# HEAT

No one builds a better fire

### Model:

Escape-36DV

Escape-36DVLP

This appliance has been retired. Service parts pages within have been removed. For replacement parts, please refer to the individual

service parts list located on the brand websites.



Important operating and maintenance instructions included. • Read, understand and follow these instructions for safe installation and operation.

DO NOT DISCARD THIS MANUAL

· Leave this manual with party responsible for use and operation.

A WARNING: If the information in these instructions is not followed exactly, a fire or explosion may result causing property damage, personal injury, or death.

- · DO NOT store or use gasoline or other flammable vapors and liquids in the vicinity of this or any other appliance.
- · What to do if you smell gas
  - **DO NOT** try to light any appliance.
  - DO NOT touch any electrical switch. DO **NOT** use any phone in your building.
  - Immediately call your gas supplier from a neighbor's phone. Follow the gas supplier's instructions.
  - If you cannot reach your gas supplier, call the fire department.
- Installation and service must be performed by a qualified installer, service agency, or the gas supplier.

This appliance may be installed as an OEM installation in manufactured home (USA only) or mobile home and must be installed in accordance with the manufacturer's instructions and the manufactured home construction and safety standard, Title 24 CFR. Part 3280 or Standard for Installation in Mobile Homes, CAN/CSA Z240MH, in Canada.

This appliance is only for use with the type(s) of gas indicated on the rating plate.

# A WARNING



Glass and other surfaces are hot during operation AND cool down.

**Owner's Manual** Installation and Operation

**GAS-FIRED** 

#### Hot glass will cause burns.

- **DO NOT** touch glass until it is cooled
- NEVER allow children to touch glass
- Keep children away
- · CAREFULLY SUPERVISE children in same room as fireplace.
- · Alert children and adults to hazards of high temperatures.

High temperatures may ignite clothing or other flammable materials.

· Keep clothing, furniture, draperies and other flammable materials away.

This appliance has been supplied with an integral barrier to prevent direct contact with the fixed glass panel. DO NOT operate the appliance with the barrier removed.

Contact your dealer or Hearth & Home Technologies if the barrier is not present or help is needed to properly install one.

In the Commonwealth of Massachusetts installation must be performed by a licensed plumber or gas fitter.

See Table of Contents for location of additional Commonwealth of Massachusetts requirements.



Installation and service of this appliance should be performed by qualified personnel. Hearth & Home Technologies suggests NFI certified or factory trained professionals, or technicians supervised by an NFI certified professional.

Read this manual before installing or operating this appliance. Please retain this owner's manual for future reference.

# A. Congratulations

Congratulations on selecting a Heat & Glo gas fireplace, an elegant and clean alternative to wood burning fireplaces. The Heat & Glo gas fireplace you have selected is designed to provide the utmost in safety, reliability, and efficiency.

As the owner of a new fireplace, you'll want to read and carefully follow all of the instructions contained in this owner's manual. Pay special attention to all cautions and warnings. This owner's manual should be retained for future reference. We suggest that you keep it with your other important documents and product manuals.

The information contained in this owner's manual, unless noted otherwise, applies to all models and gas control systems.

Your new Heat & Glo gas fireplace will give you years of durable use and trouble-free enjoyment. Welcome to the Heat & Glo family of fireplace products!

Homeowner Reference Information	We recommend that you record the following pertinent information about your fireplace.	
Model Name:	Date purchased/installed:	
Serial Number:	Location on fireplace:	
Dealership purchased from:	Dealer Phone:	
Notes:		

# Listing Label Information/Location

The model information regarding your specific fireplace can be found on the rating plate usually located in the control area of the fireplace.

Type of Gas	HEATEGGLOG       At a & Glo, a brand of Hearth & Home Technologies, Inc. 757 1215th Street West, Lakeville, MN 55044       File Control Contr	
Gas and Electric Information	Minimum Permissible Gas Supply for Purposes of Input Adjustment.         Approved Minimum (De Gaz) Acceptable       0.0 in w.c.       (Po. Col. d'eau)         Maximum Pressure (Pression)       0.0 in w.c.       (Po. Col. d'eau)         Maximum Manifold Pressure (Pression)       0.0 in w.c.       (Po. Col. d'eau)         Minimum Manifold Pressure (Pression)       0.0 in w.c.       (Po. Col. d'eau)         Total Electrical Requirements: 000Vac, 00Hz., less than 00 Amperes       MADE IN USA	Model Number
	IN CANADA ALTITUDE: 0-0000 FT. 0000-0000FT. MAX. INPUT BTUH: 00,000 00,000 MIN. INPUT BTUH: 00,000 00,000 ORIFICE SIZE: #XXXXX #XXXXX Serial (Serie): XXXXXXXX	Serial Number

### A Safety Alert Key:

- DANGER! Indicates a hazardous situation which, if not avoided will result in death or serious injury.
- WARNING! Indicates a hazardous situation which, if not avoided <u>could</u> result in death or serious injury.
- CAUTION! Indicates a hazardous situation which, if not avoided, could result in minor or moderate injury.
- NOTICE: Used to address practices not related to personal injury.

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→ = Contains updated information.

#### **B. Limited Lifetime Warranty**

# Hearth & Home Technologies Inc. LIMITED LIFETIME WARRANTY

Hearth & Home Technologies Inc., on behalf of its hearth brands ("HHT"), extends the following warranty for HHT gas, wood, pellet, coal and electric hearth appliances that are purchased from an HHT authorized dealer.

#### WARRANTY COVERAGE:

HHT warrants to the original owner of the HHT appliance at the site of installation, and to any transferee taking ownership of the appliance at the site of installation within two years following the date of original purchase, that the HHT appliance will be free from defects in materials and workmanship at the time of manufacture. After installation, if covered components manufactured by HHT are found to be defective in materials or workmanship during the applicable warranty period, HHT will, at its option, repair or replace the covered components. HHT, at its own discretion, may fully discharge all of its obligations under such warranties by replacing the product itself or refunding the verified purchase price of the product itself. The maximum amount recoverable under this warranty is limited to the purchase price of the product. This warranty is subject to conditions, exclusions and limitations as described below.

#### WARRANTY PERIOD:

Warranty coverage begins on the date of original purchase. In the case of new home construction, warranty coverage begins on the date of first occupancy of the dwelling or six months after the sale of the product by an independent, authorized HHT dealer/ distributor, whichever occurs earlier. The warranty shall commence no later than 24 months following the date of product shipment from HHT, regardless of the installation or occupancy date. The warranty period for parts and labor for covered components is produced in the following table.

The term "Limited Lifetime" in the table below is defined as: 20 years from the beginning date of warranty coverage for gas appliances, and 10 years from the beginning date of warranty coverage for wood, pellet, and coal appliances. These time periods reflect the minimum expected useful lives of the designated components under normal operating conditions.

Warrant	y Period		HHT Ma	nufactur	ed Applia	inces and	l Venting		
Parts	Labor	Gas	Wood	Pellet	EPA Wood	Coal	Electric	Venting	Components Covered
1 Year		х	x	х	x	x	x	x	All parts and material except as covered by Conditions, Exclusions, and Limitations listed
				х	х	х			Igniters, electronic components, and glass
∠ ye	ears	Х	Х	Х	Х	Х			Factory-installed blowers
			Х						Molded refractory panels
3 years				Х					Firepots and burnpots
5 years	1 year			Х	Х				Castings and baffles
7 years	3 years		х	х	х				Manifold tubes, HHT chimney and termination
10 years	1 year	Х							Burners, logs and refractory
Limited Lifetime	3 years	х	х	х	х	х			Firebox and heat exchanger
90 [	Days X X X X X X X X		х	All replacement parts beyond warranty period					

See conditions, exclusions, and limitations on next page.

# B. Limited Lifetime Warranty (continued)

#### WARRANTY CONDITIONS:

- This warranty only covers HHT appliances that are purchased through an HHT authorized dealer or distributor. A list of HHT authorized dealers is available on the HHT branded websites.
- This warranty is only valid while the HHT appliance remains at the site of original installation.
- Contact your installing dealer for warranty service. If the installing dealer is unable to provide necessary parts, contact the nearest HHT authorized dealer or supplier. Additional service fees may apply if you are seeking warranty service from a dealer other than the dealer from whom you originally purchased the product.
- Check with your dealer in advance for any costs to you when arranging a warranty call. Travel and shipping charges for parts are not covered by this warranty.

#### WARRANTY EXCLUSIONS:

This warranty does not cover the following:

- Changes in surface finishes as a result of normal use. As a heating appliance, some changes in color of interior and exterior surface finishes may occur. This is not a flaw and is not covered under warranty.
- Damage to printed, plated, or enameled surfaces caused by fingerprints, accidents, misuse, scratches, melted items, or other external sources and residues left on the plated surfaces from the use of abrasive cleaners or polishes.
- Repair or replacement of parts that are subject to normal wear and tear during the warranty period. These parts include: paint, wood, pellet and coal gaskets, firebricks, grates, flame guides, light bulbs, batteries and the discolor-ation of glass.
- Minor expansion, contraction, or movement of certain parts causing noise. These conditions are normal and complaints related to this noise are not covered by this warranty.
- Damages resulting from: (1) failure to install, operate, or maintain the appliance in accordance with the installation instructions, operating instructions, and listing agent identification label furnished with the appliance; (2) failure to install the appliance in accordance with local building codes; (3) shipping or improper handling; (4) improper operation, abuse, misuse, continued operation with damaged, corroded or failed components, accident, or improperly/ incorrectly performed repairs; (5) environmental conditions, inadequate ventilation, negative pressure, or drafting caused by tightly sealed constructions, insufficient make-up air supply, or handling devices such as exhaust fans or forced air furnaces or other such causes; (6) use of fuels other than those specified in the operating instructions; (7) installation or use of components not supplied with the appliance or any other components not expressly authorized and approved by HHT; (8) modification of the appliance not expressly authorized and approved by HHT in writing; and/or (9) interruptions or fluctuations of electrical power supply to the appliance.
- Non-HHT venting components, hearth components or other accessories used in conjunction with the appliance.
- Any part of a pre-existing fireplace system in which an insert or a decorative gas appliance is installed.
- HHT's obligation under this warranty does not extend to the appliance's capability to heat the desired space. Information is provided to assist the consumer and the dealer in selecting the proper appliance for the application. Consideration must be given to appliance location and configuration, environmental conditions, insulation and air tightness of the structure.

#### This warranty is void if:

- The appliance has been over-fired or operated in atmospheres contaminated by chlorine, fluorine, or other damaging chemicals. Over-firing can be identified by, but not limited to, warped plates or tubes, rust colored cast iron, bubbling, cracking and discoloration of steel or enamel finishes.
- The appliance is subjected to prolonged periods of dampness or condensation.
- There is any damage to the appliance or other components due to water or weather damage which is the result of, but not limited to, improper chimney or venting installation.

#### LIMITATIONS OF LIABILITY:

 The owner's exclusive remedy and HHT's sole obligation under this warranty, under any other warranty, express or implied, or in contract, tort or otherwise, shall be limited to replacement, repair, or refund, as specified above. In no event will HHT be liable for any incidental or consequential damages caused by defects in the appliance. Some states do not allow exclusions or limitation of incidental or consequential damages, so these limitations may not apply to you. This warranty gives you specific rights; you may also have other rights, which vary from state to state. EXCEPT TO THE EXTENT PROVIDED BY LAW, HHT MAKES NO EXPRESS WARRANTIES OTHER THAN THE WARRANTY SPECIFIED HEREIN. THE DURATION OF ANY IMPLIED WARRANTY IS LIMITED TO DURATION OF THE EXPRESSED WARRANTY SPECIFIED ABOVE.

# A. Appliance Certification

MODELS: Escape-36DV, Escape-36DVLP LABORATORY: Underwriters Laboratories, Inc. (UL) TYPE: Direct Vent Gas Appliance Heater STANDARD: ANSI Z21.88-2000 • CSA2.33-M98 • UL307B

This product is listed to ANSI standards for "Vented Gas Appliance Heaters" and applicable sections of "Gas Burning Heating Appliances for Manufactured Homes and Recreational Vehicles", and "Gas Fired Appliances for Use at High Altitudes".

**NOTICE:** This installation must conform with local codes. In the absence of local codes you must comply with the National Fuel Gas Code, ANSI Z223.1-latest edition in the U.S.A. and the CAN/CGA B149 Installation Codes in Canada.

**NOT INTENDED FOR USE AS A PRIMARY HEAT SOURCE.** This appliance is tested and approved as either supplemental room heat or as a decorative appliance. It should not be factored as primary heat in residential heating calculations.

# **B. Glass Specifications**

This appliance is equipped with 5 mm ceramic glass. Replace glass only with 5 mm ceramic glass. Please contact your dealer for replacement glass.

# C. BTU Specifications

Models (U.S. or Cana	Maximum Input BTU/h	Minimum Input BTU/h	Orifice Size (DMS)	
	US (0-2000 FT)	41,000	27,000	30
Escape-36DV	CANADA (2000-4500 FT)	36,900	24,300	31
	US (0-2000 FT)	40,000	31,000	49
Escape-36DVLP	CANADA (2000-4500 FT)	36,000	27,900	50

# D. High Altitude Installations

**NOTICE:** If the heating value of the gas has been reduced, these rules do not apply. Check with your local gas utility or authorities having jurisdiction.

When installing above 2000 feet elevation:

- In the USA: Reduce input rate 4% for each 1000 feet above 2000 feet.
- In CANADA: Reduce input rate 10% for elevations between 2000 feet and 4500 feet. Above 4500 feet, consult local gas utility.

Check with your local gas utility to determine proper orifice size.

# E. Non-Combustible Materials Specification

Material which will not ignite and burn. Such materials are those consisting entirely of steel, iron, brick, tile, concrete, slate, glass or plasters, or any combination thereof.

Materials that are reported as passing ASTM E 136, Standard Test Method for Behavior of Materials in a Vertical Tube Furnace at 750 °C and UL763 shall be considered non-combustible materials.

### F. Combustible Materials Specification

Materials made of or surfaced with wood, compressed paper, plant fibers, plastics, or other material that can ignite and burn, whether flame proofed or not, or plastered or unplastered shall be considered combustible materials.

### G. Electrical Codes

**NOTICE:** This appliance must be electrically wired and grounded in accordance with local codes or, in the absence of local codes, with **National Electric Code ANSI/NFPA 70-latest edition** or the **Canadian Electric Code CSA C22.1**.

 A 110-120 VAC circuit for this product must be protected with ground-fault circuit-interrupter protection, in compliance with the applicable electrical codes, when it is installed in locations such as in bathrooms or near sinks. **Note:** The following requirements reference various Massachusetts and national codes not contained in this document.

#### H. Requirements for the Commonwealth of Massachusetts

For all side wall horizontally vented gas fueled equipment installed in every dwelling, building or structure used in whole or in part for residential purposes, including those owned or operated by the Commonwealth and where the side wall exhaust vent termination is less than seven (7) feet above finished grade in the area of the venting, including but not limited to decks and porches, the following requirements shall be satisfied:

#### Installation of Carbon Monoxide Detectors

At the time of installation of the side wall horizontal vented gas fueled equipment, the installing plumber or gas fitter shall observe that a hard wired carbon monoxide detector with an alarm and battery back-up is installed on the floor level where the gas equipment is to be installed. In addition, the installing plumber or gas fitter shall observe that a battery operated or hard wired carbon monoxide detector with an alarm is installed on each additional level of the dwelling, building or structure served by the side wall horizontal vented gas fueled equipment. It shall be the responsibility of the property owner to secure the services of qualified licensed professionals for the installation of hard wired carbon monoxide detectors.

In the event that the side wall horizontally vented gas fueled equipment is installed in a crawl space or an attic, the hard wired carbon monoxide detector with alarm and battery back-up may be installed on the next adjacent floor level.

In the event that the requirements of this subdivision can not be met at the time of completion of installation, the owner shall have a period of thirty (30) days to comply with the above requirements; provided, however, that during said thirty (30) day period, a battery operated carbon monoxide detector with an alarm shall be installed.

#### **Approved Carbon Monoxide Detectors**

Each carbon monoxide detector as required in accordance with the above provisions shall comply with NFPA 720 and be ANSI/UL 2034 listed and IAS certified.

#### Signage

A metal or plastic identification plate shall be permanently mounted to the exterior of the building at a minimum height of eight (8) feet above grade directly in line with the exhaust vent terminal for the horizontally vented gas fueled heating appliance or equipment. The sign shall read, in print size no less than one-half (1/2) in. in size, "GAS VENT DIRECTLY BELOW. KEEP CLEAR OF ALL OB-STRUCTIONS".

