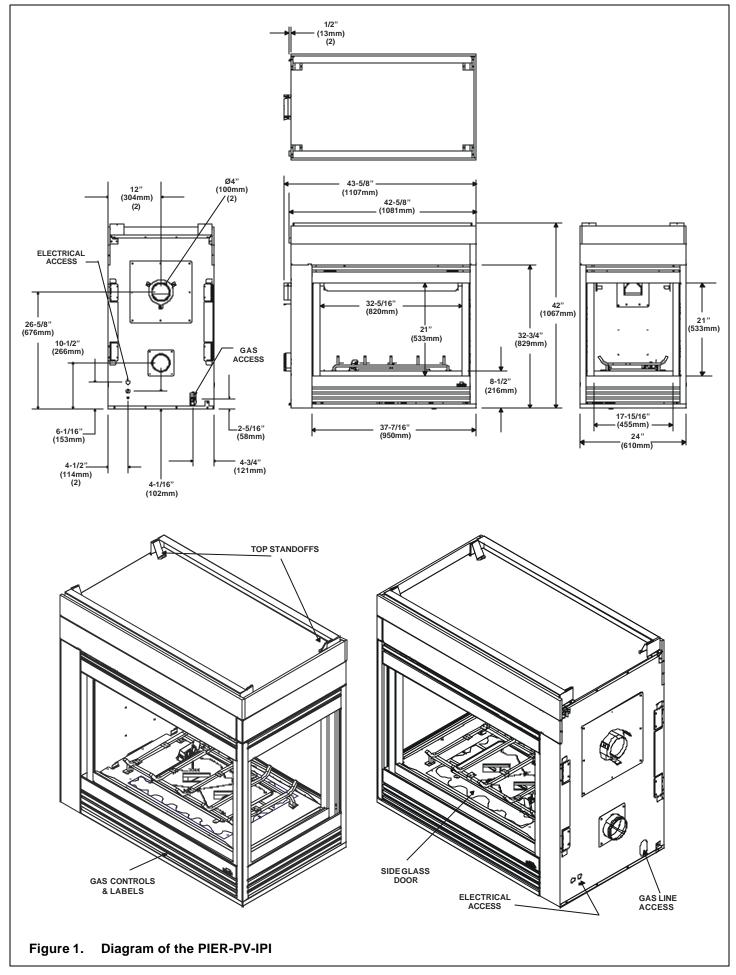
- Installation of any damaged fireplace or vent system component.
- Modification of the fireplace or direct vent system.
- Installation other than as instructed by Heat-N-Glo.
- Improper positioning of the gas logs or the glass door.
- Installation and/or use of any component part not manufactured and approved by Heat-N-Glo, not withstanding any independent testing laboratory or other party approval of such component part or accessory.

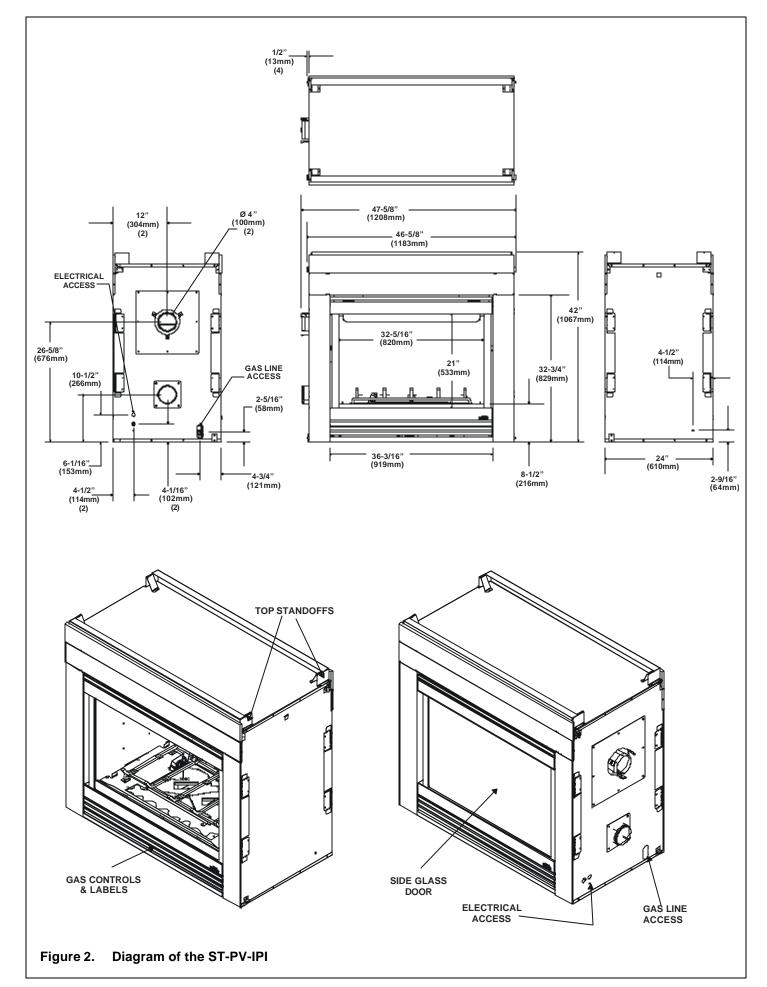
# ANY SUCH ACTION MAY POSSIBLY CAUSE A FIRE HAZARD.

# When planning a fireplace installation, it's necessary to determine:

- Where the unit is to be installed.
- The vent system configuration to be used.
- · Gas supply piping.
- Electrical wiring.
- Framing and finishing details.
- Whether optional accessories—devices such as a fan, wall switch, or remote control—are desired.

If the fireplace is to be installed on carpeting or tile, or on any combustible material other than wood flooring, the fireplace should be installed on a metal or wood panel that extends the full width and depth of the fireplace.







# Step 1. Locating the Fireplace

The diagram below shows space and clearance requirements for locating a fireplace within a room.

