TRUE
The best fire. The distinct look. The largest view. It is TRUE.
The most authentic masonry appearance gas fireplace is here.

BIG IMPACT
Your home is a reflection of your personal style and a fireplace with the
largest view in their class command attention. From streamlined edges
and finishing touches the TRUE has styling to match your interior.

BOLD FIRES
Enjoy the ambiance of your fireplace with or without the fire. Vivid flames
rise to life through an illuminated ember bed with LED accent lighting. Your
fireplace is the backdrop of life’s memorable moments, encouraging you to
enjoy the ambiance of the fireplace with or without the fire. Vivid flames
rise to life through an illuminated ember bed with LED accent lighting.

DISTINCTIVE DETAILS
We have turned up the detail for the most desirable authentic appearance
in a gas fireplace. Complete your style with high definition logs, glowing
embers and your choice of brick or fade resistant reflective black glass
interior panels. Enjoy the view with virtually invisible anti-reflective glass
and the IntelliFire™ Touch remote, for simple, smart and safe control.
### FEATURES

<table>
<thead>
<tr>
<th>Models</th>
<th>TRUE 36</th>
<th>TRUE 42</th>
<th>TRUE 50</th>
</tr>
</thead>
<tbody>
<tr>
<td>Fireplace Width</td>
<td>36”</td>
<td>42”</td>
<td>50”</td>
</tr>
<tr>
<td>Room Size Fit</td>
<td>Medium</td>
<td>Medium to Large</td>
<td>Large</td>
</tr>
<tr>
<td>BTU/hr Input</td>
<td>28,000 to 45,500</td>
<td>30,500 to 55,500</td>
<td>36,000 to 65,000</td>
</tr>
<tr>
<td>Interior Panel Options</td>
<td>Traditional or herringbone brick panels or fade-resistant reflective black glass panels</td>
<td>Traditional or herringbone brick panels or fade-resistant reflective black glass panels</td>
<td>Traditional or herringbone brick panels</td>
</tr>
<tr>
<td>Advanced Remote Control</td>
<td>Standard</td>
<td>Standard</td>
<td>Standard</td>
</tr>
<tr>
<td>Wall Switch</td>
<td>Optional</td>
<td>Optional</td>
<td>Optional</td>
</tr>
<tr>
<td>Logs</td>
<td>Seven high-definition logs</td>
<td>Eight high-definition logs</td>
<td>Nine high-definition logs</td>
</tr>
<tr>
<td>Embers</td>
<td>LED illuminated embers</td>
<td>LED illuminated embers</td>
<td>LED illuminated embers</td>
</tr>
<tr>
<td>Accent Lighting</td>
<td>LED accent lighting</td>
<td>LED accent lighting</td>
<td>LED accent lighting</td>
</tr>
<tr>
<td>Glass</td>
<td>Virtually invisible anti-reflective ceramic</td>
<td>Virtually invisible anti-reflective ceramic</td>
<td>Virtually invisible anti-reflective ceramic</td>
</tr>
<tr>
<td>Ignition System</td>
<td>IntelliFire Touch</td>
<td>IntelliFire Touch</td>
<td>IntelliFire Touch</td>
</tr>
<tr>
<td>Flame Turndown</td>
<td>50%</td>
<td>50%</td>
<td>50%</td>
</tr>
</tbody>
</table>

### MODELS AVAILABLE

Three models. Find the right size for your space.

**TRUE 36** Shown with firescreen front in black and fade-resistant reflective black glass interior.

**TRUE 42** Shown with firescreen front in new bronze and stratford interior.

**TRUE 50** Shown with firescreen front in new bronze and herringbone interior.
FRONT OPTIONS

OPTIONS

FIRESCREEN
Available in black, new bronze or graphite finishes.

FIRESCREEN ARCH
Available in black, new bronze or graphite finishes.

FORGE
Available in hand-crafted, hammered steel.

FORGE ARCH
Available in hand-crafted, hammered steel.

For more information, visit our website.

FINISHES INTERIOR OPTIONS

Change the look of the fireplace with interior panel options. Choose from brick panels that give the appearance of an authentic masonry fireplace or fade-resistant reflective black glass for subtle flame reflection.

TRADITIONAL BRICK IN STRATFORD
HERRINGBONE BRICK IN TRANQUIL GREIGE

INTELLIFIRE TOUCH RC400 TOUCHSCREEN REMOTE CONTROL

Features:
- on/off
- power vent
- wall docking station (fan, lights and power vent are dependent on your fireplace).

INTELLIFIRE TOUCH RC150 WIRELESS WALL SWITCH

Features:
- on/off
- battery strength indicator
- cold climate mode

CONTROL OPTIONS

Have complete control over your fire. Controls listed are tested and approved for recommended use with TRUE. The RC400 comes standard with TRUE.

MANTEL SHELVES

A mantel shelf is the perfect accent to a fireplace and a place to showcase some of your most cherished mementos. Available in 48, 59 or 72-inch lengths in a variety of finish options.

