

TROUBLESHOOTING

CRITICAL INFORMATION WHEN CALLING TECHNICAL SUPPORT

In order to answer your technical questions accurately, please take a few minutes to answer [these questions](#) when you call our Technical Support line. This will enable us to troubleshoot correctly and quickly. Thank you for your cooperation.

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PARTS

P38+ AND MAGNUM 44 CIRCUIT BOARDS

Our circuit board vendor is discontinuing the P38+ and 44 Magnum circuit boards. While we still have stock of these items, we are making a retrofit kit (part #1-00-7738111) for the P38 for when our current inventory is depleted. The 44 Magnum circuit board will not be replaced since this unit has been obsolete for 10 years.

Circuit Board Replacement	Current	Retrofit Kit
P38+ Pellet Stove	1-00-03769	1-00-7738111
44 Magnum (Obsolete Unit)	1-00-05077	N/A (Obsolete Unit)

TLC2000 COAL BAR KIT

To increase dealer satisfaction, we have separated the TLC 2000 Coal Bar and Holder Kit, which was part 1-00-852144. You can now order these parts individually.

- Set of 3 Coal Bars is now part 1-00-852145
- Set of 2 Coal Bar Holders is now part 1-00-852146

ENAMELED XXV TOP VENT ADAPTER

The XXV Top Vent Adapter has been upgraded to precisely fit both enameled and painted XXV pellet stoves. This adapter is simple to install and can easily be adjusted for both units. The updated XXV Top Vent Adapter has the same part number and cost as the original (# 1-00-677120) and began shipping 1/16/2012.

XXV ENAMEL TOUCH UP PAINT

Majolica Brown Enamel touch up paint, sold in .5 oz containers, is now available.

Enamel Color	Part Number	Direct Dealer Cost
Majolica Brown	3-42-0014	\$6.00 USD

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FIRELUXE RECEIVER AND REMOTE

The original 4 button remote, receiver and valve kit that came in the FireLuxe gas stoves is now obsolete. Replacement parts include a new 3 button remote, receiver and valve. These replacement parts can only be ordered separately, not in a kit as the original parts were. If you need to replace the original 4 button remote (or a receiver that uses a 4 button remote) you will need to order both the new receiver and the new 3 button remote.

Obsolete Part #	Description
3-40-05890	NG valve, receiver & 4 button remote
3-40-05891	LP valve, receiver & 4 button remote

Replacement Parts	Description
3-40-00157	NG Valve Only
3-40-00164	LP Valve Only
3-20-35732	Receiver Only
3-20-35736	Remote only, 3 button remote

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