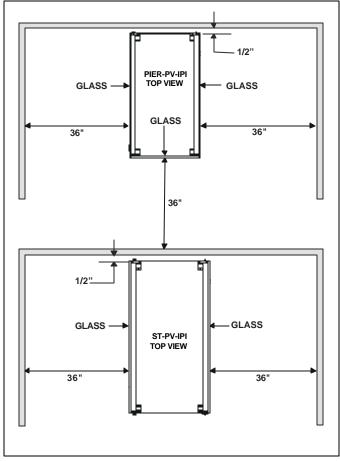


Figure 3. Fireplace Dimensions and Locations

#### **Clearance Requirements**

The top, back, and sides of the fireplace are defined by stand-offs. The minimum clearance to a perpendicular wall extending past the face of the fireplace is 1/2 inch (12.5mm). The metal ends of the fireplace may **NOT** be recessed into combustible construction.

|   | Minimum Clearances from the Fireplace to Combustible Materials |               |           |  |
|---|--|---------------|-----------|--|
|   |  | <u>Inches</u> | <u>mm</u> |  |
|   | Glass Sides or Ends  | 36            | 914       |  |
|   | Floor  | 0             | 0         |  |
|   | Rear Vent  | 1/2           | 13        |  |
|   | Metal Sides or Ends  | 1/2           | 13        |  |
|   | Тор  | 2 1/2         | 64        |  |
|   |  |               |           |  |
| * | The clearance to the ce<br>of the unit, excluding the          | •             | •         |  |

The distance from the unit to combustible construction is to be measured from the unit outer wrap surface to the combustible construction, **NOT** from the screw heads that secure the unit together.

| <u>nches</u><br>. 1 |                     |
|---------------------|---------------------|
|                     |                     |
| -1/2                | 27 5                |
| -1/2                | 27 F                |
|                     |                     |
| . 1                 | 25                  |
| . 1                 | 25                  |
|                     |                     |
| -1/2                | 37.5                |
| . 1                 |                     |
| . 1                 |                     |
|                     | . 1<br>1-1/2<br>. 1 |

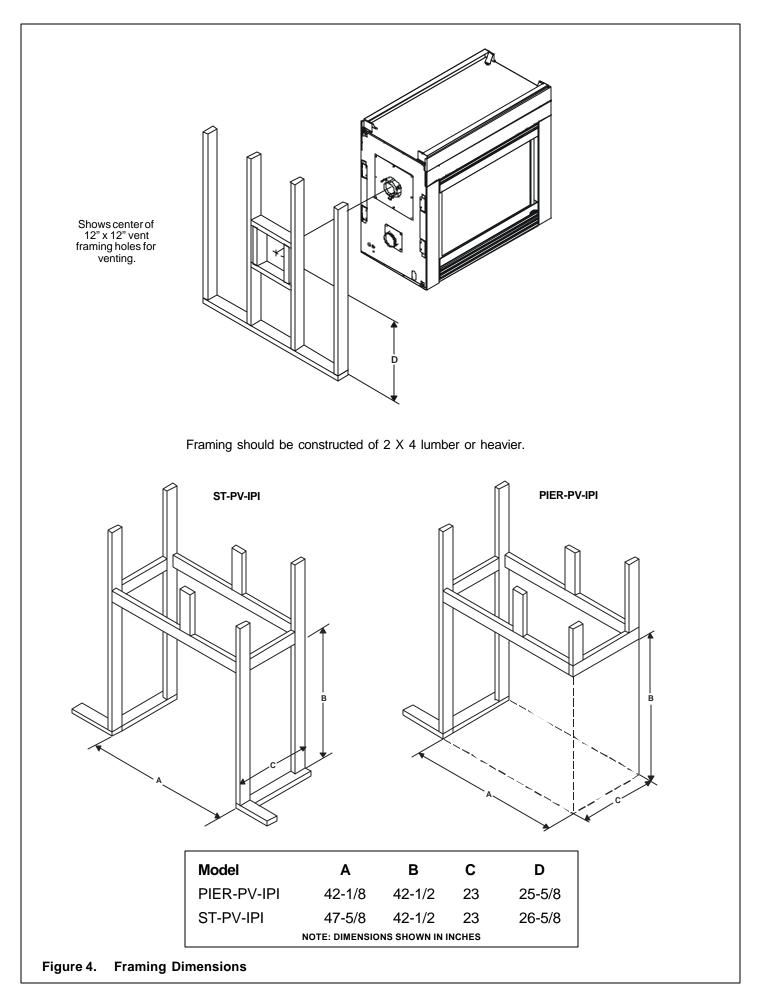
For minimum clearances, see the direct vent termination clearance diagrams on pages 20 and 21 in this manual.

# Step 2. Framing the Fireplace

Fireplace framing can be built before or after the fireplace is set in place. Framing should be positioned to accommodate wall coverings and fireplace facing material. The diagram below shows framing reference dimensions.

#### CAUTION: MEASURE FIREPLACE DIMENSIONS AND VERIFY FRAMING METHODS AND WALL COVERING DETAILS BEFORE FRAMING.

WARNING: FRAMING DIMENSIONS ASSUME USE OF 1/2 INCH THICK WALL COVERING MATERIALS ON EXTERIOR OF FRAMING ONLY AND NO SHEETROCK ON INTERIOR OF FRAMING.

