

Hearth & Home Technologies, Inc. PelPro Limited Warranty

Hearth & Home Technologies, Inc. (HHT), on behalf of its PelPro brand, extends the following warranty for PelPro appliances purchased from an authorized retailer.

If you experience issues with your PelPro appliance, Consumer Care is available to assist you with troubleshooting technical issues. Please contact PelPro Consumer Care at 1-877-427-3316 with any product issues rather than contacting the retailer where you purchased your PelPro appliance.

This warranty covers components of the PelPro appliances as listed in the table below.

Warranty Coverage:

Subject to the table below, HHT warrants to the owner of the PelPro appliance that the appliance will be free from defects in materials and workmanship at the time of manufacture. After installation, if covered components are found to be defective in materials or workmanship during the applicable warranty period, HHT will replace the covered components. HHT, at its own discretion, may fully discharge all of its obligations under such warranties by replacing the product itself or refunding the verified purchase price of the product itself. The maximum amount recoverable under this warranty is limited to the purchase price of the product. This warranty is subject to conditions, exclusions, and limitations as described below.

Warranty Period:

Warranty coverage begins on the date of original purchase. The warranty period for covered components is as follows:

Components Covered	Warranty Period	
	Parts	Labor
Electrical	1 Year	No Coverage
Steel Parts (excluding fire pot)	5 Years	No Coverage
All replacement parts are covered for remainder of original warranty period or 90 days, whichever is longer.	90 Days	No Coverage

Parts Service & Returns:

HHT is proud to offer the best technical and sales support in the industry. If you have any questions about how to operate your appliance or if you need service parts, please visit PelProStoves.com or call 1-877-427-3316.

Warranty Exclusions:

Warranty does not cover damage or breakage due to misuse, improper handling or modifications. There is no warranty on the paint, glass, fire pot, fire brick, or any gaskets, or against damage caused from corrosion. There is no expressed or implied performance warranty on PelPro units as HHT has no control over the installation, operation, cleaning, maintenance, or type of fuel burned.

Some states do not allow exclusion or limitation of incidental or consequential damages, or limitations of implied warranties, so the limitations or exclusions set forth in this limited warranty may not apply to you. This limited warranty gives you specific legal rights and you may have other rights, which vary from state to state.

Warranty is void if the PelPro appliance has not been installed, operated, cleaned and maintained in strict accordance with HHT's instructions.

NEITHER HHT NOR THE RETAILER FROM WHO YOU PURCHASED YOUR PELPRO UNIT SHALL BE RESPONSIBLE, LEGALLY OR OTHERWISE, FOR THE INCIDENTAL OR CONSEQUENTIAL DAMAGE TO PROPERTY OR PERSONS RESULTING FROM THE USE OF THIS PRODUCT. ANY WARRANTY IMPLIED BY LAW, INCLUDING BUT NOT LIMITED TO IMPLIED WARRANTIES OF THE MERCHANTABILITY OR FITNESS, SHALL BE LIMITED TO ONE (1) YEAR ON THE BREACH OF THIS WARRANTY OR ANY TYPE OF WARRANTY EXPRESSED OR IMPLIED BY LAW. HHT SHALL IN NO EVENT BE LIABLE FOR ANY SPECIAL, INDIRECT, CONSEQUENTIAL OR OTHER DAMAGES OF ANY NATURE WHATSOEVER IN EXCESS OF THE ORIGINAL PURCHASE PRICE OF THIS PRODUCT. ALL WARRANTIES BY HHT ARE SET FORTH HEREIN AND NO CLAIM SHALL BE MADE AGAINST HHT ON ANY ORAL WARRANTY OR REPRESENTATION.