#### Inspection

The state or local gas inspector of the side wall horizontally vented gas fueled equipment shall not approve the installation unless, upon inspection, the inspector observes carbon monoxide detectors and signage installed in accordance with the provisions of 248 CMR 5.08(2)(a)1 through 4.

#### Exemptions

The following equipment is exempt from 248 CMR 5.08(2)(a)1 through 4:

- The equipment listed in Chapter 10 entitled "Equipment Not Required To Be Vented" in the most current edition of NFPA 54 as adopted by the Board; and
- Product Approved side wall horizontally vented gas fueled equipment installed in a room or structure separate from the dwelling, building or structure used in whole or in part for residential purposes.

#### MANUFACTURER REQUIREMENTS

#### **Gas Equipment Venting System Provided**

When the manufacturer of Product Approved side wall horizontally vented gas equipment provides a venting system design or venting system components with the equipment, the instructions provided by the manufacturer for installation of the equipment and the venting system shall include:

- Detailed instructions for the installation of the venting system design or the venting system components; and
- A complete parts list for the venting system design or venting system.

#### Gas Equipment Venting System NOT Provided

When the manufacturer of a Product Approved side wall horizontally vented gas fueled equipment does not provide the parts for venting the flue gases, but identifies "special venting systems", the following requirements shall be satisfied by the manufacturer:

- The referenced "special venting system" instructions shall be included with the appliance or equipment installation instructions; and
- The "special venting systems" shall be Product Approved by the Board, and the instructions for that system shall include a parts list and detailed installation instructions.

A copy of all installation instructions for all Product Approved side wall horizontally vented gas fueled equipment, all venting instructions, all parts lists for venting instructions, and/or all venting design instructions shall remain with the appliance or equipment at the completion of the installation.

See Gas Connection section for additional Commonwealth of Massachusetts requirements.

# A. Gas Fireplace Safety

# A WARNING



HOT SURFACES! Glass and other surfaces are hot during

operation AND cool down.

#### Hot glass will cause burns.

- DO NOT touch glass until it is cooled
- NEVER allow children to touch glass
- Keep children away
- CAREFULLY SUPERVISE children in same room as fireplace.
- Alert children and adults to hazards of high temperatures.

High temperatures may ignite clothing or other flammable materials.

• Keep clothing, furniture, draperies and other flammable materials away.

This appliance has been supplied with an integral barrier to prevent direct contact with the fixed glass panel. DO NOT operate the appliance with the barrier removed.

Contact your dealer or Hearth & Home Technologies if the barrier is not present or help is needed to properly install one.

If you expect that small children or vulnerable adults may come into contact with this fireplace, the following precautions are recommended:

- Install a physical barrier such as:
  - A decorative firescreen.
  - Adjustable safety gate.
- Install a switch lock or a wall/remote control with child protection lockout feature.

- Keep remote controls out of reach of children.
- Never leave children alone near a hot fireplace, whether operating or cooling down.
- Teach children to NEVER touch the fireplace.
- Consider not using the fireplace when children will be present.

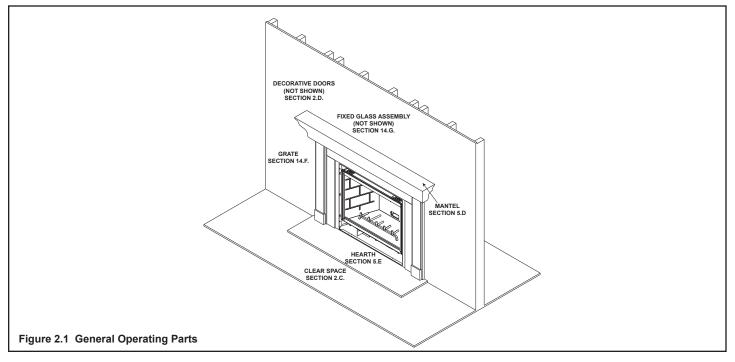
Contact your dealer for more information, or visit: <u>www.</u> <u>hpba.org/safety-information</u>.

To prevent unintended operation when not using your fireplace for an extended period of time (summer months, vacations, trips, etc):

- · Remove batteries from remote controls.
- Turn off wall controls.
- Unplug 3 volt adapter plug and remove batteries on IPI models.

# **B. Your Fireplace**

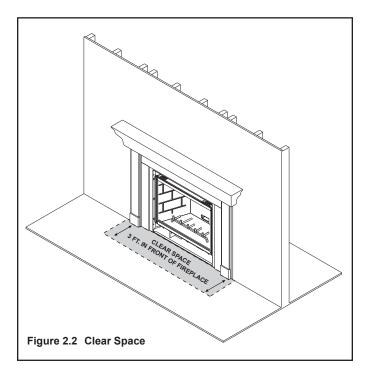
**WARNING! DO NOT operate fireplace before read***ing and understanding operating instructions.* Failure to operate fireplace according to operating instructions could cause fire or injury.



# C. Clear Space

**WARNING! DO NOT** place combustible objects in front of the fireplace or block louvers. High temperatures may start a fire. See Figure 2.2.

Avoid placing candles and other heat-sensitive objects on mantel or hearth. Heat may damage these objects.



# D. Decorative Doors and Fronts

**WARNING! Risk of Fire!** Install ONLY doors or fronts approved by Hearth & Home Technologies. Unapproved doors or fronts may cause fireplace to overheat.

This fireplace has been supplied with an integral barrier to prevent direct contact with the fixed glass panel. DO NOT operate the fireplace with the barrier removed.

Contact your dealer or Hearth & Home Technologies if the barrier is not present or help is needed to properly install one.

For more information refer to the instructions supplied with your decorative door or front.

### E. Fixed Glass Assembly

See Section 14.G.

# F. Remote Controls, Wall Controls and Wall Switches

Follow the instructions supplied with the control installed to operate your fireplace:

For safety:

- Install a switch lock or a wall/remote control with child protection lockout feature.
- · Keep remote controls out of reach of children.

See your dealer if you have questions.

# G. Before Lighting Fireplace

Before operating this fireplace for the first time, **have a qualified service technician**:

- Verify all shipping materials have been removed from inside and/or underneath the firebox.
- Review proper placement of logs, ember material and/or other decorative materials.
- · Check the wiring.
- · Check the air shutter adjustment.
- Ensure that there are no gas leaks.
- Ensure that the glass is sealed and in the proper position and that the integral barrier is in place.

**WARNING!** Risk of Fire or Asphyxiation! DO NOT operate fireplace with fixed glass assembly removed.

# H. Lighting Instructions (IPI)

The IPI system may be operated with two D-cell batteries. When using batteries, unplug the transformer. To prolong battery life, remove them when using the transformer.

# FOR YOUR SAFETY READ BEFORE LIGHTING

**WARNING:** If you do not follow these instructions exactly, a fire or explosion may result causing property damage, personal injury or loss of life.

- A. This appliance is equipped with an intermittent pilot ignition (IPI) device which automatically lights the burner. **DO NOT** try to light the burner by hand.
- **B. BEFORE LIGHTING,** smell all around the appliance area for gas. Be sure to smell next to the floor because some gas is heavier than air and will settle on the floor.

#### WHAT TO DO IF YOU SMELL GAS

- DO NOT try to light any appliance.
- **DO NOT** touch any electric switch; do not use any phone in your building.

# WARNING:

#### DO NOT CONNECT LINE VOLT-AGE (110/120 VAC OR 220/240 VAC) TO THE CONTROL VALVE.

Improper installation, adjustment, alteration, service or maintenance can cause injury or property damage. Refer to the owner's information manual provided with this appliance.

This appliance needs fresh air for safe operation and must be installed so there are provisions for adequate combustion and ventilation air.

If not installed, operated, and maintained in accordance with the manufacturer's instructions, this product could expose you to substances in fuel or fuel combustion which are known to the State of California to cause cancer, birth defects, or other reproductive harm.

Keep burner and control compartment clean. See installation and operating instructions accompanying appliance.

- Immediately call your gas supplier from a neighbor's phone. Follow the gas supplier's instructions.
- If you cannot reach your gas supplier, call the fire department.
- **C. DO NOT** use this appliance if any part has been under water. Immediately call a qualified service technician to inspect the appliance and to replace any part of the control system and any gas control which has been under water.

# **CAUTION:**

Hot while in operation. **DO NOT** touch. Keep children, clothing, furniture, gasoline and other liquids having flammable vapors away.

**DO NOT** operate the appliance with fixed glass assembly removed, cracked or broken. Replacement of the fixed glass assembly should be done by a licensed or qualified service person.

#### NOT FOR USE WITH SOLID FUEL

For use with natural gas and propane. A conversion kit, as supplied by the manufacturer, shall be used to convert this appliance to the alternate fuel.

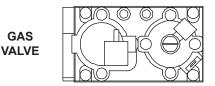
# Also Certified for Installation in a Bedroom or a Bedsitting Room.

For assistance or additional information, consult a qualified installer, service agency or the gas supplier.

For additional information on operating your Hearth & Home Technologies fireplace, please refer to www.fireplaces.com.

# INSTRUCTIONS (IPI)

 This appliance is equipped with an ignition device which automatically lights the burner. DO NOT try to light the burner by hand.



- Wait five (5) minutes to clear out any gas. Then smell for gas, including near the floor. If you smell gas, STOP! Follow "B" in the Safety Information located on the left side of this label. If you do not smell gas, go to next step.
- 3. To light the burner:

Equipped with wall switch: Turn ON/OFF switch to ON.

Equipped with remote or wall control: Press ON or FLAME button.

Equipped with thermostat: Set temperature to desired setting.

**4.** If the appliance does not light after three tries, call your service technician or gas supplier.

# GAS TO APPLIANCE

1. Equipped with wall switch: Turn ON/OFF switch to OFF.

Equipped with remote or wall control: Press OFF button.

Equipped with thermostat: Set temperature to lowest setting.

2. Service technician should turn off electric power to the control when performing service.

593-913G

# Final inspection by \_\_\_\_\_

#### I. After Fireplace is Lit

Initial Break-in Procedure

- The fireplace should be run three to four hours continuously on high.
- Turn the fireplace off and allow it to completely cool.
- Remove fixed glass assembly. See Section 14.G.
- Clean fixed glass assembly. See Section 3.
- Replace the fixed glass assembly and run continuously on high an additional 12 hours.

This cures the materials used to manufacture the fire-place.

#### NOTICE! Open windows for air circulation during fireplace break-in.

- Some people may be sensitive to smoke and odors.
- Smoke detectors may activate.

ISSUE	SOLUTIONS
Condensation on the glass	This is a result of gas combustion and temperature variations. As the fireplace warms, this condensation will disappear.
Blue flames	This is a result of normal operation and the flames will begin to yellow as the fireplace is al- lowed to burn for 20 to 40 minutes.
Odor from fireplace	When first operated, this fireplace may release an odor for the first several hours. This is caused by the curing of the paint and the burning off of any oils remaining from manufacturing. Odor may also be released from finishing materials and adhesives used around the fireplace.
Film on the glass	This is a normal result of the curing process of the paint and logs. Glass should be cleaned within 3 to 4 hours of initial burning to remove deposits left by oils from the manufacturing process. A non-abrasive cleaner such as gas fireplace glass cleaner may be necessary. See your dealer.
Metallic noise	Noise is caused by metal expanding and contracting as it heats up and cools down, similar to the sound produced by a furnace or heating duct. This noise does not affect the operation or longevity of the fireplace.
Is it normal to see the pilot flame burn continually?	In an intermittent pilot ignition system (IPI), the pilot flame should turn off when appliance is turned off. Some optional control systems available with IPI models may allow pilot flame to remain lit.

#### J. Frequently Asked Questions



# **Maintenance and Service**

Any safety screen or guard removed for servicing must be replaced prior to operating the fireplace.

When properly maintained, your fireplace will give you many years of trouble-free service. We recommend annual service by a qualified service technician.

#### A. Maintenance Tasks-Homeowner

Installation and repair should be done by a qualified service technician only. The fireplace should be inspected before use and at least annually by a professional service person.

The following tasks may be performed annually by the homeowner. If you are uncomfortable performing any of the listed tasks, please call your dealer for a service appointment.

More frequent cleaning may be required due to lint from carpeting or other factors. Control compartment, burner and circulating air passageway of the fireplace must be kept clean.

**CAUTION!** Risk of Burns! The fireplace should be turned off and cooled before servicing.

#### **Glass Cleaning**

Frequency: Seasonally

#### By: Homeowner

**Tools Needed**: Protective gloves, glass cleaner, drop cloth and a stable work surface.

#### **CAUTION! Handle fixed glass assembly with care.** Glass is breakable.

- Avoid striking, scratching or slamming glass
- Avoid abrasive cleaners
- DO NOT clean glass while it is hot
- Prepare a work area large enough to accommodate fixed glass assembly and door frame by placing a drop cloth on a flat, stable surface.

**Note**: Fixed glass assembly and gasketing may have residue that can stain carpeting or floor surfaces.

- Remove door or decorative front from fireplace and set aside on work surface.
- See Section 14.G for instructions to remove fixed glass assembly.
- Clean glass with a non-abrasive commercially available cleaner.
  - Light deposits: Use a soft cloth with soap and water
  - Heavy deposits: Use commercial fireplace glass cleaner (consult with your dealer)
- Carefully set fixed glass assembly in place on fireplace. Hold glass in place with one hand and secure glass latches with the other hand.

#### Doors, Surrounds, Fronts

Frequency: Annually

By: Homeowner

Tools needed: Protective gloves, stable work surface

- · Assess condition of screen and replace as necessary.
- Inspect for scratches, dents or other damage and repair as necessary.
- Check that louvers are not blocked.
- · Vacuum and dust surfaces.

#### **Remote Control**

Frequency: Seasonally

By: Homeowner

**Tools needed:** Replacement batteries and remote control instructions.

- · Locate remote control transmitter and receiver.
- Verify operation of remote. Refer to remote control operation instructions for proper calibration and setup procedure.
- Place batteries as needed in remote transmitters and battery-powered receivers.
- · Place remote control out of reach of children.

If not using your fireplace for an extended period of time (summer months, vacations/trips, etc), to prevent unintended operation:

- · Remove batteries from remote controls.
- · Unplug 3 volt adapter plug on IPI models.

#### **Light Bulbs**

#### Frequency: As needed

By: Homeowner

Tools needed: Protective gloves, replacement light bulbs.

- 1. Remove the front and glass by following the "Placing the Embers Material" section.
- 2. Remove the logs and grate.
- 3. Remove the burner by unscrewing the two screws on the back of the burner and the two screws by the pilot using a 1/4 inch hex driver. Gently move the pilot out of the way and slide the burner out.

**CAUTION!** Skin oils can cause early bulb failure.

- Do not touch bulb with bare hands.
- Use paper towel or rubber gloves when handling bulb.
- If bulb has been touched, wipe it clean with rubbing alcohol.

• Reinstall door or decorative front.

4. Slide the orange lens to the right to open the bulb cavity. See Figure 3.1. Remove old bulb. Replace the bulb with a 75 watt or less halogen bulb. See Service Parts List.

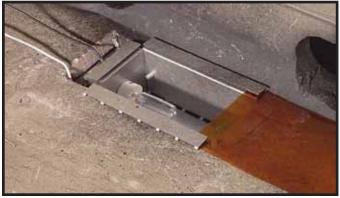


Figure 3.1

- 5. Slide the lens back over the bulb cavity. Place the burner back into place. Start the two metal strips into the slots on the burner then guide the burner neck onto the orifice. Make sure the burner neck is fully engaged onto the orifice. Try to move the burner side to side, the burner should not move if it is fully engaged onto the orifice. Attach the burner with the two screws removed in Step 3. Attach the pilot with the two screws removed in Step 3.
- 6. Place the grate onto the burner. The back of the right tine drops into the hole on the right rear of the burner. The shorter left tine is pushed back into the half-hole on the left side of the burner. Be sure to push the grate all the way down to the floor and firmly back into its holder.

### Venting

#### Frequency: Seasonally

By: Homeowner

Tools needed: Protective gloves and safety glasses.

- Inspect venting and termination cap for blockage or obstruction such plants, bird nests, leaves, snow, debris, etc.
- Verify termination cap clearance to subsequent construction (building additions, decks, fences, or sheds). See Section 6.
- Inspect for corrosion or separation.
- Verify weather stripping, sealing and flashing remains intact.
- Inspect draft shield to verify it is not damaged or missing.