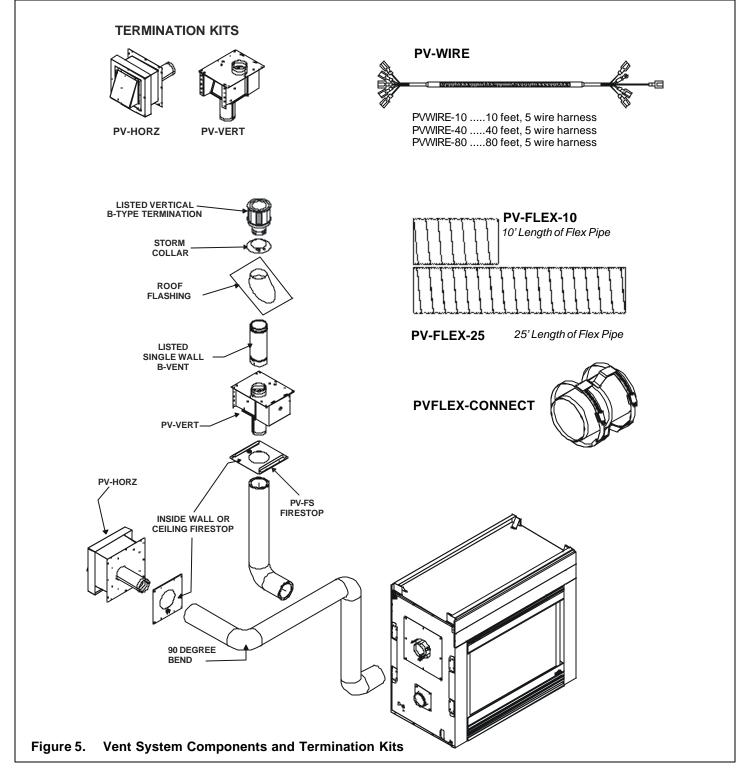


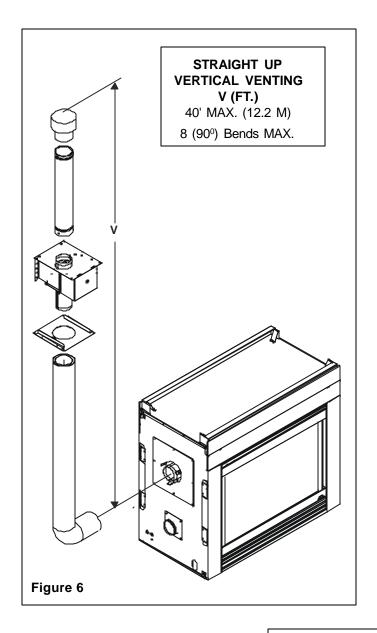
# Step 3. Installing the Vent System

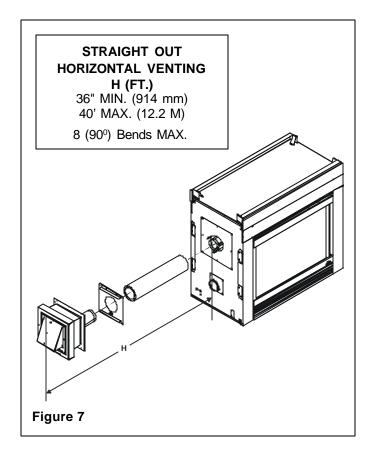
#### A. Vent System Approvals

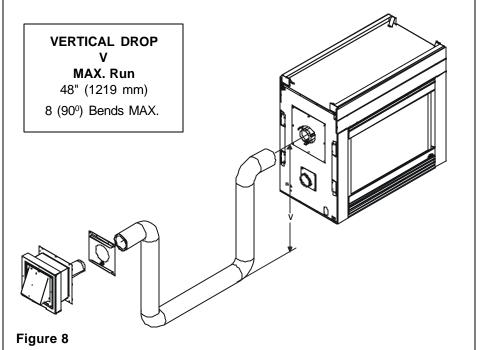
These models are approved to use PVFLEX series vent pipe components and terminations (see Figure 5). Approved vent system components are labeled for identification. This pipe is tested and listed as an approved component of the fireplace. The pipe is tested to be run inside an enclosed wall. There is no requirement for inspection openings at each joint within the wall. There is no required pitch for horizontal vent runs. **NO OTHER VENTING SYS-TEMS OR COMPONENTS MAY BE USED**. Detailed installation instructions are included with each vent termination kit and should be used in conjunction with this *Installers Guide*.

The flame and ember appearance may vary based on the type of fuel burned and the venting configuration used.









### Step 4. Negative Pressure Make-up Air

These units are designed to either use house air or outside air for combustion. For houses concerned with negative pressure from appliances using house air, installing the make-up air kit is recommended. By doing so this appliance will operate as a direct vent using no house air for combustion.

The causes of negative pressure to a house can include the following:

- Stack effect in the building.
- Exhaust only appliances (mechanically and atmospherically vented).
- Inadequate make-up air (which is increasingly more prevalent in new construction).

**NOTE:** Heat-N-Glo assumes no responsibility for the improper performance of the fireplace system or other appliances caused by inadequate draft due to environmental conditions, down drafts, tight sealing construction of the structure, or mechanical exhausting devices which create a negative air pressure within the structure where the fireplace is located.

It is recommended that the building be mechanically or passively balanced to allow atmospherically vented appliances, such as gas fireplaces, to draft properly. If the home experiences negative pressure or is likely to experience negative pressure, connection to an outside air source is mandatory.

A 4 inch side collar (see Figure 9) found in your termination kit, must be installed on the fireplace by removing the cover plate and attaching the side collar to the outer wrap as shown (see Figure 10).

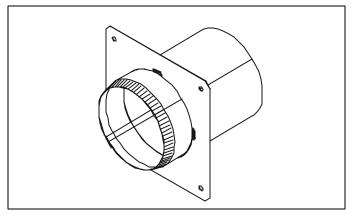


Figure 9. Side Collar

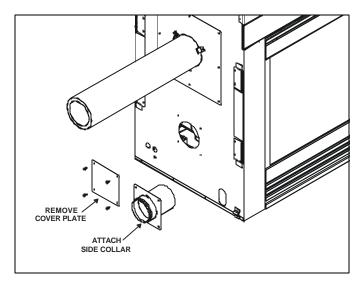


Figure 10. Fresh Air Kit

Using 4 inch Class-I flex vent make the connection to the outside of the house, terminating with the duct termination included in the termination kit. The fresh air make-up vent run should not exceed 25 feet (see Figure 11).

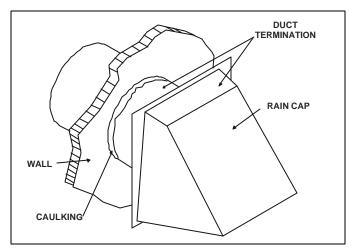


Figure 11. Duct Termination Assembly

WARNING: IN A NEGATIVE PRESSURE CONDITION (LIKELY TO OCCUR IN NEW HOMES THAT DO NOT HAVE ADEQUATE MAKE-UP AIR) THE OUTSIDE AIR KIT MUST BE IN-STALLED TO OBTAIN PROPER PERFORMANCE AND TO HELP PREVENT SPILLAGE OF COMBUS-TION GASES.

#### Termination of the Fresh Air Duct:

The fresh air duct can be terminated directly adjacent to or directly above the exhaust termination but, must be no closer than 3 feet below and a minimum of 12" above the grade.

#### **B. Installing Vent Components**

#### 1. Attach the First Vent Component to the Starting Collars

To attach the first vent component to the starting collars of the fireplace:

- Slide the first vent section of pipe onto the starting collar until it covers the entire starting collar.
- Tighten the hose clamp to secure the pipe to the starting collar.
- Using self tapping screws secure the pipe to the collar with three screws.

#### 2. Continue Adding Vent Components

Refer to Termination Cap installation instructions.

- Continue adding vent components, locking each succeeding component into place using the PV-connect.
- Ensure that each succeeding vent component is securely fitted and locked into the preceding component in the vent system. Securing pipe sections with three screws is recommended.

#### 3. Install Support Brackets

Refer to Termination Cap installation instructions.

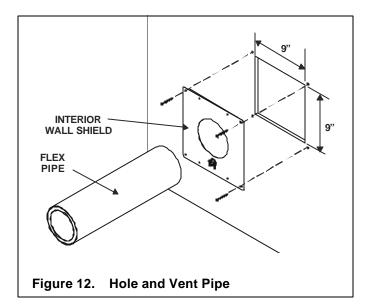
#### 4. Install Firestops

For Horizontal Runs - Firestops are **REQUIRED** on both sides of a combustible wall through which the vent passes.

# NOTE: Model PV-HORZ CAP does not need an exterior firestop on an exterior combustible wall. The firestop is built into the cap.

To install firestops for horizontal runs that pass through interior walls:

- Cut a 9" x 9" (229mm X 229mm) hole through the wall.
- Position the firestop on one side of the hole previously cut and secure the firestop with nails or screws.
- Continue the vent run through the firestop.

