

Software Update Instructions EASY Touch Control

We recommend the stove be turned "OFF" and not burning to facilitate the Software Update.

STEP I



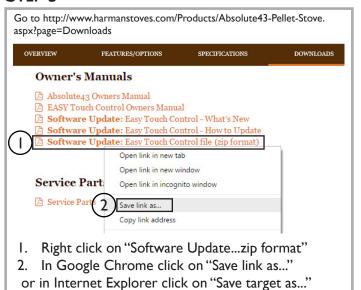
- Insert the Harman USB Drive into your computer.
 Your USB may show up as any letter(such as E: or F:).
- 2. Click on "Open Folder" to view files.

STEP 2



Delete the HarmanFW Folder & HarmanFW Zip folder if they exist on the USB.

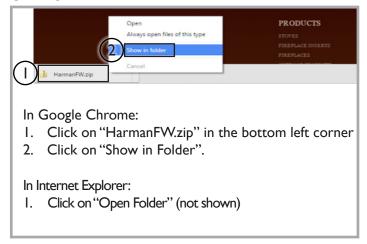
STEP 3



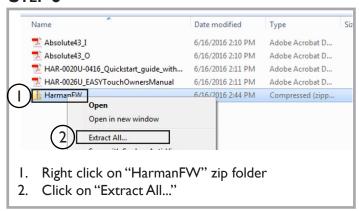
STEP 4



STEP 5

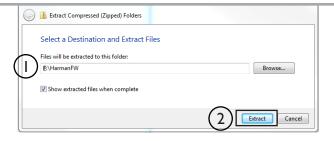


STEP 6



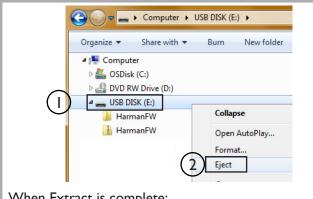
Software Update Instructions, Continued

STEP 7



- I. Be sure the folder name is HarmanFW without any extra numbers, or letters after it as shown above.
- 2. Click on "Extract". When it is complete the extracted folder will appear.

STEP 8:



When Extract is complete:

- I. Right click on the USB drive
- 2. Select Eject
- 3. After "Safe to Remove" message appears, remove **USB** from computer

STEP 9:

Place the USB in the progamming port on the side of the EASY Touch Control.

Go to menu page 3/3 and press the the USB icon.



On the USB screen, press the Firmware Update icon and select "Yes, You Are Sure" to load software update.

STEP 10:

The EASY Touch Control will automatically upload the software update into the EASY Touch Control.

- The display will flash white for approximately one minute then yellow text will scroll on the screen for one minute.
- The Harman logo or Language Selection will appear when complete.
- Remove the USB drive from the EASY Touch Control.

Notes:

- You can verify the software update by going to Diagnostics page 5/6 which should coincide with the revision number (Example: 16.02.02)
- Software updates may include added features, icons, or corrections
- Your settings and schedule (if set) will not be overridden during the software update process
- You can use any USB drive, however your Harman pellet stove was shipped with a Harman USB drive. The USB must use FAT or FAT32 file system or the files will not be recognized by the Touch Control.
- Call your Harman dealer if you need assistance

Troubleshooting:

If the update fails, the touch display may go dark or have missing text/icons. This could happen if there is a faulty USB drive, power failure, or if the was USB drive was removed too soon.

To correct:

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- On a new USB drive, download the software update from the Harman website.
- Unplug the stove from the power outlet.
- Insert the new USB drive.
- Plug the stove cord back into the power outlet. The software will update as explained in Step 10.