# B. Maintenance Tasks-Qualified Service Technician

The following tasks must be performed by a qualified service technician.

## **Gasket Seal and Glass Assembly Inspection**

Frequency: Annually

By: Qualified Service Technician

**Tools needed:** Protective gloves, drop cloth and a stable work surface.

- Inspect gasket seal and its condition.
- Inspect fixed glass assembly for scratches and nicks that can lead to breakage when exposed to heat.
- Confirm there is no damage to glass or glass frame. Replace as necessary.
- Verify that fixed glass assembly is properly retained and attachment components are intact and not damaged. Replace as necessary.

#### Logs

Frequency: Annually

By: Qualified Service Technician

Tools needed: Protective gloves.

- Inspect for damaged or missing logs. Replace as necessary. Refer to Section 14 for log placement instructions.
- Verify correct log placement and no flame impingement causing sooting. Correct as necessary.

# **Control Compartment and Firebox Top**

#### Frequency: Annually

By: Qualified Service Technician

**Tools needed:** Protective gloves, vacuum cleaner, dust cloths

- Vacuum and wipe out dust, cobwebs, debris or pet hair. Use caution when cleaning these areas. Screw tips that have penetrated the sheet metal are sharp and should be avoided.
- Remove all foreign objects.
- Verify unobstructed air circulation.

### **Burner Ignition and Operation**

Frequency: Annually

By: Qualified Service Technician

**Tools needed:** Protective gloves, vacuum cleaner, whisk broom, flashlight, voltmeter, indexed drill bit set, and a manometer.

- Verify burner is properly secured and aligned with pilot or igniter.
- Clean off burner top, inspect for plugged ports, corrosion or deterioration. Replace burner if necessary.

- Replace Glowing embers with new dime-size pieces.
   DO NOT block ports or obstruct lighting paths. Refer to Section 14 for proper ember placement.
- Verify batteries have been removed from battery backup IPI systems to prevent premature battery failure or leaking.
- Check for smooth lighting and ignition carryover to all ports. Verify that there is no ignition delay.
- · Inspect for lifting or other flame problems.
- Verify air shutter setting is correct. See Section 14 for required air shutter setting. Verify air shutter is clear of dust and debris.
- Inspect orifice for soot, dirt and corrosion. Verify orifice size is correct. See Service Parts List for proper orifice sizing.
- Verify manifold and inlet pressures. Adjust regulator as required.
- Inspect pilot flame pattern and strength. See Figure 3.2 for proper pilot flame pattern. Clean or replace orifice spud as necessary.
- Inspect IPI flame sensing rod for soot, corrosion and deterioration. Polish with fine steel wool or replace as required.
- Verify that there is not a short in flame sense circuit by checking continuity between pilot hood and flame sensing rod. Replace pilot as necessary.

### **Firebox**

Frequency: Annually

By: Service Technician

**Tools needed:** Protective gloves, sandpaper, cloths, and touch-up paint.

- Inspect for paint condition, warped surfaces, corrosion or perforation. Sand and repaint as necessary.
- Replace appliance if firebox has been perforated.

Surface cracking or crazing of firebrick material is normal and expected. The following types of cracks are acceptable and do not require replacement of the unit or the firebox:

- Cracks that do not propagate entirely through the material.
- Light fracture lines or "spider-webbing" on the surface of the material.
- Cracks that are less than 1/32 in. wide and less than 3 in. long.
- If cosmetically unacceptable, such cracks may be repaired with the SRV-PACK service kit.

Cracks that are unacceptable:

- Cracks greater than 1/32 in. wide and 3 in. long are at risk of growing.
- Cracks that penetrate entirely through the firebrick material.

Inspection for cracking should be run when the appliance is cool. Cracks tend to close as the appliance heats up.

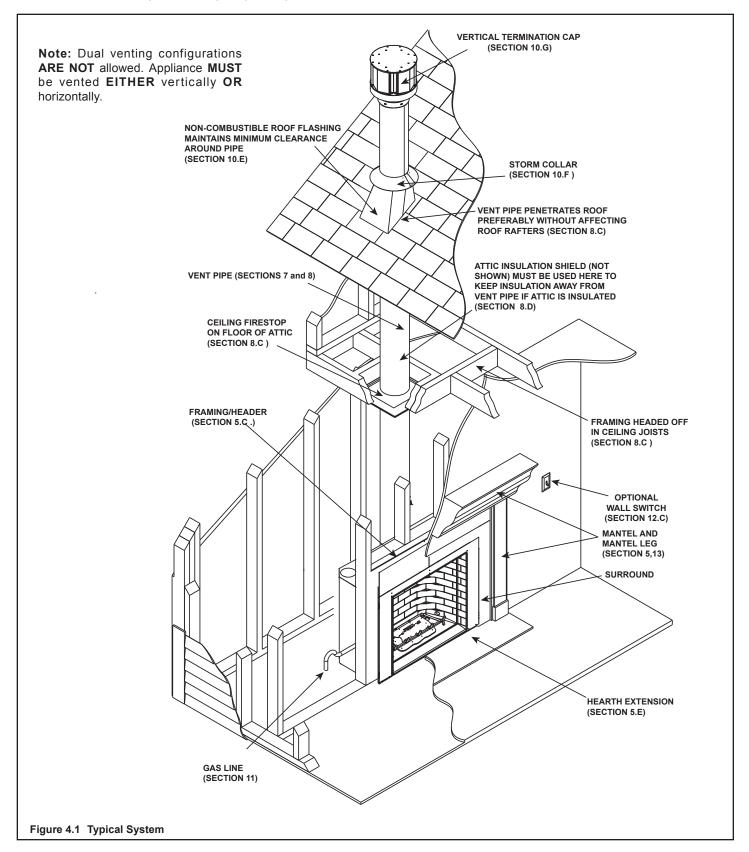


Figure 3.2 IPI Pilot Flame Patterns

# A. Typical Appliance System

**Getting Started** 

**NOTICE:** Illustrations and photos reflect typical installations and are for design purposes only. Illustrations/diagrams are not drawn to scale. Actual product may vary from pictures in manual.



## B. Design and Installation Considerations

Heat & Glo direct vent gas appliances are designed to operate with all combustion air siphoned from outside of the building and all exhaust gases expelled to the outside. No additional outside air source is required.

Installation MUST comply with local, regional, state and national codes and regulations. Consult insurance carrier, local building inspector, fire officials or authorities having jurisdiction over restrictions, installation inspection and permits.

Before installing, determine the following:

- · Where the appliance is to be installed.
- · The vent system configuration to be used.
- · Gas supply piping requirements.
- · Electrical wiring requirements.
- Framing and finishing details.
- Whether optional accessories—devices such as a fan, wall switch, or remote control—are desired.

Improper installation, adjustment, alteration, service or maintenance can cause injury or property damage. For assistance or additional information, consult a qualified service technician, service agency or your dealer.

# C. Tools and Supplies Needed

Before beginning the installation be sure that the following tools and building supplies are available.

Tape measure	Framing material
Pliers	Hammer
Phillips screwdriver	Manometer
Gloves	Framing square
Voltmeter	Electric drill and bits (1/4 in.)
Plumb line	Safety glasses
Level	Reciprocating saw

Flat blade screwdriver

Non-corrosive leak check solution

1/2 - 3/4 in. length, #6 or #8 Self-drilling screws

Caulking material (300°F minimum continuous exposure rating)

One 1/4 in. female connection (for optional fan).

# **D. Inspect Appliance and Components**

- Carefully remove the appliance and components from the packaging.
- The vent system components and decorative doors and fronts may be shipped in separate packages.
- If packaged separately, the log set and appliance grate must be installed.
- Report to your dealer any parts damaged in shipment, particularly the condition of the glass.
- Read all of the instructions before starting the installation. Follow these instructions carefully during the installation to ensure maximum safety and benefit.

**WARNING!** Risk of Fire or Explosion! Damaged parts could impair safe operation. **DO NOT i**nstall damaged, incomplete or substitute components. Keep appliance dry.

Hearth & Home Technologies disclaims any responsibility for, and the warranty will be voided by, the following actions:

- Installation and use of any damaged appliance or vent system component.
- · Modification of the appliance or vent system.
- Installation other than as instructed by Hearth & Home Technologies.
- Improper positioning of the gas logs or the glass door.
- Installation and/or use of any component part not approved by Hearth & Home Technologies.

Any such action may cause a fire hazard.

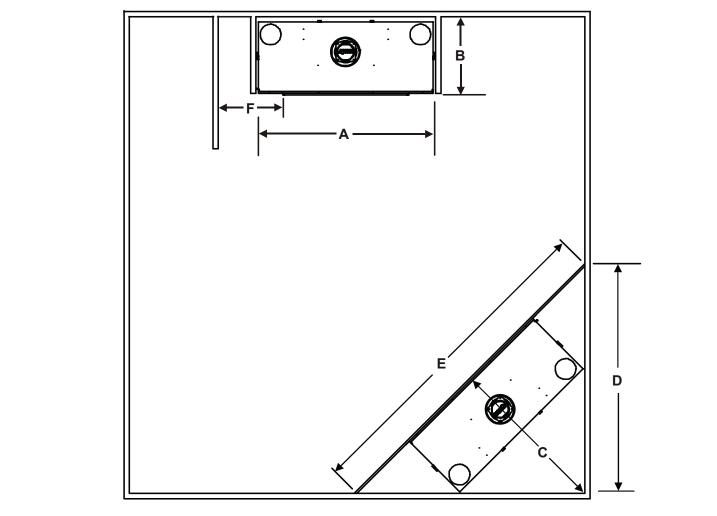
WARNING! Risk of Fire, Explosion or Electric Shock! DO NOT use this appliance if any part has been under water. Call a qualified service technician to inspect the appliance and to replace any part of the control system and/or gas control which has been under water. Framing and Clearances

#### A. Selecting Appliance Location

When selecting a location for the appliance it is important to consider the required clearances to walls (see Figure 5.1).

WARNING! Risk of Fire or Burns! Provide adequate clearance around air openings and for service access. Due to high temperatures, the appliance should be located out of traffic and away from furniture and draperies.

**NOTICE:** Illustrations reflect typical installations and are FOR DESIGN PURPOSES ONLY. Illustrations/diagrams are not drawn to scale. Actual installation may vary due to individual design preference.



In addition to these framing dimensions, also reference the following sections:

- Clearances and Mantel Projections (Sections 5.C and 5.D)
- Vent Clearances and Framing (Section 8).

	Α	В	С	D	Е	F
Inches	51-1/2	22	46-3/4	66	93-3/8	7-1/2
Millimeters	1308	559	1187	1676	2372	190

Figure 5.1 Appliance Locations

## B. Constructing the Appliance Chase

A chase is a vertical box-like structure built to enclose the gas appliance and/or its vent system. In cooler climates the vent should be enclosed inside the chase.

**NOTICE:** Treatment of ceiling firestops and wall shield firestops and construction of the chase may vary with the type of building. These instructions are not substitutes for the requirements of local building codes. Therefore, you MUST check local building codes to determine the requirements to these steps.

Chases should be constructed in the manner of all outside walls of the home to prevent cold air drafting problems. The chase should not break the outside building envelope in any manner.

Walls, ceiling, base plate and cantilever floor of the chase should be insulated. Vapor and air infiltration barriers should be installed in the chase as per regional codes for the rest of the home. Additionally, in regions where cold air infiltration may be an issue, the inside surfaces may be sheetrocked and taped for maximum air tightness.

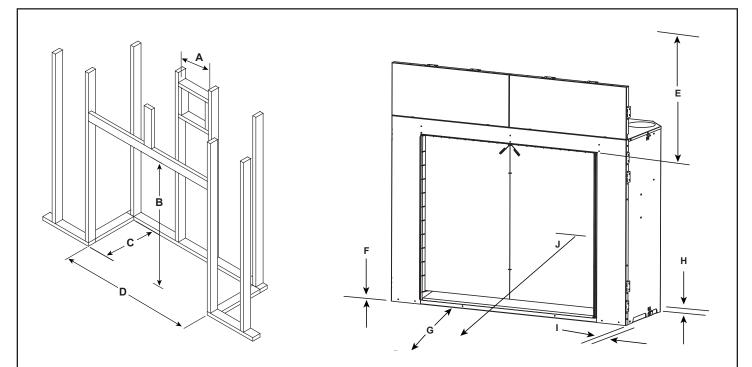
To further prevent drafts, the wall shield and ceiling firestops should be caulked with caulk with a minimum of 300°F continuous exposure rating to seal gaps. Gas line holes and other openings should be caulked with caulk with a minimum of 300°F continuous exposure rating or stuffed with unfaced insulation. If the appliance is being installed on a cement surface, a layer of plywood may be placed underneath to prevent conducting cold up into the room.

#### C. Clearances

**NOTICE:** Install appliance on hard metal or wood surfaces extending full width and depth. **DO NOT** install directly on carpeting, vinyl, tile or any combustible material other than wood.

**WARNING!** Risk of Fire! Maintain specified air space clearances to appliance and vent pipe:

- Insulation and other materials must be secured to prevent accidental contact.
- The chase must be properly blocked to prevent blown insulation or other combustibles from entering and making contact with fireplace or chimney.
- Failure to maintain airspace may cause overheating and a fire.

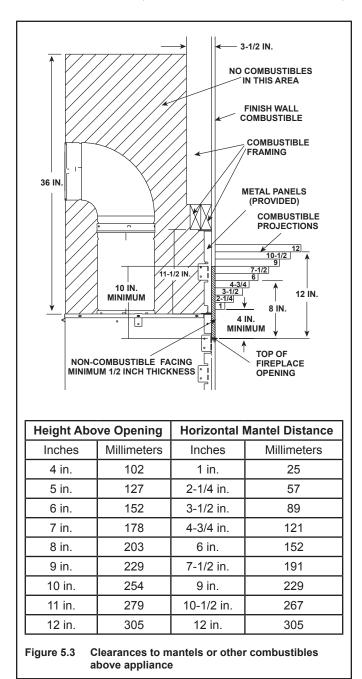


	CLEARANCES TO COMBUSTIBLES												
A B C D E F G H I .								J					
	Rough Opening (Vent Pipe)	Rough Opening (Height)	Rough Opening (Depth)	Rough Opening (Width)	Clearance to Ceiling	Combustible Floor	Combustible Flooring	Behind Appliance	Sides of Appliance	Front of Appliance			
Inches	10	46	22	51-1/2	34-1/2	0	12	1/2	1/2	36			
mm	254	1168	559	1308	876	0	305	13	13	914			

#### Figure 5.2 Clearances to Combustibles

# **D. Mantel and Wall Projections**

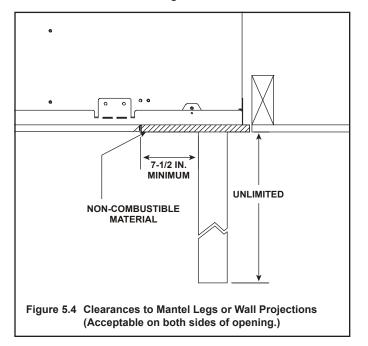
**WARNING!** Risk of Fire! Comply with all minimum clearances as specified. Framing or finishing material closer than the minimums listed must be constructed entirely of noncombustible materials (i.e., steel studs, concrete board, etc).

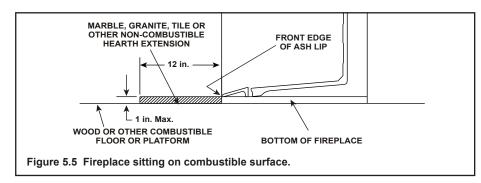


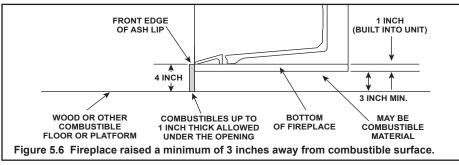
### E. Hearth Extension

**WARNING!** Risk of Fire! Hearth extension required to protect combustible floors in front of appliance. A 12 inch minimum hearth extension must be constructed of non-combustible material.

The base of the fireplace may sit on a combustible surface. The area in front of the fireplace must be protected by a noncombustible hearth extension, unless the fireplace is raised a minimum of 3 inches above the combustible floor or hearth. See figures 5.5 and 5.6.