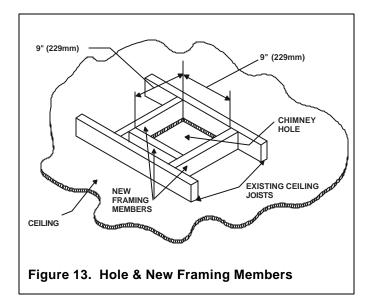


# NOTE: There must be NO INSULATION or other combustibles inside the framed firestop opening.

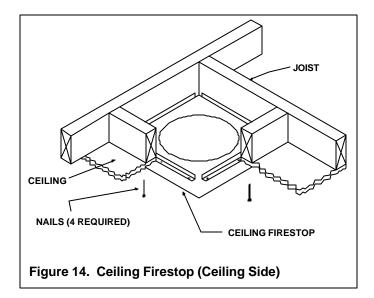
For Vertical Runs - One ceiling firestop is **REQUIRED** at the hole in each ceiling through which the vent passes.

To install firestops for vertical runs that pass through ceilings:

- Position a plumb bob directly over the center of the vertical vent component.
- Mark the ceiling to establish the centerpoint of the vent.
- Drill a hole or drive a nail through this centerpoint.
- Check the floor above for any obstructions, such as wiring or plumbing runs.
- Reposition the fireplace and vent system, if necessary, to accommodate the ceiling joists and/or obstructions.
- Cut a 9-inch X 9-inch (229mm x 229mm) hole through the ceiling, using the centerpoint previously marked.
- Frame the hole with framing lumber the same size as the ceiling joists.

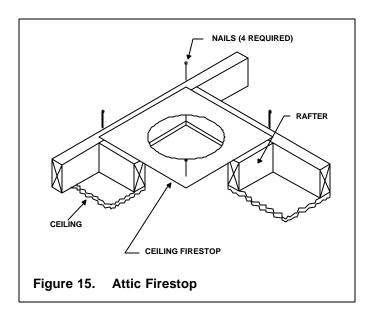


If the area above the ceiling is **NOT** an attic, position and secure the ceiling firestop on the ceiling side of the previously cut and framed hole.



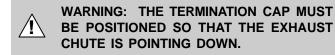
If the area above the ceiling **IS** an attic, position and secure the firestop on top of the previously framed hole. **NOTE:** Keep insulation away from the vent pipe at least 1 inch (25mm). If necessary use an attic insulation shield.

NOTE: There must be NO INSULATION or other combustibles inside the framed firestop opening.

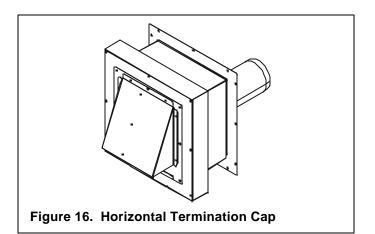


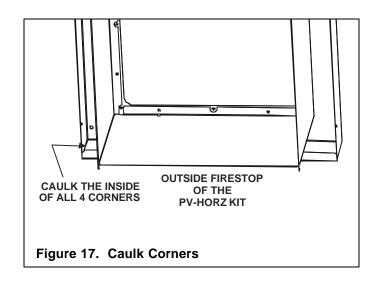
#### C. Vent Termination

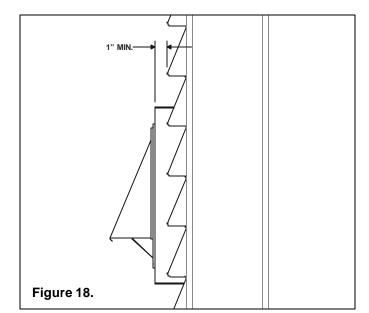
**For Horizontal Terminations -** To attach and secure the termination to the last section of horizontal vent refer to the Termination Cap installation instructions.

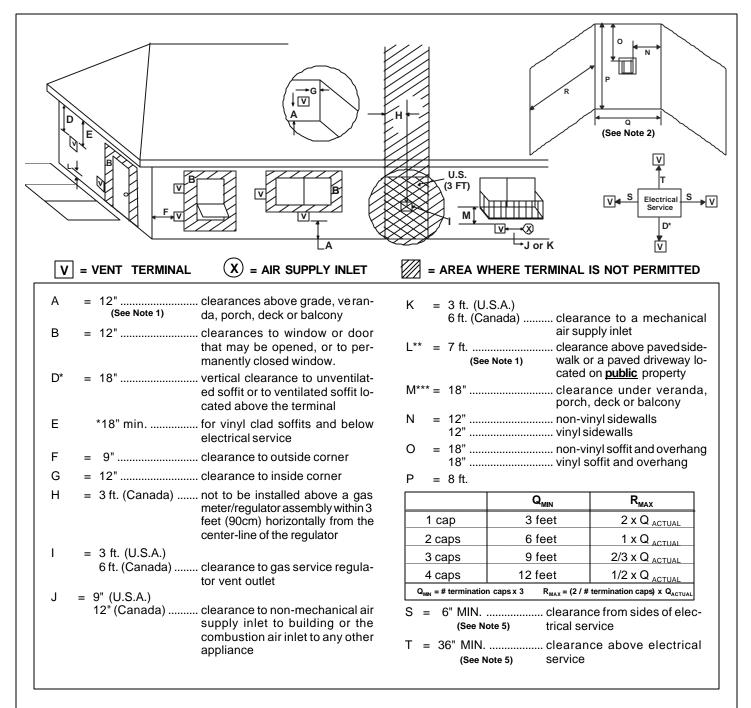


WARNING: VENTING TERMINALS SHALL NOT BE RECESSED INTO A WALL OR SIDING. VENT TERMINATION CLEARANCES MUST BE FOLLOWED TO AVOID FIRE DANGER. SEE VENT TERMINATION MINIMUM CLEAR-ANCES DIAGRAM ON FOLLOWING PAGE.









- \*\* a vent shall not terminate directly above a sidewalk or paved driveway which is located between two single family dwellings and serves both dwellings.
- \*\*\* only permitted if veranda, porch, deck or balcony is fully open on a minimum of 2 sides beneath the floor.

**NOTE 1**: On private property where termination is less than 7 feet above a sidewalk, driveway, deck, porch, veranda or balcony, use of a listed cap shield is suggested.

**NOTE 2**: Termination in an alcove space (spaces open only on one side and with an overhang) are permitted with the dimensions specified for vinyl or non-vinyl siding and soffits. **1**. There must be 3 feet minimum between termination caps. **2**. All mechanical air intakes within 10 feet of a termination cap must be a minimum of 3 feet below the termination cap. **3**. All gravity air intakes within 3 feet of a termination cap must be a minimum of 1 foot below the termination cap.