LED ACCENT LIGHTING

Improved performance and extended efficiency. This technology provides high-contrast, brilliant lighting to accentuate the flames. Can be used as mood lighting, with or without the flames.

POWER VENT TECHNOLOGY

Fireplaces aren’t just for exterior walls. A fan-powered accessory with slim venting can zigzag throughout your home—up, down, over or under—making it possible to install a gas fireplace virtually anywhere.

TRUE TECHNOLOGIES

INTELLIFIRE TOUCH IGNITION SYSTEM

IntelliTouch is the most advanced and intuitive IntelliFire system, making operating your fireplace simple, smart and safe. Select the wireless wall switch or touchscreen remote control for the solution that fits your life.

DIRECT VENT TECHNOLOGY

Direct Vent fireplaces remove 100% of combustion exhaust and odors outside of the home. These sealed fireplaces provide optimal heat, conserve energy and ensure clean, safe indoor air quality.

ANTI-REFLECTIVE GLASS

A cleaner, more distinct view of the fire. A glare reduction of 89% over standard ceramic glass, making it virtually invisible. And an experience so real, friends may just try and add a log to the fire.

HEAT MANAGEMENT SOLUTIONS

Enjoying your fireplace year-round is important. Heat Management Solutions allow you to control where your heat goes inside or outside of your home. The choice is yours.

Choose between a Heat-Zone™ kit to transfer heat where you want it inside your home, or install with your existing furnace ductwork with a Heat Out kit. If you want a fire with less heat, select a Heat Out kit and direct heat outside by reducing up to 40% of the heat off the fireplace and reducing wall temperatures above the fireplace.

LED EMBER BED

Add an extra layer of dimension and light to your fire. Realistic illuminated LED embers let you enjoy the ambiance, with or without the fire.

FADE-RESISTANT BLACK GLASS PANELS

A distinctly modern look that subtly reflects the fire and never gets dull for the life of your fireplace.
### TRUE SPECIFICATIONS

<table>
<thead>
<tr>
<th>MODEL</th>
<th>FRONT WIDTH</th>
<th>BACK WIDTH</th>
<th>HEIGHT</th>
<th>DEPTH</th>
<th>GLASS SIZE</th>
<th>BTU/HOUR INPUT</th>
</tr>
</thead>
</table>

Dimensions are in inches and millimeters. Product information is not complete and is subject to change without notice. Product installation must adhere strictly to instructions shipped with product. We recommend measuring individual units at installation. Assumes the use of 1/2” sheetrock. NOTE: Combustible material should not cover the face. Make sure you do NOT cover the decorative door opening. Refer to installation manual for detailed specifications on installing this product. Heat & Glo® reserves the right to update units periodically. The flame and ember appearance may vary based on the type of fuel burned and the venting configuration used. Actual product appearance, including flame, may differ from product images.

U.S. EFFICIENCIES

**Steady State** - Since most homeowners use their fireplaces for an extended time while they are in the room, Steady State measures how efficiently your fireplace converts fuel to heat once it is warmed up and running in a “steady state”.

**AFUE** - AFUE rating is more typically used with appliances, like your furnace, that continually cycle on and off to maintain a constant temperature.

<table>
<thead>
<tr>
<th>FIREPLACE</th>
<th>STEADY STATE</th>
<th>AFUE</th>
</tr>
</thead>
<tbody>
<tr>
<td>TRUE-36</td>
<td>76.2% (NG), 76.2% (LP)</td>
<td>51.9% (NG), 55.3% (LP)</td>
</tr>
<tr>
<td>TRUE-42</td>
<td>77.2% (LP), 67.0% (NG)</td>
<td>67.6% (LP)</td>
</tr>
<tr>
<td>TRUE-50</td>
<td>68.9% (NG), 66.8% (LP)</td>
<td>65.2% (LP)</td>
</tr>
</tbody>
</table>

CANADA EFFICIENCIES

EnerGuide (CSA P.4.1-15) - EnerGuide is a rating used in Canada to measure annual fireplace efficiency.

<table>
<thead>
<tr>
<th>FIREPLACE</th>
<th>ENERGUIDE (CSA P.4.1-15)</th>
</tr>
</thead>
<tbody>
<tr>
<td>TRUE-36</td>
<td>57.6% (NG), 57.1% (LP)</td>
</tr>
<tr>
<td>TRUE-42</td>
<td>67.0% (NG), 68.4% (LP)</td>
</tr>
<tr>
<td>TRUE-50</td>
<td>69.1% (NG), 66.5% (LP)</td>
</tr>
</tbody>
</table>

LIMITED LIFETIME WARRANTY*

The strongest in the industry, Heat & Glo® provides a limited lifetime warranty on the most important aspects: fireplace and heat exchanger.

*For full warranty details, go to www.heatnglo.com. Fireplace glass and other surfaces get extremely HOT and can cause severe burns if touched. Do not remove the protective safety screen from the front of the glass. Keep a safe distance away. To learn more visit www.heatnglo.com/fireplacesafety.