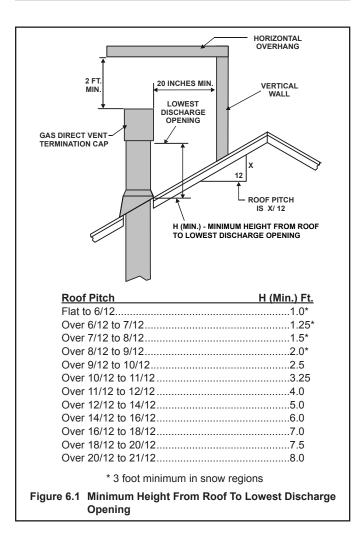


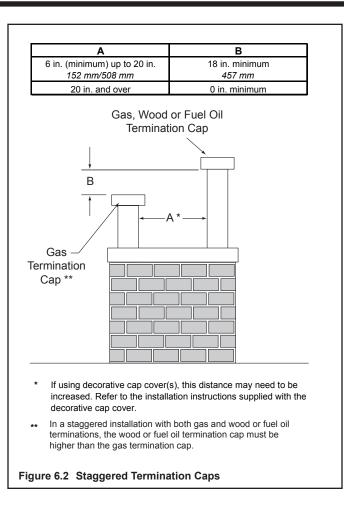


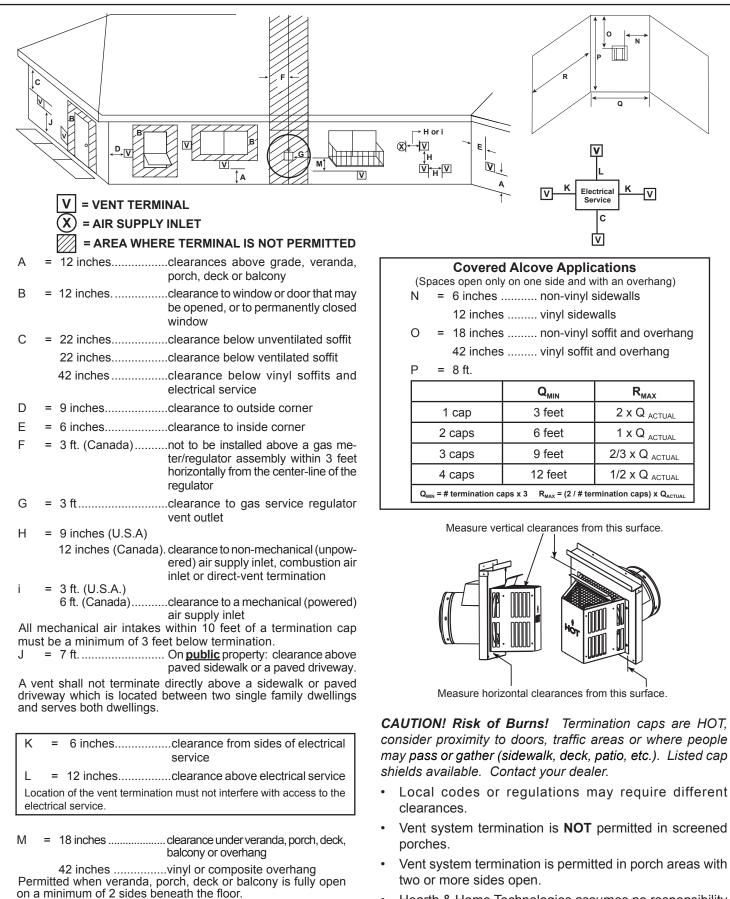
# A. Vent Termination Minimum Clearances

Fire Risk. Maintain vent clearance to combustibles as specified. • DO NOT pack air space with insulation or other materials.

Failure to keep insulation or other materials away from vent pipe may cause overheating and fire.







- Hearth & Home Technologies assumes no responsibility for the improper performance of the appliance when the venting system does not meet these requirements.
- Vinyl protection kits are suggested for use with vinyl siding.

Figure 6.3 Minimum Clearances for Termination

# Vent Information and Diagrams

# A. Approved Pipe

This appliance is approved for use with Hearth & Home Technologies DVP venting systems. Refer to Section 16.B for vent component information.

**DO NOT** mix pipe, fittings or joining methods from different manufacturers.

The pipe is tested to be run inside an enclosed wall. There is no requirement for inspection openings at each joint within the wall.

**WARNING!** Risk of Fire or Asphyxiation. This appliance requires a separate vent. DO NOT vent to a pipe serving a separate solid fuel burning appliance.

# B. Vent Table Key

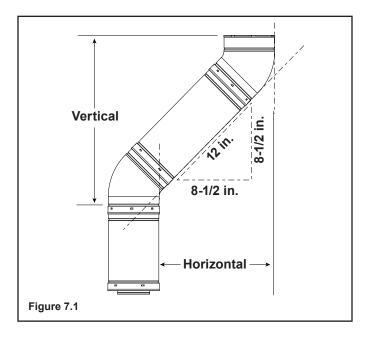
The abbreviations listed in this vent table key are used in the vent diagrams.

Symbol	Description		
<b>V</b> 1	First section (closest to appliance) of vertical length		
V <sub>2</sub>	Second section of vertical length		
H <sub>1</sub>	First section (closest to appliance) of horizontal length		
H <sub>2</sub>	Subsequent sections of horizontal length		

# C. Use of Elbows

Diagonal runs have both vertical and horizontal vent aspects when calculating the effects. Use the rise for the vertical aspect and the run for the horizontal aspect (see Figure 7.1).

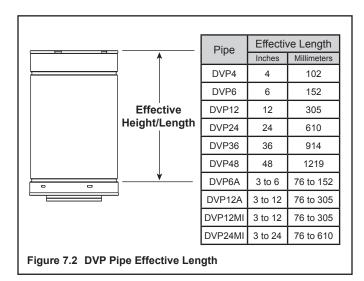
Two  $45^{\circ}$  elbows may be used in place of one  $90^{\circ}$  elbow. On  $45^{\circ}$  runs, one foot of diagonal is equal to 8-1/2 in. (216 mm) horizontal run and 8-1/2 in. (216 mm) vertical run. A length of straight pipe is allowed between two  $45^{\circ}$  elbows (see Figure 7.1).



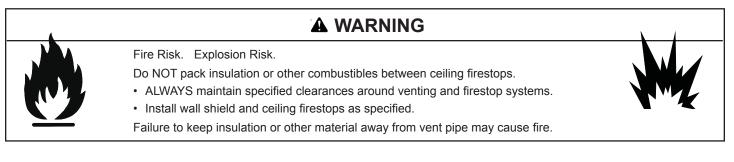
# D. Measuring Standards

Vertical and horizontal measurements listed in the vent diagrams were made using the following standards.

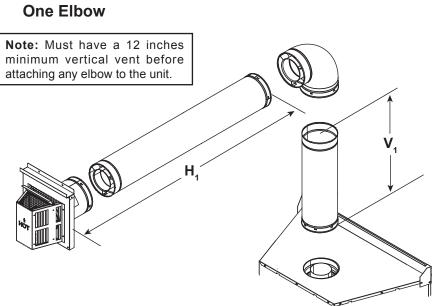
- Pipe measurements are shown using the effective length of pipe (see Figure 7.2).
- Horizontal terminations are measured to the outside mounting surface (flange of termination cap) (see Figure 6.3).
- Vertical terminations are measured to bottom of termination cap.
- · Horizontal pipe installed level with no rise.



# E. Vent Diagrams



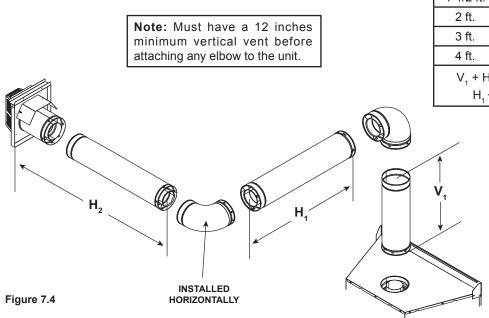
# 1. Top Vent - Horizontal Termination



V <sub>1</sub> Minimum		H₁ Maximum	
1 ft.	305 mm	1-1/2 ft.	457 mm
1-1/2 ft.	457 mm	2 ft.	610 mm
2 ft.	610 mm	5 ft.	1524
3 ft.	914 mm	8 ft.	2438
4 ft.	1219 mm	11 ft.	3353
5 ft.	1524 mm	14 ft.	4267
6 ft.	1829 mm	17 ft.	5182
7 ft.	2134 mm	20 ft.	6096
8 ft.	2438 mm	23 ft.	7010
V <sub>1</sub> + H <sub>1</sub> = 63 ft. (19.2 m) Maximum			

Figure 7.3

#### **Two Elbows**



V <sub>1</sub> Minimum		$H_1 + H_2 N$	laximum
1 ft.	305 mm	2 ft.	610 mm
1-1/2 ft.	457 mm	2-1/2 ft.	762 mm
2 ft.	610 mm	5-1/2 ft.	1676 mm
3 ft.	914 mm	8-1/2 ft.	2591 mm
4 ft.	1219 mm	11-1/2 ft.	3505 mm
$V_1 + H_1 + H_2 = 63$ ft. (19.2 m) Maximum $H_1 + H_2 = 23$ ft. (7.1 m) Maximum			

# **Three Elbows**

**Note:** Must have a 12 inches minimum vertical vent before attaching any elbow to the unit.

V <sub>1</sub> + V <sub>2</sub> Minimum		H Maximum	
1-1/2 ft.	457 mm	1-1/2 ft.	457 mm
2 ft.	610 mm	2 ft.	610 mm
2-1/2 ft.	762 mm	5 ft.	1524
3-1/2 ft.	1067 mm	8 ft.	2438
4-1/2 ft.	1372 mm	11 ft.	3353
$V_1 + V_2 + H_1 + H_2 = 63$ ft. (19.2 m) Maximum $H_1 + H_2 = 23$ ft. (7.1 m) Maximum			

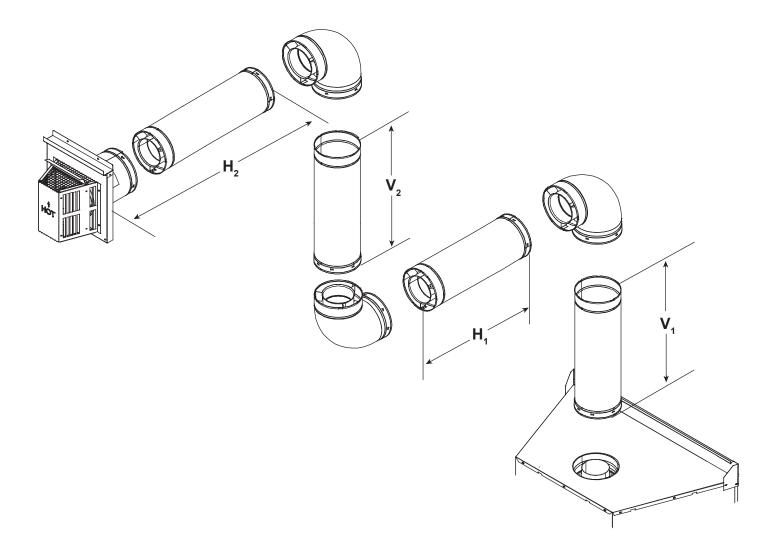
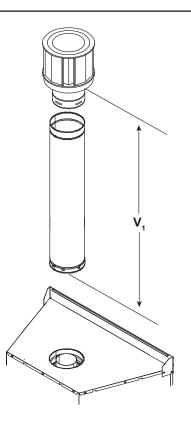


Figure 7.5

#### **No Elbow**



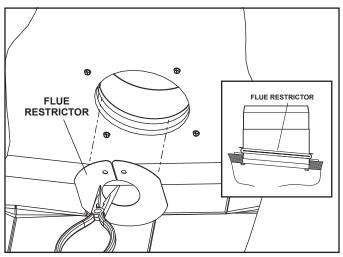
# V<sub>1</sub> = 40 ft. Max. (12.2 m)

**Note:** On vertical venting configurations install the flue restrictor (located behind the right side panel) per the following flue restrictor instructions.

#### Figure 7.6

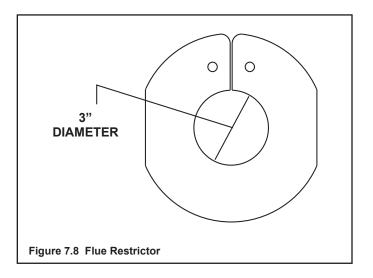
### **Flue Restrictor Instructions**

1. The flue restrictor (Figure 7.7) is located behind the right side panel. Use the restrictor if the vertical vent run is over 20 feet and has NO elbows.



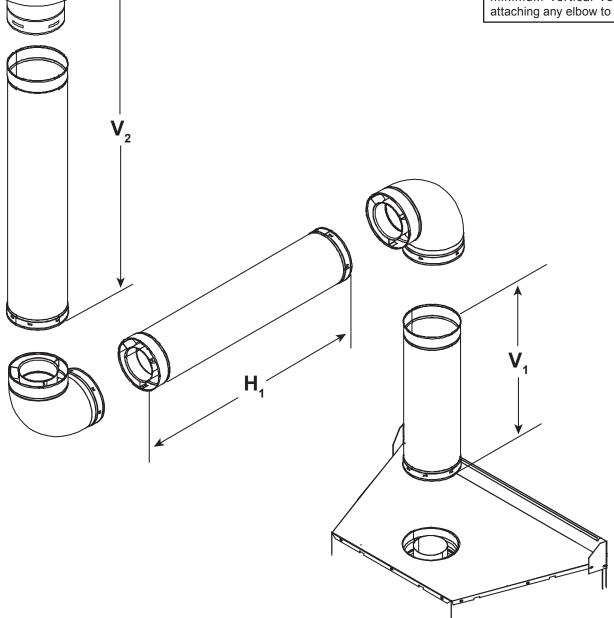


2. The restrictor sits inside the 5" diameter collar in the bead area. Using a needle-nose pliers, insert the tips of the pliers into the two holes in the restrictor plate. Squeeze the pliers to flex the plate. The edges of the plate will need to overlap each other. Insert the plate into the 5" collar from inside the firebox. Release the pliers, the plate will expand into the bead (groove) inside the collar. Make sure the plate is fully in the groove so the restrictor cannot fall out (see Figure 7.8).



$V_1 + V_2$ Minimum		H Maximum	
1-1/2 ft.	457 mm	2 ft.	610 mm
2 ft.	610 mm	2-1/2 ft.	762 mm
2-1/2 ft.	762 mm	5-1/2 ft.	1676 mm
3-1/2 ft.	1067 mm	8-1/2 ft.	2591 mm
4-1/2 ft.	1372 mm	11-1/2 ft.	3505 mm
$V_1 + H_1 + V_2 = 63$ ft. (19.2 m) Maximum $H_1 + H_2 = 23$ ft. (7.1 m) Maximum			

**Note:** Must have a 12 inches minimum vertical vent before attaching any elbow to the unit.



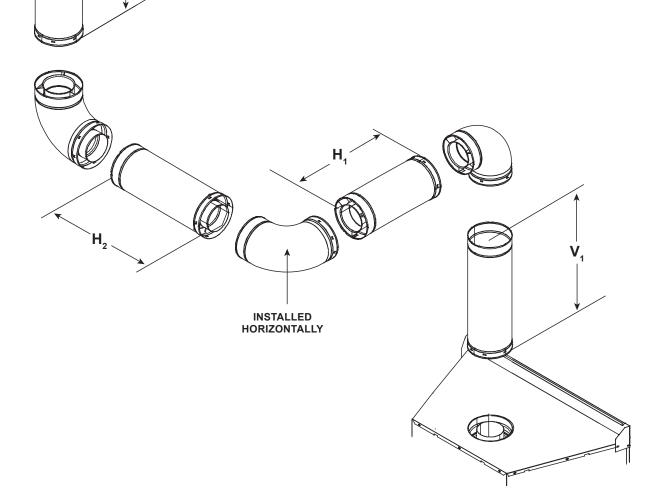
# Top Vent - Vertical Termination - (continued)

 $V_2$ 

# **Three Elbows**

$V_1 + V_2$ Minimum		H <sub>1</sub> + H <sub>2</sub> Maximum	
1-1/2 ft.	305 mm	2 ft.	610 mm
2 ft.	457 mm	2-1/2 ft.	762 mm
2-1/2 ft.	610 mm	5-1/2 ft.	1676 mm
3-1/2 ft.	914 mm	8-1/2 ft.	2591 mm
4-1/2 ft.	1219 mm	11-1/2 ft.	3505 mm
$V_1 + V_2 + H_1 + H_2 = 63$ ft. (19.2 m) Maximum $H_1 + H_2 = 23$ ft. (7.1 m) Maximum			

**Note:** Must have a 12 inches minimum vertical vent before attaching any elbow to the unit.

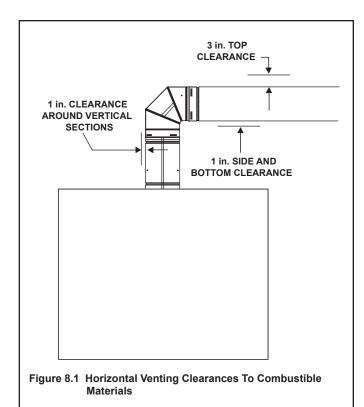


## A. Pipe Clearances to Combustibles

**WARNING! Risk of Fire!** Maintain air space clearance to vent. **DO NOT** pack insulation or other combustibles:

- · Between ceiling firestops
- · Between wall shield firestops
- Around vent system

Failure to keep insulation or other material away from vent pipe may cause over heating and fire.