# **NOTE 3** Local codes or regulations may require different clearances.

**NOTE 4:** Termination caps may be hot. Consider their proximity to doors or other traffic areas.

**NOTE 5:** Location of the vent termination must not interfere with access to the electrical service.

**WARNING: In the U.S:** Vent system termination is **NOT** permitted in screened porches. You must follow side wall, overhang and ground clearances as stated in the instructions.

In Canada: Vent system termination is NOT permitted in screened porches. Vent system termination is permitted in porch areas with two or more sides open. You must follow all side walls, overhang and ground clearances as stated in the instructions.

Heat-N-Glo assumes no responsibility for the improper performance of the fireplace when the venting system does not meet these requirements.

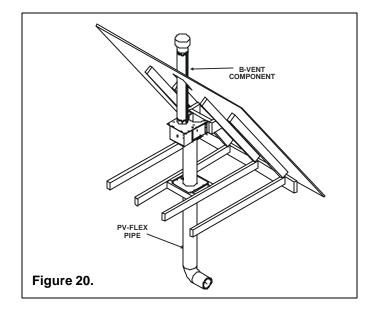
#### Figure 19. Vent Termination Minimum Clearances

**For Vertical Terminations -** To locate the vent and install the vent sections:

- Locate and mark the vent centerpoint on the underside of the roof, and drive a nail through the centerpoint.
- Make the outline of the roof hole around the centerpoint nail.
- The size of the roof hole framing dimensions depend on the pitch of the roof. There **MUST BE** a 1-inch (25.4mm) clearance from the vertical vent pipe to combustible materials.
- Mark the roof hole accordingly.
- · Cover the opening of the installed vent pipes.
- Cut and frame the roof hole.
- Use framing lumber the same size as the roof rafters and install the frame securely. Flashing anchored to the frame must withstand heavy winds.
- Continue to install concentric vent sections up through the roof hole (for inside vent installations) or up past the roof line until you reach the appropriate distance above the roof (for outside terminations).

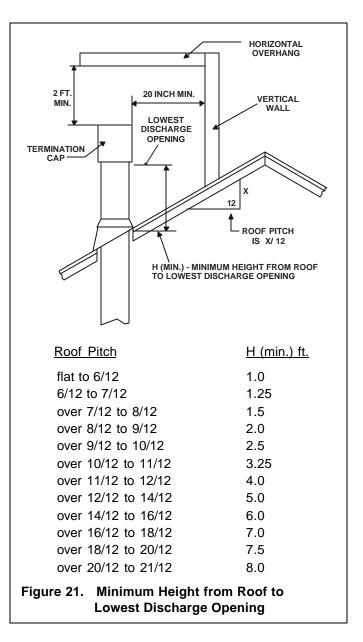
WARNING: MAJOR U.S. BUILDING CODES SPECIFY MINIMUM CHIMNEY AND/OR VENT HEIGHT ABOVE THE ROOF TOP. THESE MINIMUM HEIGHTS ARE NECESSARY IN THE INTEREST OF SAFETY. SEE THE FOLLOWING DIAGRAM FOR MINIMUM HEIGHTS, PROVIDED THE TERMINA-TION CAP IS AT LEAST 20 INCHES FROM A VER-TICAL WALL AND 2-FEET BELOW A HORIZONTAL OVERHANG.

NOTE: This also pertains to vertical vent systems installed on the outside of the building.



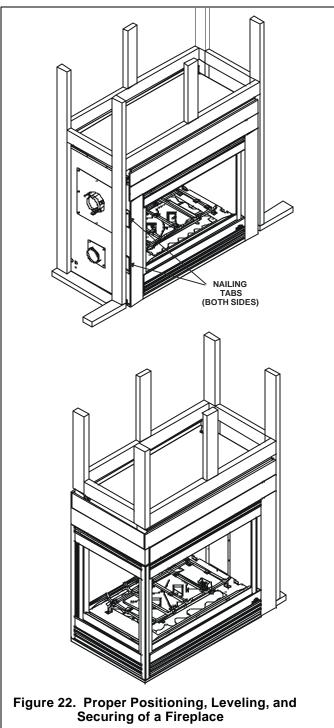
To seal the roof hole, and to divert rain and snow from the vent system:

- Attach a flashing to the roof using nails, and use a nonhardening mastic around the edges of the flashing base where it meets the roof.
- Attach a storm collar over the flashing joint to form a water-tight seal. Place non-hardening mastic around the joint, between the storm collar and the vertical pipe.
- Slide the termination cap over the end of the vent pipe and snap into place.



# Step 4. Positioning, Leveling, and Securing the Fireplace

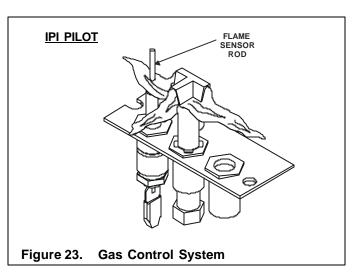
The diagram below shows how to properly position, level, and secure the fireplace.



- Place the fireplace into position.
- Level the fireplace from side to side and from front to back.
- Shim the fireplace with non-combustible material, such as sheet metal, as necessary.
- Secure the fireplace to the framing by nailing or screwing.
- Holes are provided in the base pan for securing the unit to the floor.

# Step 5. The Gas Control System

 $\bigwedge$  warning: this unit is not for use with solid fuel.



#### Intermittent Pilot Ignition (IPI) System

This system includes a 3V control valve, electronic module and intermittent pilot.

WARNING: CONTINUOUS 110-120 VAC SERVICE MUST BE WIRED DIRECTLY TO THE FIREPLACE JUNCTION BOX IN A IPI SYSTEM.

# Step 6. The Gas Supply Line

NOTE: Have the gas supply line installed in accordance with local building codes by a qualified installer approved and/or licensed as required by the locality. (In the Commonwealth of Massachusetts installation must be performed by a licensed plumber or gas fitter).

NOTE: Before the first firing of the fireplace, the gas supply line should be purged of any trapped air.

#### NOTE: Consult local building codes to properly size the gas supply line leading to the 1/2 inch (13 mm) hook-up at the unit.

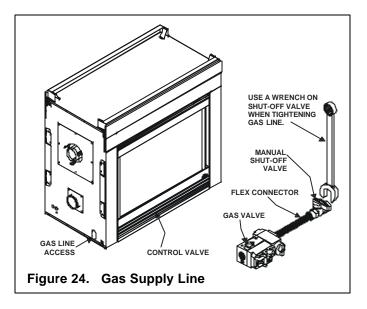
This gas fireplace is designed to accept a 1/2 inch (13 mm) gas supply line. To install the gas supply line:

- A listed (and Commonwealth of Massachusetts approved) 1/2 inch (13mm) tee-handle manual shut-off valve and a listed flexible gas connector are connected to the 1/2 inch (13mm) inlet of the control valve. NOTE: If substituting for these components, please consult local codes for compliance.
- Locate the gas line access hole in the outer casing of the fireplace.
- The gas line may be run from either side of the fireplace provided the hole in the outer wrap does not exceed 2" in diameter and it does not penetrate the actual firebox.
- Open the fireplace lower grille, insert the gas supply line through the gas line hole, and connect it to the shut-off valve.
- When attaching the pipe, support the control so that the lines are not bent or torn.
- After the gas line installation is complete, all connections must be tightened and checked for leaks with a commercially available, non-corrosive leak check solution. Be sure to rinse off all leak check solution following testing.



#### WARNING: DO NOT USE AN OPEN FLAME TO CHECK FOR GAS LEAKS.

- Insert insulation from the outside of the fireplace and pack the insulation tightly to totally seal between the pipe and the outer casing.
- At the gas line access hole the gap between the supply piping and gas access hole can be plugged with non-combustible insulation to prevent cold air infiltration.



### Step 7. Gas Pressure Requirements

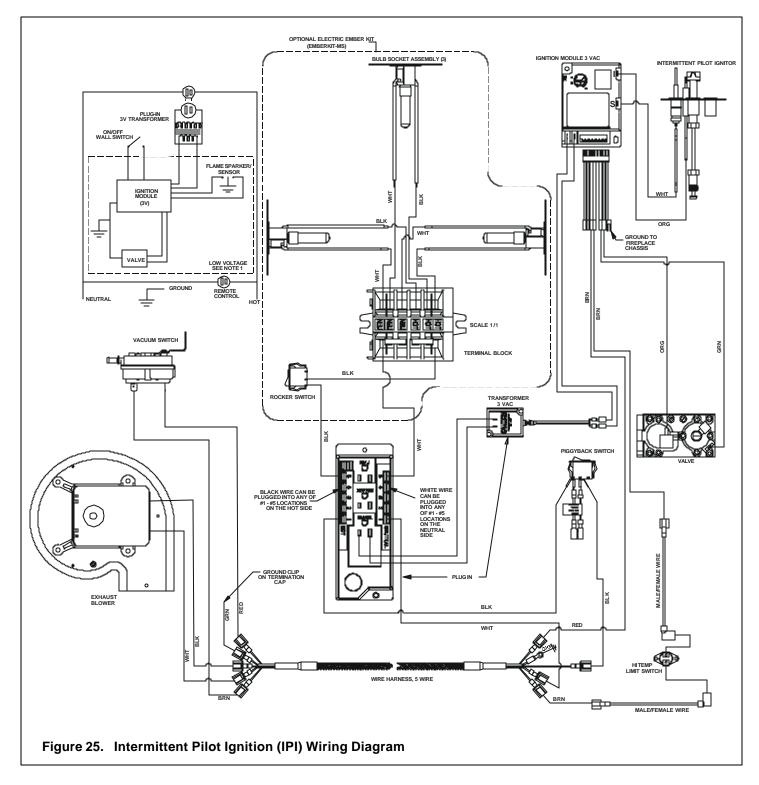
Pressure requirements for Heat-N-Glo gas fireplaces are shown in the table below.

| Pressure       | Natural Gas | Propane     |
|----------------|-------------|-------------|
| Minimum        | 5.0 inches  | 11.0 inches |
| Inlet Pressure | w.c.        | w.c.        |
| Maximum Inlet  | 14.0 inches | 14.0 inches |
| Gas Pressure   | w.c.        | w.c.        |
| Manifold       | 3.5 inches  | 10.0 inches |
| Pressure       | w.c.        | w.c.        |

A one-eighth (1/8) inch (3 mm) N.P.T. plugged tapping is provided on the inlet and outlet side of the gas control for a test gauge connection to measure the manifold pressure.

The fireplace and its individual shut-off valve must be disconnected from the gas supply piping system during any pressure testing of the system at test pressures in excess of one-half (1/2) psig (3.5 kPa).

The fireplace must be isolated from the gas supply piping system by closing its individual shut-off valve during any pressure testing of the gas supply piping system at test pressures equal to or less than one-half (1/2) psig (3.5 kPa).



# **Step 8. Wiring the Fireplace**

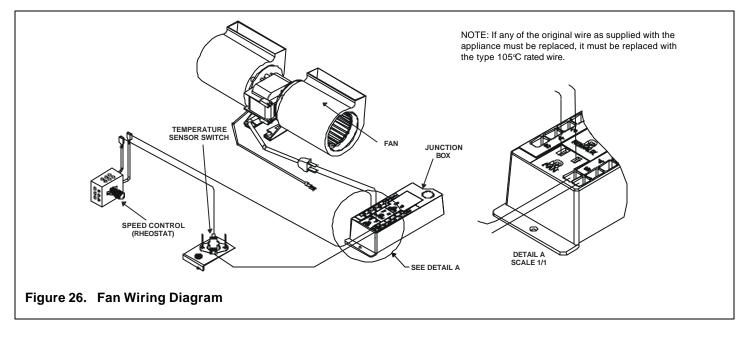
NOTE: Electrical wiring must be installed by a licensed electrician.

CAUTION: DISCONNECT REMOTE CONTROLS IF AB-SENT FOR EXTENDED TIME PERIODS. THIS WILL PREVENT ACCIDENTAL FIREPLACE OPERATION.

# For Intermittent Pilot Ignition Wiring

#### **Appliance Requirements**

This appliance requires that 110-120 VAC be wired to the junction box. Maintain correct polarity when wiring the junction box.

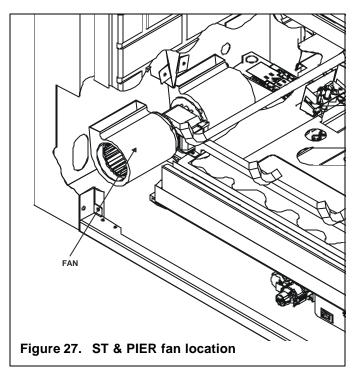


#### **Optional Accessories**

Optional fan and remote control kits require that 110-120 VAC be wired to the factory installed junction box before the fireplace is permanently installed.

#### Fan Installation

Recommended fan locations for the type of fireplace you have (see Figures 27).



#### ST & Pier fan location

It is recommended that the fan be positioned on the same side of the fireplace as the vent collars. This will provide the best air flow (see Figure 27).