# **B. Wall Penetration Framing**

#### **Combustible Wall Penetration**

Whenever a combustible wall is penetrated, you must frame a hole for the wall shield firestop(s). The wall shield firestop maintains minimum clearances and prevents cold air infiltration.

- The opening must be framed on all four sides using the same size framing materials as those used in the wall construction.
- DVP pipe A wall shield firestop is required on one side only on interior walls. If your local inspector requires a wall shield firestop on both sides, then both wall shield firestops must have a heat shield (refer to Section 16.B.) attached to them.
- See Section 10.M. for information for regarding the installation of a horizontal termination cap.

#### **Non-Combustible Wall Penetration**

If the hole being penetrated is surrounded by non-combustible materials such as concrete, a hole with diameter one inch greater than the pipe is acceptable.

Whenever a non-combustible wall is penetrated, the wall shield firestop is only required on one side and no heat shield is necessary.

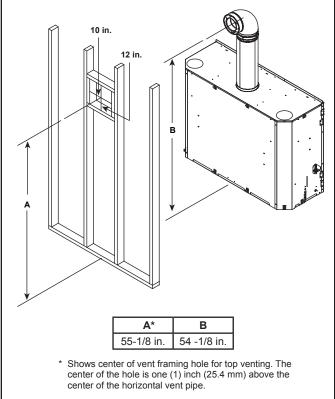


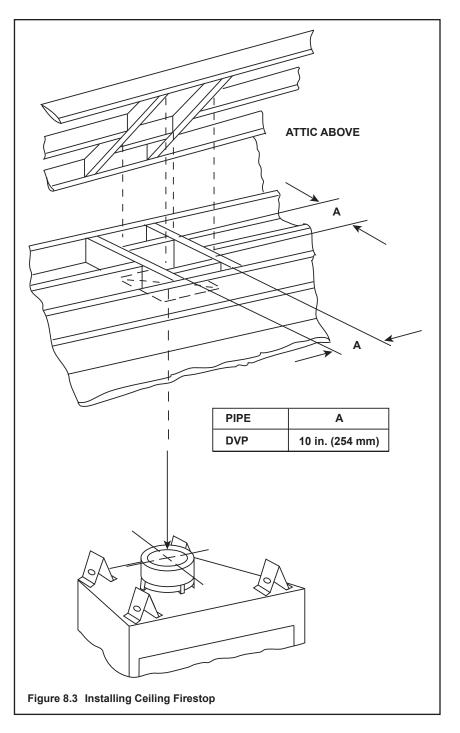
Figure 8.2 Wall Penetration

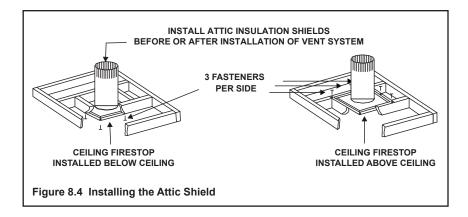
# C. Install the Ceiling Firestop

A ceiling firestop **MUST** be used between floors and attics.

- Frame an opening 10 in. by 10 in. (254 mm by 254 mm) whenever the vent penetrates a ceiling/floor (see Figure 8.3).
- Frame the area with the same sized lumber as used in ceiling/floor joist.
- The ceiling firestop may be installed above or below the ceiling joists when installed with a attic insulation shield. It must be under joists between floors that are not insulated. Refer to Figure 8.4.
- Secure with three fasteners on each side.

**WARNING!** Risk of Fire! DO NOT pack insulation around the vent. Insulation must be kept back from the pipe to prevent overheating.





# D. Install Attic Insulation Shield

**WARNING! Fire Risk. DO NOT** allow loose materials or insulation to touch vent. Hearth & Home Technologies Inc. requires the use of an attic shield.

The National Fuel Gas Code ANSI Z223.1 and NFPA 54 requires an attic shield constructed of 26 gauge minimum metal that extends at least 2 in. (51 mm) above insulation.

Attic shields must meet specified clearance and be secured in place.

#### Flat Ceiling Installation

• Remove one shield from box.

**NOTICE:** Cut previously installed batt insulation to make room for the attic insulation shield.

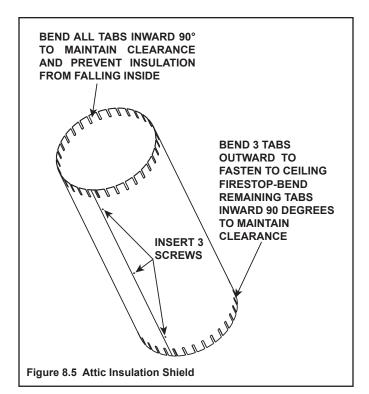
- Wrap shield around pipe if pipe is already installed in area to be insulated.
- Match the three holes in each side and fasten with three screws to form a tube.
- Bend three tabs on the bottom of the shield outward to allow attachment to the ceiling firestop.
- Bend the remaining bottom tabs inward 90° to maintain the air space between the pipe and the shield. Set the shield on the ceiling firestop and attach to the firestop.
- Bend all tabs inward 90° around the top of the shield. These tabs must be used to prevent blown insulation from getting between the shield and vent pipe, and to maintain air space clearance.

#### Vaulted Ceiling Installation

• Remove one shield from box.

**NOTICE:** Cut previously installed batt insulation to make room for the attic insulation shield.

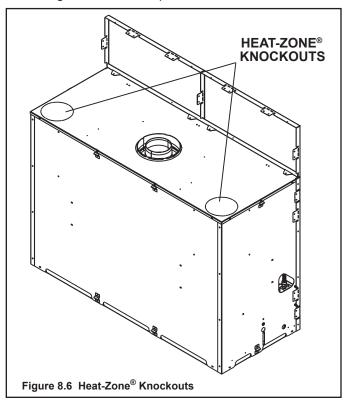
- Cut the attic insulation shield (if application is for vaulted ceiling) to fit your ceiling pitch. Snip cut edge to recreate 1 in. bend tabs all the way around the bottom.
- Wrap shield around pipe if pipe is already installed in area to be insulated.
- Match the three holes in each side and fasten with three screws to form a tube.
- Bend three tabs on the bottom of the shield outward to allow attachment to the ceiling firestop.
- Bend the remaining bottom tabs inward 90° to maintain the air space between the pipe and the shield. Set the shield on the ceiling firestop and attach to the firestop.
- Bend all tabs inward 90° around the top of the shield. These tabs must be used to prevent blown insulation from getting between the shield and vent pipe, and to maintain air space clearance.



# E. Installing the Optional Heat-Zone® Gas Kit

- 1. Remove the knockout from the top of the appliance and discard it. See Figure 8.6.
- Center the duct collar around the exposed hole and attach it to the appliance with 3 screws. Note: Do this BEFORE final positioning of the appliance.
- 3. Determine the location for the air register/fan housing assembly.

Reference the Heat-Zone<sup>®</sup> Gas Kit instructions for the remaining installations steps.





#### A. Removing Non-combustible Facing Material Assembly

The non-combustible assembly is located on the right side of appliance.

**CAUTION! Handle with Care!** Non-combustible material may be damaged if dropped.

- · Hold non-combustible pieces in place.
- · Remove and save two screws from upper bracket.
- · Remove non-combustible pieces.
- · Remove and save three screws from lower bracket.
- · Discard brackets.
- Replace screws in holes where brackets were attached to appliance.

#### B. Securing and Leveling the Appliance

WARNING! Risk of Fire! Prevent contact with:

- Sagging or loose insulation
- Insulation backing or plastic
- Framing and other combustible materials

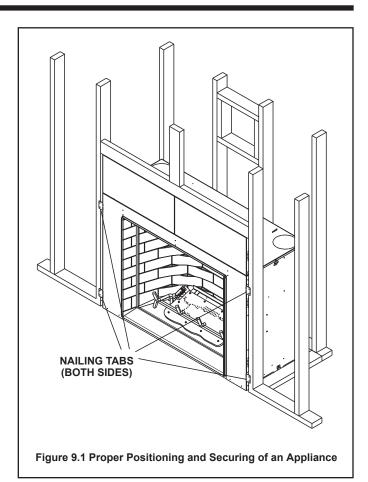
Block openings into the chase to prevent entry of blownin insulation. Make sure insulation and other materials are secured.

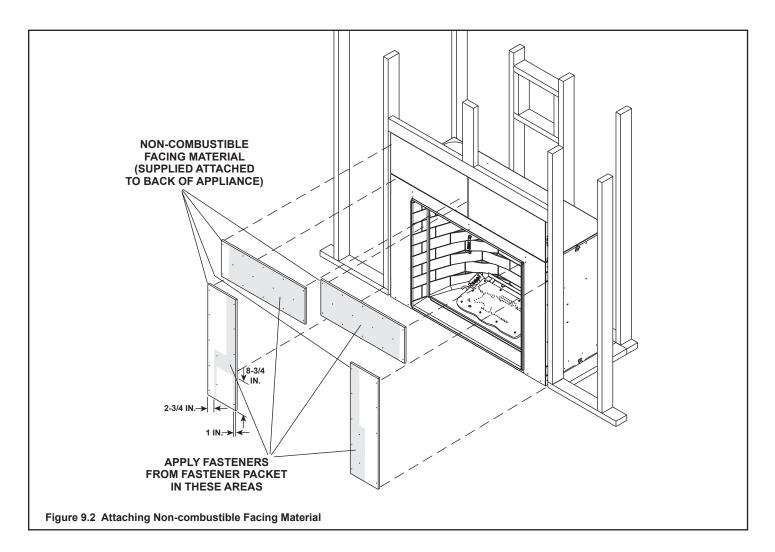
**DO NOT** notch the framing around the appliance standoffs.

Failure to maintain air space clearance may cause overheating and fire.

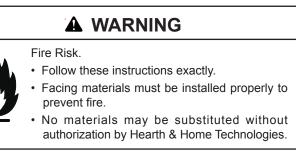
The diagram shows how to properly position and secure the appliance (see Figure 9.1). Nailing tabs are provided to secure the appliance to the framing members.

- · Bend out nailing tabs on each side.
- · Place the appliance into position.
- Keep nailing tabs flush with the framing.
- · Level the appliance from side to side and front to back.
- Shim the appliance as necessary. It is acceptable to use wood shims underneath the appliance.
- Secure the appliance to the framing by using nails or screws through the nailing tabs.
- Secure the appliance to the floor by inserting two screws through the pilot holes at the bottom of the appliance.

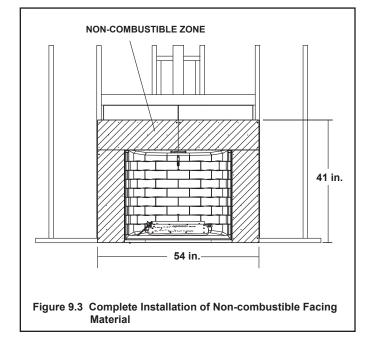




### C. Installing Non-combustible Facing Material



- Center and attach two top boards to the framing members. See Figure 9.2.
- Attach left and right side pieces to framing members.
- Use fasteners from fastener packet (in manual bag) in shaded areas.
- Use regular sheetrock screws in non-shaded areas.
- Use a wet or dry towel or soft brush to remove dust or dirt from facing material.
- Apply a non-combustible adhesive to attach tile, stone or other non-combustible finishing materials per manufacturer's instructions.



# **Installing Vent Pipe**

#### A. Assemble Vent Sections Attach Vent to the **Firebox Assembly**

Note: The end of the pipe sections with the lanced tabs will face toward the appliance.

Attach the first pipe section to the starting collar:

- · Lanced pipe end of the starting collar.
- · Inner pipe over inner collar.
- Push the pipe section until all lanced tabs snap in place.
- · Lightly tug on pipe to confirm it has locked.

#### Commercial, Multi-family (Multi-level exceeding two stories), or High-Rise Applications

All outer pipe joints must be sealed with high temperature silicone (300°F minimum continuous exposure rating), including the slip section that connects directly to the horizontal termination cap.

- Apply a bead of silicone sealant (300° F minimum continuous exposure rating) inside the female outer pipe joint prior to joining sections. See Figure 10.1.
- Only outer pipes need to be sealed. All unit collar, pipe, slip section, elbow and cap outer flues shall be sealed in this manner, unless otherwise stated.

#### WARNING! Risk of Fire or Explosion! DO NOT break

silicone seals on slip sections. Use care when removing termination cap from slip pipe. If slip section seals are broken during removal of the termination cap, vent may leak.

#### **Assemble Pipe Sections**

Per Figure 10.2, Figure 10.3 and Figure 10.4:

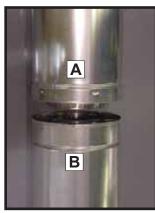
- Start the inner pipe on the lanced end of section A into the flared end of section B.
- · Start the outer pipe of section A over the outer pipe of section B.
- Once both vents sections are started, push firmly until all lanced tabs lock into place.
- Lightly tug on the pipe to confirm the tabs have locked.

It is acceptable to use screws no longer than 1/2 in. (13 mm) to hold outer pipe sections together. If predrilling holes, **DO NOT** penetrate inner pipe.

For 90° and 45° elbows that are changing the vent direction from horizontal to vertical, one screw minimum should be put in the outer flue at the horizontal elbow joint to prevent the elbow from rotating. Use screws no longer than 1/2 in. (13 mm). If predrilling screw holes, DO NOT penetrate inner pipe.



Figure 10.1 High Temperature Silicone Sealant



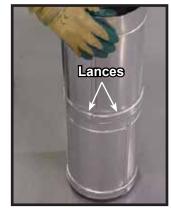
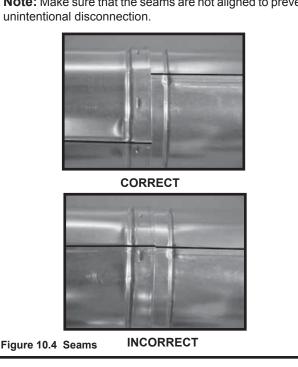


Figure 10.2

Figure 10.3



Note: Make sure that the seams are not aligned to prevent unintentional disconnection.

# **B. Assemble Slip Sections**

- Slide the inner flue of the slip section into the inner flue of the pipe section and the outer flue of the slip section over the outer flue of the pipe section. See Figure 10.5.
- Slide together to the desired length.

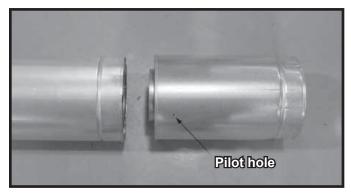


Figure 10.5 Slip Section Pilot Holes

- Maintain a 1-1/2 in. (38 mm) overlap between the slip section and the pipe section.
- Secure the pipe and slip section with two screws no longer than 1/2 in. (13 mm), using the pilot holes in the slip section. See Figure 10.6.

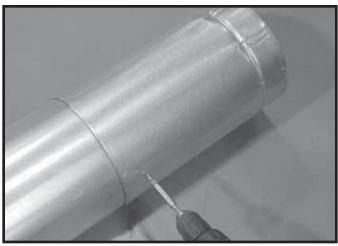


Figure 10.6 Screws into Slip Section

• Continue adding pipe as necessary following instructions in "Assembling Pipe Sections."

**NOTICE:** If slip section is too long, the inner and outer flues of the slip section can be cut to the desired length.

- Apply a bead of silicone sealant (300°F minimum continuous exposure rating) inside the female outer pipe joint prior to joining sections.
- Only outer pipes are sealed, sealing the inner flue is not required.
- All unit collar, pipe, slip section, elbow and cap outer flues shall be sealed.