#### Wall Switch

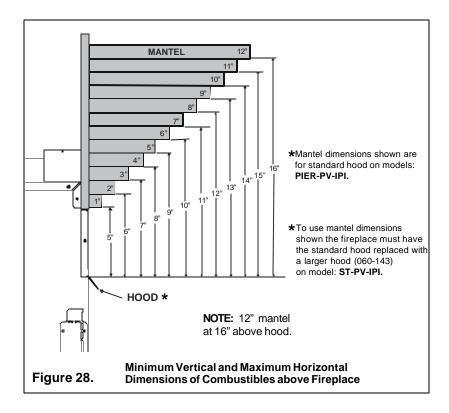
Position the wall switch in the desired position on a wall. Run a maximum of 25 feet (7.8 m) or less length of 18 A.W.G. minimum wire and connect it to the fireplace ON/ OFF switch pigtails.

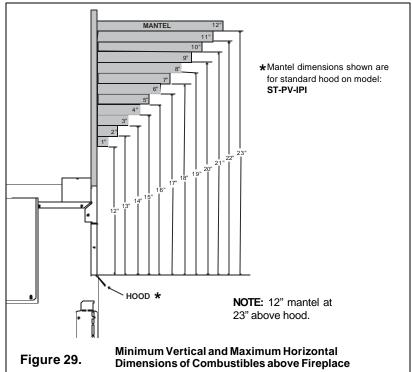
CAUTION: LABEL ALL WIRES PRIOR TO DISCONNEC-TION WHEN SERVICING CONTROLS. WIRING ERRORS CAN CAUSE IMPROPER AND DANGEROUS OPERA-TION. VERIFY PROPER OPERATION AFTER SERVICING.

# Step 9. Finishing

Figures 28 and 29 show the minimum vertical and corresponding maximum horizontal dimensions of fireplace mantels or other combustible projections above the top front edge of the fireplace. See Figures 3 and 4 for other fireplace clearances. **Only non-combustible materials may be used to cover the black fireplace front.** 

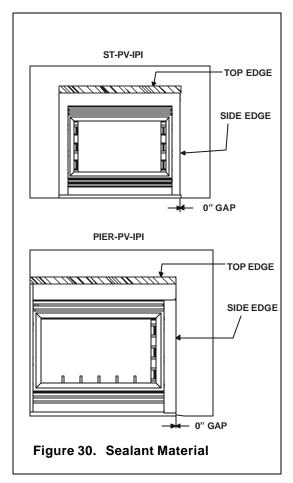
WARNING: WHEN FINISHING THE FIREPLACE, NEVER OBSTRUCT OR MODIFY THE AIR INLET/OUTLET GRILLES IN ANY MANNER.





CAUTION: IF JOINTS BETWEEN THE FIN-ISHED WALLS AND THE FIREPLACE SUR-ROUND (TOP AND SIDES) ARE SEALED, A 300° F. MINIMUM SEALANT MATERIAL MUST BE USED. THESE JOINTS ARE NOT REQUIRED TO BE SEALED. ONLY NON-COMBUSTIBLE MATERIAL (USING 300° F. MINIMUM ADHESIVE, IF NEEDED) CAN BE APPLIED AS FACING TO THE FIREPLACE SURROUND. SEE THE DIAGRAM BELOW.

**NOTE:** Sheetrock or other combustible material such as wood can be placed on the top edge and sides of the fireplace.



#### Hearth Extensions

A hearth extension may be desirable for aesthetic reasons. However, ANSI or CAN/ CGA testing standards **do not** require hearth extensions for gas fireplace appliances.

# Step 10. Installing Trim, Logs & Ember Material

#### Installing the Trim

Combustible materials may be brought up to the specified clearances on the side and top front edges of the fireplace, but **MUST NEVER** overlap onto the front face. The joints between the finished wall and the fireplace top and sides can only be sealed with a 300° F. (149° C) minimum sealant.

WARNING: WHEN FINISHING THE FIRE-PLACE, NEVER OBSTRUCT OR MODIFY THE AIR INLET/OUTLET GRILLES IN ANY MANNER.

Install optional marble and brass trim surround kits as desired. Marble, brass, brick, tile, or other non-combustible materials can be used to cover up the gap between combustible material (sheetrock or wood) and the fireplace.

Do not obstruct or modify the air inlet/outlet grilles. When overlapping on both sides, leave enough space so that the bottom grille can be lowered and the trim door removed.

#### Positioning the Logs

If the gas logs have been factory installed they should not need to be positioned. If the logs have been packaged separately, refer to the instructions that accompany the logs. **Save the log instructions with this manual.** 

If sooting occurs, the logs might need to be repositioned slightly to avoid excessive flame impingement.

#### **Shutter Settings**

|             | NG   | LP        |
|-------------|------|-----------|
| PIER-PV-IPI | 3/8" | FULL OPEN |
| ST-PV-IPI   | 3/8" | FULL OPEN |

#### **Glass Specifications**

| <u>Model</u> | <u>Type</u> |
|--------------|-------------|
| PIER-PV-IPI  | TEMPERED    |
| ST-PV-IPI    | TEMPERED    |

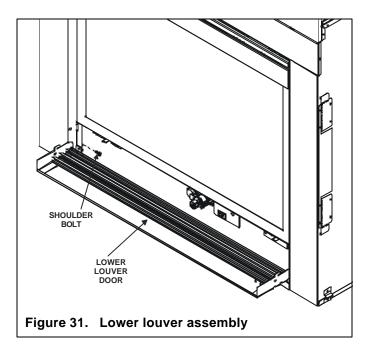
Heat-N-Glo fireplaces manufactured with tempered glass may be installed in hazardous locations such as bathtub enclosures as defined by the CPSC. The tempered glass has been tested and certified to the requirements of ANSI Z97.1-1984 and CPSC 16 CFR 1202. (Safety Glazing Certification Council SGCC # 1595 and 1597. Architectural Testing, Inc. Reports 02-31919.01 and 02-31917.01.)

This statement is in compliance with CPSC 16 CFR Section 1201.5 "Certification and labeling requirements" which refers to 15 USC 2063 stating "...Such certificate shall accompany the product or shall otherwise be furnished to any distributor or retailer to whom the product is delivered."

Some local building codes require the use of tempered glass with permanent marking in such locations. Glass meeting this requirement is available from the factory. Please contact your dealer or distributor to order.

#### Attachment of Lower Louver Assembly

This unit is shipped with the lower louver assembly attached midway up the glass frame to assist in the set-up of the unit. After the gas and electrical have been run, the louver can be moved to its lower position as shown in Figure 31.



#### **Placing the Ember Material**

Ember material is shipped with this gas fireplace. The bag labeled Glowing Ember (050-721) is standard glowing ember material.