# C. Secure the Vent Sections

- Vertical runs of DVP pipe must be supported every 8 ft. (2.44 m) after the 25 ft. (7.62 m) maximum unsupported rise.
- Horizontal sections must be supported every 5 feet (1.52 m).
- Vent supports or plumbers strap (spaced 120° apart) may be used to support vent sections. See Figures 10.7 and 10.8.
- Wall shield firestops may be used to provide horizontal support to vent sections.

**WARNING! Risk of Fire, Explosion or Asphyxiation!** Improper support may allow vent to sag and separate. Use vent run supports and connect vent sections per installation instructions. **DO NOT** allow vent to sag below connection point to appliance.

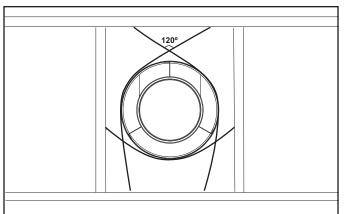
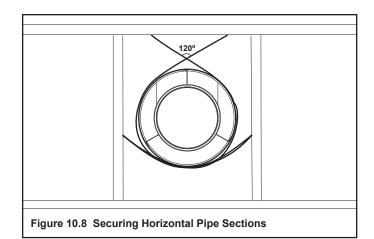


Figure 10.7 Securing Vertical Pipe Sections



# D. Disassemble Vent Sections

- Rotate either section (see Figure 10.10) so the seams on both pipe sections are aligned as shown in Figure 10.10.
- Pull carefully to separate the pieces of pipe.

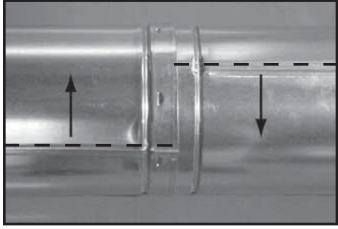


Figure 10.9 Rotate Seams for Disassembly

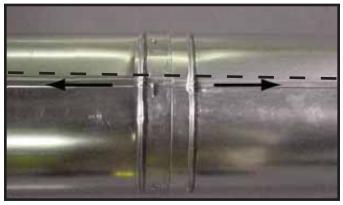
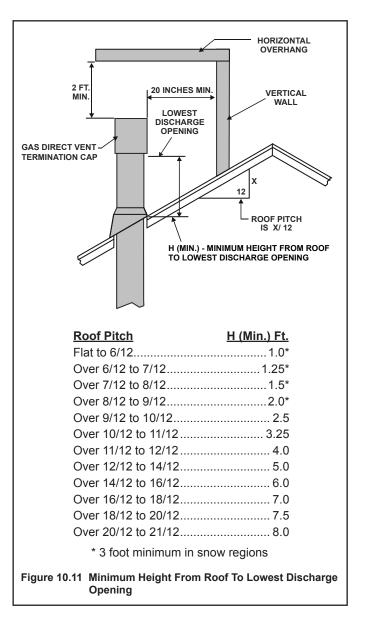


Figure 10.10 Align and Disassemble Vent Sections

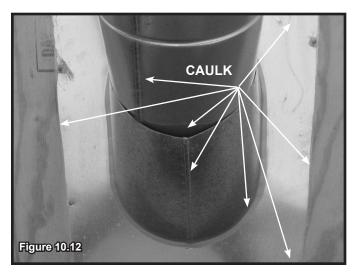
# E. Install Metal Roof Flashing

- See minimum vent heights for various pitched roofs (Figure 10.11) to determine the length of pipe to extend through the roof.
- Slide the roof flashing over the pipe sections extending through the roof as shown in Figure 10.12.



**NOTICE:** Failure to properly caulk the roof flashing and pipe seams may permit entry of water.

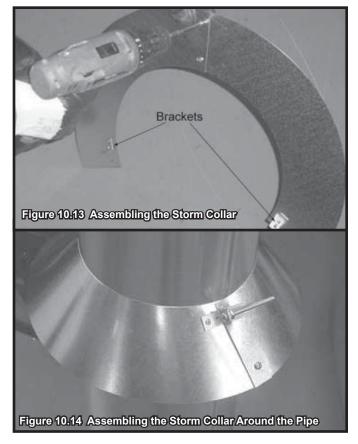
- Caulk the gap between the roof flashing and the outside diameter of the pipe.
- Caulk the perimeter of the flashing where it contacts the roof surface. See Figure 10.12.
- Caulk the overlap seam of any exposed pipe sections that are located above the roof line.



# F. Assemble and Install Storm Collar

**CAUTION!** Risk of Cuts, Abrasions or Flying Debris. Wear protective gloves and safety glasses during installation. Sheet metal edges are sharp.

- Connect both halves of the storm collar with two screws (see Figure 10.13).
- Wrap the storm collar around the exposed pipe section closest to the roof and align brackets. Insert a bolt (provided) through the brackets and tighten the nut to complete the storm collar assembly. Make sure the collar is tight against the pipe section.
- Slide the assembled storm collar down the pipe section until it rests on the roof flashing (see Figure 10.14).
- Caulk around the top of the storm collar (see Figure 10.15).



# G. Install Vertical Termination Cap

- Attach the vertical termination cap by sliding the inner collar of the cap into the inner flue of the pipe section while placing the outer collar of the cap over the outer flue of the pipe section.
- Secure the cap by driving three self-tapping screws (supplied) through the pilot holes in the outer collar of the cap into the outer flue of the pipe (see Figure 10.15).



# H. Heat Shield Requirements for Horizontal Termination

**WARNING!** Risk of Fire! To prevent overheating and fire, heat shields must extend through the entire wall thickness.

- **DO NOT** remove the heat shields attached to the wall shield firestop and the horizontal termination cap (shown in Figure 10.16).
- Heat shields must overlap 1-1/2 in. (38 mm) minimum.

There are two sections of the heat shield. One section is factory-attached to the wall shield firestop. The other section is factory-attached to the cap. See Figure 10.16.

If the wall thickness does not allow the required 1-1/2 in. (38 mm) heat shield overlap when installed, an extended heat shield must be used.

- If the wall thickness is less than 4 in./102 mm (DVP), the heat shields on the cap and wall shield firestop must be trimmed. A minimum 1-1/2 in. (38 mm) overlap MUST be maintained.
- Use an extended heat shield if the finished wall thickness is greater than 7-1/4 in. (184 mm).
- The extended heat shield may need to be cut to length maintaining sufficient length for a 1-1/2 in. (38 mm) overlap between heat shields.
- Attach the extended heat shield to either of the existing heat shields using the screws supplied with the extended heat shield. Refer to vent components diagrams in the back of this manual.
- Rest the small leg on the extended heat shield on top of the pipe section to properly space it from the pipe section.

Important Notice: Heat shields may not be field constructed.

# I. Install Horizontal Termination Cap

**WARNING!** Risk of Fire! The telescoping flue section of the termination cap MUST be used when connecting vent.

• 1-1/2 (38 mm) minimum overlap of flue telescoping section is required.

Failure to maintain overlap may cause overheating and fire.

- Vent termination must not be recessed in the wall. Siding may be brought to the edge of the cap base.
- Flash and seal as appropriate for siding material at outside edges of cap.
- When installing a horizontal termination cap, follow the cap location guidelines as prescribed by current **ANSI Z223.1** and **CAN/CGA-B149** installation codes and refer to Section 6 of this manual.

**CAUTION! Risk of Burns!** Local codes may require installation of a cap shield to prevent anything or anyone from touching the hot cap.

**NOTICE:** For certain exposures which require superior resistance to wind-driven rain penetration, a flashing kit is available. When penetrating a brick wall, a brick extension kit is available for framing the brick.

**Note:** When using termination caps with factory-supplied heat shield attached, no additional wall shield firestop is required on the exterior side of a combustible wall.

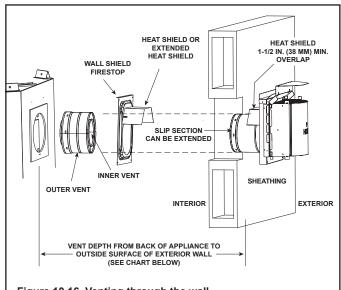


Figure 10.16 Venting through the wall

Termination Cap Specification Chart (depth without using additional pipe sections)

Escape- 36DV	DVP-TRAPK1	DVP-TRAP1	DVP-TRAPK2	DVP-TRAP2	
	Top Vent	Rear Vent	Top Vent	Rear Vent	
	<u>Depth</u>	<u>Depth</u>	<u>Depth</u>	<u>Depth</u>	
	3-1/2 in. to 5-3/8 in.	N/A	6 in. to 10 in.	N/A	

DVP-TRAP1 can adjust 1-1/2 in. (3-1/8 to 4-5/8) DVP-TRAP2 can adjust 4 in. (5-3/8 to 9-3/8)



# A. Fuel Conversion

- Make sure the appliance is compatible with available gas types.
- Conversions must be made by a qualified service technician using Hearth & Home Technologies specified and approved parts.

# **B. Gas Pressure**

- Optimum appliance performance requires proper input pressures.
- Gas line sizing requirements will be determined in ANSI Z223.1 National Fuel Gas Code in the USA and CAN/ CGA B149 in Canada.
- Pressure requirements are:

Gas Pressure	Natural Gas	Propane
Minimum inlet pressure	5.0 in. w.c.	11.0 in. w.c.
Maximum inlet pressure	10.0 in. w.c.	13.0 in. w.c.
Manifold pressure	3.5 in. w.c.	10.0 in. w.c.

**WARNING!** Risk of Fire or Explosion! High pressure will damage valve. Low pressure may cause explosion.

- Verify inlet pressures. Verify minimum pressures when other household gas appliances are operating.
- Install regulator upstream of valve if line pressure is greater than 1/2 psig.



# **A** WARNING

Fire Risk. Explosion Hazard.

High pressure will damage valve.

- Disconnect gas supply piping BEFORE pressure testing gas line at test pressures above 1/2 psig.
- Close the manual shutoff valve BEFORE pressure testing gas line at test pressures equal to or less than 1/2 psig.

**Note:** Have the gas supply line installed in accordance with local codes, if any. If not, follow ANSI 223.1. Installation should be done by a qualified installer approved and/or licensed as required by the locality. (In the Commonwealth of Massachusetts installation must be performed by a licensed plumber or gas fitter).

**Note:** A listed (and Commonwealth of Massachusetts approved) 1/2 in. (13 mm) T-handle manual shut-off valve and flexible gas connector are connected to the 1/2 in. (13 mm) control valve inlet.

• If substituting for these components, please consult local codes for compliance.

# C. Gas Connection

- Refer to Reference Section 16 for location of gas line access in appliance.
- Gas line may be run through knockout(s) provided.
- The gap between supply piping and gas access hole may be caulked with caulk with a minimum of 300°F continuous exposure rating or stuffed with noncombustible, unfaced insulation to prevent cold air infiltration.
- Ensure that gas line does not come in contact with outer wrap of the appliance. Follow local codes.
- Pipe incoming gas line into valve compartment.
- Connect incoming gas line to the 1/2 in. (13 mm) connection on manual shutoff valve.

**WARNING!** Risk of Fire or Explosion! Support control when attaching pipe to prevent bending gas line.

· A small amount of air will be in the gas supply lines.

**WARNING!** Risk of Fire or Explosion! Gas build-up during line purge could ignite.

- Purge should be performed by qualified service technician.
- Ensure adequate ventilation.
- Ensure there are no ignition sources such as sparks or open flames.

Light the appliance. It will take a short time for air to purge from lines. When purging is complete the appliance will light and operate normally.

**WARNING! Risk of Fire, Explosion or Asphyxiation!** Check all fittings and connections with a non-corrosive commercially available leak-check solution. **DO NOT** use open flame. Fittings and connections could have loosened during shipping and handling.

**WARNING! Risk of Fire! DO NOT** change valve settings. This valve has been preset at the factory.

# D. High Altitude Installations

**NOTICE:** If the heating value of the gas has been reduced, these rules do not apply. Check with your local gas utility or authorities having jurisdiction.

When installing above 2000 feet elevation:

- In the USA: Reduce burner orifice 4% for each 1000 feet above 2000 feet.
- In CANADA: Reduce burner orifice 10% for elevations between 2000 feet and 4500 feet. Above 4500 feet, consult local gas utility.

**12** Electrical Information

# A. Wiring Requirements

**NOTICE:** This appliance must be electrically wired and grounded in accordance with local codes or, in the absence of local codes, with **National Electric Code ANSI/NFPA 70-latest edition** or the **Canadian Electric Code CSA C22.1**.

- Wire the appliance junction box to 110-120 VAC. This is required for proper operation of the appliance (Intellifire ignition).
- A 110-120 VAC circuit for this product must be protected with ground-fault circuit-interrupter protection, in compliance with the applicable electrical codes, when it is installed in locations such as in bathrooms or near sinks.
- Low voltage and 110 VAC voltage cannot be shared within the same wall box.

**WARNING! Risk of Shock or Explosion! DO NOT** wire 110V to the valve or to the appliance wall switch. Incorrect wiring will damage controls.

# **B. IntelliFire Ignition System Wiring**

• Wire the appliance junction box to 110 VAC for proper operation of the appliance.

**WARNING! Risk of Shock or Explosion! DO NOT** wire IPI controlled appliance junction box to a switched circuit. Incorrect wiring will override IPI safety lockout.

- Refer to Figure 12.1 IntelliFire Pilot Ignition (IPI) Wiring Diagram.
- This appliance is equipped with an IntelliFire control valve which operates on a 3 volt system.
- Plug the 3-volt AC transformer into the appliance junction box to supply power to the unit OR install two D cell batteries (not included) into the battery pack before use.

**NOTICE:** Batteries should not be placed in the battery pack while using the transformer. Remove batteries before using the transformer, and unplug the transformer before installing the batteries. Battery polarity must be correct or module damage will occur. Batteries should not be placed in the battery pack until needed.

**NOTICE:** Do not use battery back up without removing refractory panels and mesh. Failure to do so may result in damage to components. Use battery back up to operate appliance only during power outage.

# C. Optional Accessories Requirements

• This appliance may be used with a wall switch or a wall mounted thermostat.

Wiring for optional Hearth & Home Technologies approved accessories should be done now to avoid reconstruction. Follow instructions that come with those accessories.

#### Wall Switch

This appliance comes standard with a multi-function wall switch installed in the unit. A bag containing the wall switch, cover plate and flame control solenoid is located in the manual bag assembly on the right side of the unit. Follow the "Determine Location" and "Wiring the Wall Switch" sections of the WSK-MLT instructions.

Install the flame control solenoid by following Steps 5 - 11 in the "Installing the Control Box" section of the WSK-MLT instructions.

Also carefully follow the "Setting Flame Height/Manifold Pressure" section of the included instructions to properly set the valve pressure. Operating instructions are also included in the WSK-MLT instructions.

# D. Electrical Service and Repair

**WARNING!** Risk of Shock! Label all wires prior to disconnection when servicing controls. Wiring errors can cause improper and dangerous operation. Verify proper operation after servicing.

**WARNING! Risk of Shock!** Replace damaged wire with type 105° C rated wire. Wire must have high temperature insulation.

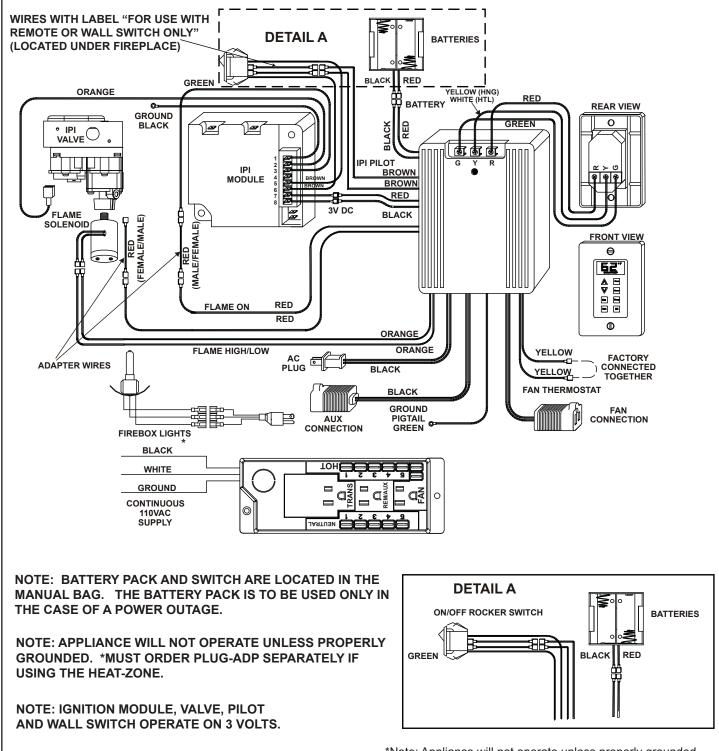


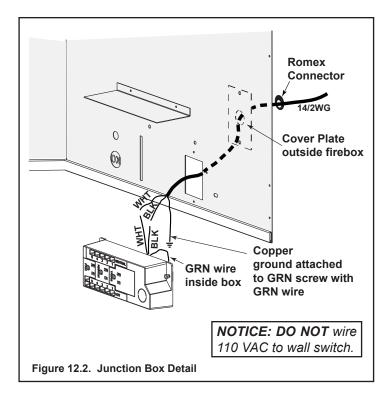
Figure 12.1 Intellifire Pilot Ignition (IPI) Wiring Diagram

\*Note: Appliance will not operate unless properly grounded.

# E. Junction Box Installation

If the box is being wired from the **INSIDE** of the appliance:

- Remove the screw attaching the junction box/receptacle to the outer shell, rotate the junction box inward to disengage it from the outer shell. See Figure 12.2.
- Pull the electrical wires from outside the appliance through the opening into the valve compartment and secure wires with a Romex connector. See Figure 12.2.
- Make all necessary wire connections to the junction box/ receptacle and reattach the junction box/receptacle to the outer shell.





# A. Splatter Guard

The splatter guard is a piece of corrugated material used to protect the appliance during the installation process before finishing work on the whole hearth is complete. Splatter guards may be factory installed or accompany the door of the unit, depending on the fireplace model. Splatter guards must be removed before appliance is fired.

**WARNING!** Risk of Fire! Close the ball valve before installing the splatter guard to prevent accidental lighting. Remove the splatter guard before lighting the appliance.

Step 1. Turn off gas to valve. Red gas shutoff knob is located on ball valve. Disconnect the 3 volt transformer from the junction box. See Figure 13.1.





#### To install the Splatter Guard:

Step 2. Crease the bottom and side flaps of the splatter guard using the scored line as the guide. See Figure 13.2.



Figure 13.2

Step 3. Place the top side of splatter guard behind the left and right panel brackets and in front of the glass. See Figure 13.3.



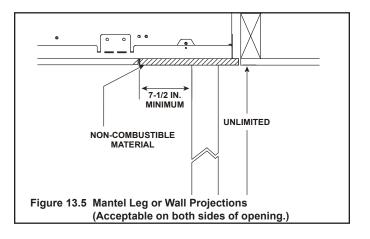
Figure 13.3

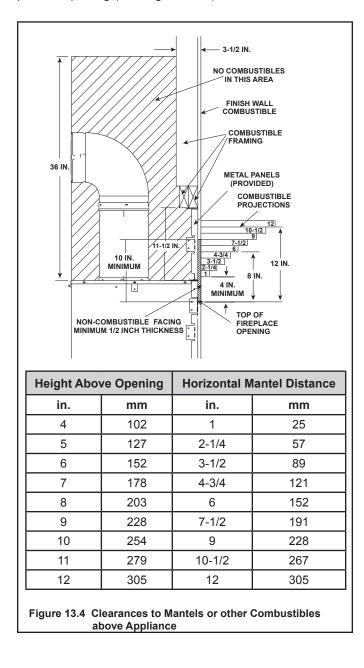
# **B. Mantel and Wall Projections**

**WARNING! Risk of Fire!** Comply with all minimum clearances as specified. Framing closer than the minimums listed must be constructed entirely of non-combustible materials (i.e., steel studs, concrete board, etc.).

Figure 13.4 shows the minimum vertical and corresponding maximum horizontal dimensions of appliance mantels or other combustible projections above the opening edge of the appliance.

Non-combustible materials <u>must</u> be used in the 7-1/2 inch zone on each side and in the 10 inch zone above the appliance opening (see Figure 13.5).

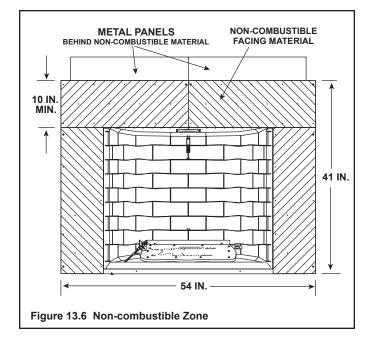


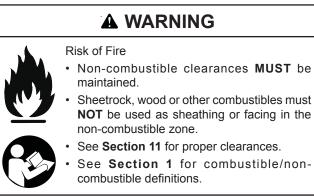


# C. Facing Material

- Metal front faces may be covered with non-combustible materials only.
- Non-combustible materials MUST be placed around the fireplace opening (see Figure 13.6)
- Facing and/or finishing materials must not interfere with air flow through louvers, operation of louvers and door or removal of the right, left and bottom refractory panel for service.
- Facing and/or finishing materials must never overhang into the glass opening.
- Observe all clearances when applying combustible materials.
- Seal joints between the finished wall and appliance top and sides using a 300°F minimum sealant. Refer to Figure 13.7.

**WARNING!** Risk of Fire! DO NOT apply combustible materials beyond the minimum clearances. Comply with all minimum clearances to combustibles as specified in this manual. Overlapping materials could ignite and will interfere with proper operation of doors and louvers.







# 

Fire Risk. Finish all edges and fronts to clearances and specifications listed in manual.

- Finishing material must NEVER pass the 1/2 inch metal edge around opening and overhang into glass opening.
- Only non-combustible material (using 300°F. Minimum adhesive, if needed) can be applied as facing to fireplace surround in first 4 inches from opening sides and 10 inches above the opening.
- Install combustible materials only up to specified clearances on top, front and side edges.
- Seal joints between the finished wall and appliance top and sides using only a 300°F minimum sealant.

# **D.** Finishing Materials Requirements

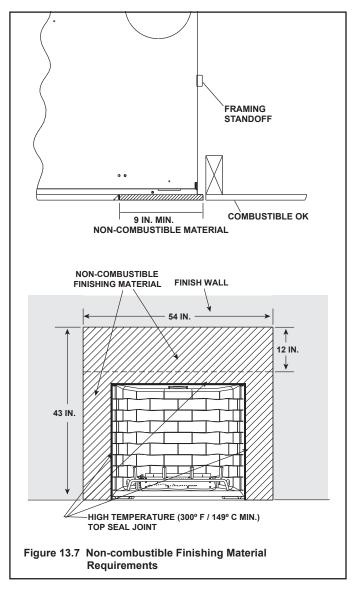
**Note:** Optional firescreen sits out 1-1/2 inches from the face of the appliance. When using thin finishing material, you may want to use thicker non-combustible backer board to bring the finishing material flush with the firescreen. This is not required.

- Use the two metal panels shipped with fireplace.
- Unscrew the four screws holding two panels together.
- Slide the two tapered tabs on bottom of each panel into slots of top surround.
- Secure panels with sheetmetal screws previously removed from panels.

The metal panels will cover the width of appliance and height of appliance to header board.

The entire face of the appliance is covered with noncombustible finishing material, such as brick, stone or tile (see Figures 13.6 and 13.7).

• The finishing material must NEVER pass the 1/2 inch metal edge around the opening and overhang into the glass opening.

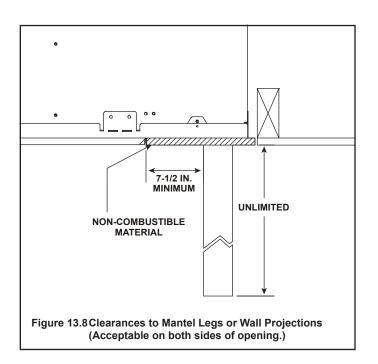


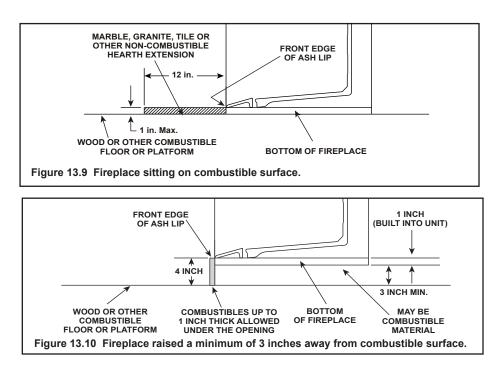


# E. Hearth Extension

**WARNING!** Risk of Fire! Hearth extension required to protect combustible floors in front of appliance. A 12 inch minimum hearth extension must be constructed of non-combustible material.

The base of the fireplace may sit on a combustible surface. The area in front of the fireplace must be protected by a noncombustible hearth extension, unless the fireplace is raised a minimum of 3 inches above the combustible floor or hearth. See figures 13.9 and 13.10.







# A. Remove Fixed Glass Assembly

See Section 14.G.

# B. Remove the Shipping Materials

Remove shipping materials from inside or underneath the firebox.

### C. Clean the Appliance

Clean/vacuum any sawdust that may have accumulated inside the firebox or underneath in the control cavity.

#### D. Accessories

Install approved accessories per instructions included with accessories. Contact your dealer for a list of approved accessories.

**WARNING! Risk of Fire and Electric Shock!** Use ONLY Hearth & Home Technologies-approved optional accessories with this appliance. Using non-listed accessories could result in a safety hazard and will void the warranty.

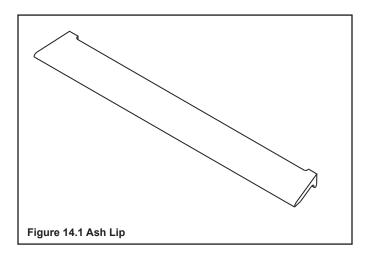
# E. Ember Placement

**WARNING! Risk of Explosion!** Follow ember placement instructions in manual. DO NOT place embers directly over burner ports. Replace ember material annually. Improperly placed embers interfere with proper burner operation.

#### Placing the Ember Material

Ember material is shipped with this gas appliance. To place the ember material:

• Remove the ash lip that is located in front of the glass. See Figure14.1.



- · Remove the side panels located in front of the glass.
- Remove the pull mesh firescreen by unhooking from the appliance.
- Pull and release the four glass latches (2 per side) located on the sides of the glass frame.
- Grasping the upper lip with one hand and the lower lip with the other, pull the bottom of the glass out first. Guide the bottom while letting the top drop down under the top of the opening.
- There are two types of ember shipped with the appliance. Embers for the burner surface and Mystic Embers for the floor of the appliance.
- Do NOT place embers between log #3 and log #4. They may disrupt the flames and are not visible.
- Place Mystic Embers on the floor of appliance. Use Mystic Embers to hide the pilot wires on left side of the burner.
- Save the remaining ember materials for use during appliance servicing.
- Replace glass firescreen and door front trim on the appliance.

# F. Install the Log Assembly

**CAUTION:** Logs are fragile! Carefully remove the logs from the packaging.

**NOTE:** If logs rub against one another during positioning, the white inner material may become visible. Touch-up paint may be applied to the white areas using a small brush or swab. **DO NOT** spray paint directly on surface of the logs. Reference service parts list for log touchup paint.

#### Step 1.

Place the grate onto the burner. The back of the right tine drops into the hole on the right rear of the burner. The shorter left tine is pushed back into the half-hole on the left side of the burner. Be sure to push the grate all the way down to the floor and firmly back into its holder.



# LOG #1 (SRV2012-081) (TWO):

There are quantity two (2) of log #1. Place one of the logs on the floor of the fireplace on the left side of the burner between the burner and the left tine of the grate. Place the second log on the right side of the burner between the burner and the right tine of the grate. The second log can be slightly resting on the edge of the burner.



# LOG #2 (SRV2012-082):

Place log #2 on the left side of the burner with the black end of the log on top of the pilot bracket. The log will rest touching the side of the firebox. The purpose of this log is to help disguise the pilot. Do NOT have the log touching the pilot or pilot operation may be affected.



# LOG #3

#### (SRV2012-083):

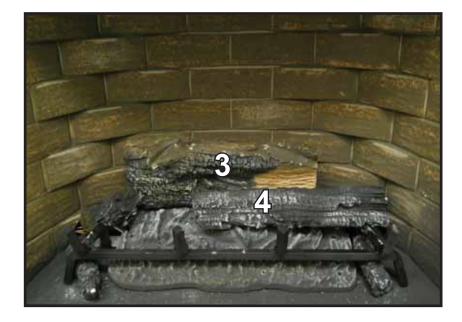
Place Log #3 onto the back of the burner. The left end of the log sits on the bent up tab and top of the burner surface. The back of the log is pushed up against the back metal wall of the burner on the left side and the bent up tab on the right side. The left end of the log is flush with the left edge of the metal wall.



# LOG #4

#### (SRV2012-084):

Place log #4 on top of the burner in front of log 3. The triangle shaped groove in the bottom fits onto the right tine of the grate. The left end of the log will fit the contour of the burner between the ports. Do NOT cover the burner ports.



# LOG #5 (SRV2012-085):

Place log #5 in front of log #4. The groove in the bottom end of the log fits into the right vertical tine of the grate. The back of the log rests in the groove on top of log #3.



# LOG #6

#### (SRV2012-086):

Place log #6 on the left side of the grate with the groove on the end of the log fitting into the vertical left tine of the grate. The burned end of the log rests in the groove on the left side of log #3.



# LOG #7

# (SRV2012-087):

Place log #7 on top of log #6. The groove in the front side of the log fits into the second vertical tine from the left of the grate. The center of the log rests in the flat spot on log #6.



# LOG #8

# (SRV2012-088):

Place Log #8 on top of Log #5. The flat bottom of Log #8 sits on the large flat area of Log #5. The burned end of Log #8 rests on the second vertical tine from the right of the grate. The tine fits on the burned out groove on the left end of the log.

#### Final Step:

Place MYSTIC EMBERS generously around on the floor of the fireplace. Some can be spread out on the burner surface to blend the transition. Place embers around the pilot wires to disguise the wires from view.

Save the log instructions for future use.



2012-945B

# G. Fixed Glass Assembly

**WARNING!** Risk of Asphyxiation! Handle fixed glass assembly with care. Inspect the gasket to ensure it is undamaged and inspect the glass for cracks, chips or scratches.

- DO NOT strike, slam or scratch glass.
- **DO NOT** operate fireplace with glass removed, cracked, broken or scratched.
- Replace as a complete assembly.

#### **Removing Glass Assembly**

- Remove the ash lip that is located in front of the glass.
- · Remove the side panels located in front of the glass.
- Remove the pull mesh firescreen by unhooking from the fireplace.
- Pull and release the six glass latches (3 per side) located on the sides of the glass frame.
- Grasping the upper lip with one hand and the lower lip with the other, pull the bottom of the glass out first. Guide the bottom while letting the top drop down under the top of the opening. See Figure 14.2).

#### **Replacing Glass Assembly**

Replace the glass door on the appliance. Pull out and latch the six glass assembly latches into the groove on the glass frame.

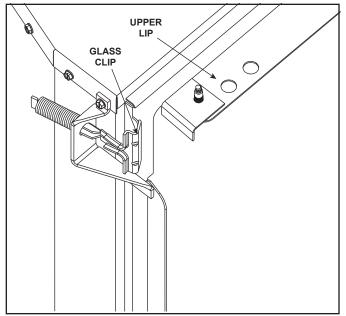


Figure 14.2 Fixed Glass Assembly

# H. Air Shutter Setting

Air shutter settings should be adjusted by a qualified service technician at the time of installation. The air shutter is set at the factory for minimum vertical vent run. Adjust air shutter for longer vertical runs.

**NOTICE:** If sooting occurs, provide more air by opening the air shutter.

#### **Air Shutter Settings**

	NG	LP
Burner	1/4 in.	Full Open

Figure 14.3 Air Shutter

# 15 Troubleshooting

With proper installation, operation, and maintenance your gas appliance will provide years of trouble-free service. If you do experience a problem, this troubleshooting guide will assist a qualified service technician in the diagnosis of a problem and the corrective action to be taken. This troubleshooting guide can only be used by a qualified service technician. Contact your dealer to arrange a service call by a qualified service technician.