To place the ember material:

- Remove the wing nuts and glass clips or tension springs around the glass door.
- Remove the glass door from the unit.
- Remove the grate and log set by removing the screws.
- Place dime size pieces of ember material about 1/2 inch apart near port holes in burner top. Do **NOT** press embers into burner ports. Cover the top of the burner with a single layer of ember material. For best performance do NOT place embers on the ports at the rear of the burner.
- Save the remaining ember materials for use during fireplace servicing. The bag of embers provided is sufficient for 3 to 5 applications.
- · Replace the glass door and a front trim door on the



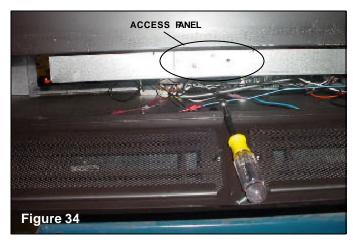
Figure 32. Placement of the Ember Material

### Optional Ember Light Kit (Emberkit-MS) Ember Light Bulb Replacement

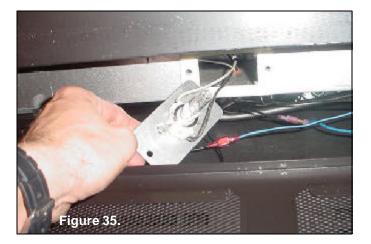
In the lower gas valve compartment you will find three access panels for the three light bulbs (see Figure 33).



Using a 5/16" nut driver remove the two bolts (see Figure 34).



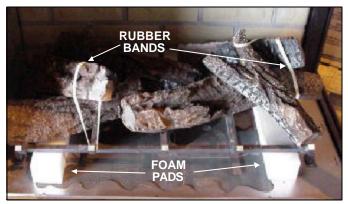
Pull the access panel to expose the light bulb. Wear clean cotton gloves when touching the bulb. Any skin oils which get on a new bulb will greatly shorten the life of the bulb. The bulb can be cleaned with isopropyl alcohol (see Figure 35).



# Step 11. Before Lighting the Fireplace

Before lighting the fireplace, be sure to do the following:

 Remove the rubber bands from the log set (see Figure 36).



#### Figure 36.

- · Remove the two foam pads which support the log set and grate and allow the log set and grate to rest on the base pan.
- Install the Lava Rock (supplied) to the firebox base pan being careful not to cover the burner with the Lava Rock.

#### Remove all paperwork from underneath the fireplace.

#### **Review safety warnings and cautions**

• Read the Safety and Warning Information section at the beginning of this Installers Guide.

#### **Double-check for gas leaks**

Before lighting the fireplace, double-check the unit for possible gas leaks.

#### Double-check vent terminations and front grilles for obstructions.

· Before lighting the fireplace, double-check the unit for possible obstructions that could be blocking the vent terminations or the front grilles.

#### **Double-check for faulty components**

 Any component that is found to be faulty MUST BE replaced with an approved component. Tampering with the fireplace components is **DANGEROUS** and voids all warranties.

A small amount of air will be in the gas supply lines. When first lighting the fireplace, it will take a few minutes for the lines to purge themselves of this air. Once the purging is complete, the fireplace will light and will operate normally.

Subsequent lightings of the fireplace will not require this purging of air from the gas supply lines, unless the gas valve has been turned to the OFF position, in which case the air would have to be purged.

NOTE: The fireplace should be run 3 to 4 hours on the initial start-up. Turn it off and let it cool completely. Remove and clean the glass. Replace the glass and run the fireplace for an additional 8 hours. This will help to cure the products used in the paint and logs.

During this break-in period it is recommended that some windows in the house be opened for air circulation. This will help avoid setting off smoke detectors, and help eliminate any odors associated with the fireplace's initial burning.

### Step 12. Lighting the Fireplace

You've reviewed all safety warnings, you've checked the fireplace for gas leaks, you know the vent system is unobstructed, and you've checked for faulty components. Now you're ready to light the fireplace.

WARNING: PLEASE REFER TO THE USER'S MANUAL FOR ALL CAUTIONS, SAFETY, AND WARNING INFORMATION PERTAINING TO THE LIGHTING AND OPERATION OF THE FIREPLACE.

#### After the Installation

LEAVE THIS INSTALLATION MANUAL WITH THE APPLIANCE FOR FUTURE REFERENCE.



### **Fireplace Maintenance**

Although the frequency of your fireplace servicing and maintenance will depend on use and the type of installation, you should have a qualified service technician perform an appliance check-up at the beginning of each heating season. See the table below for specific guidelines regarding each fireplace maintenance task.

#### IMPORTANT: TURN OFF THE GAS BEFORE SERVIC-ING YOUR FIREPLACE.

#### **Replacing old ember material**

**Frequency:** Once annually, during the checkup. **By:** Qualified service technician.

**Task:** Brush away loose ember material near the burner. Replace old ember material with new dime-size and shape pieces of Golden Ember (GE-93) and Glowing Ember (050-721). New ember material should be placed alternately on top of the burner - a layer of Golden Ember, a layer of Glowing Ember, and so on. Save the remaining ember material and repeat this procedure at your next servicing. For more information, see **Placing Ember Material**.

#### **Cleaning Burner and Controls**

Frequency: Once annually.By: Qualified service technician.Task: Brush or vacuum the control compartment, fireplace logs and burner areas surrounding the logs.

#### Cleaning Flame Sensor Rod (IPI Systems)

Frequency: Periodically.

By: Qualified service technician.

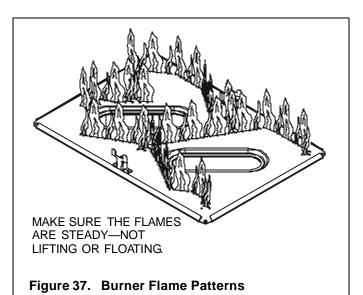
**Task:** Make a visual check of the straight flame sensor rod. Use emery cloth to carefully remove any existing film or white deposits.

#### Checking Flame Patterns, Flame Height

#### Frequency: Periodically.

By: Qualified service technician/Home owner.

**Task:** Make a visual check of your fireplace's flame patterns. Make sure the flames are steady - not lifting or floating. See Figure 37. The flame sensor (IPI) or thermopile/thermocouple (standing pilot) tips should be covered with flame. See Figure 23.



#### Checking Vent System

**Frequency:** Before initial use and at least annually thereafter, more frequently if possible.

By: Qualified service technician/Home owner.

**Task:** Inspect the external vent cap on a regular basis to ensure that no debris is interfering with the flow of air. Inspect entire vent system for proper function.

#### Cleaning Glass Door

**Frequency:** After the first 3 to 4 hours of use. As necessary after initial cleaning.

#### By: Home owner.

**Task:** Remove and clean glass after the first 3 to 4 hours of use. After the initial cleaning, clean as necessary, particularly after adding new ember (flame colorant) material. Film deposits on the inside of the glass door should be cleaned off using a household glass cleaner. **NOTE: DO NOT handle or attempt to clean the door when it is hot and DO NOT use abrasive cleaners.**