# A. Intellifire Ignition System

Symptom	Possible Cause	Corrective Action
<ol> <li>Pilot won't light. The ignitor/module makes noise, but no spark.</li> </ol>	A. Incorrect wiring.	Verify "S" wire (white) for sensor and "I" wire (orange) for ignitor are connected to correct terminals on module and pilot assembly.
	B. Loose connections or electrical shorts in the wiring.	Verify no loose connections or electrical shorts in wiring from mod- ule to pilot assembly. Verify connections underneath pilot assem- bly are tight; also verify connections are not grounding out to metal chassis, pilot burner, pilot enclosure, mesh screen if present, or any other metal object.
	C. Ignitor gap is too large.	Verify gap of igniter to right side of pilot hood. The gap should be approximately .17 in. or 1/8 in. (3 mm).
	D. Module.	Turn ON/OFF rocker switch or wall switch to OFF position. Remove ignitor wire "I" from module. Place a grounded wire about 3/16 in. (5 mm) away from "I" terminal on module. Place ON/OFF rocker switch or wall switch in ON position. If there is no spark at "I" terminal module must be replaced. If there is a spark at "I" terminal, module is fine. Inspect pilot assembly for shorted sparker wire or cracked insulator around electrode. Replace pilot if necessary.
2. Pilot won't light, there is no noise or spark.	A. No power or transformer installed incorrectly.	Verify that transformer is installed and plugged into module. Check voltage of transformer under load at spade connection on module with ON/OFF switch in ON position. Acceptable readings of a good transformer are between 3.2 and 2.8 volts AC.
	<ul> <li>B. A shorted or loose connection in wiring configuration or wiring har- ness.</li> </ul>	Remove and reinstall the wiring harness that plugs into module. Verify there is a tight fit. Verify pilot assembly wiring to module. Re- move and verify continuity of each wire in wiring harness. Replace any damaged components.
	C. Improper wall switch wiring.	Verify that 110/VAC power is "ON" to junction box.
	D. Module not grounded.	Verify black ground wire from module wire harness is grounded to metal chassis of appliance.
	E. Module.	Turn ON/OFF rocker switch or wall switch to OFF position. Remove ignitor wire "I" from module. Place ON/OFF rocker switch or wall switch in ON position. If there is no spark at "I" terminal module must be replaced. If there is a spark at "I" terminal, module is fine. Inspect pilot assembly for shorted sparker wire or cracked insulator around electrode.
3. Pilot sparks, but Pilot will not light.	A. Gas supply.	Verify that incoming gas line ball valve is "open". Verify that inlet pressure reading is within acceptable limits.
	B. Ignitor gap is too large.	Verify gap of igniter to right side of pilot hood. The gap should be approximately .17 in. or 1/8 in. (3 mm).
	C. Module is not grounded.	Verify module is securely grounded to metal chassis of appliance.
	<ul> <li>D. Module voltage output / Valve/Pilot solenoid ohms readings.</li> </ul>	Verify battery voltage is at least 2.7 volts. Replace batteries if volt- age is below 2.7.

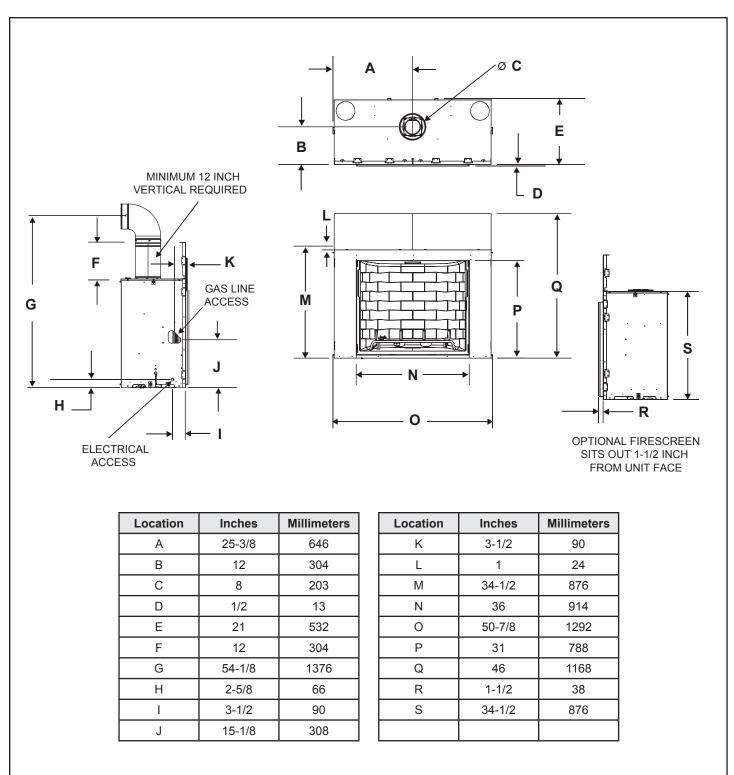
# Intellifire Ignition System - (continued)

Symptom	Possible Cause	Corrective Action
<ol> <li>Pilot lights but continues to spark, and main burner will not ignite. (If the pilot continues to spark after the pilot flame has been lit, flame rectification has not occurred.)</li> </ol>	<ul> <li>A shorted or loose connection in flame sensing rod.</li> </ul>	Verify all connections to wiring diagram in manual. Verify connections underneath pilot assembly are tight. Verify con- nections are not grounding out to metal chassis, pilot burn- er, pilot enclosure or screen if present, or any other metal object.
	<ul> <li>B. Poor flame rectification or contaminated flame sensing rod.</li> </ul>	With fixed glass assembly in place, verify that flame is en- gulfing flame sensing rod on left side of pilot hood. Flame sensing rod should glow shortly after ignition. Verify cor- rect pilot orifice is installed and gas inlet is set to pressure specifications. Polish flame sensing rod with fine steel wool to remove any contaminants that may have accumulated on flame sensing rod.
	C. Module is not grounded.	Verify module is securely grounded to metal chassis of ap- pliance. Verify that wire harness is firmly connected to the module.
	D. Damaged pilot assembly or contami- nated flame sensing rod.	Verify that ceramic insulator around the flame sensing rod is not cracked, damaged, or loose. Verify connection from flame sensing rod to white sensor wire. Polish flame sens- ing rod with fine steel wool to remove any contaminants that may have accumulated on flame sensing rod. Verify continuity with a multimeter with ohms set at lowest range. Replace pilot if any damage is detected.
	E. Module.	Turn ON/OFF rocker switch or wall switch to OFF position. Remove ignitor wire "I" from module. Place ON/OFF rocker switch or wall switch in ON position. If there is no spark at "I" terminal module must be replaced. If there is a spark at "I" terminal, module is fine.

# **16** Reference Materials

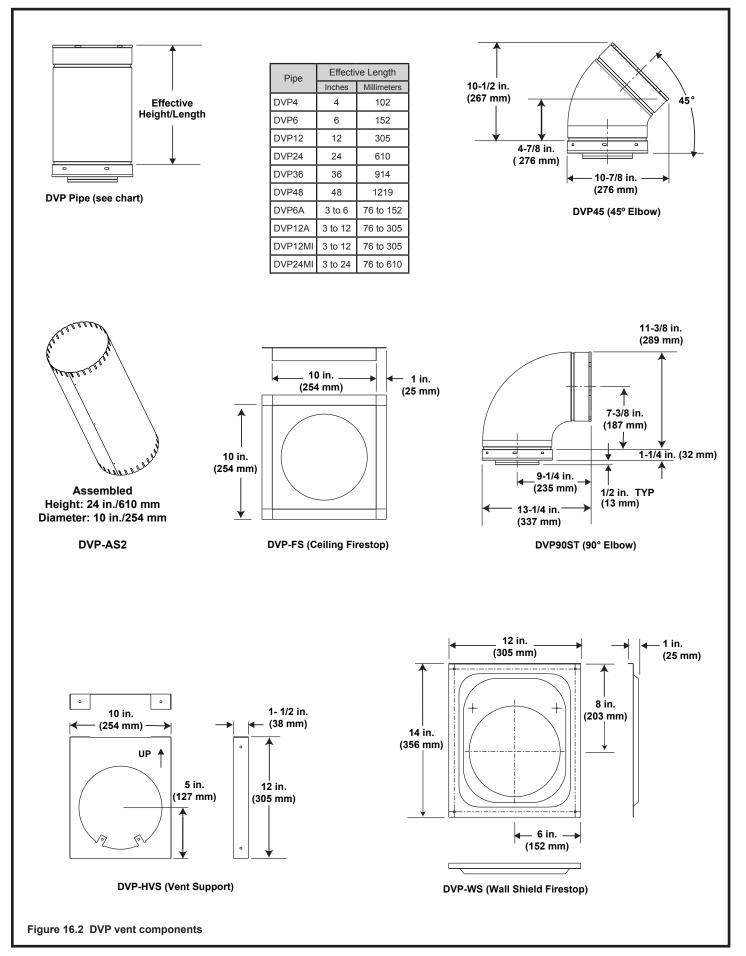
# A. Appliance Dimension Diagram

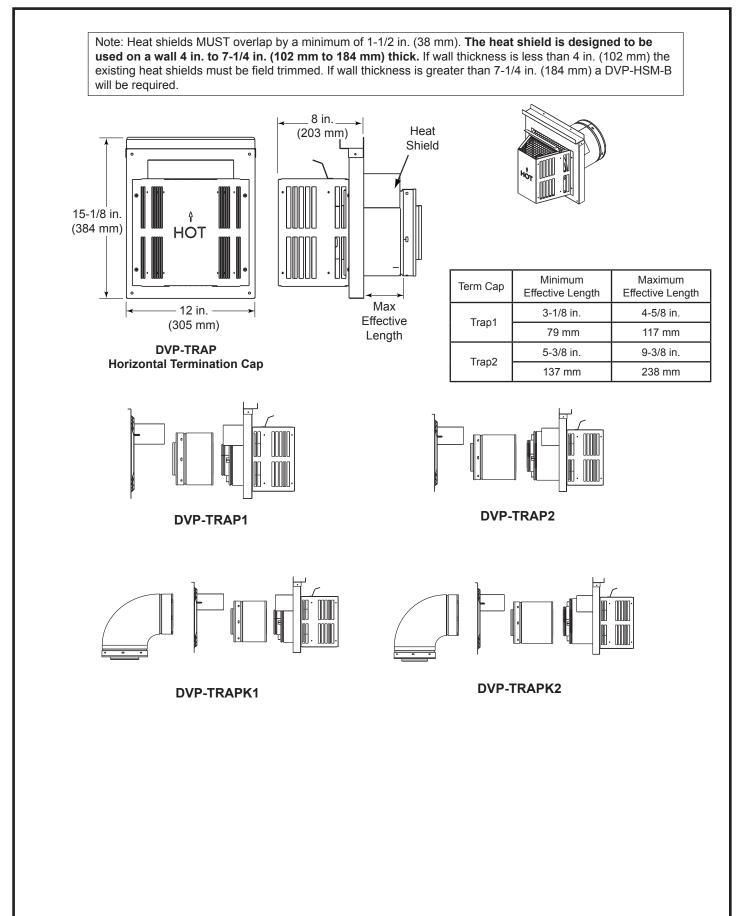
Dimensions are actual appliance dimensions. Use for reference only. For framing dimensions and clearances refer to Section 5.



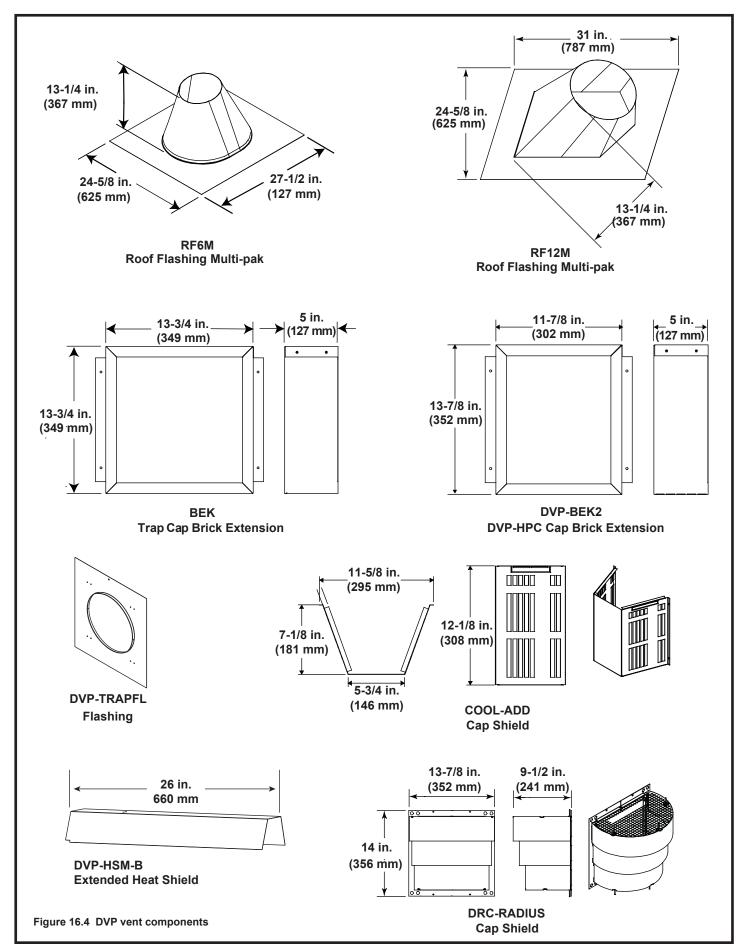
#### Figure 16.1 Appliance Dimensions

# **B. Vent Components Diagrams**

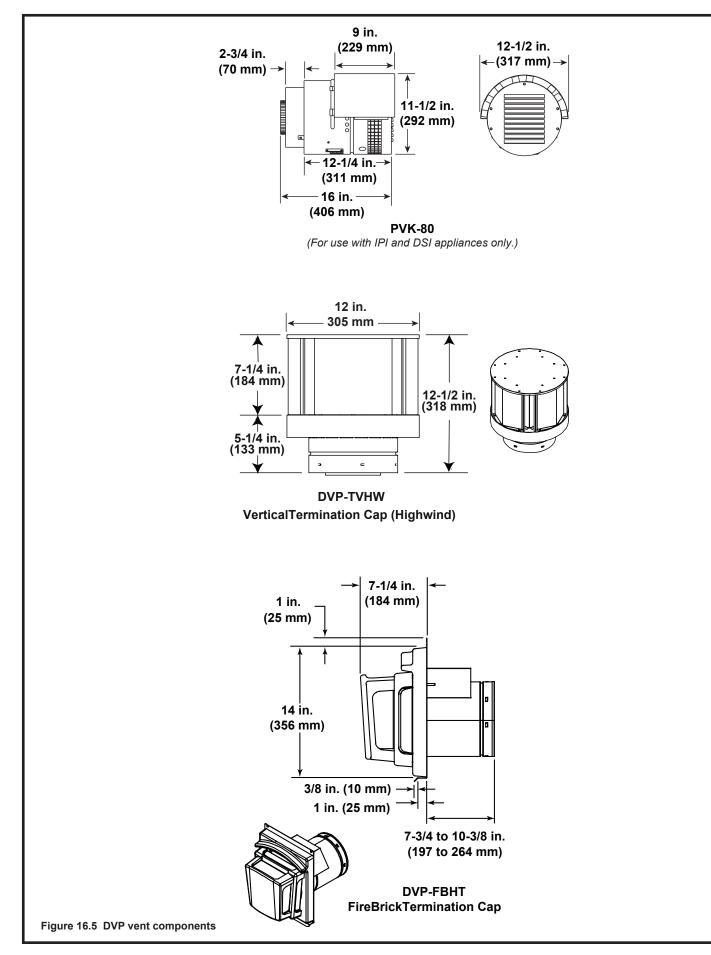




# B. Vent Components Diagrams (continued)



# B. Vent Components Diagrams (continued)



#### **D.** Contact Information



No one builds a better fire

Heat & Glo, a brand of Hearth & Home Technologies Inc. 7571 215<sup>th</sup> Street West, Lakeville, MN 55044 www.heatnglo.com

Please contact your Heat & Glo dealer with any questions or concerns. For the location of your nearest Heat & Glo dealer, please visit www.heatnglo.com.

#### - NOTES -



This product may be covered by one or more of the following patents: (United States) 5328356, 5601073, 5613487, 5647340, 5890485, 5941237, 5947112, 5996575, 6006743, 6019099, 6053165, 6145502, 6170481, 6374822, 6484712, 5601579, 6769426, 6863064, 7077122, 7098269, 7258116, 7470729 or other U.S. and foreign patents pending.

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